# **Before Starting the CoC Application**

You must submit all three of the following parts in order for us to consider your Consolidated Application complete:

- 1. the CoC Application,
- 2. the CoC Priority Listing, and

3. all the CoC's project applications that were either approved and ranked, or rejected.

As the Collaborative Applicant, you are responsible for reviewing the following:

1. The FY 2021 CoC Program Competition Notice of Funding Opportunity (NOFO) for specific application and program requirements.

2. The FY 2021 CoC Application Detailed Instructions which provide additional information and guidance for completing the application.

3. All information provided to ensure it is correct and current.

4. Responses provided by project applicants in their Project Applications.

5. The application to ensure all documentation, including attachment are provided.

Your CoC Must Approve the Consolidated Application before You Submit It

- 24 CFR 578.9 requires you to compile and submit the CoC Consolidated Application for the FY 2021 CoC Program Competition on behalf of your CoC.

- 24 CFR 578.9(b) requires you to obtain approval from your CoC before you submit the Consolidated Application into e-snaps.

Answering Multi-Part Narrative Questions

Many questions require you to address multiple elements in a single text box. Number your responses to correspond with multi-element questions using the same numbers in the question. This will help you organize your responses to ensure they are complete and help us to review and score your responses.

#### Attachments

Questions requiring attachments to receive points state, "You Must Upload an Attachment to the 4B. Attachments Screen." Only upload documents responsive to the questions posed–including other material slows down the review process, which ultimately slows down the funding process. Include a cover page with the attachment name.

- Attachments must match the questions they are associated with–if we do not award points for evidence you upload and associate with the wrong question, this is not a valid reason for you to appeal HUD's funding determination.

- We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).

# 1A. Continuum of Care (CoC) Identification

To help you complete the CoC Application, HUD published resources at https://www.hud.gov/program\_offices/comm\_planning/coc/competition, including: - Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2021 Continuum of Care Program Competition - FY 2021 CoC Application Detailed Instructions-essential in helping you maximize your CoC Application score by giving specific guidance on how to respond to many questions and providing specific information about attachments you must upload

- 24 CFR part 578

**1A-1. CoC Name and Number:** MO-600 - Springfield/Greene, Christian, Webster Counties CoC

1A-2. Collaborative Applicant Name: City of Springfield MO

1A-3. CoC Designation: CA

**1A-4. HMIS Lead:** Institute for Community Alliances

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## 1B. Coordination and Engagement–Inclusive Structure and Participation

To help you complete the CoC Application, HUD published resources at https://www.hud.gov/program\_offices/comm\_planning/coc/competition, including: - Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2021 Continuum of Care Program Competition

FÝ 2021 CoC Application Detailed Instructions—essential in helping you maximize your CoC Application score by giving specific guidance on how to respond to many questions and providing specific information about attachments you must upload
 24 CFR part 578

1B-1. Inclusive Structure and Participation–Participation in Coordinated Entry.

NOFO Sections VII.B.1.a.(1), VII.B.1.e., VII.B.1.n., and VII.B.1.p.

In the chart below for the period from May 1, 2020 to April 30, 2021:

1. select yes or no in the chart below if the entity listed participates in CoC meetings, voted-including selecting CoC Board members, and participated in your CoC's coordinated entry system; or

2. select Nonexistent if the organization does not exist in your CoC's geographic area:

<ol> <li>Agencies serving</li> <li>CDBG/HOME/</li> <li>CoC-Funded</li> <li>CoC-Funded</li> <li>CoC-Funded</li> <li>Disability Adving</li> <li>Disability Serving</li> <li>Domestic Vio</li> <li>EMS/Crisis Ref</li> <li>Homeless or</li> <li>Homeless or</li> <li>Hospital(s)</li> <li>Indian Tribes (Tribal Organ)</li> <li>Law Enforceming</li> <li>LGBT Service</li> </ol>	Organization/Person	Participated in CoC Meetings	Voted, Including Electing of CoC Board Members	Participated in CoC's Coordinated Entry System
3.       CDBG/HOME/         4.       CoC-Funded         5.       CoC-Funded         6.       Disability Adv         7.       Disability Ser         8.       Domestic Vio         9.       EMS/Crisis Red         10.       Homeless or         11.       Hospital(s)         12.       Indian Tribes or         13.       Law Enforcer         14.       Lesbian, Gay         15.       LGBT Service	Housing Developer(s)	Yes	Yes	No
<ul> <li>4. CoC-Funded</li> <li>5. CoC-Funded</li> <li>6. Disability Adv</li> <li>7. Disability Ser</li> <li>8. Domestic Vio</li> <li>9. EMS/Crisis Ref</li> <li>10. Homeless or</li> <li>11. Hospital(s)</li> <li>12. Indian Tribes (Tribal Organ)</li> <li>13. Law Enforcent</li> <li>14. Lesbian, Gay</li> <li>15. LGBT Service</li> </ul>	serving survivors of human trafficking	Yes	Yes	Yes
<ul> <li>5. CoC-Funded</li> <li>6. Disability Adv</li> <li>7. Disability Ser</li> <li>8. Domestic Vio</li> <li>9. EMS/Crisis Re</li> <li>10. Homeless or</li> <li>11. Hospital(s)</li> <li>12. Indian Tribes (Tribal Organ</li> <li>13. Law Enforcen</li> <li>14. Lesbian, Gay</li> <li>15. LGBT Service</li> </ul>	ME/ESG Entitlement Jurisdiction	Yes	Yes	No
<ul> <li>6. Disability Adv</li> <li>7. Disability Ser</li> <li>8. Domestic Vio</li> <li>9. EMS/Crisis Ref</li> <li>10. Homeless or</li> <li>11. Hospital(s)</li> <li>12. Indian Tribes (Tribal Organ)</li> <li>13. Law Enforcent</li> <li>14. Lesbian, Gay,</li> <li>15. LGBT Service</li> </ul>	ed Victim Service Providers	Yes	Yes	Yes
<ul> <li>7. Disability Ser</li> <li>8. Domestic Vio</li> <li>9. EMS/Crisis Re</li> <li>10. Homeless or</li> <li>11. Hospital(s)</li> <li>12. Indian Tribes (Tribal Organ</li> <li>13. Law Enforcen</li> <li>14. Lesbian, Gay</li> <li>15. LGBT Service</li> </ul>	ed Youth Homeless Organizations	Yes	Yes	Yes
8. Domestic Vio 9. EMS/Crisis Ro 10. Homeless or 11. Hospital(s) 12. Indian Tribes (Tribal Organ 13. Law Enforcen 14. Lesbian, Gay 15. LGBT Service	Advocates	Yes	Yes	No
9. EMS/Crisis R 10. Homeless or 11. Hospital(s) 12. Indian Tribes (Tribal Organ 13. Law Enforcen 14. Lesbian, Gay 15. LGBT Service	Service Organizations	Yes	Yes	No
10.Homeless or11.Hospital(s)12.Indian Tribes (Tribal Organ)13.Law Enforcend14.Lesbian, Gay Service15.LGBT Service	Violence Advocates	Yes	Yes	Yes
11.Hospital(s)12.Indian Tribes (Tribal Organ13.Law Enforcen14.Lesbian, Gay15.LGBT Service	s Response Team(s)	Yes	No	No
12. Indian Tribes (Tribal Organ 13. Law Enforcen 14. Lesbian, Gay 15. LGBT Service	or Formerly Homeless Persons	Yes	Yes	Yes
(Tribal Organ 13. Law Enforcen 14. Lesbian, Gay 15. LGBT Service	)	Yes	No	No
14. Lesbian, Gay	es and Tribally Designated Housing Entities (TDHEs) janizations)	Nonexistent	No	No
15. LGBT Service	cement	Yes	Yes	Yes
	ay, Bisexual, Transgender (LGBT) Advocates	Yes	No	Yes
	vice Organizations	Yes	No	No
16. Local Govern	ernment Staff/Officials	Yes	Yes	No
17. Local Jail(s)	s)	No	No	No
18. Mental Health	alth Service Organizations	Yes	Yes	Yes

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#### Applicant: Springfield/Greene, Christian, Webster Counties CoC Project: MO-600 CoC Registration FY 2021

19.	Mental Illness Advocates	Yes	Yes	Yes
20.	Non-CoC Funded Youth Homeless Organizations	Yes	Yes	Yes
21.	Non-CoC-Funded Victim Service Providers	Yes	No	No
22.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	No	No	No
23.	Organizations led by and serving LGBT persons	Yes	Yes	No
24.	Organizations led by and serving people with disabilities	No	No	No
25.	Other homeless subpopulation advocates	Yes	Yes	No
26.	Public Housing Authorities	Yes	Yes	Yes
27.	School Administrators/Homeless Liaisons	Yes	Yes	Yes
28.	Street Outreach Team(s)	Yes	Yes	Yes
29.	Substance Abuse Advocates	Yes	No	Yes
30.	Substance Abuse Service Organizations	Yes	No	Yes
31.	Youth Advocates	Yes	Yes	Yes
32.	Youth Service Providers	Yes	Yes	Yes
	Other:(limit 50 characters)			
33.	Public Health Department	Yes	Yes	Yes
34.	Faith Based Partners	Yes	Yes	Yes

#### 1B-2. Open Invitation for New Members.

NOFO Section VII.B.1.a.(2)

	Describe in the field below how your CoC:
1.	communicated the invitation process annually to solicit new members to join the CoC;
2.	ensured effective communication with individuals with disabilities, including the availability of accessible electronic formats;
3.	conducted outreach to ensure persons experiencing homelessness or formerly homeless persons are encouraged to join your CoC; and
4.	invited organizations serving culturally specific communities experiencing homelessness in the geographic area to address equity (e.g., Black, Latino, Indigenous, persons with disabilities).

#### (limit 2,000 characters)

1) New members are recruited to join CoC on an on-going basis via CoC meetings (include broad representation from sectors and mainstream resources), outreach events, and CoC staff participation in non-CoC community collaboratives. A membership application is posted publicly on CoC website and new applications are reviewed quarterly at CoC meetings. A formal public invitation to join CoC is promoted to entire CoC's geographic area annually during Homeless Awareness Month initiatives in November, which focus on community outreach and education.

2) Invitations are shared via email announcements to a minimum of 200 individuals (representing 125 organizations), website postings, public input forums, and local media channels. Emailed attachments and website documents are shared in PDF format. The City of Springfield's (CoC Lead Agency) website has been designed to comply with Section 508 and 2.0 and AA with regards to website accessibility standards. The website promotes browsers that contain built-in accessibility tools. The City of Springfield also offers assistance to individuals that utilize assistive technology; requests can be made via phone, email, or the Federal Information Relay Service.

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3) Outreach and engagement with individuals experiencing homelessness takes place on-going through public input sessions, community feedback forms, relationships with grass-roots advocacy groups, and personal invitation. Regular events that include consumer feedback are hosted at the main CES Front Door facility and surveys are conducted at the main CES Front Door, local day dropin center, and via street outreach teams.

4) The CoC encourages engagement with and participation from organizations and groups that serve culturally specific communities through open invitations to CoC meetings, partnerships with groups to present at CoC organized events/panel discussions, and participation from agencies/groups in CoC discussions, strategic planning, and gaps analysis.

1B-3.	CoC's Strategy to Solicit/Consider Opinions on Preventing and Ending Homelessness.	
	NOFO Section VII.B.1.a.(3)	
		-

 Describe in the field below how your CoC:

 1.
 solicited and considered opinions from a broad array of organizations and individuals that have knowledge of homelessness, or an interest in preventing and ending homelessness;

 2.
 communicated information during public meetings or other forums your CoC uses to solicit public information; and

 3.
 took into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness.

#### (limit 2,000 characters)

1) CoC uses several tactics to incorporate public input into its work. CoC conducts annual public community feedback survey, which is emailed to CoC email list (200 individuals representing 125 organizations) and posted publicly via social media. CoC Executive Board is specifically designed to include broad representation from system-level partners including CoC, ESG, and RHY funded providers, PHA, health/mental health, law enforcement, local government, advocates, and people with lived experience. Local government representatives are in regular communication with CoC regarding updates and compliance with Consolidated Plan. Lastly, CoC solicits on-going community feedback through committees, PIT surveys, High Risk and Homeless Youth Surveys, and regular community listening sessions.

2) Meeting information and other public notifications (funding announcements, surveys, or training opportunities) are shared via CoC email list, Housing Collaborative email list, COAD email list, and social media pages. Email lists include local media personnel. Surveys are available in electronic or hard copy format and events/trainings that are held virtually also offer in-person option at the main CES front door facility to accommodate anyone without computer/internet access.

3) Input from community feedback is used to create biennial gaps analyses, annual Unsheltered Homeless Reports, and annual High Risk and Homeless Youth Reports. These documents, paired with qualitative feedback from service providers through CoC meetings/Case Conferencing, conversations with people with lived experience, and reviews of system data guide updates to CoC strategic plan, action planning, and project prioritization for new funding.

1B-4. Public Notification for Proposals from Organizations Not Previously Funded.		
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NOFO Section VII.B.1.a.(4)

	Describe in the field below how your CoC notified the public:
1.	that your CoC's local competition was open and accepting project applications;
2.	that your CoC will consider project applications from organizations that have not previously received CoC Program funding;
3.	about how project applicants must submit their project applications;
4.	about how your CoC would determine which project applications it would submit to HUD for funding; and
5.	how your CoC effectively communicated with individuals with disabilities, including making information accessible in electronic formats.

#### (limit 2,000 characters)

 CoC publicized CoC NOFO and local application training date on CoC website on 8/26/2021 and shared information with media outlets and local service providers via CoC email list on 8/27/2021. Postings included links to NOFO and HUD's CoC Program Competition page. A Public Request for Applications was sent to CoC email list and posted on CoC website on 9/2/2021. Information about the NOFO was also shared at CoC meetings, which include representation from non-CoC funded agencies. CoC email list includes 200 individuals, representing 125 agencies (only 5% of which are CoC funded).
 Above notifications were sent to entire CoC email list. The Public Request for Applications included information for new HUD-CoC applicants. An application training for any interested applicants was promoted through the above avenues and held on 9/9. The training included an overview of the CoC application process, local timeline and priorities, and information on e-snaps. CoC and lead agency staff were available for questions from agencies who had not previously received CoC funding.

3) Information regarding the local application process and timeline for submitting project applications was included in the Public Request for Applications, which included detailed information on threshold requirements, available funding, eligible project components, and local LOI and e-snaps timeline.

4) Information regarding eligible and prioritized project applications, which was determined by local need identified through PIT data, CES data, and feedback from service providers, and local scoring tool was also included in the Public Request for Applications. Priority Listing was publicly posted for public comment.

5) The Public Request for Applications was shared via PDF. City of Springfield, lead agency for the CoC, offers assistance to individuals that utilize assistive technology; requests can be made via phone, email, or Federal Information Relay Service.

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## 1C. Coordination and Engagement–Coordination with Federal, State, Local, Private, and Other Organiza

To help you complete the CoC Application, HUD published resources at https://www.hud.gov/program\_offices/comm\_planning/coc/competition, including: - Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2021 Continuum of Care Program Competition - FY 2021 CoC Application Detailed Instructions-essential in helping you maximize your CoC

Application score by giving specific guidance on how to respond to many questions and providing specific information about attachments you must upload - 24 CFR part 578

# 1C-1. Coordination with Federal, State, Local, Private, and Other Organizations. NOFO Section VII.B.1.b.

	In the chart below:
	select yes or no for entities listed that are included in your CoC's coordination, planning, and operations of projects that serve individuals, families, unaccompanied youth, persons who are fleeing domestic violence who are experiencing homelessness, or those at risk of homelessness; or
2.	select Nonexistent if the organization does not exist within your CoC's geographic area.

	Entities or Organizations Your CoC Coordinates with for Planning or Operations of Projects	Coordinates with Planning or Operations of Projects
1.	Funding Collaboratives	Yes
2.	Head Start Program	No
3.	Housing and services programs funded through Local Government	Yes
4.	Housing and services programs funded through other Federal Resources (non-CoC)	Yes
5.	Housing and services programs funded through private entities, including Foundations	Yes
6.	Housing and services programs funded through State Government	Yes
7.	Housing and services programs funded through U.S. Department of Health and Human Services (HHS)	Yes
8.	Housing and services programs funded through U.S. Department of Justice (DOJ)	Yes
9.	Housing Opportunities for Persons with AIDS (HOPWA)	Yes
10.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	Nonexistent
11.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	No
12.	Organizations led by and serving LGBT persons	Yes
13.	Organizations led by and serving people with disabilities	Yes
14.	Private Foundations	Yes
15.	Public Housing Authorities	Yes
16.	Runaway and Homeless Youth (RHY)	Yes
17.	Temporary Assistance for Needy Families (TANF)	Yes
L	Other:(limit 50 characters)	

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18.

1C-2. CoC Consultation with ESG Program Recipients.

NOFO Section VII.B.1.b.

	Describe in the field below how your CoC:
1.	consulted with ESG Program recipients in planning and allocating ESG and ESG-CV funds;
2.	participated in evaluating and reporting performance of ESG Program recipients and subrecipients;
3.	provided Point-in-Time (PIT) count and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area; and
	provided information to Consolidated Plan Jurisdictions within your CoC's geographic area so it could be addressed in Consolidated Plan update.

#### (limit 2,000 characters)

1) CoC works closely with ESG recipient Missouri Housing Development Commission (MHDC) regarding local ESG allocations, including participation in state-wide meetings (Missouri Interagency Council on Homelessness), feedback on ESG applications to MHDC, cross-publication of funding opportunities for ESG and ESG-CV, and one on one meetings with MHDC, agencies, and local leadership to determine local need and project eligibility to meet this need.

2) CoC provides regular feedback to MHDC on project performance, CoC engagement, and participation with HMIS/CES and PIT. The CoC also works closely with local ESG recipients via its Systems and Services committee, which ESG funded agencies are required to attend. Additionally, one seat on the CoC Executive Board is designated for an ESG recipient and the Systems and Services committee has a seat on the CoC Executive Board (17% of voting members of the CoC Executive Board receive ESG funding). The CoC Executive Board conducts quarterly review of ESG funded agencies for project performance on system performance measures. The CES conducts quarterly review of ESG funded projects for compliance with CES policies and procedures. CoC and Lead Agency staff provide regular technical assistance to new and current ESG recipients. ESG funding is a standing agenda item during CoC Executive Board and Systems and Services meetings.
3) PIT and HIC data is made publicly available through the CoC website and

released publicly at a CoC General Membership meeting and provided to local jurisdictions when requested for Consolidated Plan updates.

4) City of Springfield staff sit on multiple CoC Committees and CoC staff regularly attending meetings in other jurisdictions throughout CoC to provide information as needed for consolidated planning process. CoC staff provide regular and on-going updates to local government representatives on local homelessness data, progress on ending homelessness, and trends.

1C-3.	Ensuring Families are not Separated.	
	NOFO Section VII.B.1.c.	
		-
	Select yes or no in the chart below to indicate how your CoC ensures emergency shelter, transitional housing, and permanent housing (PSH and RRH) do not deny admission or separate family members regardless of each family member's self-reported gender:	]

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	Conducted mandatory training for all CoC- and ESG-funded service providers to ensure families are not separated.	No
	Conducted optional training for all CoC- and ESG-funded service providers to ensure families are not separated.	Yes
3.	Worked with ESG recipient(s) to adopt uniform anti-discrimination policies for all subrecipients.	Yes
	Worked with ESG recipient(s) to identify both CoC- and ESG-funded facilities within your CoC's geographic area that might be out of compliance and took steps to work directly with those facilities to bring them into compliance.	No
5.	Sought assistance from HUD by submitting AAQs or requesting technical assistance to resolve noncompliance of service providers.	No
6.	Other. (limit 150 characters)	
	Family diversion and sheltering options via non-traditional shelters (i.e. hotel sheltering) facilitated at case conferencing	Yes

1C-4. CoC Collaboration Related to Children and Youth–SEAs, LEAs, Local Liaisons & State Coordinators. NOFO Section VII.B.1.d.

	Describe in the field below:
1.	how your CoC collaborates with youth education providers;
2.	your CoC's formal partnerships with youth education providers;
3.	how your CoC collaborates with State Education Agency (SEA) and Local Education Agency (LEA);
4.	your CoC's formal partnerships with SEAs and LEAs;
5.	how your CoC collaborates with school districts; and
6.	your CoC's formal partnerships with school districts.

#### (limit 2,000 characters)

1) At the local level, CoC's Homeless Youth Task Force is responsible for addressing the needs of youth experiencing homelessness, including outreach, community education, and strategic planning. This group includes representation from homeless liaisons and local community colleges, and other youth service providers (RHY, CoC, and ESG funded agencies; community behavioral health center; libraries; youth outreach centers; foster care agencies; and employment programs). Group coordinates annual training for homeless liaisons across CoC and surrounding communities; completes a gaps analysis every two years, and had lead YHDP submissions for every year the opportunity was available.

2) At the local level, CoC has MOUs in place with I Pour Life, Foster Adopt Connect, and Missouri Mentoring Partnership to provide life skills training to youth. CoC has MOU with largest school district to serve as a CES access point.

3) CoC staff coordinate with SEA through the Missouri Interagency Council on Homelessness; CoC staff and SEA staff are both voting members of this group and collaborate on local and state-wide training opportunities (i.e., Child Tax Credit Training).

4) CoC has formal partnership with LEA; LEA staff serve as CES Front Door and attend Case Conferencing and CoC meetings. Staff also have regular office hours at the main CES access point. Both of these relationships are documented through formal MOUs. Representatives from other LEA in CoC's geographic area sit on additional CoC Committees.

5) School districts (Springfield, Nixa, Ozark) collaborate with the CoC through

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active participation in standing committees and commitment to outreach for special events (PIT, High Risk and Homeless Youth Report, etc.) 6) CoC has formal partnership with largest school district in CoC for school district to serve as CES Front Door. Superintendent of largest school district in CoC sits on CoC Contracted Agency Executive Board.

	CoC Collaboration Related to Children and Youth–Educational Services–Informing Individuals and Families Experiencing Homelessness about Eligibility.	
_	NOFO Section VII.B.1.d.	

Describe in the field below written policies and procedures your CoC adopted to inform individuals and families who become homeless of their eligibility for educational services.

#### (limit 2,000 characters)

CoC CES Policies and Procedures ensure that every household accessing CES that includes a school-aged youth is provided a specific document that outlines rights under McKinney-Vento, which CES staff review with the household. CES Policies and Procedures also ensure that applicable households are connected with the appropriate LEA Homeless Liaison responsible for upholding the educational rights of the children/youth. LEA Homeless Liaisons from 3 school districts and school social workers participate in multiple CoC Committees and outreach events to educate service providers and community members on educational rights and the referral process for services. Homeless Liaisons from the CoC's largest school district serve as CES Front Doors and have regular office hours at the main CES access point facility, which co-locates 20 partners agencies that provide critical care resources, housing, financial literacy, and educational services.

1C-4b.	CoC Collaboration Related to Children and Youth–Educational Services–Written/Formal Agreements or Partnerships with Early Childhood Services Providers.	
	NOFO Section VII.B.1.d.	

Select yes or no in the chart below to indicate whether your CoC has written formal agreements or partnerships with the listed providers of early childhood services:

		MOU/MOA	Other Formal Agreement
1.	Birth to 3 years	No	Yes
2.	Child Care and Development Fund	No	No
3.	Early Childhood Providers	No	Yes
4.	Early Head Start	No	Yes
5.	Federal Home Visiting Program–(including Maternal, Infant and Early Childhood Home and Visiting or MIECHV)	No	No
6.	Head Start	No	Yes
7.	Healthy Start	No	Yes
8.	Public Pre-K	No	No
9.	Tribal Home Visiting Program	No	No
	Other (limit 150 characters)		

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10.

1C-5. Addressing Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors–Annual Training–Best Practices.

NOFO Section VII.B.1.e.

Describe in the field below how your CoC coordinates to provide training for:

Project staff that addresses safety and best practices (e.g., trauma-informed, victim-centered) on safety and planning protocols in serving survivors of domestic violence and indicate the frequency of the training in your response (e.g., monthly, semi-annually); and
Coordinated Entry staff that addresses safety and best practices (e.g., trauma informed care) on safety

and planning protocols in serving survivors of domestic violence and indicate the frequency of the training in your response (e.g., monthly, semi-annually).

#### (limit 2,000 characters)

1) The CoC offers training to CoC funded agencies, other service providers, and community members on a regular basis through its guarterly general membership meetings. Agencies receiving CoC or ESG funds are required to attend. Annually, one of these training sessions is dedicated to "Best Practices for Serving DV Survivors" in conjunction with Domestic Violence Awareness Month in October. Previous topics have included: CES Policies and Procedures, Emergency Transfer Plans, VAWA, and Trauma Informed Care, facilitated by local DV service provider Harmony House and/or Missouri Coalition Against Domestic and Sexual Violence. The CoC's Homeless Youth Task Force also offers public annual training for service providers that work with youth; previous topics have included Trauma Informed Care, Identifying and Preventing Human Trafficking, and Qualified Minor Statutes. Other public trainings on best practices (including Green Dot, Youth and Adult Mental Health First Aid) are promoted to all CoC member agencies and community partners. All CES Front Door Staff are also trained on best practices for serving DV survivors and are encouraged to attend the above trainings. Additional trainings offered to CES staff on an annual basis include client choice and client confidentially. The main DV shelter serves as a CES Front Door and participates in CES planning and development to ensure the needs of DV survivors are met and addressed appropriately. The primary CES Front Door facility has incorporated safety protocols into its building design, intake protocols, and client interactions and makes recorded trainings available to all partners, volunteers, etc.

1C-5a	. Addressing Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors–Using De-identified Aggregate Data.	
	NOFO Section VII.B.1.e.	

Describe in the field below how your CoC uses de-identified aggregate data from a comparable database to assess the special needs related to domestic violence, dating violence, sexual assault, and stalking survivors.

#### (limit 2,000 characters)

The CoC is engaged with multiple DV service providers throughout its geographic area and works with them to collect data for HIC and PIT submissions. The CoC collects information on those currently fleeing domestic

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violence in conjunction with its PIT count. In addition to HIC and PIT, the CoC captures de-identified, aggregate data on DV survivors for its annual Unsheltered Homeless Report and High Risk and Homeless Youth Report, which are reported to the CoC Executive Board and inform action planning across the CoC. Providers also participate in CoC Committees and provide feedback to the CoC on system planning to ensure the CoC is meeting specific needs of DV survivors.

The CoC also conducts regular review of aggregate data from its Prioritization List to identify gaps and inform system planning. Based on the number of DV survivors on the Prioritization List, the CoC made the decision to dedicate a certain percentage of EHV to survivors of DV, in partnership with local DV Shelters and Victim Service Providers. DV survivors are served through a deidentified prioritization list as part of CES, a process developed in conjunction with DV service providers.

The main DV service provider in the CoC is directly engaged with the CoC through committees (Case Conferencing, COVID-19 Task Force, Systems and Services, General Membership, Policies and Procedures, CES Policy Development, and EHV Work Group). This agency also inputs into an HMIS Comparable Data Base (Apricot) and was awarded CoC DV Bonus Dollars in FY2018. Project Implementation began July 1, 2019.

1C-5b.	Addressing Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors-Coordinated Assessment-Safety, Planning, and Confidentiality Protocols.	
	NOFO Section VII.B.1.e.	

	informed, victim-centered approaches while maximizing client choice for housing and services that:		
1.	prioritize safety;		
2.	use emergency transfer plan; and		
3.	ensure confidentiality.		

#### (limit 2,000 characters)

1) ESG/CoC agency staff are required to attend annual training on VAWA, CES Policies and Procedures, and other best practices on serving survivors of domestic violence. Training is open to the public and promoted to homeless service providers and social service agencies. Training is facilitated by DV service providers and/or Missouri Coalition Against Domestic and Sexual Violence. Largest DV shelter provider serves as a DV-specific CES Front Door and was awarded DV Bonus Funds in FY 2018 for permanent housing and case management. In 2018, a Family Justice Center was launched as a central location for DV survivors to receive services; CES staff offer a Front Door here. DV service providers participated in development of CES Policies and Procedures and are involved in on-going review of CoC Policies and Procedures. Every household accessing CES receives a "Know Your Rights" packet that includes information on VAWA, McKinney Vento, client choice, and CoC-wide client grievance policy.

2) CES Policies and Procedures include emergency transfer plan process. If a household served with HUD funding needs to relocate due to DV and the initial agency is unable to re-house the survivor, they will be moved to top of prioritization list regardless of other prioritization criteria. Compliance with VAWA and emergency transfer planning is reviewed during annual monitoring for CoC funded agencies. CoC also educates property owners on roles and

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responsibilities when serving DV survivors through landlord training sessions. 3) DV service providers participated in development of CES Policies and Procedures and are involved in on-going review of all CoC Policies and Procedures to ensure confidentiality of DV survivors. CES incorporates DV service providers through a confidential communication process and utilization of a comparable database (Apricot). DV survivors are served through a deidentified prioritization list as part of CES, a process developed in conjunction with DV service providers.

1C-6.	Addressing the Needs of Lesbian, Gay, Bisexual, Transgender-Anti-Discrimination Policy and Training.	
	NOFO Section VII.B.1.f.	
		 1

	Did your CoC implement a written CoC-wide anti-discrimination policy ensuring that LGBT individuals and families receive supportive services, shelter, and housing free from discrimination?	Yes
2.	Did your CoC conduct annual CoC-wide training with providers on how to effectively implement the Equal Access to Housing in HUD Programs Regardless of Sexual Orientation or Gender Identity (Equal Access Final Rule)?	Yes
	Did your CoC conduct annual CoC-wide training with providers on how to effectively implement Equal Access to Housing in HUD Programs in Accordance with an Individual's Gender Identity (Gender Identity Final Rule)?	Yes

1C-7.	Public Housing Agencies within Your CoC's Geographic Area–New Admissions–General/Limited Preference–Moving On Strategy. You Must Upload an Attachment(s) to the 4B. Attachments Screen.	
	NOFO Section VII.B.1.g.	

Enter information in the chart below for the two largest PHAs highlighted in gray on the CoC-PHA Crosswalk Report at https://files.hudexchange.info/resources/documents/FY-2020-CoC-PHA-Crosswalk-Report.pdf or the two PHAs your CoC has a working relationship with–if there is only one PHA in your CoC's geographic area, provide information on the one:

Public Housing Agency Name	Enter the Percent of New Admissions into Public Housing and Housing Choice Voucher Program During FY 2020 who were experiencing homelessness at entry	Does the PHA have a General or Limited Homeless Preference?	Does the PHA have a Preference for current PSH program participants no longer needing intensive supportive services, e.g., Moving On?
Dallas County PHA (OACAC)	0%	No	No
Housing Authority of Springfield	0%	Yes-Both	No

1C-7a.	Written Policies on Homeless Admission Preferences with PHAs.
	NOFO Section VII.B.1.g.
	Describe in the field below:
	steps your CoC has taken, with the two largest PHAs within your CoC's geographic area or the two PHAs your CoC has working relationships with, to adopt a homeless admission preference–if your CoC only has one PHA within its geographic area, you may respond for the one; or

2. state that your CoC has not worked with the PHAs in its geographic area to adopt a homeless admission preference.

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#### (limit 2,000 characters)

1) The CoC has improved its working relationship with the two largest PHA's in the CoC's geographic area (Dallas County PHA and Housing Authority of the City of Springfield) to establish a limited preference via specific projects. Both entities are engaged with the CoC through participation in CoC Committees (Christian County Homeless Alliance, CoC Executive Board, Homeless Youth Task Force, Homeless Veterans Task Force, and General Membership). Implemented projects that prioritize people experiencing homelessness include VASH Vouchers, FYI vouchers, EHV, and mainstream vouchers. HAS has advocated with federal lawmakers and VA representatives to increase the number of VASH vouchers in the CoC (from 34 to 76). In 2018, HAS added Veterans to their prioritization policy to support CoC efforts to end Veteran homelessness. In 2020, HAS and OACAC signed an MOU with the CoC to implement FYI vouchers to support CoC efforts to end youth homelessness. In 2021, HAS and OACAC signed an MOU with the CoC to implement EHV. Through implementation of FYI and EHV, both PHA's are engaged with case conferencing and accepting referrals via CES. 2) NA

1C-7b.	Moving On Strategy with Affordable Housing Providers.	
	Not Scored–For Information Only	

Select yes or no in the chart below to indicate affordable housing providers in your CoC's jurisdiction that your recipients use to move program participants to other subsidized housing:

1.	Multifamily assisted housing owners	Yes
2.	РНА	Yes
3.	Low Income Tax Credit (LIHTC) developments	Yes
4.	Local low-income housing programs	Yes
	Other (limit 150 characters)	
5.		No

1C-7c.	Including PHA-Funded Units in Your CoC's Coordinated Entry System.	
	NOFO Section VII.B.1.g.	

Does your CoC include PHA-funded units in the CoC's coordinated entry process?

Yes

 1C-7c.1.
 Method for Including PHA-Funded Units in Your CoC's Coordinated Entry System.

 NOFO Section VII.B.1.g.
 Including PHA-Funded Units in Your CoC's Coordinated Entry System.

	If you selected yes in question 1C-7c., describe in the field	below:	
1.	how your CoC includes the units in its Coordinated Entry p	rocess; and	
2.	whether your CoC's practices are formalized in written agre	ements with the PHA, e.g., MOUs.	
		<b>D</b>	

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#### (limit 2,000 characters)

1) The two largest PHAs in the CoC have units filled through CES via Foster Youth to Independence and Emergency Housing Vouchers. FYI Vouchers are filled via CES referrals from a youth specific Prioritization List during monthly youth-specific case conferencing meetings, which include representation from CoC and CES staff, youth CES Front Doors, and both PHAs. Eligible youth are contacted by an MOU partner who assists with PHA paperwork. Referrals are made as-needed in between meetings. Questions were added to CES Front Door Assessment to identify eligible youth who assess for services through CES or who are specifically interested in an FYI voucher. FYI vouchers are issued from HUD to PHA on as-needed basis and PHA's have not reached maximum number of requests.

EHVs are filled in a similar manner via CES referrals from the main prioritization list during twice-monthly case conferencing meetings, which include representation from federally funded agencies and both PHAs. Referrals are made as needed in-between Case Conferencing. PHAs directly contact eligible households to conduct paperwork and then connect households with MOU partner for housing navigation services as needed. Questions were added to the CES Front Door Assessment to better capture information on client choice for housing location to enable more effective referrals to PHAs. Dallas County PHA has 47 vouchers for its 10 county service area (which includes 3 counties in CoC). Housing Authority of Springfield has 60 vouchers for its service area (entirely in CoC).

The Housing Authority of Springfield also takes referrals from CES for 76 VASH Vouchers that it administers through the CoC. Referrals are made via Veteran specific case conferencing with CES, VA and SSVF providers.

2) CoC and PHA Roles and Responsibilities for FYI and EHV implementation are formalized in written MOUs that are reviewed on an annual basis.

1C-7d.	Submitting CoC and PHA Joint Applications for Funding for People Experiencing Homelessness.	
	NOFO Section VII.B.1.g.	

Did your CoC coordinate with a PHA(s) to submit a joint application(s) for funding of projects serving families experiencing homelessness (e.g., applications for mainstream vouchers, Family Unification Program (FUP), other non-federal programs)?

1C-7d.1. CoC and PHA Joint Application–Experience–Benefits.

NOFO Section VII.B.1.g.

	If you selected yes to question 1C-7d, describe in the field below:
1.	the type of joint project applied for;
2.	whether the application was approved; and
3.	how your CoC and families experiencing homelessness benefited from the coordination.

#### (limit 2,000 characters)

1) Largest PHA in CoC (Housing Authority of Springfield) and CoC applied for mainstream vouchers.

2) Application was approved for 13 vouchers.

3) CoC has benefitted from coordination by improving collaboration with PHA,

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increasing financial support for safe, decent, and affordable housing, and by decreasing the number of households on the PHA waitlist. Families served have benefited by increased access to safe, decent, and affordable housing. Additionally, PHA refers families served through this program to all available community and mainstream resources to ensure long-term housing stability.

	Coordinating with PHA(s) to Apply for or Implement HCV Dedicated to Homelessness Including American Rescue Plan Vouchers.	
	NOFO Section VII.B.1.g.	

Did your CoC coordinate with any PHA to apply for or implement funding provided for Housing Choice Vouchers dedicated to homelessness, including vouchers provided through the American Rescue Plan?	Yes
---	-----

Coordinating with PHA(s) to Administer Emergency Housing Voucher (EHV) Program–List of PHAs with MOUs.	
Not Scored–For Information Only	

Did your CoC enter into a Memorandum of Understanding (MOU) with any PHA to administer the EHV Program?	Yes
	_
If you select yes, you must use the list feature below to enter the name of every PHA your CoC has entered into a MOU with to administer the Emergency Housing Voucher Program.	
PHA	
Housing Authority	
Dallas County PHA	

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# 1C-7e.1. List of PHAs with MOUs

Name of PHA: Housing Authority of the City of Springfield

# 1C-7e.1. List of PHAs with MOUs

Name of PHA: Dallas County PHA

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## 1C. Coordination and Engagement–Coordination with Federal, State, Local, Private, and Other Organiza

### 1C-8. Discharge Planning Coordination.

NOFO Section VII.B.1.h.

Select yes or no in the chart below to indicate whether your CoC actively coordinates with the systems of care listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs.

1. Foster Care	Yes
2. Health Care	Yes
3. Mental Health Care	Yes
4. Correctional Facilities	Yes

1C-9.	Housing First–Lowering Barriers to Entry.	
	NOFO Section VII.B.1.i.	

1.	Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe-Haven, and Transitional Housing projects your CoC is applying for in FY 2021 CoC Program Competition.	10
2.	Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe-Haven, and Transitional Housing projects your CoC is applying for in FY 2021 CoC Program Competition that have adopted the Housing First approach.	10
3.	This number is a calculation of the percentage of new and renewal PSH, RRH, Safe-Haven, SSO non- Coordinated Entry projects the CoC has ranked in its CoC Priority Listing in the FY 2021 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing.	100%

1C-9a.	Housing First-Project Evaluation.	
	NOFO Section VII.B.1.i.	

Describe in the field below how your CoC regularly evaluates projects to ensure those that commit to using a Housing First approach are prioritizing rapid placement and stabilization in permanent housing and are not requiring service participation or preconditions of program participants.

#### (limit 2,000 characters)

The CoC prioritizes Housing First through its adopted CES Policies and Procedures. The CoC expects all federally funded programs to utilize this practice and encourages non-federally funded programs to utilize it as well. The CoC evaluates project compliance with a Housing First model through quarterly

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review of CES referrals and outcomes, quarterly review of project performance on housing placement and retention, and annual reviews of agency housing first policy, client files, and APR data. The CoC also evaluates these outcomes at a system level through quarterly review of aggregate HMIS data on housing placements and retention by project type. Follow up with agencies is conducted if issues are identified through any of these reviews and system level training is provided as needed through CoC Committee meetings and special training sessions. For example, quarterly monitoring revealed that all programs were reporting low to no income increases, which impact housing stability. CoC worked with HMIS Lead Agency to conduct training on how to accurately report income increases in HMIS. TA is provided to new projects (e.g., FYI, EHV) on the importance of and effective implementation of housing first practices.

#### 1C-9b. Housing First-Veterans.

Not Scored–For Information Only

Does your CoC have sufficient resources to ensure each Veteran experiencing homelessness is assisted to quickly No move into permanent housing using a Housing First approach?

#### 1C-10. Street Outreach–Scope.

NOFO Section VII.B.1.j.

	Describe in the field below:
1.	your CoC's street outreach efforts, including the methods it uses to ensure all persons experiencing unsheltered homelessness are identified and engaged;
2.	whether your CoC's Street Outreach covers 100 percent of the CoC's geographic area;
3.	how often your CoC conducts street outreach; and
4.	how your CoC tailored its street outreach to persons experiencing homelessness who are least likely to request assistance.

#### (limit 2,000 characters)

1) Street Outreach takes place through formal relationships with CES access points and informal partnerships with advocates, service providers, and other mainstream partners. CES access points include LEA homeless liaisons, DV provider, SSVF, VA, PATH, youth drop-in center and emergency shelter, and one CES FTE dedicated specifically to outreach, who has direct access to CES through on-site live assessments.

Other agencies/groups that are not designated access points are educated on the referral process and available services on a regular basis through meetings and email communication. CoC partner agencies (including rural partners, local law enforcement, and others) are able to request outreach from CES position. This relationship, specifically with meal sites and advocates, ensures outreach to all people experiencing unsheltered homelessness.

2) CoC Street Outreach covers 100% of the CoC's geographic area.

3) PATH and CES access point staff conduct formal street outreach at a minimum of twice a week to connect with individuals at meal sites, drop-in centers, camps, and on the street. These staff are responsive to community requests for additional outreach as needed.

4) Due to an increase in requests for street outreach from rural communities, local law enforcement, partner agencies, and local government leadership, the

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CES applied for and was awarded ESG-CV funds for one FTE position specifically for street outreach. This position has allowed the CoC to increase connections with people experiencing homelessness who are not already connected with the system of care through other outreach initiatives and builds upon previous CoC partnerships that include an adopted homeless camp protocol that ensure law enforcement work with CES when responding to a camp to connect people to services; referral processes for services with healthcare providers; and effective partnerships with advocacy groups that provided resources to households not connected with mainstream resources.

1C-11.	Criminalization of Homelessness.	
	NOFO Section VII.B.1.k.	
		,

Select yes or no in the chart below to indicate strategies your CoC implemented to prevent the criminalization of homelessness in your CoC's geographic area:

1.	Engaged/educated local policymakers	Yes
2.	Engaged/educated law enforcement	Yes
3.	Engaged/educated local business leaders	Yes
4.	Implemented communitywide plans	Yes
5.	Other:(limit 500 characters)	
	Homeless Camp Protocol with Law Enforcement, Mental Health Treatment Court	Yes

1C-12.	Rapid Rehousing–RRH Beds as Reported in the Housing Inventory Count (HIC).	
	NOFO Section VII.B.1.I.	

	2020	2021
Enter the total number of RRH beds available to serve all populations as reported in the HIC–only enter bed data for projects that have an inventory type of "Current."	142	222

1C-13.	Mainstream Benefits and Other Assistance–Healthcare–Enrollment/Effective Utilization.	
	NOFO Section VII.B.1.m.	

Indicate in the chart below whether your CoC assists persons experiencing homelessness with enrolling in health insurance and effectively using Medicaid and other benefits.

	Type of Health Care		Assist with Enrollment?	Assist with Utilization of Benefits?
	Public Health Care Benefits (State or Federal benefits, Medicaid, Services)	Indian Health	Yes	Yes
2.	Private Insurers		No	Yes
3.	Nonprofit, Philanthropic		Yes	Yes
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4. Other (limit 150 characters)

1C-13a.	Mainstream Benefits and Other Assistance–Information and Training.	
	NOFO Section VII.B.1.m	

Describe in the field below how your CoC provides information and training to CoC Program-funded projects by:

1.	systemically providing up to date information on mainstream resources available for program participants (e.g., Food Stamps, SSI, TANF, substance abuse programs) within your CoC's geographic area;
2.	communicating information about available mainstream resources and other assistance and how often your CoC communicates this information;
3.	working with projects to collaborate with healthcare organizations to assist program participants with enrolling in health insurance; and
4.	providing assistance with the effective use of Medicaid and other benefits.

#### (limit 2,000 characters)

1) CoC provides regular updates on mainstream resources and applicable trainings at public meetings and twice-monthly case conferencing via updates and trainings (SOAR, employment programs); and as-needed via email with CoC funded agencies and partners.

2) CoC communicates information as it is available via email to the entire CoC email list (200 individuals representing 125 agencies). Information is shared quarterly at public CoC meetings, monthly at CoC Committee meetings, and weekly at COVID-19 Task Force meetings. Agencies receiving HUD/ESG funding are required to attend quarterly and monthly meetings and strongly encouraged to attend weekly meetings. CoC CES main access point hosted outreach events with VITA representatives to assist people experiencing homelessness with claiming COVID stimulus payments.

3) CoC has working partnerships with MSU Care, FQHC, and Mercy Hospital to connect participants with health insurance. MSU Care (health clinic for uninsured) serves as a CES Front Door and CES staff sit on MSU Care Board of Directors. Hospital staff sit on Executive Board for CoC contracted agency. Primary CES Front Door partners with service learning, OT/PT, and nursing students to provide on-site application and related assistance. CoC Vice-Chair is a representative from the largest Health Department in the CoC. Health Department, hospital, and FQCH representatives participate in various CoC Committees to ensure healthcare provision. The main CES Front Door hosts health related outreach events on a quarterly basis and health partners (including health clinic for un-insured, WIC, and PATH) have regular office hours at this facility.

4) CoC works closely with DSS staff to ensure all relevant information, training opportunities, etc. related to accessing and utilizing mainstream benefits such as Medicaid, SNAP, and SSI are shared with CoC members via email, flyers, and public trainings as appropriate. DSS and CoC staff are voting members of Missouri Interagency Council on Homelessness.

1C-14.	14.       Centralized or Coordinated Entry System–Assessment Tool. You Must Upload an Attachment to the 4B.         Attachments Screen.	
	NOFO Section VII.B.1.n.	

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	Describe in the field below how your CoC's coordinated entry system:
1.	covers 100 percent of your CoC's geographic area;
2.	reaches people who are least likely to apply for homeless assistance in the absence of special outreach;
3.	prioritizes people most in need of assistance; and
4.	ensures people most in need of assistance receive assistance in a timely manner.

#### (limit 2,000 characters)

1) CES covers 100% of its geographic area through multiple access points that serve specific populations and Street Outreach to rural areas and respond to requests. Front Doors offer services in-person and via phone.

2) CES reaches people least likely to apply for services through development of population specific front doors; targeted outreach events/efforts with Street Outreach and health care partners; offering critical care services (laundry, showers, mail service) at main CES Front Door; partnerships with local law enforcement on homeless camp outreach; partnerships with advocacy groups that provide meals; and printed materials on accessing resources available for public dissemination (targeted for each geographic area)

3) Assistance offered through CES is prioritized for those with most severe service needs as identified by VI-SPDAT II, local assessment process, and locally determined priority populations. Local assessment process includes VAWA procedures, parameters for EHV and FYI referrals, and prioritization via observational assessment (for persons with severe and persistent mental health conditions presumed to be highly vulnerable but unable to self-report accurately). An example of prioritizing for highest need is the dedication 90% of EHV to individuals experiencing literal homelessness (10% are allocated to DV survivors, based on prioritization list) and implementation of a COVID-19 Impact Assessment in April 2020 to determine COVID-19 vulnerability and prioritize access to limited non-congregant shelter beds.

4) Programs accepting referrals from CES are required to attend 75% of twice monthly Case Conferencing meetings to accept referrals. When openings become available outside of Case Conferencing, agencies immediately notify CES of openings and CES responds within 48 business hours with eligible referrals. Once agency receives referral, they have 72 hours to acknowledge referral within HMIS and initiate contact to start intake process.

1C-15.	Promoting Racial Equity in Homelessness–Assessing Racial Disparities.	
-	NOFO Section VII.B.1.o.	

Did your CoC conduct an assessment of whether disparities in the provision or outcome of homeless assistance exists within the last 3 years?

Yes

1C-15a. Racial Disparities Assessment Results.

NOFO Section VII.B.1.o.

Select yes or no in the chart below to indicate the findings from your CoC's most recent racial disparities assessment.

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#### Applicant: Springfield/Greene, Christian, Webster Counties CoC Project: MO-600 CoC Registration FY 2021

1.	People of different races or ethnicities are more likely to receive homeless assistance.	Yes
2.	People of different races or ethnicities are less likely to receive homeless assistance.	No
3.	People of different races or ethnicities are more likely to receive a positive outcome from homeless assistance.	Yes
4.	People of different races or ethnicities are less likely to receive a positive outcome from homeless assistance.	No
5.	There are no racial or ethnic disparities in the provision or outcome of homeless assistance.	Yes
6.	The results are inconclusive for racial or ethnic disparities in the provision or outcome of homeless assistance.	Yes

1C-15b.	Strategies to Address Racial Disparities.	
	NOFO Section VII.B.1.o.	

Select yes or no in the chart below to indicate the strategies your CoC is using to address any racial disparities.

1.	The CoC's board and decisionmaking bodies are representative of the population served in the CoC.	No
2.	The CoC has identified steps it will take to help the CoC board and decisionmaking bodies better reflect the population served in the CoC.	Yes
3.	The CoC is expanding outreach in geographic areas with higher concentrations of underrepresented groups.	Yes
4.	The CoC has communication, such as flyers, websites, or other materials, inclusive of underrepresented groups.	Yes
5.	The CoC is training staff working in the homeless services sector to better understand racism and the intersection of racism and homelessness.	Yes
6.	The CoC is establishing professional development opportunities to identify and invest in emerging leaders of different races and ethnicities in the homelessness sector.	No
7.	The CoC has staff, committees, or other resources charged with analyzing and addressing racial disparities related to homelessness.	Yes
8.	The CoC is educating organizations, stakeholders, boards of directors for local and national nonprofit organizations working on homelessness on the topic of creating greater racial and ethnic diversity.	Yes
9.	The CoC reviewed coordinated entry processes to understand their impact on people of different races and ethnicities experiencing homelessness.	Yes
10.	The CoC is collecting data to better understand the pattern of program use for people of different races and ethnicities in its homeless services system.	Yes
11.	The CoC is conducting additional research to understand the scope and needs of different races or ethnicities experiencing homelessness.	Yes
	Other:(limit 500 characters)	
12.		

1C-15c. Promoting Racial Equity in Homelessness Beyond Areas Identified in Racial Disparity Assessment.	
NOFO Section VILB 1 o	

Describe in the field below the steps your CoC and homeless providers have taken to improve racial equity in the provision and outcomes of assistance beyond just those areas identified in the racial disparity assessment.

(limit 2,000 characters)

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CoC Contracted Agency, Community Partnership of the Ozarks, hired a Diversity, Equity, and Inclusion Director in 2020 who is tasked with developing a community wide curriculum for diversity, equity, and inclusion, based on a previous model that was developed for the local public school system. CoC and CES staff have attended the Facing Racism Institute, offered by a local university, that provides a historical overview of systemic racism and how it influences our communities today. CoC has a goal that all CES main front door staff attend this training in the next year. CoC's Director of Homeless Services as well as two HUD-CoC funded program staff and one HMIS Lead staff are in the current Community of Practice Cohort on CES Prioritization, which is grounded in foundational equity.

CoC is in the process of updating its strategic plan, which will include a dedicated focus on ensuring equity throughout the homeless service system. Specifically, the CoC intends to use information and best practices learned through Facing Racism Institute, Community of Practice, and CoC Racial Disparity Assessments to implement a more equitable prioritization and assessment process in early 2022.

1C-16.	Persons with Lived Experience–Active CoC Participation.	
	NOFO Section VII.B.1.p.	

Enter in the chart below the number of people with lived experience who currently participate in your CoC under the five categories listed:

	Level of Active Participation	Number of People with Lived Experience Within the Last 7 Years or Current Program Participant	Number of People with Lived Experience Coming from Unsheltered Situations
1.	Included and provide input that is incorporated in the local planning process.	3	3
2.	Review and recommend revisions to local policies addressing homelessness related to coordinated entry, services, and housing.	2	2
3.	Participate on CoC committees, subcommittees, or workgroups.	10	5
4.	Included in the decisionmaking processes related to addressing homelessness.	3	2
5.	Included in the development or revision of your CoC's local competition rating factors.	1	1

 1C-17.
 Promoting Volunteerism and Community Service.

 NOFO Section VII.B.1.r.

Select yes or no in the chart below to indicate steps your CoC has taken to promote and support community engagement among people experiencing homelessness in the CoC's geographic area:

The CoC trains provider organization staff on connecting program participants and people experiencing homelessness with education and job training opportunities.	Yes
The CoC trains provider organization staff on facilitating informal employment opportunities for program participants and people experiencing homelessness (e.g., babysitting, housekeeping, food delivery, data entry).	Yes

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3.	The CoC works with organizations to create volunteer opportunities for program participants.	Yes
4.	The CoC works with community organizations to create opportunities for civic participation for people experiencing homelessness (e.g., townhall forums, meeting with public officials).	Yes
5.	Provider organizations within the CoC have incentives for employment and/or volunteerism.	Yes
6.	Other:(limit 500 characters)	

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# 1D. Addressing COVID-19 in the CoC's Geographic Area

To help you complete the CoC Application, HUD published resources at https://www.hud.gov/program\_offices/comm\_planning/coc/competition, including: - Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2021 Continuum of Care Program

Competition - FY 2021 CoC Application Detailed Instructions–essential in helping you maximize your CoC Application score by giving specific guidance on how to respond to many guestions and

providing specific information about attachments you must upload

- 24 CFR part 578

1D-1. Safety Protocols Implemented to Address Immediate Needs of People Experiencing Unsheltered, Congregate Emergency Shelter, Transitional Housing Homelessness.

NOFO Section VII.B.1.q.

Describe in the field below protocols your CoC implemented during the COVID-19 pandemic to address immediate safety needs for individuals and families living in:

1.	unsheltered situations;
2.	congregate emergency shelters; and
3.	transitional housing.

#### (limit 2,000 characters)

On March 18, 2020 the CoC created a COVID-19 Task Force comprised of representatives from the Health Department, hospitals, Office of Emergency Management, COAD, Emergency Shelter and Housing providers, local government, and advocates to guide COVID 19 response for people experiencing homelessness. Initially, this included developing crisis response systems for housing, health, hunger, and hygiene needs and evolved to development of isolation/quarantine units and education/outreach around COVID-19 vaccinations. This Task Force also developed standards for COVID 19 response with regards to service delivery (masking policies, symptom screenings, social distancing, in-person meetings, etc). These standards were utilized by homeless service providers across the homeless services system (outreach, emergency shelter, permanent housing, CES).

1) By mid-April 2020, this group launched a hotel sheltering campaign to provide non-congregant ES beds for individuals who were homeless and highly vulnerable to COVID-19. This initiative included meal delivery and referrals to other resources to ensure households could remain in isolation. The program served more than 660 households consisting of over 1,300 people. Access to hygiene resources was another community-identified need, as all public shower facilities closed in the beginning of the pandemic. The CoC partnered with a public school to use their natatorium to offer shower facilities every weekday for one and a half months until other facilities were able to re-open. This effort was supported by community volunteers, people experiencing homelessness, and local hospitals.

2) and 3) This group also provided an opportunity for resource and best-practice sharing among service providers as information rapidly evolved. Members

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established a network for sharing PPE, cleaning supplies, and even staffing between agencies. Members also created protocols for hospital referrals.

1D-2.	Improving Readiness for Future Public Health Emergencies.	
	NOFO Section VII.B.1.q.	
		_
	Describe in the field below how your CoC improved readiness for future public health emergencies.	]

#### (limit 2,000 characters)

On March 18, 2020 the CoC created a COVID-19 Task Force comprised of representatives from the Health Department, hospitals, Office of Emergency Management, COAD, Emergency Shelter and Housing providers, local government, and advocates to guide our COVID 19 response for people experiencing homelessness. This Task Force improved CoC working relationships with healthcare partners and has already resulted in increased coordination and resources available for Crisis Cold Weather Sheltering, development of an isolation/quarantine unit (and long-term plans to sustain it), and cross-system collaboration. Because of COVID-19, our Crisis Cold Weather Shelter system was able to expand from 2 shelter sites to 8 and increase the number of community volunteers. The CoC worked with HUD, FEMA, Missouri Housing Development Commission, and local government to implement an isolation/quarantine unit to respond to the Delta variant, and is in conversation with local government regarding allocating ARPA funds to sustain the model. The CoC also built upon existing structures for Hepatitis and flu vaccine outreach to offer COVID-19 vaccination. CoC partner agencies also saw an increased value in system level collaboration, communication between agencies, and communication with the general public about homelessness. CoC was asked to participate in COAD's development of the housing component of their Disaster Recovery Plan.

1D-3.	CoC Coordination to Distribute ESG Cares Act (ESG-CV) Funds.	
	NOFO Section VII.B.1.q	

	Describe in the field below how your CoC coordinated with ESG-CV recipients to distribute funds to address:
1.	safety measures;
2.	housing assistance;
3.	eviction prevention;
4.	healthcare supplies; and
5.	sanitary supplies.

#### (limit 2,000 characters)

CoC worked closely with Missouri Housing Development Commission (ESG Recipient) and local ESG Sub-Recipients to identify emerging COVID-19 community needs that funds could address and to develop a strategic plan for application and utilization of funds. CoC provided training and technical assistance to encourage entities not previously funded through ESG to apply. Three agencies that were not funded in the last ESG award year applied for

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funding.

1) CoČ worked with agencies to apply for funding to expand the number of available non-congregate ES beds. This resulted in alternative shelter placements in local hotels (more than 660 households consisting of over 1,300 people) as well as the development of a family specific transitional housing program in a repurposed hotel.

2) The CoC facilitated an application for ESG-CV Funds to add an FTE Street Outreach position to the local CES to respond to increased community requests for outreach and to connect people to CES that might not seek services through normal CES access points; over the course of the FY, street outreach engaged with more than 200 unique individuals. CoC also facilitated application to convert a hotel into a transitional housing program for families while they await housing assistance through traditional RRH or other CES programs. 3) Due to influx of ERA Treasury and CDBG-CV funds and a timely local distribution process. CoC did not identify eviction prevention as a strategic use of ESG-CV funds. CoC collaborated with ERA and CDBG-CV recipients to facilitate referrals for individuals who needed prevention services and ERA and CDBG-CV case managers were co-located in main CES access point facility. 4) and 5) CoC facilitated application for Street Outreach to support one CES FTE position. Request included funds for supplies for health and hygiene needs. This position is able to respond to requests for outreach in a timely manner and provide healthcare, PPE, and sanitary supplies to individuals who might otherwise not have access.

1D-4.	CoC Coordination with Mainstream Health.
	NOFO Section VII.B.1.q.
	Describe in the field below how your CoC coordinated with mainstream health (e.g., local and state health agencies, hospitals) during the COVID-19 pandemic to:
1.	decrease the spread of COVID-19; and
2.	ensure safety measures were implemented (e.g., social distancing, hand washing/sanitizing, masks).

#### (limit 2,000 characters)

CoC increased collaboration, coordination, and communication with mainstream healthcare providers to respond to the pandemic. A representative from the largest local health department in the CoC serves as vice-chair for the CoC Executive Board and Health Department staff regularly attended CoC COVID-19 Task Force meetings to keep service providers engaged on the local response process for people experiencing homelessness.

1)Through CoC meetings, the Health Department worked with homeless service providers to develop a comprehensive response system and provide on-going updates to homeless service providers (emergency shelters, housing programs, DV shelters/housing programs, CES staff, outreach staff, meal sites, and advocates) on COVID-19. Initially, this included at least weekly updates on how COVID-19 was spread, guidance on how service providers could change their service delivery methods to decrease the spread, and joint marketing/education materials developed specifically for people experiencing homelessness about how they could stop the spread of COVID-19. As the pandemic progressed, this partnership expanded to include the development of isolation/quarantine beds for people experiencing homelessness, a referral process with hospitals, and a secure notification system for people who tested positive for COVID-19. Most recently, this collaboration has resulted in education on COVID-19.

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vaccines, prioritizing vaccine access for people experiencing homelessness and direct service staff, as well as targeted vaccine outreach events for people experiencing homelessness. Lastly, CoC staff sat on state-wide Vaccine Equity committee to ensure equitable vaccine access.

2) The Health Department provided regular updates on best practices and guidance for safety measures and supported the CoC in the creation of a shower facility when all other public showers were closed, regular distribution of masks, PPE, and hand sanitizer to service providers, and social distancing parameters based on facility square footage.

1D-5.	Communicating Information to Homeless Service Providers.
	NOFO Section VII.B.1.q.
	Describe in the field below how your CoC communicated information to homeless service providers during the COVID-19 pandemic on:
1.	safety measures;
2.	changing local restrictions; and
3.	vaccine implementation.

#### (limit 2,000 characters)

On March 18, 2020 the CoC created a COVID 19 Task Force comprised of representatives from the Health Department, hospitals, Office of Emergency Management, COAD, Emergency Shelter and Housing providers, local government, and advocates to guide our COVID-19 response for people experiencing homelessness and provide regular communication between local health experts and service providers. This group met at least weekly until October 2021 and the CoC provided weekly email updates to its entire email list (representing 200 individuals and 125 agencies) with need to know information about COVID-19. The CoC also created a web-page with local, state, and federal resources regarding COVID-19 that was updated regularly. 1) The COVID-19 Task Force developed best practices and minimum standards for service providers on safety measures, including screenings for COVID-19 symptoms, mask requirements, social distancing, and policies on referring people with symptoms for testing. These best practices and standards were informed by HUD, CDC, and local Health Department guidance. 2) The COVID-19 Task Force included representation from local government to keep members informed on changes in local restrictions and how those restrictions impacted shelter providers (e.g. mask mandates, public gathering limitations, vaccine eligibility). Local government created marketing materials on restrictions that were shared with the CoC. 3) Health Department representatives kept the COVID-19 Task Force updated on and engaged with the local vaccine process. Discussions on eligibility, education, outreach, and access were held on a weekly basis with the COVID-19 Task Force. The CoC worked with the Health Department to hold informational sessions for agency staff on the vaccine so staff were prepared to answer questions from program participants. Information on vaccine events and how to schedule them were regularly shared with CoC partners through the

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COVID-19 Task Force, CoC meetings, and CoC email list.

#### 1D-6. Identifying Eligible Persons Experiencing Homelessness for COVID-19 Vaccination.

NOFO Section VII.B.1.q.

Describe in the field below how your CoC identified eligible individuals and families experiencing homelessness for COVID-19 vaccination based on local protocol.

#### (limit 2,000 characters)

State vaccine protocol did not consider people experiencing homelessness eligible for the COVID-19 vaccine prior to April 2021. Prior to April 2021, the CoC worked with outreach teams, advocates, meal sites, service providers, and CES staff to identify people experiencing homelessness that met the current eligibility criteria due to pre-existing health conditions and connect them with vaccine events. This outreach included sharing information with more than 660 households consisting of over 1,300 people placed in hotels through ESG-CV funds. The CoC also created educational materials to ensure people were aware of eligibility criteria and how to access vaccinations and updated these materials on a regular basis. People experiencing homelessness who did not have any of the pre-existing conditions were determined eligible for the COVID-19 Vaccine in April 2021, based on guidance from the State of Missouri. The CoC worked with the Health Department to host vaccine events at the main CES access point and other outreach locations starting in April 2021. These events required no registration or identification. Vaccines were administered by advocates. The CoC held these clinics every two weeks for 3 months. At that point, vaccines were more readily available throughout the community and the local Health Department had the capacity to offer events at meal sites, shelters, and other public areas.

1D-7.	Addressing Possible Increases in Domestic Violence.	
	NOFO Section VII.B.1.e.	

Describe in the field below how your CoC addressed possible increases in domestic violence calls for assistance due to requirements to stay at home, increased unemployment, etc. during the COVID-19 pandemic.

#### (limit 2,000 characters)

Local domestic violence service agency and emergency shelter Harmony House provided 24/7 crisis hotline to domestic violence victims seeking emotional support, safety planning assistance, access to emergency shelter, and referral to other community organizations during the COVID-19 pandemic. Throughout the pandemic, Harmony House applied for and received several COVID-relief grants and partnered with the Greene County Family Justice Center (FJC) to provide short-term hotel and motel stays for domestic violence victims fleeing abuse in their homes. Victims worked with Harmony House advocates stationed remotely at the FJC to receive ongoing support until a shelter bed or other housing program became available. Finally, Harmony House also created and implemented a domestic violence awareness campaign called Mask-19 wherein the organization partnered with pharmacies in the community to promote the phrase "Mask-19." Victims could call or walk in to the pharmacy and ask for a "Mask-19" if they were in danger from their abusive partner and pharmacy staff would assist them by calling for emergency response to the victim's location. Responding law enforcement would then

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provide intervention and support to the victim by referring them to Harmony House and the Greene County Family Justice Center. Harmony House served on CoC COVID-19 Task Force to identify gaps and inform development of protocols and local response to COVID-19.

1D-8	Adjusting Centralized or Coordinated Entry System.	
	NOFO Section VII.B.1.n.	

Describe in the field below how your CoC adjusted its coordinated entry system to account for rapid changes related to the onset and continuation of the COVID-19 pandemic.

#### (limit 2,000 characters)

CoC worked with HMIS Lead to develop and implement COVID-19 Community Impact Survey to gauge impact of COVID-19 on people experiencing homelessness and reviewed responses on a quarterly basis to understand impact over time and how to meet changing needs. Questions asked if individual was seeking services because they were impacted by COVID-19, if individual or member of immediate household had been diagnosed with COVID-19, if individual was financially struggling due to COVID-19 related healthcare costs, if individual experienced a loss of income or employment due to COVID-19, and if individual experienced a housing crisis due to COVID-19. Further, the CoC developed and implemented COVID Vulnerability Assessment to prioritize non-congregate sheltering options for those deemed most vulnerable to effects of COVID, prioritized people who were literally homeless for new programming (Emergency Housing Vouchers, and reviewed and adjusted existing CES policies to allow for expansion of alternative methods to engage with CES (phone, email, new FTE Street Outreach position).

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## 1E. Project Capacity, Review, and Ranking–Local Competition

To help you complete the CoC Application, HUD published resources at

https://www.hud.gov/program\_offices/comm\_planning/coc/competition, including:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2021 Continuum of Care Program Competition

- FÝ 2021 CoC Application Detailed Instructions–essential in helping you maximize your CoC Application score by giving specific guidance on how to respond to many questions and providing specific information about attachments you must upload - 24 CFR part 578

-1. Announcement of 30-Day Local Competition Deadline–Advance Public Notice of How Your CoC Would Review, Rank, and Select Projects. You Must Upload an Attachment to the 4B. Attachments Screen.	
NOFO Section VII.B.2.a. and 2.g.	

Enter the date your CoC published the 30-day submission deadline for project applications for your CoC's local competition.	09/02/2021
Enter the date your CoC publicly posted its local scoring and rating criteria, including point values, in advance of the local review and ranking process.	09/09/2021

Project Review and Ranking Process Your CoC Used in Its Local Competition. You Must Upload an Attachment to the 4B. Attachments Screen. We use the response to this question as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria listed below.	
NOFO Section VII.B.2.a., 2.b., 2.c., and 2.d.	

Select yes or no in the chart below to indicate how your CoC ranked and selected project applications during your local competition:

1.	Established total points available for each project application type.	Yes
2.	At least 33 percent of the total points were based on objective criteria for the project application (e.g., cost effectiveness, timely draws, utilization rate, match, leverage), performance data, type of population served (e.g., DV, youth, Veterans, chronic homelessness), or type of housing proposed (e.g., PSH, RRH).	Yes
3.	At least 20 percent of the total points were based on system performance criteria for the project application (e.g., exits to permanent housing destinations, retention of permanent housing, length of time homeless, returns to homelessness).	Yes
4.	Used data from a comparable database to score projects submitted by victim service providers.	Yes
	Used objective criteria to evaluate how projects submitted by victim service providers improved safety for the population they serve.	Yes
6.	Used a specific method for evaluating projects based on the CoC's analysis of rapid returns to permanent housing.	Yes

1E-2a. Project Review and Ranking Process-Addressing Severity of Needs and Vulnerabilities.		
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NOFO Section VII.B.2.d.

Describe in the field below how your CoC reviewed, scored, and selected projects based on:
the specific severity of needs and vulnerabilities your CoC considered when ranking and selecting projects; and
considerations your CoC gave to projects that provide housing and services to the hardest to serve populations that could result in lower performance levels but are projects your CoC needs in its geographic area.

#### (limit 2,000 characters)

1) The CoC's CES utilizes the VI-SPDAT II as part of its assessment process to ensure needs and vulnerabilities (including housing instability, health factors, legal risks, substance use, mental health, and family composition) factor into prioritization for all services. When reviewing and ranking projects, the CoC NOFO Committee reviewed quarterly reports documenting CES participation and adherence to CES policies, including working with the CES to serve the most vulnerable while ensuring interventions were matched appropriately with needs. While positive system performance measures are awarded points via the rank and review scoring tool, they are but one part of a comprehensive scoring matrix designed to account for various project types, including those that may perform lower in some areas due to serving harder to serve populations.

2) The CoC assesses community need on an on-going basis and uses that analysis to guide system planning to address gaps. The CoC NOFO Committee and Executive Board reviewed data from the CES Prioritization List (includes information from HMIS and comparable database), PIT/HIC, LSA, and feedback from service providers to help determine the most needed projects. These data sources informed what project types and target populations were prioritized for bonus funding through the NOFO process and what project types the CoC would accept, to ensure all available resources were strategically utilized to address the most critical needs. The NOFO Committee also considered agency capacity and experience with implementing a project as well as performance outcomes on system performance measures. Competing applications that met threshold requirements for project type, capacity, and performance were compared for the priority population the project served.

1E-3.	Promoting Racial Equity in the Local Review and Ranking Process.	
	NOFO Section VII.B.2.e.	

	Describe in the field below how your CoC:
1.	obtained input and included persons of different races, particularly those over-represented in the local homelessness population, when determining the rating factors used to review project applications;
2.	included persons of different races, particularly those over-represented in the local homelessness population, in the review, selection, and ranking process;
3.	rated and ranked projects based on the degree to which their program participants mirror the homeless population demographics (e.g., considers how a project promotes racial equity where individuals and families of different races are over-represented).

#### (limit 2,000 characters)

CoC works to accurately represent racial diversity of CoC's general population (90% of Greene County residents identify as white) in all CoC Committees, work groups, processes, etc. Acknowledging this, the CoC seeks whatever opportunities possible to increase representation of as many different racial and

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ethnic groups as possible within CoC processes and planning. This is an area of improvement that the CoC has identified and will be working to improve in 2022 as the CoC implements its new strategic plan.

1) and 2) CoC Executive Board oversees local HUD CoC project application and review/selection/ranking of project. CoC Executive Board voting members are 94% white. Identification of critical needs is informed by various public input surveys through outreach events, CoC meetings, and CES Front Doors, which determines what project types the CoC will prioritize each year for any bonus and reallocated funding.

3) Because the CoC had no formal project based tool and process to assess racial equity at the time of the NOFO, this was not included in the rating/ranking process. However, the CoC is actively working to better understand and assess racial disparities within the homeless service system and develop data based responses to any identified disparities. CoC staff and CES staff are currently participating in a Community of Practice cohort which focuses on foundational equity and plans to make changes to CES and the HUD CoC rating/ranking process in 2022.

	Reallocation–Reviewing Performance of Existing Projects. We use the response to this question as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criterion below.	
	NOFO Section VII.B.2.f.	

 Describe in the field below:

 1.
 your CoC's reallocation process, including how your CoC determined which projects are candidates for reallocation because they are low performing or less needed;

 2.
 whether your CoC identified any projects through this process during your local competition this year;

 3.
 whether your CoC reallocated any low performing or less needed projects during its local competition this year;

 4.
 why your CoC did not reallocate low performing or less needed projects during its local competition this year, if applicable; and

 5.
 how your CoC communicated the reallocation process to project applicants.

#### (limit 2,000 characters)

1) The CoC has a written and approved CoC Project Ranking and Reallocation Policy. This policy is a tool used by the CoC to strategically utilize limited funding and improve the local homeless response system by creating new projects to meet local need and eliminating projects that are consistently low performing or would be more appropriately funded through other funding streams. The CoC Reallocation Policy allows for voluntary and involuntary reallocation.

Any reallocation is overseen by the CoC NOFO Committee, which conducts quarterly project monitoring of performance and spending as well as the review of all renewal applications. Through the review of renewal applications, the NOFO Committee assesses effective spending, capacity, audits, CES participation, performance measures, and population served to determine if a project should be considered for reallocation. Any reallocation must be approved by the CoC Executive Board

2) No projects requiring reallocation were identified during the FY2021 process.

3) The CoC did not reallocate any low performing or less needed projects during its local competition this year.

4) No projects requiring reallocation were identified during the FY2021 process.

5) The Reallocation Process is publicly posted on the CoC website and is

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#### reviewed with funded agencies on an annual basis.

Reallocation Between FY 2016 and FY 2021. We use the response to this question as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criterion below.	
NOFO Section VII.B.2.f.	

Did your CoC cumulatively reallocate at least 20 percent of its ARD between FY 2016 and FY 2021?	No	

1	E-5. Projects Rejected/Reduced–Public Posting. You Must Upload an Attachment to the 4B. Attachments Screen if You Select Yes.	
	NOFO Section VII.B.2.g.	

1.	Did your CoC reject or reduce any project application(s)?	No
	If you selected yes, enter the date your CoC notified applicants that their project applications were being rejected or reduced, in writing, outside of e-snaps.	10/27/2021

1E-5a.	Projects Accepted–Public Posting. You Must Upload an Attachment to the 4B. Attachments Screen.	
	NOFO Section VII.B.2.g.	

Enter the date your CoC notified project applicants that their project applications were accepted and ranked on the 10/27/2021 New and Renewal Priority Listings in writing, outside of e-snaps.
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Web Posting of CoC-Approved Consolidated Application. You Must Upload an Attachment to the 4B. Attachments Screen.	
NOFO Section VII.B.2.g.	

Enter the date your CoC's Consolidated Application was posted on the CoC's website or affiliate's website-which	11/03/2021
included: 1. the CoC Application; 2. Priority Listings; and	
3. all projects accepted, ranked where required, or rejected.	

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# 2A. Homeless Management Information System (HMIS) Implementation

To help you complete the CoC Application, HUD published resources at https://www.hud.gov/program\_offices/comm\_planning/coc/competition, including: - Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2021 Continuum of Care Program Competition - FY 2021 CoC Application Detailed Instructions–essential in helping you maximize your CoC Application score by giving specific guidance on how to respond to many questions and providing specific information about attachments you must upload - 24 CFR part 578

2A-1. HMIS Vendor.
Not Scored–For Information Only

Enter the name of the HMIS Vendor your CoC is currently using.

Institute for Community Alliances

Multiple CoCs

05/14/2021

2A-2.	HMIS Implementation Coverage Area.	
	Not Scored–For Information Only	

Select from dropdown menu your CoC's HMIS coverage area.

2A-3.	HIC Data Submission in HDX.	
	NOFO Section VII.B.3.a.	

Enter the date your CoC submitted its 2021 HIC data into HDX.

 2A-4.
 HMIS Implementation-Comparable Database for DV.

 NOFO Section VII.B.3.b.
 Implementation-Comparable Database for DV.

	Describe in the field below actions your CoC and HMIS Lead have taken to ensure DV housing and service providers in your CoC:	
1.	have a comparable database that collects the same data elements required in the HUD-published 2020 HMIS Data Standards; and	
	submit de-identified aggregated system performance measures data for each project in the comparable database to your CoC and HMIS lead.	

#### (limit 2,000 characters)

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1) The CoC collaborative applicant notifies the HMIS Lead agency of all DV Housing and Service providers who apply for HUD CoC funds. The HMIS Lead meets with the DV Housing and Service provider to discuss the software they are using for their HMIS Comparable database. A full demo of the software is provided to the HMIS Lead to review if the system is meeting HUD's technical and data standards and can produce an APR and an ESG CAPER in the format outlined in the data standards. Additionally, all DV Housing and Service providers currently receiving HUD CoC funding are reviewed by the HMIS Lead agency on an annual basis.

2) Currently DV Housing and Service providers participate in the annual Housing Inventory and Point-in-Time Counts and provide all required aggregate data to the HMIS Lead agency. This data is included in the CoC's full annual report submissions. CoC funded housing projects that serve survivors of DV also submit quarterly monitoring reports on clients served and System Performance to the CoC from the HMIS comparable database as part of the CoC's monitoring process. Additionally all DV housing and service providers that are participating in the CES will be required to run a CAPER out of their comparable database systems and provide that to the HMIS Lead agency to be uploaded with the CoC's CES annual CAPER.

2A-5.	Bed Coverage Rate–Using HIC, HMIS Data–CoC Merger Bonus Points.	
	NOFO Section VII.B.3.c. and VII.B.7.	

Enter 2021 HIC and HMIS data in the chart below by project type:

Project Type	Total Beds 2021 HIC	Total Beds in HIC Dedicated for DV	Total Beds in HMIS	HMIS Bed Coverage Rate
1. Emergency Shelter (ES) beds	548	176	346	93.01%
2. Safe Haven (SH) beds	0	0	0	
3. Transitional Housing (TH) beds	42	0	42	100.00%
4. Rapid Re-Housing (RRH) beds	253	31	222	100.00%
5. Permanent Supportive Housing	183	0	91	49.73%
6. Other Permanent Housing (OPH)	0	0	0	

2A-5a. Partial Credit for Bed Coverage Rates at or Below 84.99 for Any Project Type in Question 2A-5. NOFO Section VII.B.3.c.

 For each project type with a bed coverage rate that is at or below 84.99 percent in question 2A-5, describe:

 1. steps your CoC will take over the next 12 months to increase the bed coverage rate to at least 85 percent for that project type; and

 2. how your CoC will implement the steps described to increase bed coverage to at least 85 percent.

#### (limit 2,000 characters)

1) and 2) The reported HMIS bed coverage rate for PSH, according to 2021 HIC data, is at 49.73%. The low percentage is because HUD-VASH vouchers provided in the CoC (representing 92 beds) are not recorded in HMIS. However, VA and PHA staff work closely with the CoC to participate to the fullest extent

possible with CES using a process outside of HMIS and all HUD-VASH openings are filled via referrals from CES. VA staff participate in twice- monthly full CES Case Conferencing as well as additional monthly Veteran-specific case conferencing with VA, SSVF, and CES staff (as vouchers are available). Every Veteran on the active Prioritization List is referred to eligible services as they are available.

2A-5b.	Bed Coverage Rate in Comparable Databases.	
	NOFO Section VII.B.3.c.	

Enter the percentage of beds covered in comparable databases in your CoC's geographic area.

100.00%

2A-5b.1. Partial Credit for Bed Coverage Rates at or Below 84.99 for Question 2A-5b.

NOFO Section VII.B.3.c.

	If the bed coverage rate entered in question 2A-5b. is 84.99 percent or less, describe in the field below:
	steps your CoC will take over the next 12 months to increase the bed coverage rate to at least 85 percent; and
2.	how your CoC will implement the steps described to increase bed coverage to at least 85 percent.

(limit 2,000 characters)

NA

2A-6.	Longitudinal System Analysis (LSA) Submission in HDX 2.0.	
	NOFO Section VII.B.3.d.	

Did your CoC submit LSA data to HUD in HDX 2.0 by January 15, 2021, 8 p.m. EST?

Yes

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# 2B. Continuum of Care (CoC) Point-in-Time (PIT) Count

To help you complete the CoC Application, HUD published resources at https://www.hud.gov/program\_offices/comm\_planning/coc/competition, including: - Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2021 Continuum of Care Program Competition - FY 2021 CoC Application Detailed Instructions–essential in helping you maximize your CoC Application score by giving specific guidance on how to respond to many questions and providing specific information about attachments you must upload - 24 CFR part 578

2B-1.	Sheltered and Unsheltered PIT Count–Commitment for Calendar Year 2022	
	NOFO Section VII.B.4.b.	

Does your CoC commit to conducting a sheltered and unsheltered PIT count in Calendar Year 2022?	Yes	
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2B-2.	Unsheltered Youth PIT Count–Commitment for Calendar Year 2022.	
	NOFO Section VII.B.4.b.	

	Yes
consultation and participation from youth serving organizations and youth with lived experience?	

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# **2C. System Performance**

To help you complete the CoC Application, HUD published resources at https://www.hud.gov/program\_offices/comm\_planning/coc/competition, including: - Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2021 Continuum of Care Program Competition

 FÝ 2021 CoC Application Detailed Instructions–essential in helping you maximize your CoC Application score by giving specific guidance on how to respond to many questions and providing specific information about attachments you must upload
 24 CFR part 578

	2C-1.	Reduction in the Number of First Time Homeless–Risk Factors.	
		NOFO Section VII.B.5.b.	
		Describe in the field below:	
[	1	how your CoC determined which rick factors your CoC uses to identify persons becoming homeless for	

 how your CoC determined which risk factors your CoC uses to identify persons becoming homeless for the first time;
 how your CoC addresses individuals and families at risk of becoming homeless; and
 provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the number of individuals and families experiencing homelessness for the first time or to end homelessness for individuals and families.

#### (limit 2,000 characters)

1) CoC determines risk factors by collaborating with system partners and direct service providers and reviewing local data. CoC collects on-going feedback from system partners through annual surveys and published community reports and regular meetings (including CoC Committees, Case Conferencing, Housing Collaborative, Justice Mental Health Collaboration Partnership) and conversations with system level partners (Public School System, Social Service Agencies, Criminal Justice providers, Foster Care System, Legal Aid, and others). CoC regularly reviews data provided from CDBG Diversion Programs, CES, HMIS, and the main CES access point (serves as resource/referral hub for housing, education, and financial services).

2) CoC addresses households at risk of experiencing homelessness through engagement and collaboration with community partners that provide interventions. Examples include CDBG and privately funded diversion programming that is incorporated into CES to provide flexible support and stream-lined referrals to divert households from the homeless service system; ESG funded prevention programming across the CoC's geographic service area; and integrated services with public school systems, health care providers, Community Action Agencies, affordable housing providers, and other partners that offer education, financial literacy, legal aid, family planning services, and rental assistance through the O'Reilly Center for Hope. The O'Reilly Center for Hope houses the main CES access point and co-locates 20 other service providers to reduce barriers to accessing mainstream resources to quickly connect households facing housing instability with all available resources and supports.

3) The City of Springfield is the CoC Lead Agency and contracts with Community Partnership of the Ozarks (CPO) for implementation. CPO's Vice

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President of Affordable Housing and Homeless Prevention is responsible for oversight of these strategies.

2C-2.	Length of Time Homeless-Strategy to Reduce.	
	NOFO Section VII.B.5.c.	

	Describe in the field below:
1.	your CoC's strategy to reduce the length of time individuals and persons in families remain homeless;
	how your CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the length of time individuals and families remain homeless.

#### (limit 2,000 characters)

 CoC works to reduce Length of Time (LOT) Homeless by increasing access to affordable housing, facilitating connection to main stream resources, and streamlining referral process through CES. CoC supports agency applications for LIHTC, supports master leasing to reduce financial risk to property owners, partners with Housing Collaborative and its Landlord Engagement Committee on outreach to landlords and landlord/tenant education, integrates flexible funding for diversion efforts within CES, and in 2021 launched Social Serve, a CoC-wide listing service for affordable and accessible housing. CoC encourages agencies to have SOAR certified staff by offering annual trainings on the program and scoring agencies with staff higher through the NOFO process, assisting with applications to Family Support Division (pre-pandemic, Family Support Division staff were co-located with CES main access point), and providing tax filing clinics, health care events, and employment programming at the CES main access point. To streamline CES, CoC hosts twice monthly CES Case Conferencing, which includes referrals for EHV (CoC funded programs are required to attend 75% of meetings), as well as separate monthly youth and Veteran specific Case Conferencing. Referrals are made as needed to expedite referrals.

2) LOT is assessed and documented during the initial CES intake process, which includes the VI-SPDAT II and other housing assessments. CoC's CES has tracked LOT since its inception in 2017. LOT is discussed during twice monthly case conferencing and determines prioritization for referrals to housing programs as part of CoC's Prioritization Policy.

3) The City of Springfield is the CoC Lead Agency and contracts with Community Partnership of the Ozarks (CPO) for implementation. CPO's Homeless Services Policy and Programming Coordinator is responsible for oversight of these strategies.

2C-3.	Exits to Permanent Housing Destinations/Retention of Permanent Housing.	
	NOFO Section VII.B.5.d.	

Describe in the field below how your CoC will increase the rate that individuals and persons in families residing in: emergency shelter, safe havens, transitional housing, and rapid rehousing exit to permanent housing

# 1. emergency shelter, safe havens, transitional housing, and rapid rehousing exit to permanent housing destinations; and

2. permanent housing projects retain their permanent housing or exit to permanent housing destinations.

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### (limit 2,000 characters)

CoC analyses system and agency level data to guide implementation of strategies and best practices. All CoC funded programs follow housing first. RRH and PSH programs submit quarterly monitoring reports on System Performance to CoC for review. HMIS Lead Agency provides quarterly updates to the CoC on system level trends on performance measures, including exits to/retention of PH. CES Policies and Procedures are regularly reviewed and updated to improve all System Performance Measures. For example, requiring program staff (instead of agency) to attend case conferencing to expedite referrals to housing. CoC facilitates trainings and in-services as needed on reporting, housing navigation, landlord engagement/education, and connection with mainstream resources based on System Performance Reports to help agencies ensure households successfully exit to PH or retain their PH. 1) CoC has an extreme shortage of affordable housing. To help connect households to housing, CoC partnered with the Housing Collaborative to create a joint Landlord Engagement Committee, which provides regular training to landlords, opportunities for landlords to partner with agencies that administer TBRA, and trainings for tenants. The CoC also launched Social Serve in 2021. This online housing search platform provides a free listing service for property owners and a free search service for tenants, with the option to filter housing by affordability, acceptance of HCV, accessibility and other factors. The CoC has formal MOUs with two PHAs to administer EHVs, which are targeted for households experiencing literal homelessness (with a 10% set-aside for survivors of DV). This MOU includes housing navigation services and financial assistance for move-in costs.

2) CoC is a partner in the O'Reilly Center for Hope, which houses the main CES access point and co-locates 20 partner agencies that offer resources and training on tenant rights and responsibilities, workforce development, financial stability, substance use, and health/mental healthcare.

2C-4.	Returns to Homelessness–CoC's Strategy to Reduce Rate.
	NOFO Section VII.B.5.e.
	Describe in the field below:
1.	how your CoC identifies individuals and families who return to homelessness;
2.	your CoC's strategy to reduce the rate of additional returns to homelessness; and
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's

# strategy to reduce the rate individuals and persons in families return to homelessness. (limit 2,000 characters)

1) The CoC uses its Prioritization List, CES Case Conferencing, and review of HMIS data to identify households that return to homelessness. A coordinated intake process has existed in the CoC since 2009, the VI-SPDAT has been utilized since 2013, and CES was formally launched in 2017. The current Prioritization List reflects households that have returned to homelessness since 2017, as identified during the initial CES intake/assessment process. The Prioritization List is regularly reviewed and updated through twice monthly CES Case Conferencing meetings, which include HUD-CoC and non HUD-CoC funded agencies. The CoC Executive Board reviews Prioritization List demographics and HMIS data on a quarterly basis.

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2) The CoC works to reduce returns to homelessness by assessing trends/contributing factors in repeat episodes of homelessness, determining populations most vulnerable to returning to homelessness, and developing strategies to address these. For example, prioritizing CoC Bonus Funding for RRH and PSH programs that can demonstrate capacity and experience with stable housing placements, regular review of CES referrals to ensure appropriate interventions are being offered, and offering training and best practices for case managers to help support households in long-term housing stability.

3) The City of Springfield is the CoC Lead Agency and contracts with Community Partnership of the Ozarks (CPO) for implementation. CPO's Homeless Services Policy and Programming Coordinator is responsible for oversight of these strategies.

2C-5.	Increasing Employment Cash Income-Strategy.
	NOFO Section VII.B.5.f.
	Describe in the field below:
1.	your CoC's strategy to increase employment income;
	how your CoC works with mainstream employment organizations to help individuals and families increase their cash income; and

# 3. provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase income from employment.

### (limit 2,000 characters)

1) CoC strategies to increase employment income include regular training to ensure accurate data reporting, assessment of program level outcomes on this measure through quarterly monitoring and incorporating program outcomes in CoC NOFO Ranking and Selection process, and system level partnerships with employment agencies to increase awareness and referrals.

2) The Missouri Job Center (local WIB) is operated by the City of Springfield (Lead Agency for the CoC) and the Missouri Job Center Director sits on the Board of Directors for Community Partnership (contracted agency for CoC). The Job Center also has representation on CoC Committees (Homeless Youth Task Force and Homeless Veterans Task Force) and pre-COVID was an on-site partner at the main CES access point. Some programs offer a homeless preference. The CoC promotes Job Center programs and career fairs through its meetings, email list (200 individuals representing 125 organizations), and through its O'Reilly Center for Hope (CES main access point and community resource hub). Additionally, O'Reilly Center for Hope is a referral source and host site for employment programming through the Job Center (local WIB), Preferred Family HealthCare (employment services for individuals with physical and intellectual disabilities), and Missouri Mentoring Partnership (state initiative that offers employment programs for youth). CoC also collaborates with workforce development at the state level through the Missouri Interagency Council on Homelessness, which the Department of Labor serves on. The City of Springfield is the CoC Lead Agency and contracts with Community Partnership of the Ozarks (CPO) for implementation. CPO's Homeless Services Policy and Programming Coordinator is responsible for oversight of these strategies.

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2C-5a.	Increasing Employment Cash Income–Workforce Development–Education–Training.
	NOFO Section VII.B.5.f.
	Describe in the field below how your CoC:
	1. promoted partnerships and access to employment opportunities with private employers and private

employment organizations, such as holding job fairs, outreach to employers, and partnering with staffing agencies; and
 2. is working with public and private organizations to provide meaningful education and training, on-the-job training, internships, and employment opportunities for program participants.

## training, internships, and employment opportunities for program participan

### (limit 2,000 characters)

 CoC regularly partners with and cross-promotes opportunities with organizations that offer job-fairs and outreach events including the Missouri Job Center (local WIB), Convoy of Hope, and union liaisons to connect households experiencing homelessness and CoC funded program participants with employment. Pre-pandemic, CoC facilitated or partnered with several large outreach events: Hope Connection and Veterans Stand Down (annually), Wednesday Connection (twice monthly during school year), and Every One Counts (annually). Events included partnerships with private employers, temp agencies, and soft skills programming to increase employment opportunities. Currently, CoC is partnering with O'Reilly Center for Hope (main CES access point and community resource hub) to host smaller on-going outreach events with partners on a monthly basis, at least 25% of which will have employment/education focus in the next calendar year.
 The Missouri Job Center (local WIB) is operated by the City of Springfield

(Lead Agency for the CoC) and the Missouri Job Center Director sits on the Board of Directors for CPO (contracted agency for CoC). The Job Center also has representation on CoC Committees (Homeless Youth Task Force and Homeless Veterans Task Force). Local community college staff are also engaged with CoC and chair the CoC's Homeless Youth Task Force. CoC provides soft skills training and professional development opportunities to Youth Action Board members. Due to hotel placements during COVID-19, new relationships were made with hotel management, who now promote hiring events through CoC and have hired program participants. CoC also partners with and makes regular referrals to Victory Mission. Services include internships, apprenticeship programs, social enterprise opportunities, and referrals to private businesses who are willing to hire individuals with felonies or continued unemployment history, and mentoring/soft skills training.

2C-5b.	Increasing Non-employment Cash Income.
	NOFO Section VII.B.5.f.
	Describe in the field below:
1.	your CoC's strategy to increase non-employment cash income;
2.	your CoC's strategy to increase access to non-employment cash sources; and
3.	provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase non-employment cash income.

### (limit 2,000 characters)

1) CoC works to increase non-employment cash income by promoting SOAR and through developing community partnerships. CoC hosts annual SOAR 101 training in partnership with the Department of Mental Health to provide

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community education to HUD CoC funded and non-CoC funded agencies on the importance of SOAR certified staff and the benefits to households. CoC staff actively participate in local anti-poverty initiatives (Prosper Springfield) and service coordination/referral efforts outside of CES to ensure system-level referrals for mainstream benefits.

2) CoC works to connect all HUD CoC funded agencies and other social service providers to mainstream resources to increase client access (SSI/SSDI, Medicaid, etc.) Strategies include annual public training on SOAR, prioritizing agencies with SOAR certified staff for CoC funding, and referrals to Family Support Division staff through outreach sites, application assistance at CES Front Door sites, and targeted outreach events throughout year (pre-pandemic). CoC is a partner in the O'Reilly Center for Hope (main CES access point and resource hub), which opened in fall of 2020. CoC hosted outreach events there over the last year in partnership with Volunteer Income Tax Assistance Program to increase potential tax returns and access to stimulus payments. These events were low-barrier (no registration required and Service Point [HMIS Software] IDs were accepted), cross-promoted financial literacy classes, banking partners were on-site to open checking accounts to allow for direct deposits of funds, and the O'Reilly Center for Hope was able to serve as a mailing address for check delivery.

3) The City of Springfield is the CoC Lead Agency and contracts with Community Partnership of the Ozarks (CPO) for implementation. CPO's Homeless Services Policy and Programming Coordinator is responsible for oversight of these strategies.

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# 3A. Coordination with Housing and Healthcare Bonus Points

To help you complete the CoC Application, HUD published resources at https://www.hud.gov/program\_offices/comm\_planning/coc/competition, including:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2021 Continuum of Care Program Competition

FÝ 2021 CoC Application Detailed Instructions–essential in helping you maximize your CoC Application score by giving specific guidance on how to respond to many questions and providing specific information about attachments you must upload
 24 CFR part 578

3A-1.	New PH-PSH/PH-RRH Project–Leveraging Housing Resources.	
	NOFO Section VII.B.6.a.	

Is your CoC applying for a new PSH or RRH project(s) that uses housing subsidies or subsidized housing units which are not funded through the CoC or ESG Programs to help individuals and families experiencing homelessness?	Yes
---	-----

3A-1a.	New PH-PSH/PH-RRH Project–Leveraging Housing Commitment. You Must Upload an Attachment to the 4B. Attachments Screen.	
	NOFO Section VII.B.6.a.	

Select yes or no in the chart below to indicate the organization(s) that provided the subsidies or subsidized housing units for the proposed new PH-PSH or PH-RRH project(s).

1.	Private organizations	No
2.	State or local government	No
3.	Public Housing Agencies, including use of a set aside or limited preference	Yes
4.	Faith-based organizations	No
5.	Federal programs other than the CoC or ESG Programs	Yes

3A-2.	New PSH/RRH Project–Leveraging Healthcare Resources.	
	NOFO Section VII.B.6.b.	

Is your CoC applying for a new PSH or RRH project that uses healthcare resources to help individuals and families experiencing homelessness?	Yes
	1

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Formal Written Agreements–Value of Commitment–Project Restrictions. You Must Upload an Attachment to the 4B. Attachments Screen.	
NOFO Section VII.B.6.b.	

<ol> <li>Did your CoC obtain a formal written agreement that includes:         <ul> <li>(a) the project name;</li> <li>(b) value of the commitment; and</li> <li>(c) specific dates that healthcare resources will be provided (e.g., 1-year, term of grant, etc.)?</li> </ul> </li> </ol>	Yes
2. Is project eligibility for program participants in the new PH-PSH or PH-RRH project based on CoC fair housing requirements and not restricted by the health care service provider?	Program Yes

3A-3.	Leveraging Housing Resources-Leveraging Healthcare Resources-List of Projects.	
	NOFO Sections VII.B.6.a. and VII.B.6.b.	

If you selected yes to question 3A-1. or 3A-2., use the list feature icon to enter information on each project you intend for HUD to evaluate to determine if they meet the bonus points criteria.			ach project
Project Name	Project Type	Rank Number	Leverage Type
This list contains no items			

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# 3B. New Projects With Rehabilitation/New Construction Costs

To help you complete the CoC Application, HUD published resources at https://www.hud.gov/program\_offices/comm\_planning/coc/competition, including: - Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2021 Continuum of Care Program Competition - FY 2021 CoC Application Detailed Instructions-essential in helping you maximize your CoC

Application score by giving specific guidance on how to respond to many questions and providing specific information about attachments you must upload

- 24 CFR part 578

# 3B-1. Rehabilitation/New Construction Costs–New Projects.

NOFO Section VII.B.1.r.

Is your CoC requesting funding for any new project application requesting \$200,000 or more in funding for housing No rehabilitation or new construction?

Γ	3B-2.	Rehabilitation/New Construction Costs-New Projects.	
		NOFO Section VII.B.1.s.	

If you answered yes to question 3B-1, describe in the field below actions CoC Program-funded project applicants will take to comply with:

1. Section 3 of the Housing and Urban Development Act of 1968 (12 U.S.C. 1701u); and

2. HUD's implementing rules at 24 CFR part 75 to provide employment and training opportunities for low- and very-low-income persons, as well as contracting and other economic opportunities for businesses that provide economic opportunities to low- and very-low-income persons.

(limit 2,000 characters)

NA

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# 3C. Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes

To help you complete the CoC Application, HUD published resources at

https://www.hud.gov/program\_offices/comm\_planning/coc/competition, including:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2021 Continuum of Care Program Competition

FÝ 2021 CoC Application Detailed Instructions–essential in helping you maximize your CoC Application score by giving specific guidance on how to respond to many questions and providing specific information about attachments you must upload
 24 CFR part 578

	Designating SSO/TH/Joint TH and PH-RRH Component Projects to Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes.	
	NOFO Section VII.C.	

Is your CoC requesting to designate one or more of its SSO, TH, or Joint TH and PH-RRH component projects to serve families with children or youth experiencing homelessness as defined by other Federal statutes?

	rving Persons Experiencing Homelessness as Defined by Other Federal Statutes. You Must Upload an achment to the 4B. Attachments Screen.	
NOF	OFO Section VII.C.	

If you answered yes to question 3C-1, describe in the field below:	
how serving this population is of equal or greater priority, which means that it is equally or more cost effective in meeting the overall goals and objectives of the plan submitted under Section 427(b)(1)(B) of the Act, especially with respect to children and unaccompanied youth than serving the homeless as defined in paragraphs (1), (2), and (4) of the definition of homeless in 24 CFR 578.3; and	

2. how your CoC will meet requirements described in Section 427(b)(1)(F) of the Act.

#### (limit 2,000 characters)

NA

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# **4A. DV Bonus Application**

To help you complete the CoC Application, HUD published resources at https://www.hud.gov/program\_offices/comm\_planning/coc/competition, including: - Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2021 Continuum of Care Program Competition - FY 2021 CoC Application Detailed Instructions–essential in helping you maximize your CoC

Application score by giving specific guidance on how to respond to many questions and providing specific information about attachments you must upload - 24 CFR part 578

4A-1.	New DV Bonus Project Applications.	
	NOFO Section II.B.11.e.	

Did your CoC submit one or more new project applications for DV Bonus Funding?

Yes

4A-1a. DV Bonus Project Types.

NOFO Section II.B.11.

Select yes or no in the chart below to indicate the type(s) of new DV Bonus project(s) your CoC included in its FY 2021 Priority Listing.

	Project Type	
1.	SSO Coordinated Entry	No
2.	PH-RRH or Joint TH/RRH Component	Yes

#### You must click "Save" after selecting Yes for element 1 SSO Coordinated Entry to view questions 4A-3 and 4A-3a.

4A-2.	Number of Domestic Violence Survivors in Your CoC's Geographic Area.	
	NOFO Section II.B.11.	

1.	Enter the number of survivors that need housing or services:	159
2.	Enter the number of survivors your CoC is currently serving:	119
3.	Unmet Need:	40

4A-2a.	Calculating Local Need for New DV Projects.	
	NOFO Section II.B.11.	

# Describe in the field below: FY2021 CoC Application Page 50 11/02/2021

<ol> <li>how your CoC calculated the number of DV survivors needing housing or services in question 4A-2 element 1 and element 2; and</li> <li>the data source (e.g. comparable database, other administrative data, external data source, HMIS for the data source is a source of the data source</li></ol>	
	the data source (e.g. comparable database, other administrative data, external data source, HMIS for non- DV projects); or
3.	if your CoC is unable to meet the needs of all survivors please explain in your response all barriers to meeting those needs.

#### (limit 2,000 characters)

1) CoC calculated this number based on the number of individuals who meet Category 4 of HUD's definition of homelessness that are included on the CoC's Prioritization List.

2) This number was pulled form a comparable database (for DV survivors that completed a Front Door Assessment at a DV service provider) and HMIS (for DV survivors that completed a Front Door Assessment at another CES access point).

3) Barriers to meeting the needs of DV survivors include overall lack of safe, decent, and affordable housing; lack of flexible funding to support costs not covered by CoC funding; and lack of case management supports to assist DV survivors with locating housing and connecting with mainstream benefits.

4A-4.	New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects-Project Applicant Information.	
	NOFO Section II.B.11.	
	Use the list feature icon to enter information on each unique project applicant applying for New PH-RRH and Joint TH and PH-RRH Component DV Bonus projects–only enter project applicant information once, regardless of how many DV Bonus projects that applicant is applying for.	

**Applicant Name** 

This list contains no items

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# 4B. Attachments Screen For All Application Questions

We prefer that you use PDF files, though other file types are supported. Please only use zip files if necessary.

Attachments must match the questions they are associated with.

Only upload documents responsive to the questions posed–including other material slows down the review process, which ultimately slows down the funding process.

We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).

Document Type	Required?	Document Description	Date Attached
1C-14. CE Assessment Tool	Yes	1) CE Assessment	11/02/2021
1C-7. PHA Homeless Preference	No	PHA Homeless Pref	11/02/2021
1C-7. PHA Moving On Preference	No		
1E-1. Local Competition Announcement	Yes	Local Competition	11/02/2021
1E-2. Project Review and Selection Process	Yes	Project Review an	11/02/2021
1E-5. Public Posting–Projects Rejected-Reduced	Yes	Public Posting- P	11/02/2021
1E-5a. Public Posting–Projects Accepted	Yes		11/02/2021
1E-6. Web Posting–CoC- Approved Consolidated Application	Yes		
3A-1a. Housing Leveraging Commitments	No	Housing Leveragin	11/02/2021
3A-2a. Healthcare Formal Agreements	No	Healthcare Levera	11/02/2021
3C-2. Project List for Other Federal Statutes	No		

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# **Attachment Details**

**Document Description:** 1) CE Assessment Tool

# **Attachment Details**

Document Description: PHA Homeless Preference

# **Attachment Details**

**Document Description:** 

# **Attachment Details**

Document Description: Local Competition Announcement

# **Attachment Details**

**Document Description:** Project Review and Selection Process

# **Attachment Details**

**Document Description:** Public Posting- Project Rejected-Reduced

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# **Attachment Details**

**Document Description:** 

# **Attachment Details**

**Document Description:** 

# **Attachment Details**

**Document Description:** Housing Leveraging Commitments

# **Attachment Details**

Document Description: Healthcare Leveraging Commitments

# **Attachment Details**

**Document Description:** 

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# **Submission Summary**

Ensure that the Project Priority List is complete prior to submitting.

Page	Last Updated	
1A. CoC Identification	10/18/2021	
1B. Inclusive Structure	10/22/2021	
1C. Coordination	11/02/2021	
1C. Coordination continued	11/02/2021	
1D. Addressing COVID-19	11/02/2021	
1E. Project Review/Ranking	11/02/2021	
2A. HMIS Implementation	11/02/2021	
2B. Point-in-Time (PIT) Count	09/14/2021	
2C. System Performance	11/02/2021	
3A. Housing/Healthcare Bonus Points	10/15/2021	
3B. Rehabilitation/New Construction Costs	09/14/2021	

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3C. Serving Homeless Under Other Federal Statutes	09/14/2021
4A. DV Bonus Application	10/26/2021
4B. Attachments Screen	Please Complete
Submission Summary	No Input Required

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**MO-600 Attachment:** 

#### PHA Homeless Preference

1) Veterans Preference

2) PHA ACOP

## **RESOLUTION NO. 2164**

# ADOPTING A LOCAL HOUSING PREFERENCE TO ASSIST VETERANS IN PUBLIC HOUSING AND SECTION 8 PROGRAMS

WHEREAS the Housing Authority of Springfield wishes to serve its Veterans in Springfield and those moving to this area, and

WHEREAS the PHA Plan has been updated to incorporate a local preference for Veterans, and

WHEREAS the Housing Authority also serves Homeless Veterans through the VASH program, and

WHEREAS the Veterans Task Force in Springfield supports this change in policy as does the City of Springfield, Missouri, and

WHEREAS both the Admissions and Continued Occupancy (ACOP) and Administrative Policies of the Housing Authority have been updated and made part of this resolution, and

WHEREAS this update will be made effective September 1, 2018, and

NOW, THEREFORE BE IT RESOLVED by the Board of Commissioners of the Housing Authority of the City of Springfield, Missouri, that Resolution No. 2164, Adopting a Local Housing Preference to Assist Veterans in Public Housing and Section 8 Programs, be approved and this resolution be attached as a separate section to the Admissions and Continued Occupancy Policy and Administrative Plan.

Adopted July 27, 2018

#### **Eligible Immigrants**

#### **Documents Required**

All family members claiming eligible immigration status must declare their status in the same manner as U.S. citizens and nationals.

The documentation required for eligible noncitizens varies depending upon factors such as the date the person entered the U.S., the conditions under which eligible immigration status has been granted, age, and the date on which the family began receiving HUD-funded assistance. Exhibit 7-1 at the end of this chapter summarizes documents family members must provide.

#### PHA Verification [HCV GB, pp. 5-3 and 5-7]

For family members age 62 or older who claim to be eligible immigrants, proof of age is required in the manner described in 7-II.C. of this plan. No further verification of eligible immigration status is required.

For family members under the age of 62 who claim to be eligible immigrants, the PHA must verify immigration status with the United States Citizenship and Immigration Services (USCIS).

The PHA will follow all USCIS protocols for verification of eligible immigration status.

#### 7-II.H. VERIFICATION OF PREFERENCE STATUS

The PHA must verify any preferences claimed by an applicant that determined placement on the waiting list.

#### **HAS Policy**

The PHA will offer a preference to any family that has been terminated from its HCV program due to insufficient program funding. The PHA will verify this preference using the PHA's termination records.

The PHA will offer a preference to Veterans. The PHA will verify this preference with the VA-Form DD214 with a discharge or release conditions other than dishonorable.

The PHA will offer a preference to the Spouse of a deceased Veteran. The PHA will verify this preference with the VA-Form DD214, the marriage certificate and death certificate of the deceased veteran.

Adminplan 7/1/16

The family must provide a certification that identifies each family member as a U.S. citizen, a U.S. national, an eligible noncitizen or an ineligible noncitizen and submit the documents discussed below for each family member. Once eligibility to receive assistance has been verified for an individual it need not be collected or verified again during continuously-assisted occupancy [24 CFR 5.508(g)(5)]

#### U.S. Citizens and Nationals

HUD requires a declaration for each family member who claims to be a U.S. citizen or national. The declaration must be signed personally by any family member 18 or older and by a guardian for minors.

The PHA may request verification of the declaration by requiring presentation of a birth certificate, United States passport or other appropriate documentation.

#### HAS Policy

Family members who claim U.S. citizenship or national status will not be required to provide additional documentation unless the PHA receives information indicating that an individual's declaration may not be accurate.

#### **Eligible Immigrants**

#### **Documents Required**

All family members claiming eligible immigration status must declare their status in the same manner as U.S. citizens and nationals.

The documentation required for eligible noncitizens varies depending upon factors such as the date the person entered the U.S., the conditions under which eligible immigration status has been granted, age, and the date on which the family began receiving HUD-funded assistance. Exhibit 7-1 at the end of this chapter summarizes documents family members must provide.

#### PHA Verification [HCV GB, pp 5-3 and 5-7]

For family members age 62 or older who claim to be eligible immigrants, proof of age is required in the manner described in 7-II.C. of this ACOP. No further verification of eligible immigration status is required.

For family members under the age of 62 who claim to be eligible immigrants, the PHA must verify immigration status with the U.S. Citizenship and Immigration Services (USCIS).

The PHA will follow all USCIS protocols for verification of eligible immigration status.

## 7-II.H. VERIFICATION OF PREFERENCE STATUS

The PHA must verify any preferences claimed by an applicant that determined his or her placement on the waiting list.

#### HAS Policy

Veteran Preference: Must provide copy of DD214 that verifies discharge or release was other than dishonorable.

Veteran Spouse Preference: Must provide copy of marriage certificate, death certificate, and DD214 for the deceased veteran.

Page 7-14

ACOP 7/1/16

- *State wage information collection agency (SWICA).* The state agency, including any Indian tribal agency, receiving quarterly wage reports from employers in the state, or an alternative system that has been determined by the Secretary of Labor to be as effective and timely in providing employment-related income and eligibility information.
- *Tenant.* The person or persons (other than a live-in aide) who executes the lease as lessee of the dwelling unit.
- Tenant rent. The amount payable monthly by the family as rent to the PHA.
- *Total tenant payment (TTP).* The total amount the HUD rent formula requires the tenant to pay toward rent and utilities.
- *Utilities.* Water, electricity, gas, other heating, refrigeration, cooking fuels, trash collection, and sewage services. Telephone service is not included.
- *Utility allowance.* If the cost of utilities (except telephone) and other housing services for an assisted unit is not included in the tenant rent but is the responsibility of the family occupying the unit, an amount equal to the estimate made or approved by a PHA of the monthly cost of a reasonable consumption of such utilities and other services for the unit by an energy-conservative household of modest circumstances consistent with the requirements of a safe, sanitary, and healthful living environment.
- *Utility reimbursement.* The amount, if any, by which the utility allowance for the unit, if applicable, exceeds the total tenant payment (TTP) for the family occupying the unit.
- *Veteran.* A person who has served in the active military or naval service of the United States at any time and who shall have been discharged or released therefrom under conditions other than dishonorable.
- *Veteran Spouse.* The surviving spouse of a Veteran who dies outside of service is entitled to the same preference as the veteran up until they remarry.
- *Violence Against Women Reauthorization Act (VAWA) of 2013.* Prohibits denying admission to, denying assistance under, or evicting from a public housing unit an otherwise qualified applicant or tenant on the basis that the applicant or tenant is or has been a victim of domestic violence, dating violence, sexual assault, or stalking.
- *Violent criminal activity.* Any illegal criminal activity that has as one of its elements the use, attempted use, or threatened use of physical force against the person or property of another.
- *Waiting list.* A list of families organized according to HUD regulations and PHA policy who are waiting for a unit to become available.
- *Welfare assistance*. Income assistance from federal or state welfare programs, including assistance provided under TANF and general assistance. Does not include assistance directed solely to meeting housing expenses, nor programs that provide health care, child care or other services for working families. For the FSS program (984.103(b)), *welfare assistance* includes only cash maintenance payments from federal or state programs designed to meet a family's ongoing basic needs, but does not include food stamps, emergency rental and utilities assistance, SSI, SSDI, or social security.

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Exhibit A 2164 July 27, 2018

### PART III: TENANT SELECTION

HAs must describe the method for selecting applicant families from the waiting list, including the system of admission preferences that the HA will use.

### Local Preferences [24 CFR 960.206]

HAs are permitted to establish local preferences and to give priority to serving families that meet those criteria. HUD specifically authorizes and places restrictions on certain types of local preferences. HUD also permits the HA to establish other local preferences, at its discretion. Any local preferences established must be consistent with the HA plan and the consolidated plan, and must be based on local housing needs and priorities that can be documented by generally accepted data sources [24 CFR 960.206(a)].

### 4-III.A. OVERVIEW

The HA must establish tenant selection policies for families being admitted to public housing [24 CFR 960.201(a)]. The HA must not require any specific income or racial quotas for any developments [24 CFR 903.2(d)]. The HA must not assign persons to a particular section of a community or to a development or building based on race, color, religion, sex, disability, familial status or national origin for purposes of segregating populations [24 CFR 1.4(b)(1)(iii) and 24 CFR 903.2(d)(1)].

The order in which families will be selected from the waiting list depends on the selection method chosen by the HA and is impacted in part by any selection preferences for which the family qualifies. The availability of units also may affect the order in which families are selected from the waiting list.

The HA must maintain a clear record of all information required to verify that the family is selected from the waiting list according to the HA's selection policies [24 CFR 960.206(e)(2)]. The HA's policies must be posted any place where the HA receives applications. The HA must provide a copy of its tenant selection policies upon request to any applicant or tenant. The HA may charge the family for providing a copy of its tenant selection policies [24 CFR 960.202(c)(2)].

### HA Policy

When an applicant or resident family requests a copy of the HA's tenant selection policies, the HA will provide copies at the established fee.

### 4-III.B. SELECTION METHOD

### HA Policy

The HA will not use local preferences.

### Income Targeting Requirement [24 CFR 960.202(b)]

HUD requires that extremely low-income (ELI) families make up at least 40 percent of the families admitted to public housing during the HA's fiscal year. ELI families are those with annual incomes at or below the federal poverty level or 30 percent of the area median income, whichever number is higher [*Federal Register* notice 6/25/14]. To ensure this requirement is met, the HA may skip non-ELI families on the waiting list in order to select an ELI family.

If a HA also operates a housing choice voucher (HCV) program, admissions of extremely lowincome families to the HA's HCV program during a HA fiscal year that exceed the 75 percent minimum target requirement for the voucher program, shall be credited against the HA's basic targeting requirement in the public housing program for the same fiscal year. However, under these circumstances the fiscal year credit to the public housing program must not exceed the lower of: (1) ten percent of public housing waiting list admissions during the HA fiscal year; (2) ten percent of waiting list admissions to the HA's housing choice voucher program during the HA fiscal year; or (3) the number of qualifying low-income families who commence occupancy during the fiscal year of HA public housing units located in census tracts with a poverty rate of 30 percent or more. For this purpose, qualifying low-income family means a low-income family other than an extremely low-income family.

#### HA Policy

The HA will monitor progress in meeting the ELI requirement throughout the fiscal year. ELI families will be selected ahead of other eligible families on an as-needed basis to ensure that the income targeting requirement is met.

Once the HA has met the 40 percent targeted income requirement for new admissions of "extremely low income families," the HA will fill the remainder of its new admission units with families whose income do not exceed 80 percent of the HUD approved jurisdiction median income.

#### <u>Caveat</u>

This HA has a limited number of applicants on waiting lists for some bedroom sizes in public housing, creating an insufficient applicant pool to apply Deconcentration and Income Targeting policies. There are currently units available for occupancy with no applicants to fill them. This is not a temporary situation and efforts to remedy this problem are ongoing.

#### Mixed Population Developments [24 CFR 960.407]

A mixed population development is a public housing development or portion of a development that was reserved for elderly families and disabled families at its inception (and has retained that character) or the HA at some point after its inception obtained HUD approval to give preference in tenant selection for all units in the development (or portion of a development) to elderly and disabled families [24 CFR 960.102]. Elderly family means a family whose head, spouse, cohead, or sole member is a person who is at least 62 years of age. Disabled family means a family whose head, spouse, cohead, or sole member is a person with disabilities [24 CFR 5.403]. The HA must give elderly and disabled families equal preference in selecting these families for admission to mixed population developments. The HA must first offer the units that have accessibility features for families that include a person with a disability and require the accessibility features of such units. The HA may not discriminate against elderly or disabled families that include a person with a disability and require the accessibility features of such units. The HA may not discriminate against elderly or disabled families that include a person with a disability and require the accessibility features of such units. The HA may not discriminate against elderly or disabled families that include a person with a disability and require the accessibility features of such units. The HA may not discriminate against elderly or disabled families that include a person with a disability and require the accessibility features of such units. The HA may not discriminate against elderly or disabled families that include a person with a disability and require the accessibility features of such units. The HA may not discriminate against elderly or disabled families that include children (Fair Housing Amendments Act of 1988).

### Units Designated for Elderly or Disabled Families [24 CFR 945]

The HA may designate projects or portions of a public housing project specifically for elderly or

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The decision of any disabled family or elderly family not to occupy or accept occupancy in designated housing shall not have an adverse affect on their admission or continued occupancy in public housing or their position on or placement on the waiting list. However, this protection does not apply to any family who refuses to occupy or accept occupancy in designated housing because of the race, color, religion, sex, disability, familial status, or national origin of the occupants of the designated housing or the surrounding area [24 CFR 945.303(d)(1) and (2)].

This protection does apply to an elderly family or disabled family that declines to accept occupancy, respectively, in a designated project for elderly families or for disabled families, and requests occupancy in a general occupancy project or in a mixed population project [24 CFR 945.303(d)(3)].

### HA Policy

The HA does not have designated elderly or designated disabled housing at this time.

### Deconcentration of Poverty and Income-Mixing [24 CFR 903.1 and 903.2]

The HA's admission policy must be designed to provide for deconcentration of poverty and income-mixing by bringing higher income tenants into lower income projects and lower income tenants into higher income projects. A statement of the HA's deconcentration policies must be in included in its annual plan [24 CFR 903.7(b)]. Caveat: at times, this HA has a limited waiting list unto which to manipulate admissions for this policy.

The HA's deconcentration policy must comply with its obligation to meet the income targeting requirement [24 CFR 903.2(c)(5)].

Developments subject to the deconcentration requirement are referred to as 'covered developments' and include general occupancy (family) public housing developments. The following developments are not subject to deconcentration and income mixing requirements: developments operated by a HA with fewer than 100 public housing units; mixed population or developments designated specifically for elderly or disabled families; developments operated by a HA with only one general occupancy development; developments approved for demolition or for conversion to tenant-based public housing; and developments approved for a mixed-finance plan using HOPE VI or public housing funds [24 CFR 903.2(b)].

### Steps for Implementation [24 CFR 903.2(c)(1)]

To implement the statutory requirement to deconcentrate poverty and provide for income mixing

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in covered developments, the HA must comply with the following steps:

Step 1. The HA must determine the average income of all families residing in all the HA's covered developments. The HA may use the median income, instead of average income, provided that the HA includes a written explanation in its annual plan justifying the use of median income.

#### HA Policy

The HA will determine the average income of all families in all covered developments on an annual basis.

Step 2. The HA must determine the average income (or median income, if median income was used in Step 1) of all families residing in each covered development. In determining average income for each development, the HA has the option of adjusting its income analysis for unit size in accordance with procedures prescribed by HUD.

#### HA Policy

The HA will determine the average income of all families residing in each covered development (not adjusting for unit size) on an annual basis.

Step 3. The HA must then determine whether each of its covered developments falls above, within, or below the established income range (EIR), which is from 85% to 115% of the average family income determined in Step 1. However, the upper limit must never be less than the income at which a family would be defined as an extremely low income family (30% of median income).

Step 4. The HA with covered developments having average incomes outside the EIR must then determine whether or not these developments are consistent with its local goals and annual plan.

Step 5. Where the income profile for a covered development is not explained or justified in the annual plan submission, the HA must include in its admission policy its specific policy to provide for deconcentration of poverty and income mixing.

Depending on local circumstances the HA's deconcentration policy may include, but is not limited to the following:

- Providing incentives to encourage families to accept units in developments where their income level is needed, including rent incentives, affirmative marketing plans, or added amenities
- Targeting investment and capital improvements toward developments with an average income below the EIR to encourage families with incomes above the EIR to accept units in those developments
- Establishing a preference for admission of working families in developments below the EIR
- Skipping a family on the waiting list to reach another family in an effort to further the goals of deconcentration
- Providing other strategies permitted by statute and determined by the HA in consultation with the residents and the community through the annual plan process to be responsive to local needs and HA strategic objectives

A family has the sole discretion whether to accept an offer of a unit made under the HA's deconcentration policy. The HA must not take any adverse action toward any eligible family for choosing not to accept an offer of a unit under the HA's deconcentration policy [24 CFR 903.2(c)(4)].

If, at annual review, the average incomes at all general occupancy developments are within the EIR, the HA will be considered to be in compliance with the deconcentration requirement and no further action is required.

### Order of Selection [24 CFR 960.206(e)]

The HA system of preferences may select families according to the date and time of application.

#### HA Policy

Families will be selected from the waiting list based on preference. Among applicants with the same preference, families will be selected on a first-come, first-served basis according to the date and time their complete application is received by the HA.

When selecting applicants from the waiting list the HA will match the characteristics of the available unit (unit size, accessibility features, unit type) to the applicants on the waiting lists. The HA will offer the unit to the highest ranking applicant who qualifies for that unit size or type, or that requires the accessibility features.

By matching unit and family characteristics, it is possible that families who are lower on the waiting list may receive an offer of housing ahead of families with an earlier date and time of application or higher preference status.

Factors such as deconcentration or income mixing and income targeting will also be considered in accordance with HUD requirements and HA policy.

#### Singles Preference

Single persons who are not elderly or disabled will be admitted after elderly, disabled and families of two persons or more.

#### 4-III.C. NOTIFICATION OF SELECTION

When the family has been selected from the waiting list, the HA must notify the family.

#### HA Policy

The HA will notify the family by first class mail when selected from the waiting list.

The notice will inform the family of the following:

- Date, time, and location of the scheduled application interview, including any procedures for rescheduling the interview
- Who is required to attend the interview
- All documents that must be provided, including information defining acceptable documentation.

The family may be notified by phone as well as a letter when needed.

If a notification letter is returned to the HA with no forwarding address, the family will be removed from the waiting list without further notice. Such failure to act on the part of the applicant prevents the HA from making an eligibility determination; therefore no informal hearing will be offered.

#### 4-III.D. THE APPLICATION INTERVIEW

HUD recommends that the HA obtain the information and documentation needed to make an eligibility determination through a private interview. Being invited to attend an interview does not constitute admission to the program.

Assistance cannot be provided to the family until all SSN documentation requirements are met. However, if the HA determines that an applicant family is otherwise eligible to participate in the program, the family may retain its place on the waiting list for a period of time determined by the HA [Notice PIH 2012-10].

Reasonable accommodation must be made for persons with disabilities who are unable to attend an interview due to their disability [24 CFR 8.4(a) and 24 CFR 100.204(a)].

#### HA Policy

Families selected from the waiting list are required to participate in an eligibility interview.

The head of household and the spouse/cohead will be strongly encouraged to attend the interview together. However, either the head of household or the spouse/cohead may attend the interview on behalf of the family. All adult family members are required to sign the housing application. If the head of household cannot attend the interview, the spouse/co-head may attend to complete the application and certify for the family. Any adult member, who is unable to attend the interview, will be required to certify by signature that all of the information is complete and accurate within 14 calendar days of the interview.

Verification of information pertaining to adult members of the household not present at the interview will not begin until signed release forms are returned to the HA.

The interview will be conducted only if the head of household or spouse/cohead provides appropriate documentation of legal identity (Chapter 7 provides a discussion of proper documentation of legal identity). If the family representative does not provide the required documentation, the appointment may be rescheduled when the proper documents have been obtained.

If the family is claiming a waiting list preference, the family must provide documentation to verify their eligibility for a preference (see Chapter 7). If the family is verified as eligible for the preference, the HA will proceed with the interview. If the HA determines the family is not eligible for the preference, the interview will not proceed and the family will be placed back on the waiting list according to the date and time of their application.

The family must provide the information necessary to establish the family's eligibility, including suitability, and to determine the appropriate amount of rent the family will pay. The family must also complete required forms, provide required signatures, and submit

required documentation. If any materials are missing, the HA will provide the family with a written list of items that must be submitted.

Any required documents or information that the family is unable to provide at the interview must be provided within 14 calendar days of the interview (Chapter 7 provides details about longer submission deadlines for particular items, including documentation of Social Security numbers and eligible noncitizen status). If the family is unable to obtain the information or materials within the required time frame, the family may request an extension. If the required documents and information are not provided within the required time frame (plus any extensions), the family will be sent a notice of denial (see Chapter 3).

Verification may not be more than 120 days old at the time of leasing.

An advocate, interpreter, or other assistant may assist the family with the application and the interview process.

Interviews will be conducted in English. For limited English proficient (LEP) applicants, the HA will provide translation services in accordance with the HA's LEP plan.

If the family is unable to attend a scheduled interview, the family should contact the HA in advance of the interview to schedule a new appointment. The HA will send the family a letter explaining their inactive status and allowing the family to respond within 10 days to reinstate their application.

Such failure to act on the part of the applicant prevents the HA from making an eligibility determination, therefore the HA will not offer an informal hearing

### 4-III.E. FINAL ELIGIBILITY DETERMINATION [24 CFR 960.208]

The HA must verify all information provided by the family (see Chapter 7). Based on verified information related to the eligibility requirements, including HA suitability standards, the HA must make a final determination of eligibility (see Chapter 3).

When a determination is made that a family is eligible and satisfies all requirements for admission, including tenant selection criteria, the applicant must be notified of the approximate date of occupancy insofar as that date can be reasonably determined [24 CFR 960.208(b)].

#### HA Policy

The HA will notify a family in writing of their eligibility within 10 days of the determination and will provide the approximate date of occupancy insofar as that date can be reasonably determined.

The HA must promptly notify any family determined to be ineligible for admission of the basis for such determination, and must provide the applicant upon request, within a reasonable time after the determination is made, with an opportunity for an informal hearing on such determination [24 CFR 960.208(a)].

If the HA determines that the family is ineligible, the HA will send written notification of the ineligibility determination within 10 days of the determination. The notice will specify the reasons for ineligibility, and will inform the family of its right to request an informal hearing (see Chapter 14).

If the HA uses a criminal record or sex offender registration information obtained under 24 CFR 5, Subpart J, as the basis of a denial, a copy of the record must precede the notice to deny, with an opportunity for the applicant to dispute the accuracy and relevance of the information before the HA can move to deny the application. See Section 3-III.G for the HA's policy regarding such circumstances.

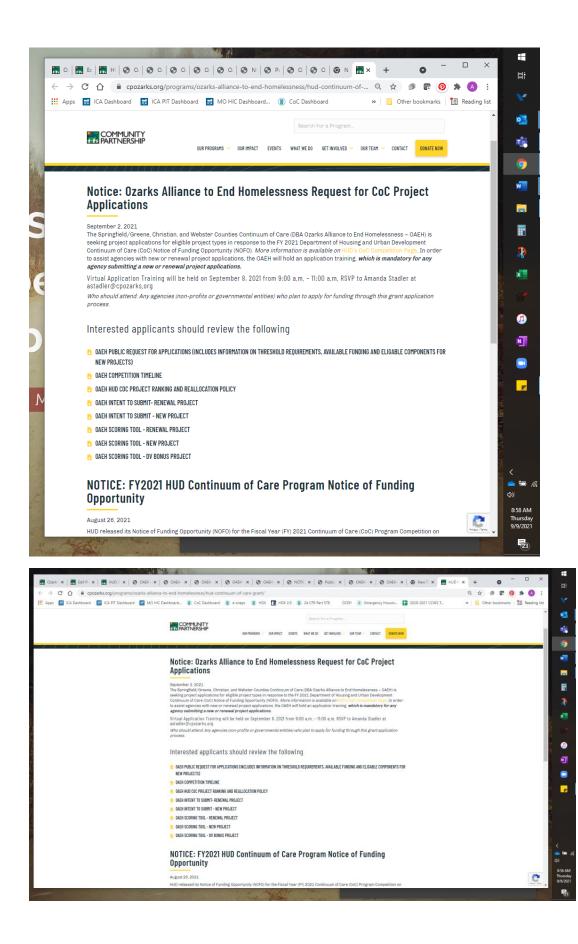
Any time after final eligibility determination, applicants must report changes in address, family status, including income, and/or family composition, in writing, within 10 days of the change.

#### **MO-600 Attachment:**

### Local Competition Announcement

1) Screenshot of website posting of announcement

2) Rank and Review Point Values and Objective Criteria Documents (Public Request for Application and Project Scoring Tools)





September 2, 2021 From: Bob Atchley, Senior Planner, City of Springfield, MO Re: FY 2021 Department of Housing and Urban Development Continuum of Care Notice of Funding Opportunity

### NOTICE: OAEH Request for Project Applications for HUD CoC Funding

The Springfield/Greene, Christian, and Webster Counties Continuum of Care (DBA Ozarks Alliance to End Homelessness - OAEH) is seeking project applications for eligible project types in response to the FY 2021 Department of Housing and Urban Development Continuum of Care (CoC) Notice of Funding Opportunity (NOFO). This Notice summarizes Threshold Requirements for CoC Project Applications, the OAEH Application Process, Methods for Applying for a New Project, Component Definitions, and Available Funding. Please direct questions to Bob Atchley at <u>batchley@springfieldmo.gov</u>.

In order to assist agencies with new or renewal project applications, the OAEH will hold a virtual application training on September 8, 2021 from 9:00 a.m. to 11:00 a.m. Interested parties should RSVP to Amanda Stadler- <u>astadler@cpozarks.org.</u> This training is mandatory for any agency submitting a new or renewal project application.

*Who should attend:* Any agencies (non-profits or governmental entities) who plan to apply for funding through this grant application process. Interested applicants are strongly encouraged to review the following:

- <u>FY21 NOFO</u>
- HUD's CoC Competition Page
- OAEH Application Timeline, Process, and Supporting Documents

### Threshold Requirements of HUD CoC Funded Projects

All CoC funded projects are required to comply with all federal rules and regulations listed in the <u>NOFO</u>, as well as participate in the OAEH. Requirements include (but are not limited to):

- Provide the following documentation to HUD via agency's e-snaps application to determine eligibility: HUD form 50070, HUD form 2880, Agency Code of Conduct, SAM Registration, and DUNS number. Other documents may be required.
- All requirements listed in pages 30 34 of the <u>NOFO</u>
- Utilize Housing First principles in the implementation of the project
- Participate in the OAEH Coordinated Entry System, and follow all policies and procedures related to the Coordinated Entry System, including regular program-level attendance at Case Conferencing Meetings
- Participate in Homeless Management Information System (HMIS) or OAEH approved comparable database and comply with all policies and federal mandates surrounding use of HMIS



• Participate in the OAEH as an active member. CoC funded projects must meet attendance requirements, currently 75% of monthly Systems and Services Committee Meetings and 75% of quarterly General Membership Meetings.

### **OAEH Application Process**

Agencies must complete the following steps to successfully apply for CoC funding for ANY project:

### Agency Intent to Submit

Agencies who wish to apply for CoC funding for ANY project (including New or Renewal must submit an Intent to Submit to the CoC Lead Agency, the City of Springfield, by September 15, 2021 by 12:00 p.m. (NOON). The Intent to Submit may be delivered in person to 840 Boonville, Planning Department, Attn: Bob Atchley or emailed to <u>batchley@springfieldmo.gov</u>.

### Project Grant Application in E-Snaps and Supplemental Documentation

All interested applicants must create a profile and complete an online application for CoC funding in e-snaps, HUD's online application system, by October 13, 2021 by 12:00 p.m. (NOON). Applications must be submitted in PDF format to Bob Atchley, either by email (<u>batchley@springfieldmo.gov</u>) or in person to 840 Boonville, Planning Department, Attn: Bob Atchley.

### OAEH Ranking

Project applications in e-snaps will be reviewed by the OAEH NOFO Committee and any Bonus Project(s) will be invited to formally apply. The selected bonus project and any reallocation projects will be reviewed by the OAEH NOFA Committee and prioritized during the OAEH Rank and Review process.

### Methods for applying for HUD CoC funds for a New project

There are three ways that agencies can apply for funding for a new project:

### CoC Bonus Funds

- a) Any agency can apply for CoC Bonus dollars for a new or expansion project for permanent housing; estimated award amount for the OAEH catchment area is \$52,791.
- b) The OAEH will accept applications for Permanent Housing (Joint TH/RRH, PSH, or RRH) applications to serve adult only households. Applications that demonstrate coordination with housing providers and healthcare organizations (as defined on page 77 of the <u>NOFO</u>) and those that demonstrate a plan to use funding to improve System Performance Measures will be prioritized.

### **DV Bonus Funds**

Any agency can apply for Domestic Violence Bonus dollars for Rapid Rehousing or Joint Transitional Housing/Rapid Re-housing projects to serve survivors of domestic violence, dating violence, and stalking; estimated award amount for the OAEH catchment area is \$142,333.

### Re-allocation of a current CoC Renewal grant

If an agency has an existing CoC Renewal grant, an agency can choose to voluntarily reallocate those funds to create a New project to offer Permanent Supportive Housing or Rapid Re-Housing.



## **Component Definitions**

Joint TH and PH-RRH Component Project (TH: RRH) is a program type for households who have identified an interest in congregate housing prior to finding permanent housing within the community, or in situations where the permanent housing stock is not readily available. In order to be compliant with Housing First Model, the choice between the two housing types needs to be made by the client, not the program, and needs to steer away from focusing on deeming any person "housing ready." It should be noted that, unless under very specific circumstances, the project should work on a permanent housing location within a few days of enrollment, similar to other RRH projects. More information on this project type can be found <u>HERE</u>.

**Permanent Supportive Housing** (PH: PSH) is non-time limited housing option available to persons who are homeless AND have a disability. New projects submitted during the 2021 competition must be either 100% dedicated to persons experiencing chronic homelessness, as defined by HUD, or a Dedicated Plus Project. More information on the Dedicated Plus Projects can be found on page 21 of the <u>NOFO</u>. Projects following this program type will be expected to demonstrate their due diligence in regard to utilizing this option to prioritize the most acute and vulnerable persons within the community. A checklist showing a sample chronic qualification check sheet can be found <u>HERE</u>.

**Rapid Re-Housing** (PH: RRH) emphasizes housing search and relocation services and short- and medium-term rental assistance to move literally homeless households (with or without a disability) as rapidly as possible into permanent housing. More information on implementing a RRH program can be found <u>HERE</u>.

Funding	Eligible Applicants *	Eligible Components (see description below)	Amount
CoC Bonus	Any agency can apply for a	Permanent Housing (Joint TH/RRH, PSH, or RRH)	\$52, 791
Funding	new or expansion project	applications to serve adult only households.	
		Applications that demonstrate coordination with	
		housing providers and healthcare organizations (as	
		defined on page 77 of the <u>NOFO</u> ) and those that	
		demonstrate a plan to use funding to improve	
		System Performance Measures will be prioritized.	
DV Bonus	Any agency can apply for a	RRH or Joint TH/RRH to serve survivors of domestic	\$142,333
Funding	new or expansion project	violence, dating violence, or stalking.	
Reallocation of	Any agency with an	Permanent Housing (Joint TH/RRH, PSH, or RRH)	Determined
Current CoC	existing CoC Renewal Grant		by Agency
Renewal Grant			

## Available Funding for New Projects or Expansion Projects (expand current CoC funded project)

\*(non-profit or governmental entity that meets threshold criteria listed above)

# OAEH FY 2021 HUD CoC Project Rank, Review, Selection Scoring Sheet - DV Bonus 9.9.2021

Agency:	Project:	
Ар	plicant Capacity and Experience	MAX 20
CDBG, CoC, and ESG programs of If the agency did not have any fi	-	MAX 5
2 Has the agency returned fundin programs during the most recent If the agency has returned 0% of If the agency returned 1% to 4% If the agency returned 5% to 7%	f funding, add 5 5, add 3	MAX 5
<b>3 How much leverage (cash and in</b> If the agency anticipates more the If the agency anticipates between If the agency antipates between	en 50% and 75%, add 3	MAX 5
<b>4 Applicant's experience with util</b> If agency submitted adopted Ho clients and criteria for exiting cli	busing First policies that include a process for accepting new	MAX 5
5 Applicant's experience in worki similar to that proposed in appl If applicant has extensive experi If applicant has some experience If applicant has less than 3 years	ence (5 or more years) add 5 e (3-5 years), add 3	MAX 5
6 Applicant's experience using a o	comparable data base or capacity to implement	Section Total
	System Involvement	5
<ol> <li>Participation in Ozarks Alliance</li> <li>If agency attended 75% or more</li> <li>calendar year, add 3</li> <li>If agency has participated in an 0</li> </ol>	to End Homelessness of quarterly OAEH General Membership meetings during the last	MAX 5

# OAEH FY 2021 HUD CoC Project Rank, Review, Selection Scoring Sheet - DV Bonus 9.9.2021

Agency:	Project:	
Pr	roject Proposal	20
-	f safety needs of clients to be served	MAX 10
2 Demonstration of Need	the project, including citing local DV data sources	MAX 5
<b>3 Leverage housing resources with non Co</b> Proposal includes clear demonstration of	<b>oC funded resources</b> f utilizing non CoC-funded housing resources	MAX 5
4 Leverage housing resources with health Proposal includes clear demonstration of		MAX 5

Section	Score	Available	Percentage
Capacity + Experience	0	25	0%
System Involvement	0	5	0%
Project Proposal	0	25	0%
Total	0	55	0

## OAEH FY 2021 HUD CoC Project Rank, Review, Selection Scoring Sheet - New Projects 9.9.2021

Agency:	Project:	
Applicant	Capacity and Experience	MAX 25
1 Has the agency received any findings for CDBG, CoC, and ESG programs over the	rom audits of projects originating with HUD, including e last 3 years?	MAX 5
If the agency did not have any findings, If the agency had findings, but has subn	add 5 nitted an approved plan for corrective action, add 2	
programs during the most recently con		MAX 5
If the agency has returned 0% of fundin If the agency returned 1% to 4%, add 3 If the agency returned 5% to 7%, add 2	g, add 5	
<b>3 How much leverage (cash and in-kind)</b> If the agency anticipates more than 75% If the agency anticipates between 50% and If the agency antipates between 25% are	and 75%, add 3	MAX 5
<b>4 Applicant's experience with utilizing a</b> If agency submitted adopted Housing Fi clients and criteria for exiting clients, ac	irst policies that include a process for accepting new	MAX 5
5 Applicant's experience in working with proposed in application If agency has experience providing hous	population and providing housing similar to that	MAX 5
		Section Total
Sys	tem Involvement	5
<b>1 Participation in Ozarks Alliance to End</b> If agency attended 75% or more of quar calendar year, add 5	Homelessness rterly OAEH General Membership meetings during the last	MAX 5

If agency has attended 50 - 74% of these OAEH Meetings during the last calendar year, add 3 If agency has attended 25 - 49% of these OAEH Meetings during the last calendar year, add 1

# OAEH FY 2021 HUD CoC Project Rank, Review, Selection Scoring Sheet - New Projects 9.9.2021

Agency:	Project:	
Proje	ect Proposal	25
-	eeds of clients to be served	MAX 10
<b>2 Demonstration of Need</b> Project proposal clearly demonstrates need	d for project, including citing local data sources.	MAX 5
<b>3 Leverage housing resources with non CoC</b> Proposal includes clear demonstration of ut		MAX 5
<b>4 Leverage housing resources with health ca</b> Proposal includes clear demonstration of un		MAX 5



Section	Score	Available	Percentage
Capacity + Experience	0	25	0%
System Involvement	0	5	0%
Project Proposal	0	25	0%
_			
Total	0	55	0

# OAEH FY 2021 HUD CoC Project Rank, Review, Selection Scoring Sheet - RENEWAL 9.9.2021

Agency: Project:	
Agency Financial Assessment and Expenditure of Funds	MAX 20-40
For programs without a completed grant year, questions 3-4 will be given full points. <b>1</b> Has the agency received any findings from monitoring reviews or audits of projects of the second sec	• • • • • (ps:
with HUD, including CDBG, CoC, and ESG programs over the last 3 years? If the agency did not have any findings, add 5	funding source)
If the agency had findings, but has submitted an approved plan for corrective action, a	add 2
2 Has the agency returned funding from any projects originating with HUD, including C and ESG programs during the most recently completed grant terms? If the agency has returned 0% of funding, add 5 If the agency returned 1% to 4%, add 3 If the agency returned 5% to 7%, add 2 If the agency returned 8% to 10% add 1 (If more than 10%, no points will be awarded)	funding source)
<b>3</b> Has the agency completed quarterly eLOCCS draws for the project over the last gran If the agency has completed draws during each completed quarter, add 5 If the agency has completed draws, but not during each completed quarter, add 2 If agency has not completed any draws, no points will be awarded.	it year? MAX 5
<b>4</b> How much leverage (via cash and in-kind match) did the agency provide to this project of the agency has submitted more than 75% leverage, add 5 If the agency has submitted between 50% and 75%, add 3 If the agency has submitted between 25% and 49%, add 1	ect? MAX 5
System Involvment - Agency Participation with CoC and CES	MAX 8
<ul> <li>1 Participation in Ozarks Alliance to End Homelessness</li> <li>If agency attended 75% or more of quarterly OAEH General Membership meetings and Systems and Services meetings during the last calendar year, add 3</li> <li>If agency has attended 50 - 74% of these OAEH Meetings during the last calendar year</li> <li>If agency has attended 25 - 49% of these OAEH Meetings during the last calendar year</li> </ul>	r, add 2
<b>2 Housing First</b> If the agency submitted adopted Housing First policies, add 3	MAX 3
<b>3 Point in Time Count</b> If the agency submitted PIT and HIC data on time, add 2	MAX 2



# OAEH FY 2021 HUD CoC Project Rank, Review, Selection Scoring Sheet - RENEWAL 9.9.2021

Agency:	Project:	
Proje	ect Performance	27
For programs without a completed	grant year, questions 1-4 will be given full points.	
1 Percent of clients exiting to positive hous	ing destinations (APR Q23c)	MAX 5
If the agency reported a percentage above	e 90%, add 5	
If the agency reported a percentage betw	een 75% and 89% add 3	
If the agency reported a percentage betw	een 50% and 74%, add 1	
If the agency reported a percentage below	v 50%, no points will be awarded	
2 Percent of clients with change in overall i	ncome (APR Q19a2)	MAX 5
If the agency reported a percentage above	e 10%, add 5	
If the agency reported a percentage betw	een 5% and 9%, add 3	
If the agency reported a percentage below	v 5%, no points will be awarded	
3 Average Lenth of Time to Housing (APR C	(22c)	MAX 5
If the average length of time to housing w	as 30 days or less, add 5	
If the average length of time to housing w	as 31-60 days, add 3	
If the average length of time to housing w	as 61 -100 days, add 1	
4 Program participation with CES		MAX 5
a. If program has attended 75% of Case Cont	ferencing meetings over the last calendar year, add 2	
b. If all program openings over the last calen	dar year were filed via CES referrals, add 3	
5 Program participation with HMIS		MAX 5
a. If the program has attended required qua	rterly user meetings over the last calendar year, add 1	
	ICA technical review in the last calendar year, add 2	
c. If the program has submitted required rep	ports on time over the last calendar year, add 2	
6 APR Submission		MAX 2

If the program submitted its APR for the last completed grant year on time, add 2.

Section	Score	Available	Percentage
Financials	0	20	0%
System Involvement	0	8	0%
Project Performance	0	27	0%
Total	0	55	0

#### MO-600 Attachment:

## **Project Review and Selection Process**

- 1) Scoring Tools (DV, New, Renewal)
- 2) Completed Project Scoring Tool

3). Final Project Scores

# OAEH FY 2021 HUD CoC Project Rank, Review, Selection Scoring Sheet - DV Bonus 9.9.2021

Agency:	Project:	
Ар	plicant Capacity and Experience	MAX 20
CDBG, CoC, and ESG programs of If the agency did not have any fi	-	MAX 5
2 Has the agency returned fundin programs during the most recent If the agency has returned 0% of If the agency returned 1% to 4% If the agency returned 5% to 7%	f funding, add 5 5, add 3	MAX 5
<b>3 How much leverage (cash and in</b> If the agency anticipates more the If the agency anticipates between If the agency antipates between	en 50% and 75%, add 3	MAX 5
<b>4 Applicant's experience with util</b> If agency submitted adopted Ho clients and criteria for exiting cli	busing First policies that include a process for accepting new	MAX 5
5 Applicant's experience in worki similar to that proposed in appl If applicant has extensive experi If applicant has some experience If applicant has less than 3 years	ence (5 or more years) add 5 e (3-5 years), add 3	MAX 5
6 Applicant's experience using a o	comparable data base or capacity to implement	Section Total
	System Involvement	5
<ol> <li>Participation in Ozarks Alliance</li> <li>If agency attended 75% or more</li> <li>calendar year, add 3</li> <li>If agency has participated in an 0</li> </ol>	to End Homelessness of quarterly OAEH General Membership meetings during the last	MAX 5

# OAEH FY 2021 HUD CoC Project Rank, Review, Selection Scoring Sheet - DV Bonus 9.9.2021

Agency:	Project:	
Pr	roject Proposal	20
-	f safety needs of clients to be served	MAX 10
2 Demonstration of Need	the project, including citing local DV data sources	MAX 5
<b>3 Leverage housing resources with non Co</b> Proposal includes clear demonstration of	<b>oC funded resources</b> f utilizing non CoC-funded housing resources	MAX 5
4 Leverage housing resources with health Proposal includes clear demonstration of		MAX 5

Section	Score	Available	Percentage
Capacity + Experience	0	25	0%
System Involvement	0	5	0%
Project Proposal	0	25	0%
Total	0	55	0

## OAEH FY 2021 HUD CoC Project Rank, Review, Selection Scoring Sheet - New Projects 9.9.2021

Agency:	Project:	
Applicant	Capacity and Experience	MAX 25
1 Has the agency received any findings for CDBG, CoC, and ESG programs over the	rom audits of projects originating with HUD, including e last 3 years?	MAX 5
If the agency did not have any findings, If the agency had findings, but has subn	add 5 nitted an approved plan for corrective action, add 2	
programs during the most recently con		MAX 5
If the agency has returned 0% of fundin If the agency returned 1% to 4%, add 3 If the agency returned 5% to 7%, add 2	g, add 5	
<b>3 How much leverage (cash and in-kind)</b> If the agency anticipates more than 75% If the agency anticipates between 50% and If the agency antipates between 25% are	and 75%, add 3	MAX 5
<b>4 Applicant's experience with utilizing a</b> If agency submitted adopted Housing Fi clients and criteria for exiting clients, ac	irst policies that include a process for accepting new	MAX 5
5 Applicant's experience in working with proposed in application If agency has experience providing hous	population and providing housing similar to that	MAX 5
		Section Total
Sys	tem Involvement	5
<b>1 Participation in Ozarks Alliance to End</b> If agency attended 75% or more of quar calendar year, add 5	Homelessness rterly OAEH General Membership meetings during the last	MAX 5

If agency has attended 50 - 74% of these OAEH Meetings during the last calendar year, add 3 If agency has attended 25 - 49% of these OAEH Meetings during the last calendar year, add 1

# OAEH FY 2021 HUD CoC Project Rank, Review, Selection Scoring Sheet - New Projects 9.9.2021

Agency:	Project:	
Proje	ect Proposal	25
-	eeds of clients to be served	MAX 10
<b>2 Demonstration of Need</b> Project proposal clearly demonstrates need	d for project, including citing local data sources.	MAX 5
<b>3 Leverage housing resources with non CoC</b> Proposal includes clear demonstration of ut		MAX 5
<b>4 Leverage housing resources with health ca</b> Proposal includes clear demonstration of un		MAX 5



Section	Score	Available	Percentage
Capacity + Experience	0	25	0%
System Involvement	0	5	0%
Project Proposal	0	25	0%
_			
Total	0	55	0

# OAEH FY 2021 HUD CoC Project Rank, Review, Selection Scoring Sheet - RENEWAL 9.9.2021

Agency: Project:	
Agency Financial Assessment and Expenditure of Funds	MAX 20-40
For programs without a completed grant year, questions 3-4 will be given full points. <b>1</b> Has the agency received any findings from monitoring reviews or audits of projects of the second sec	• • • • • (ps:
with HUD, including CDBG, CoC, and ESG programs over the last 3 years? If the agency did not have any findings, add 5	funding source)
If the agency had findings, but has submitted an approved plan for corrective action, a	add 2
2 Has the agency returned funding from any projects originating with HUD, including C and ESG programs during the most recently completed grant terms? If the agency has returned 0% of funding, add 5 If the agency returned 1% to 4%, add 3 If the agency returned 5% to 7%, add 2 If the agency returned 8% to 10% add 1 (If more than 10%, no points will be awarded)	funding source)
<b>3</b> Has the agency completed quarterly eLOCCS draws for the project over the last gran If the agency has completed draws during each completed quarter, add 5 If the agency has completed draws, but not during each completed quarter, add 2 If agency has not completed any draws, no points will be awarded.	it year? MAX 5
<b>4</b> How much leverage (via cash and in-kind match) did the agency provide to this project of the agency has submitted more than 75% leverage, add 5 If the agency has submitted between 50% and 75%, add 3 If the agency has submitted between 25% and 49%, add 1	ect? MAX 5
System Involvment - Agency Participation with CoC and CES	MAX 8
<ul> <li>1 Participation in Ozarks Alliance to End Homelessness</li> <li>If agency attended 75% or more of quarterly OAEH General Membership meetings and Systems and Services meetings during the last calendar year, add 3</li> <li>If agency has attended 50 - 74% of these OAEH Meetings during the last calendar year</li> <li>If agency has attended 25 - 49% of these OAEH Meetings during the last calendar year</li> </ul>	r, add 2
<b>2 Housing First</b> If the agency submitted adopted Housing First policies, add 3	MAX 3
<b>3 Point in Time Count</b> If the agency submitted PIT and HIC data on time, add 2	MAX 2



# OAEH FY 2021 HUD CoC Project Rank, Review, Selection Scoring Sheet - RENEWAL 9.9.2021

Agency:	Project:	
Proje	ect Performance	27
For programs without a completed	grant year, questions 1-4 will be given full points.	
1 Percent of clients exiting to positive hous	ing destinations (APR Q23c)	MAX 5
If the agency reported a percentage above	e 90%, add 5	
If the agency reported a percentage betw	een 75% and 89% add 3	
If the agency reported a percentage betw	een 50% and 74%, add 1	
If the agency reported a percentage below	v 50%, no points will be awarded	
2 Percent of clients with change in overall i	ncome (APR Q19a2)	MAX 5
If the agency reported a percentage above	e 10%, add 5	
If the agency reported a percentage betw	een 5% and 9%, add 3	
If the agency reported a percentage below	v 5%, no points will be awarded	
3 Average Lenth of Time to Housing (APR C	(22c)	MAX 5
If the average length of time to housing w	as 30 days or less, add 5	
If the average length of time to housing w	as 31-60 days, add 3	
If the average length of time to housing w	as 61 -100 days, add 1	
4 Program participation with CES		MAX 5
a. If program has attended 75% of Case Cont	ferencing meetings over the last calendar year, add 2	
b. If all program openings over the last calen	dar year were filed via CES referrals, add 3	
5 Program participation with HMIS		MAX 5
a. If the program has attended required qua	rterly user meetings over the last calendar year, add 1	
	ICA technical review in the last calendar year, add 2	
c. If the program has submitted required rep	ports on time over the last calendar year, add 2	
6 APR Submission		MAX 2

If the program submitted its APR for the last completed grant year on time, add 2.

Section	Score	Available	Percentage
Financials	0	20	0%
System Involvement	0	8	0%
Project Performance	0	27	0%
Total	0	55	0

# OAEH FY 2021 HUD CoC Project Scoring Tool - RENEWAL 9.9.2021

Agency: Catholic Charities of Southern Missouri Project: RRH for Families (MO0209L7	P002005)
Agency Financial Assessment and Expenditure of Funds	MAX 40
1 Has the agency received any findings from monitoring reviews or audits of projects originating with HUD, including CDBG, CoC, and ESG programs over the last 3 years?	upon funding source) MAX 5 (per funding source)
If the agency did not have any findings, add 5 If the agency had findings, but has submitted an approved plan for corrective action, add 2	15
2 Has the agency returned funding from any projects originating with HUD, including CDBG, CoC, and ESG programs during the most recently completed grant terms?	MAX 5 (per funding source)
If the agency has returned 0% of funding, add 5 If the agency returned 1% to 4%, add 3	15
If the agency returned 5% to 7%, add 2 If the agency returned 8% to 10% add 1 (If more than 10%, no points will be awarded)	
3 Has the agency completed quarterly eLOCCS draws for the project over the last grant year?	MAX 5
If the agency has completed draws during each completed quarter, add 5 If the agency has completed draws, but not during each completed quarter, add 2 If agency has not completed any draws, no points will be awarded.	5
4 How much match did the agency provide to this project?	MAX 5
If the agency anticipates more than 30% match, add 5 If the agency anticipates 25%, add 3 If the agency antipates less than 25%, no points will be awarded	5
in the agency antipates less than 25%, no points will be awarded	Section Total 40
System Involvment - Agency Participation with CoC and CES	MAX 8
1 Participation in Ozarks Alliance to End Homelessness If agency attended 75% or more of quarterly OAEH General Membership meetings and monthly	MAX 3
Systems and Services meetings during the last calendar year, add 3 If agency has attended 50 - 74% of these OAEH Meetings during the last calendar year, add 2 If agency has attended 25 - 49% of these OAEH Meetings during the last calendar year, add 1	
2 Housing First	MAX 3
If the agency submitted adopted Housing First policies, add 3	3
3 Point in Time Count	MAX 2
If the agency submitted PIT and HIC data on time, add 2	0
	Section Total

5

## OAEH FY 2021 HUD CoC Project Scoring Tool - RENEWAL 9.9.2021

## Agency: Catholic Charities of Southern Missouri Project: RRH for Families (MO0209L7P002005)

Agency: Catholic Charities of Southern Missouri Project: RRH for Families (MO0209L7	′P002005)
Project Performance	27
For programs without a completed grant year, questions 1-4 will be given full points.	
1 Percent of clients exiting to positive housing destinations (APR Q23c)	MAX 5
If the agency reported a percentage above 90%, add 5	3
If the agency reported a percentage between 75% and 89% add 3	
If the agency reported a percentage between 50% and 74%, add 1	
If the agency reported a percentage below 50%, no points will be awarded	
2 Percent of clients with change in overall income (APR Q19a2)	MAX 5
If the agency reported a percentage above 10%, add 5	0
If the agency reported a percentage between 5% and 9%, add 3	Ŭ
If the agency reported a percentage below 5%, no points will be awarded	
3 Average Lenth of Time to Housing (APR Q22c)	MAX 5
If the average length of time to housing was 30 days or less, add 5	5
If the average length of time to housing was 31-60 days, add 3	
If the average length of time to housing was 61 -100 days, add 1	
4 Program participation with CES	MAX 5
<ul><li>a. If program has attended 75% of Case Conferencing meetings over the last calendar year, add 2</li><li>b. If all program openings over the last calendar year were filed via CES referrals, add 3</li></ul>	5
5 Program participation with HMIS	MAX 5
a. If the program has attended required quarterly user meetings over the last calendar year, add 1	3
<ul><li>b. If the program has had no findings during ICA technical review in the last calendar year, add 2</li><li>c. If the program has submitted required reports on time over the last calendar year, add 2</li></ul>	

### 6 APR Submission

If the program submitted its APR for the last completed grant year on time, add 2.

MAX 2			
2			

**Section Total** 

13

Section	Score	Available	Percentage
Financials	40	40	100%
System Involvement	5	8	63%
Project Performance	13	27	48%
Total	58	75	70%

## OAEH FY2021 HUD CoC Priority Listing Summary: Project Scores 10.22.2021

						Total with DV	
		Tier 1	CoC Bonus	Total	DV Bonus	Bonus	Total Requested
		\$1,055,814.00	\$52,791.00	\$1,108,605.00	\$142,333.00	\$1,250,938.00	\$1,210,604.00
					Amount		
Rank	Score	Applicant	Project Type	Application Type	Requested	Running Total	
1	97%	Department of Mental Health	Bonus- Shelter Plus Care Expansion	Expansion	\$52,170	\$52,170	
2	92%	ICA	HMIS	Renewal-2019	\$32,000	\$84,170	
3	86%	Department of Mental Health	Shelter Plus Care	Renewal - 2013	\$150,593	\$234,763	
4	75%	Harmony House	Joint Transitional/Rapid	Renewal - 2018	\$84,336	\$319,099	
5	70%	Catholic Charities	Rapid Rehousing - Families	Renewal - 2015	\$121,578	\$440,677	
6	69%	Great Circle	Rapid Rehousing - Youth	Renewal - 2017	\$59,712	\$500,389	
7	65%	The Kitchen, Inc.	Rapid Rehousing- Youth	Renewal - 2015	\$70,855	\$571,244	
8	62%	The Kitchen, Inc.	Rapid Rehousing- Families	Renewal - 2013	\$310,877	\$882,121	
9	62%	The Kitchen, Inc.	Permanent Supportive Housing- Chronic	Renewal - 2013	\$139,594	\$1,021,715	
10	62%	The Kitchen, Inc.	CoC PSH	Renewal - 2013	\$86,269	\$1,107,984	
11	93%	Harmony House	DV Bonus - Joint Transitional/Rapid	Expansion	\$102,620	\$1,210,604	

MO-600 Attachment:

Public Posting- Projects Rejected-Reduced

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	□     ↑     ↓     ▼     Notice: 0AEH FY2021 CoC Priority Listing - Message (HTML)     □     −     □     ×										
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100	Notice: OAEH FY2021 CoC Priority Listing	*									
	Amanda Stadler To ○ Meleah Spencer (mspencer@thekitcheninc.org); ○ Theresa Oglesby Cc ○ Bob Atchley; ● Adam Bodendieck (1) This message was sent with High importance.										
	Tki Coc PSH kenewal FY2021 Coc Project Ranking Card.pdf       Iki PSH Chronic Renewal FY2021 Coc Project Ranking Card.pdf         Iki PSH Chronic Renewal FY2021 Coc Project Ranking Card.pdf       Iki PSH Chronic Renewal FY2021 Coc Project Ranking Card.pdf										
	TKI RRH Vouth Renewal FY2021 CoC Project Ranking Card.pdf v 205 KB TKI RRH Families Renewal FY2021 CoC Project Ranking Card.pdf v										
	TKI CoC PSH BONUS FY2021 CoC Project Ranking Card.pdf	2									
	are recommendation to the City of Springfield (Lead Agency for the CoC). Additionally, HUD still maintains the right to set the award amounts and conditions after your final submission. Attached are your project score cards that were used by the NOFO Committee during the Rank, Review, and Selection process. Please plan to submit your accepted project										
	applications in e-snaps by end of day on Tuesday, November 2.										
市時	PUBLIC COMMENT PERIOD: The Ozarks Alliance to End Homelessness will post a final draft of the CoC Consolidated Application and all project applications on the Ozarks Alliance to End										
	Homelessness webpage on November 3. The Ozarks Alliance to End Homelessness Executive Board will review any public comments and vote to approve the CoC Application at their November 10 meeting.										
	The Ozarks Alliance to End Homelessness has accepted the following project application (s) to be submitted in Tier 1 for the FY21 HUD CoC grant cycle:										
	CORRECTIONS TO YOUR APPLICATION: Coc staff have reviewed your application and have the following correction(s) or change(s) to recommend.										
	<ul> <li>Question 1D – 16b (SF 424 Congressional Districts): should also include MO-004</li> </ul>										
	<ul> <li>Question 3C 1 – Please confirm that the response to this question should not be "100% Dedicated".</li> <li>Question 3C: Project Expansion: 3a – no boxes checked indicating how project will provide additional supportive services. This is potentially a technical issue with e-</li> </ul>										
	snaps.										
-	PSH Chronic     CORRECTIONS TO YOUR APPLICATION: CoC staff have reviewed your application and have the following correction(s) or change(s) to recommend.     O Question 1D – 16b (SF 424 Congressional Districts): should also include MO-004										
	RRH Youth         • CORRECTIONS TO YOUR APPLICATION: CoC staff have reviewed your application and have the following correction(s) or change(s) to recommend.         • Question 1D - 16b (SF 424 Congressional Districts): should also include MO-004										
A State of the sta	RRH Families           • CORRECTIONS TO YOUR APPLICATION: CoC staff have reviewed your application and have the following correction(s) or change(s) to recommend.         • Question 1D - 16b (SF 424 Congressional Districts): should also include MO-004           • Please note that \$52,791 of this project will fall into Tier 2.										
and	The Ozarks Alliance to End Homelessness has <i>rejected</i> the following project application (s) from The Kitchen, Inc. for the FY21 HUD CoC grant cycle, based on project scoring. <ul> <li>Bonus Project: CoC PSH Expansion</li> </ul>	4:22 PM Wednesday 10/27/2021									
-	Congratulations on a successful grant submission season! Please direct questions to Bob Atchley (cc'd in this email) or myself.	22									

#### **MO-600 Attachment:**

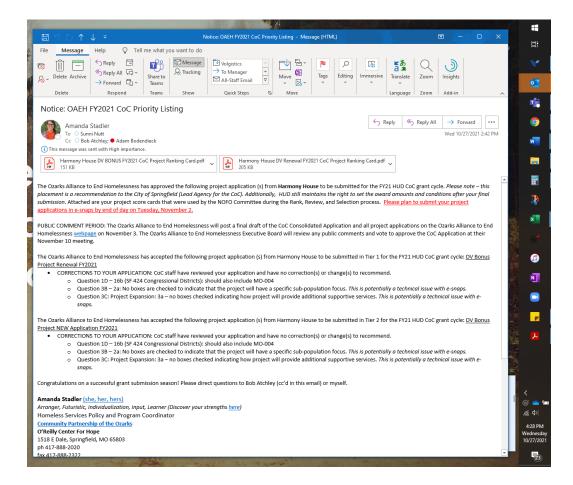
## Public Posting- Projects Accepted

1) Documentation of individual project notifications via email

- 2) Documentation of publication of project listing on CoC webpage
  - 3) Project listing summary posted on CoC webpage

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	Image: State to the state t	۲
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	OAEH FY21 CoC Priority Listing Notification	1
	Amanda Stadler To ○ Maura Taylog ○ Kim Messer Wed 10/27/2021 222 PM	9
	Cc O Bob Atchley,   Adam Bodendieck  This message was sent with High importance.	M
	Catholic Charities RRH for Families Renewal FV2021 CoC Project Ranking Card.pdf 204 K8	
	Hi Maura,	
	The Ozarks Alliance to End Homelessness has approved the following project application (s) from Catholic Chartifies of Southern Missouri to be submitted in Tier 1 for the FY21 HUD CoC grant cycle. Please note – this placement is a recommendation to the City of Springfield (Lead Agency for the CoC), Additionally, HUD still maintains the right to set the award amounts and conditions ofter your final submission. Attached is your project score card that was used by the NOFO Committee during the Rank, Review, and Selection process.	\$
	And containing of er your jinut submission. Attached is your project score card that was used by the NOPO committee during the Name, Review, and Selection process.	8 ×
de.	terms of Note:         CORRECTIONS TO YOUR APPLICATION: CoC staff have reviewed your application and have the following correction(s) or change(s) to recommend.	
	<ul> <li>Question 3B – 2a: No boxes are checked to indicate that the project will have a specific sub-population focus. This is possibly a technical issue with e-snaps.</li> <li>AGENCY DEADLINE TO SUBMIT APPLICATIONS IN ENSAPS: November 2 (end of business day).</li> </ul>	
	<ul> <li>PUBLIC COMMENT PENIOD: The Ozarks Alliance to End Homelessness will post a final draft of the CoC Consolidated Application and all project applications on the Ozarks Alliance to End Homelessness webpage on November 3. The Ozarks Alliance to End Homelessness Executive Board will review any public comments and vote to approve the CoC Application at their November 10 meeting.</li> </ul>	
	Congratulations on a successful grant submission season! Please direct questions to Bob Atchley (cc'd in this email) or myself.	
-	Amanda Stadler <u>(she, her, hers)</u>	
	Arranger, Futuristic, Individualization, Input, Learner (Discover your strengths <u>here)</u> Homeless Services Policy and Program Coordinator	
-	Community Partnership of the Ozarks O'Reilly Center For Hope	S 🖊
	O remy center for hope 1518 E Dale, springfield, MO 65803	
	ph 417-888-2020 fax 417-888-2322	
		8
T		
	Community Partnership is the Priority Partner for United Way of the Ozarks and is a	(i) 👝 👷
-	Missouri Division of Behavioral Health Prevention Resource Center.	<i>(</i> , <b>4</b> )
	Mental health disorders are common	4:26 PM
		Wednesday 10/27/2021
-	Shop at AmazonSmile	
-	iii	23

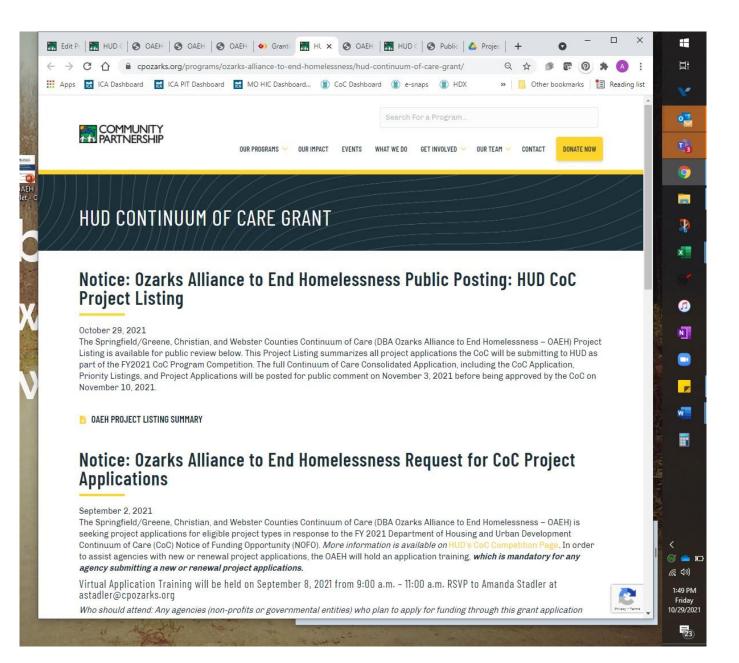
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	Great Circle Empowering Home FY2021 CoC Project Ranking Card.pdf 🗸 204 KB	
	+ lolly and Michelle, • Drarks Alliance to End Homelessness has approved the following project application (s) from Great Circle to be submitted in Tier One for the FY21 HUD CoC grant cycle. Please note – placement is a recommendation to the City of Springfield (lead Agency for the CoC). Additionally, HUD still maintains the right to set the award amounts and conditions after your submission. Attached is your project score card that was used by the NOFO Committee during the Rank, Review, and Selection process. <u>Please plan to submit your project</u> silcation in e-snaps by end of day on Tuesday, November 2.	
AND DESCRIPTION	proved Froject (s): Empowering Home         ns of Note:         CORRECTONS TO YOUR APPLICATION: CoC staff have reviewed your application and have the following correction(s) or change(s) to recommend.         ORECTONS TO YOUR APPLICATION: CoC staff have reviewed your application and have the following correction(s) or change(s) to recommend.         Ouestion 3B - 2a: No boxes are checked to indicate that the project will have a specific sub-population focus. ( <i>This is possibly a technical issue with e-snaps</i> )         Ouestion 1D - 160 (F 442 Congressional District; Should also include MO-004         AGENCY DEADLINE TO SUBMIT APPLICATIONS IN ENSAPS: November 2 (end of business day).         PUBLIC COMMENT PERIOD: The Ozarks Alliance to End Homelessness will post a final draft of the CoC Consolidated Application and all project applications on the Ozarks Alliance to End Homelessness webpage on November 3. The Ozarks Alliance to End Homelessness Securitive Board will review any public comments and vote to approve the CoC Application at their November 10 meeting.	
	agratulations on a successful grant submission season! Please direct questions to Bob Atchley (cc'd in this email) or myself.	
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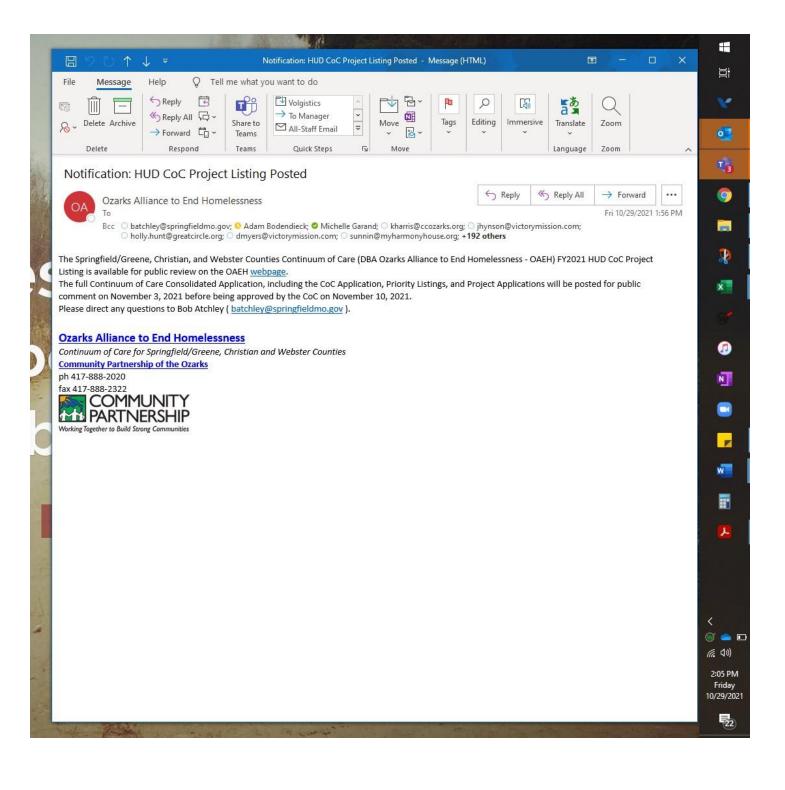


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November 10 meeting. The Ozarks Alliance to End Homelessness has accep <u>CoC PSH Renewal</u> CORRECTIONS TO YOUR APPLICATION: CoC o Question 10 – 16b (SF 424 Congress o Question 3C 1 – <i>Please confirm</i> the	is Alliance to End Homelessness Executive Board will review any public commen- pted the following project application (s) to be submitted in Tier 1 for the FY21 : staff have reviewed your application and have the following correction(s) or cl issional Districts); should also include MO-004 If the response to this question should not be "100% Dedicated". - no boxes checked indicating how project will provide additional supportive s	HUD CoC grant cycle: hange(s) to recommend.
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	: staff have reviewed your application and have the following correction(s) or cl ssional Districts): should also include MO-004 II fall into Tier 2.	hange(s) to recommend.
The Ozarks Alliance to End Homelessness has reject Bonus Project: CoC PSH Expansion	ted the following project application (s) from The Kitchen, Inc. for the FY21 HUI	D CoC grant cycle, based on project scoring.
Congratulations on a successful grant submission of	eason! Please direct questions to Bob Atchley (cc'd in this email) or myself.	v I





## OAEH FY 2021 HUD CoC Project Listing Summary 10/27/2021

					Total with DV	
	Tier 1	CoC Bonus	Total Amount Eligible	DV Bonus	Bonus	Total Requested
	\$1,055,814.00	\$52,791.00	\$1,108,605.00	\$142,333.00	\$1,250,938.00	\$1,210,604.00
				Amount		
Rank	Applicant	Project	Application Type	Requested	Running Total	
	Department of					
1	Mental Health	Bonus- PSH Shelter Plus Care Expansion	Expansion	\$52,170	\$52,170	
2	ICA	HMIS	Renewal-2019	\$32,000	\$84,170	
	Department of					
3	Mental Health	PSH Shelter Plus Care	Renewal - 2013	\$150,593	\$234,763	
4	Harmony House	Joint Transitional/Rapid - DV	Renewal - 2018	\$84,336	\$319,099	
5	Catholic Charities	Rapid Rehousing - Families	Renewal - 2015	\$121,578	\$440,677	
6	Great Circle	Rapid Rehousing - Youth	Renewal - 2017	\$59,712	\$500,389	
7	The Kitchen, Inc.	Rapid Rehousing- Youth	Renewal - 2015	\$70,855	\$571,244	
8	The Kitchen, Inc.	PSH Chronic	Renewal - 2013	\$139,594	\$710,838	
9	The Kitchen, Inc.	CoC PSH	Renewal - 2013	\$86,269	\$797,107	
						Tier 1 Amount
10	The Kitchen, Inc.	Rapid Rehousing- Families	Renewal - 2013	\$310,877	\$1,107,984	\$1,055,814.00
11	Harmony House	DV Bonus - Joint Transitional/Rapid	Expansion	\$102,620	\$1,210,604	
NOT						
RANKED	City of Springfield	CoC Planning Grant	Planning Grant	\$31,674		

**MO-600 Attachment:** 

Housing Leveraging Commitments

# Memorandum of Understanding Continuum of Care Program Rental Assistance Match

This Memorandum of Understanding (MOU) is entered into by <u>Missouri Department of</u> <u>Mental Health</u> and <u>Ozarks Area Community Action Corporation</u>. The purpose of this MOU is to set forth the Emergency Housing Vouchers (EHVs) to be provided by <u>Ozarks Area</u> <u>Community Action Corporation</u>, the value of which will be used to satisfy the match requirement of the U.S. Department of Housing and Urban Development's Continuum of Care (CoC) Program.

### As a match to SCG, MO0026, Ozarks Area Community Action Corporation

unconditionally commits, except for the award of the grant, to provide the following Emergency Housing Vouchers to <u>Missouri Department of Mental Health</u>. The value of the EHVs is \$40,000 per year. The EHVs will be available beginning <u>May 1, 2022</u> through <u>April 30, 2023</u> ("Project Term"). The EHVs will be received by the following number of program households: **5** point in time.

During the Project Term, <u>Missouri Department of Mental Health</u> and <u>Ozarks Area</u> <u>Community Action Corporation</u> agree to maintain and make available for inspection records documenting the EHVs provided under this agreement to fulfill recordkeeping requirements of the CoC Program. A request for such documentation or inspection must be provided in a timely manner.

<u>Missouri Department of Mental Health</u>'s address is **1706 E. Elm St. Jefferson City, MO 65101**, phone number is **573-751-9206** and point of contact is **Kelli Kemna**. Ozarks Area Community Action Corporation's address is 215 S. Barnes Ave. Springfield, MO 65802, phone number is 417-864-3444, and point of contact is <u>Nancy Masner, Housing</u>

Program Director

**Missouri Department of Mental Health** 

1010

Name: Kelli Kemna

Title: Housing Director

Date: 10/7/2021

# **Ozarks Area Community Action Corporation**

By: Name: Carl Rosenkranz

Title: Executive Director

Date: \_\_October 8, 2021\_\_\_\_\_

**MO-600 Attachment:** 

Healthcare Formal Agreements



MARK STRINGER DIRECTOR

NORA K. BOCK DIRECTOR DIVISION OF BEHAVIORAL HEALTH

## STATE OF MISSOURI DEPARTMENT OF MENTAL HEALTH

1706 EAST ELM STREET P.O. BOX 687 JEFFERSON CITY, MISSOURI 65102 (573) 751-4122 (573) 751-8224 FAX www.dmh.mo.goy

U.S. Department of Housing and Urban Development 451 7<sup>th</sup> Street, S.W. Washington, D.C. 20410

Re: Match Commitment for the Continuum of Care Program SCG – Shelter Plus Care Springfield Expansion

To Whom It May Concern:

The Missouri Department of Mental Health (MO DMH) through its network of community mental health centers and substance use treatment centers provides outreach and supportive services that engage homeless disabled individuals and assist with obtaining and maintaining stable permanent housing.

The minimum amount of MO DMH funding that will be provided as **in-kind match** for this project year May 1, 2022 through April 30, 2023 is **\$15,000**.

Supportive Services such as case management, education services, employment assistance and job training, housing search, life skills training, mental health services, outpatient health services, outreach services, substance use treatment services, counseling and/or transportation, which are required by participants to obtain or maintain housing will begin May 1, 2022. In-kind match is provided by state government funds.

If you have any questions please do not hesitate to contact me.

Sincerely,

Kelli Kemna Housing Director