

Before Starting the CoC Application

You must submit all three of the following parts in order for us to consider your Consolidated Application complete:

1. the CoC Application,
2. the CoC Priority Listing, and
3. all the CoC's project applications that were either approved and ranked, or rejected.

As the Collaborative Applicant, you are responsible for reviewing the following:

1. The FY 2024 CoC Program Competition Notice of Funding Opportunity (NOFO) for specific application and program requirements.
2. The FY 2024 CoC Application Detailed Instructions which provide additional information and guidance for completing the application.
3. All information provided to ensure it is correct and current.
4. Responses provided by project applicants in their Project Applications.
5. The application to ensure all documentation, including attachment are provided.

Your CoC Must Approve the Consolidated Application before You Submit It
- 24 CFR 578.9 requires you to compile and submit the CoC Consolidated Application for the FY 2024 CoC Program Competition on behalf of your CoC.
- 24 CFR 578.9(b) requires you to obtain approval from your CoC before you submit the Consolidated Application into e-snaps.

Answering Multi-Part Narrative Questions

Many questions require you to address multiple elements in a single text box. Number your responses to correspond with multi-element questions using the same numbers in the question. This will help you organize your responses to ensure they are complete and help us to review and score your responses.

Attachments

Questions requiring attachments to receive points state, "You Must Upload an Attachment to the 4B. Attachments Screen." Only upload documents responsive to the questions posed—including other material slows down the review process, which ultimately slows down the funding process. Include a cover page with the attachment name.

- Attachments must match the questions they are associated with—if we do not award points for evidence you upload and associate with the wrong question, this is not a valid reason for you to appeal HUD's funding determination.
- We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).

1A. Continuum of Care (CoC) Identification

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1A-1. CoC Name and Number: MO-600 - Springfield/Greene, Christian, Webster Counties CoC

1A-2. Collaborative Applicant Name: City of Springfield MO

1A-3. CoC Designation: CA

1A-4. HMIS Lead: Institute for Community Alliances

1B. Coordination and Engagement–Inclusive Structure and Participation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

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1B-1.	Inclusive Structure and Participation–Participation in Coordinated Entry.	
	NOFO Sections V.B.1.a.(1), V.B.1.e., V.B.1f., and V.B.1.p.	
	In the chart below for the period from May 1, 2023 to April 30, 2024:	
1.	select yes or no in the chart below if the entity listed participates in CoC meetings, voted—including selecting CoC Board members, and participated in your CoC’s coordinated entry system; or	
2.	select Nonexistent if the organization does not exist in your CoC’s geographic area:	

	Organization/Person	Participated in CoC Meetings	Voted, Including Electing CoC Board Members	Participated in CoC’s Coordinated Entry System
1.	Affordable Housing Developer(s)	Yes	Yes	Yes
2.	CDBG/HOME/ESG Entitlement Jurisdiction	Yes	Yes	Yes
3.	Disability Advocates	Yes	Yes	Yes
4.	Disability Service Organizations	Yes	Yes	Yes
5.	EMS/Crisis Response Team(s)	Yes	Yes	Yes
6.	Homeless or Formerly Homeless Persons	Yes	Yes	Yes
7.	Hospital(s)	Yes	Yes	No
8.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	Nonexistent	No	No
9.	Law Enforcement	Yes	Yes	Yes
10.	Lesbian, Gay, Bisexual, Transgender (LGBTQ+) Advocates	Yes	Yes	Yes
11.	LGBTQ+ Service Organizations	Yes	Yes	No
12.	Local Government Staff/Officials	Yes	Yes	Yes
13.	Local Jail(s)	Yes	Yes	Yes
14.	Mental Health Service Organizations	Yes	Yes	Yes
15.	Mental Illness Advocates	Yes	Yes	Yes
16.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes	Yes	No

17.	Organizations led by and serving LGBTQ+ persons	Yes	Yes	No
18.	Organizations led by and serving people with disabilities	Yes	Yes	Yes
19.	Other homeless subpopulation advocates	Yes	Yes	Yes
20.	Public Housing Authorities	Yes	Yes	Yes
21.	School Administrators/Homeless Liaisons	Yes	Yes	Yes
22.	Street Outreach Team(s)	Yes	Yes	Yes
23.	Substance Abuse Advocates	Yes	Yes	Yes
24.	Substance Abuse Service Organizations	Yes	Yes	Yes
25.	Agencies Serving Survivors of Human Trafficking	Yes	Yes	Yes
26.	Victim Service Providers	Yes	Yes	Yes
27.	Domestic Violence Advocates	Yes	Yes	Yes
28.	Other Victim Service Organizations	Yes	No	Yes
29.	State Domestic Violence Coalition	Yes	No	No
30.	State Sexual Assault Coalition	Yes	No	No
31.	Youth Advocates	Yes	Yes	Yes
32.	Youth Homeless Organizations	Yes	Yes	Yes
33.	Youth Service Providers	Yes	Yes	Yes
	Other: (limit 50 characters)			
34.	Public Health Departments	Yes	Yes	Yes
35.	Faith Based Partners	Yes	Yes	Yes

1B-1a.	Experience Promoting Racial Equity.	
	NOFO Section III.B.3.c.	

Describe in the field below your CoC's experience in effectively addressing the needs of underserved communities, particularly Black and Brown communities, who are substantially overrepresented in the homeless population.

(limit 2,500 characters)

Contracted agency's Community Diversity and Equity Director serves as vice-chair of CoC Executive Board and spearheads initiatives to quantify, understand, and address the needs of underserved communities, particularly people of color who are overrepresented in local homeless population as determined through recent equity analysis. Efforts to meaningfully engage with this population include: Conducting racial analysis to determine scope of representation and identify potential system-wide issues; targeted recruitment for representation on lived experience council and Youth Action Board; outreach to agencies that primarily serve these populations, including NAACP, Springfield American Indian Center, Grupo Latino Americano, and historically black churches. Based on feedback from these groups and representatives, CoC works with contracted agency's Vice President of Communication to ensure appropriate and accessible marketing, promotion, and communication. Additionally, PATH street outreach intentionally canvas areas with historically larger Black and Brown populations to ensure equal opportunities in accessing the Coordinated Entry System and engaging in CoC programming.

1B-2.	Open Invitation for New Members.	
	NOFO Section V.B.1.a.(2)	
	Describe in the field below how your CoC:	
1.	communicated a transparent invitation process annually (e.g., communicated to the public on the CoC's website) to solicit new members to join the CoC;	
2.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and	
3.	invited organizations serving culturally specific communities experiencing homelessness in your CoC's geographic area to address equity (e.g., Black, Latino, Indigenous, LGBTQ+, and persons with disabilities).	

(limit 2,500 characters)

1 New members are recruited to join CoC on an on-going basis via CoC meetings (include broad representation from sectors and mainstream resources), outreach events, and CoC staff participation in non-CoC community collaboratives. A membership application is posted publicly on CoC website and new applications are reviewed quarterly at CoC meetings. A formal public invitation to join CoC is promoted to entire CoC's geographic area annually during Homeless Awareness Month initiatives in November, which focus on community outreach and education.

2 Invitations are shared via email announcements to a minimum of 350 individuals (representing 150 organizations), website postings, public input forums, and local media channels. Emailed attachments and website documents are shared in PDF format. The City of Springfield's (CoC Lead Agency) website has been designed to comply with Section 508 and 2.0 and AA with regards to website accessibility standards. The website promotes browsers that contain built-in accessibility tools. The City of Springfield also offers assistance to individuals that utilize assistive technology; requests can be made via phone, email, or the Federal Information Relay Service.

3 The CoC encourages engagement with and participation from organizations and groups that serve culturally specific communities through open invitations to CoC meetings, partnerships with groups to present at CoC organized events/panel discussions, and participation from agencies/groups in CoC discussions, strategic planning, and gaps analysis. Over the last year, the CoC has fostered and continued to build strong partnerships with our local LGBTQ+ center and disability service organization, and they participate as voting members in CoC meetings. The CoC recently completed a system-wide racial equity analysis, which indicated community disparities of BIPOC households experiencing homelessness. Over the next year, the CoC Executive Board will be taking steps to better partner with culturally specific organizations and agencies to support prevention and diversion efforts of marginalized populations within our community.

1B-3.	CoC's Strategy to Solicit/Consider Opinions on Preventing and Ending Homelessness.	
	NOFO Section V.B.1.a.(3)	
	Describe in the field below how your CoC:	
1.	solicited and considered opinions from a broad array of organizations and individuals that have knowledge of homelessness, or an interest in preventing and ending homelessness;	

2.	communicated information during public meetings or other forums your CoC uses to solicit public information;
3.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and
4.	took into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness.

(limit 2,500 characters)

1) CoC uses several tactics to incorporate public input into its work. CoC conducts annual public community feedback survey, which is emailed to CoC email list (350 individuals representing 150 organizations) and posted publicly via social media. CoC Executive Board is specifically designed to include broad representation from system-level partners including CoC, ESG, and RHY funded providers, PHA, health/mental health, law enforcement, local government, advocates, and people with lived experience. Lastly, CoC solicits on-going community feedback through committees, PIT surveys, High Risk and Homeless Youth Surveys, and regular community listening sessions. This past year, the CoC held multiple focus groups for youth with lived experience and youth services providers for its Youth Gaps Analysis.

2) Meeting information and other public notifications (funding announcements, surveys, or training opportunities) are shared via CoC email list, Housing Collaborative email list, COAD email list, and social media pages. Email lists include local media personnel.

3) The City of Springfield offers assistance to individuals that utilize assistive technology; requests can be made via phone, email, or the Federal Information Relay Service. Emailed attachments and website documents are shared in PDF format. Surveys are available in electronic or hard copy format and events/trainings that are held virtually also offer in-person option at the main CES front door facility, the O'Reilly Center for Hope, to accommodate anyone without computer/internet access.

4) In 2022, CoC conducted a Gaps Analysis that included 16 Focus Groups made up of 182 individuals with lived experience. The Lived Experience Council was formed through this focus group process. Input from these focus groups as well as input from community feedback, annual Unsheltered Homeless Reports, and annual High Risk and Homeless Youth Reports was used to create a comprehensive gaps analysis. These documents, paired with qualitative feedback from service providers through CoC meetings/Case Conferencing, conversations with people with lived experience, and reviews of system data guide updates to CoC strategic plan, action planning, and project prioritization for new funding. In identifying goals during the CoC's Strategic Planning process in early 2023, the CoC solicited information from all committees, a community survey, and through a Solutions Summit event with key sector stakeholders and providers.

1B-4.	Public Notification for Proposals from Organizations Not Previously Awarded CoC Program Funding.	
	NOFO Section V.B.1.a.(4)	

Describe in the field below how your CoC notified the public:

1.	that your CoC will consider project applications from organizations that have not previously received CoC Program funding;
2.	about how project applicants must submit their project applications—the process;

	3. about how your CoC would determine which project applications it would submit to HUD for funding; and
	4. ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats.

(limit 2,500 characters)

1) CoC publicized CoC NOFO and local application training date on the City of Springfield website on 8/26/2024 and shared information with media outlets and local service providers via CoC email list on 8/26/2024. A virtual public new project training was held on September 4, 2024. Postings included links to NOFO and HUD’s CoC Program Competition page. A Public Request for Applications was sent to CoC email list and posted on the City of Springfield MO website on 08/26/2024. The City of Springfield website notice was available to the general public and pushed out through a news release. Information about the NOFO was also shared at CoC meetings, which include representation from non-CoC funded agencies. CoC email list includes 350 individuals, representing 150 agencies (only 5% of which are CoC funded).

2) Above notifications were sent to entire CoC email list. The Public Request for Applications included information for new HUD-CoC applicants. An application training for any new project applicants was promoted through the above avenues and held on 9/4/2024. The training included an overview of the CoC application process, local timeline and priorities, housing first, and information on e-snaps. CoC and lead agency staff were available for questions from agencies who had not previously received CoC funding and needed technical assistance. Information regarding the local application process and timeline for submitting project applications was included in the Public Request for Applications, which included detailed information on threshold requirements, available funding, eligible project components, and local LOI and e-snaps timeline.

3) Information regarding eligible and prioritized project applications, which was determined by local need identified through PIT data, CES data, and feedback from service providers and individuals with lived experience, and local scoring tool was also included in the Public Request for Applications. The NOFO Committee, made up of CoC Executive Board members, ranked, reviewed and scored eligible project applications based on the Scoring Tool, which included local priorities. Priority Listing was publicly posted for public comment.

4) The Public Request for Applications was shared via PDF. City of Springfield, lead agency for the CoC, offers assistance to individuals that utilize assistive technology; requests can be made via phone, email, or Federal Information Relay Service.

1C. Coordination and Engagement

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

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1C-1.	Coordination with Federal, State, Local, Private, and Other Organizations.	
	NOFO Section V.B.1.b.	
	In the chart below:	
1.	select yes or no for entities listed that are included in your CoC's coordination, planning, and operations of projects that serve individuals, families, unaccompanied youth, persons who are fleeing domestic violence who are experiencing homelessness, or those at risk of homelessness; or	
2.	select Nonexistent if the organization does not exist within your CoC's geographic area.	

	Entities or Organizations Your CoC Coordinates with for Planning or Operations of Projects	Coordinates with the Planning or Operations of Projects?
1.	Funding Collaboratives	Yes
2.	Head Start Program	No
3.	Housing and services programs funded through Local Government	Yes
4.	Housing and services programs funded through other Federal Resources (non-CoC)	Yes
5.	Housing and services programs funded through private entities, including Foundations	Yes
6.	Housing and services programs funded through State Government	Yes
7.	Housing and services programs funded through U.S. Department of Health and Human Services (HHS)	Yes
8.	Housing and services programs funded through U.S. Department of Justice (DOJ)	Yes
9.	Housing Opportunities for Persons with AIDS (HOPWA)	Yes
10.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	Nonexistent
11.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes
12.	Organizations led by and serving LGBTQ+ persons	Yes
13.	Organizations led by and serving people with disabilities	Yes
14.	Private Foundations	Yes
15.	Public Housing Authorities	Yes
16.	Runaway and Homeless Youth (RHY)	Yes
17.	Temporary Assistance for Needy Families (TANF)	Yes
	Other:(limit 50 characters)	
18.	Healthcare Institutions	Yes

1C-2.	CoC Consultation with ESG Program Recipients.	
	NOFO Section V.B.1.b.	

In the chart below select yes or no to indicate whether your CoC:

1.	Consulted with ESG Program recipients in planning and allocating ESG Program funds?	Yes
2.	Provided Point-in-Time (PIT) count and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area?	Yes
3.	Ensured local homelessness information is communicated and addressed in the Consolidated Plan updates?	Yes
4.	Coordinated with ESG recipients in evaluating and reporting performance of ESG Program recipients and subrecipients?	Yes

1C-3.	Ensuring Families are not Separated.	
	NOFO Section V.B.1.c.	

Select yes or no in the chart below to indicate how your CoC ensures emergency shelter, transitional housing, and permanent housing (PSH and RRH) do not deny admission or separate family members regardless of each family member's self-reported sexual orientation and gender identity:

1.	Conducted mandatory training for all CoC- and ESG-funded service providers to ensure families are not separated?	No
2.	Conducted optional training for all CoC- and ESG-funded service providers to ensure family members are not separated?	Yes
3.	Worked with CoC and ESG recipient(s) to adopt uniform anti-discrimination policies for all subrecipients?	Yes
4.	Worked with ESG recipient(s) to identify both CoC- and ESG-funded facilities within your CoC's geographic area that might be out of compliance and took steps to work directly with those facilities to bring them into compliance?	No
5.	Sought assistance from HUD by submitting questions or requesting technical assistance to resolve noncompliance by service providers?	No

1C-4.	CoC Collaboration Related to Children and Youth—SEAs, LEAs, School Districts.	
	NOFO Section V.B.1.d.	

Select yes or no in the chart below to indicate the entities your CoC collaborates with:

1.	Youth Education Provider	Yes
2.	State Education Agency (SEA)	Yes
3.	Local Education Agency (LEA)	Yes
4.	School Districts	Yes

1C-4a.	Formal Partnerships with Youth Education Providers, SEAs, LEAs, School Districts.	
	NOFO Section V.B.1.d.	

Describe in the field below the formal partnerships your CoC has with at least one of the entities where you responded yes in question 1C-4.

(limit 2,500 characters)

CoC has formal partnership with LEA; LEA staff serve as CES access point and attends Case Conferencing and CoC meetings. Staff also have regular office hours at the main CES access point. Both of these relationships are documented through formal MOUs. Representatives from other LEA in CoC's geographic area sit on additional CoC Committees. School districts (Springfield, Nixa, Ozark, Spokane) collaborate with the CoC through active participation in standing committees and commitment to outreach for special events (PIT, High Risk and Homeless Youth Report, etc.) CoC has formal partnership with largest school district in CoC for school district to serve as CES Front Door. Superintendent of largest school district in CoC sits on CoC Contracted Agency Executive Board.

1C-4b.	Informing Individuals and Families Who Have Recently Begun Experiencing Homelessness about Eligibility for Educational Services.	
	NOFO Section V.B.1.d.	

Describe in the field below written policies and procedures your CoC uses to inform individuals and families who have recently begun experiencing homelessness of their eligibility for educational services.

(limit 2,500 characters)

CoC CES Policies and Procedures ensure that every household accessing CES that includes a school-aged youth is provided a specific document that outlines rights under McKinney Vento, which CES staff review with the household. CES Policies and Procedures also ensure that applicable households are connected with the appropriate LEA Homeless Liaison responsible for upholding the educational rights of the children/youth. LEA Homeless Liaisons from 4 school districts and school social workers participate in multiple CoC Committees and outreach events to educate service providers and community members on educational rights and the referral process for services. Homeless Liaisons from the CoC's largest school district serve as CES Front Door and have regular office hours at the main CES access point facility the O'Reilly Center for Hope (OCH), which co-locates 20 partner agencies that provide critical care resources, housing, financial literacy, and educational services.

1C-4c.	Written/Formal Agreements or Partnerships with Early Childhood Services Providers.	
	NOFO Section V.B.1.d.	

Select yes or no in the chart below to indicate whether your CoC has written formal agreements or partnerships with the listed providers of early childhood services:

		MOU/MOA	Other Formal Agreement
1.	Birth to 3 years	Yes	Yes
2.	Child Care and Development Fund	No	No
3.	Early Childhood Providers	Yes	Yes
4.	Early Head Start	No	Yes
5.	Federal Home Visiting Program–(including Maternal, Infant and Early Childhood Home and Visiting or MIECHV)	No	Yes
6.	Head Start	No	Yes
7.	Healthy Start	No	Yes
8.	Public Pre-K	No	No
9.	Tribal Home Visiting Program	No	No
	Other (limit 150 characters)		
10.			

1C-5.	Addressing Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking–Collaboration with Federally Funded Programs and Victim Service Providers.
	NOFO Section V.B.1.e.

In the chart below select yes or no for the organizations your CoC collaborates with:

	Organizations	
1.	State Domestic Violence Coalitions	Yes
2.	State Sexual Assault Coalitions	Yes
3.	Anti-trafficking Service Providers	Yes
	Other Organizations that Help this Population (limit 500 characters)	
4.		

1C-5a.	Collaborating with Federally Funded Programs and Victim Service Providers to Address Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.
	NOFO Section V.B.1.e.

Describe in the field below how your CoC regularly collaborates with organizations that you selected yes to in Question 1C-5 to:

1.	update CoC-wide policies; and
2.	ensure all housing and services provided in the CoC's geographic area are trauma-informed and can meet the needs of survivors.

(limit 2,500 characters)

1. CoC’s Governance Charter includes policies and procedures for implementation of federally funded programming, rights and responsibilities of clients and service providers, including those relating to VAWA. All policies are reviewed and updated on an annual basis and presented to the CoC for approval. Victim service providers regularly sit on workgroups that update CoC policies and procedures, including CES, and provide regular feedback and recommendations during the updating process.

2. CoC is responsible for providing up-to-date educational in-services to community service providers as well as those entering the system of care. The CoC CES is located within the O’Reilly Center for Hope, a one-stop service site for housing and financial stability. As a hub for homeless and supportive housing services, co-locating 20 agencies including access to shelter, housing, healthcare, mental healthcare, education, employment, legal services, credit repair and budgeting, the O’Reilly Center partner agency staff practice best practices in serving survivors of domestic violence, including Trauma Informed Care and client confidentiality. As a primary partner, Burrell Behavioral Health, conducts annual training for all providers on Trauma Informed Care and confidentiality. The O’Reilly Center utilizes safety protocols in its building design, intake process, and with all client interactions. At the system level, CES staff attend regular CoC and community trainings on VAWA, Trauma Informed Care, best practices for serving survivors of domestic violence and human trafficking, and other safety protocols. These trainings are offered on an annual basis. CES policies re: VAWA are evaluated at least annually and are regularly shared with Case Conferencing group. Additionally, Community Partnership, contracted agency for the CoC, offers trainings throughout the year on Trauma Informed Care, which are promoted to CoC member agencies.

1C-5b.	Implemented Safety Planning, Confidentiality Protocols in Your CoC’s Coordinated Entry to Address the Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
	NOFO Section V.B.1.e.	
	Describe in the field below how your CoC’s coordinated entry addresses the needs of DV survivors by including:	
1.	safety planning protocols; and	
2.	confidentiality protocols.	

(limit 2,500 characters)

1)The primary CE hub includes safety protocols for all guests accessing the coordinated entry system or any services offered through partners at the O’Reilly Center for Hope. These protocols include an internal “Do Not Serve” list with pictures and descriptions, a single point of entry with a welcome desk check-in process, subsequent waiting room check-ins to ensure guests are accounted for and where they have indicated needing to be within the building, cameras throughout the building being monitored, and clear points of contact for any issues that may arise. Staff are trained in de-escalation and CE staff and others are trained on using “panic buttons” installed discreetly on their desks. Additionally, the CoC’s largest Domestic Violence Shelter, Harmony House, also serves as a “front door” access point for DV survivors, along with the Family Justice Center. Harmony House is a secure facility with locked doors and security cameras around and throughout the building. Anyone entering must be cleared by staff, and doors are locked at all times. Representatives from Harmony House were involved with initial CES planning and implementation and remain engaged in ongoing CES planning, evaluation, policy review and revision to ensure equitable access for DV survivors. In addition, representatives from Harmony House and NightLight International, which serves victims of sex trafficking and exploitation, were involved in creating CE protocols for EHV planning and prioritization.

2) The primary CE hub includes confidentiality protocols for all guests accessing the coordinated entry system or any services offered through partners at the O’Reilly Center for Hope, including the use of ROI’s granting consent to share information; staff training on guest confidentiality, including not divulging whether a person is accessing services; and a process wherein survivors accessing CES through the DV “front door” are placed on the Prioritization List without any personally identifying information being provided. Additionally, the DV “front door” access point, Harmony House is allowed under Missouri State Law RSMo 455.220 to legally protect all residents’ confidentiality with few exceptions, even for law enforcement, Children’s Division, and medical personnel. A resident must have a release signed for any individual or organization, including law enforcement, to which the resident would like their information released.

1C-5c.	Coordinated Annual Training on Best Practices to Address the Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section V.B.1.e.	

In the chart below, indicate how your CoC facilitates training for project staff and coordinated entry staff that addresses best practices on safety planning and confidentiality protocols:

		Project Staff	Coordinated Entry Staff
1.	Training Occurs at least annually?	Yes	Yes
2.	Incorporates Trauma Informed best practices?	Yes	Yes
3.	Incorporates Survivor-Centered best practices?	Yes	Yes
4.	Identifies and assesses survivors’ individual safety needs?	Yes	Yes
5.	Enhances and supports collaboration with DV organizations?	Yes	Yes
6.	Ensures survivors’ rights, voices, and perspectives are incorporated?	Yes	Yes

	Other? (limit 500 characters)	
7.		

** nbsp;**

1C-5d.	Implemented VAWA-Required Written Emergency Transfer Plan Policies and Procedures for Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
	NOFO Section V.B.1.e.	

Describe in the field below:

	1. whether your CoC's written policies and procedures include an emergency transfer plan;
	2. how your CoC informs all households seeking or receiving CoC Program assistance about their rights to an emergency transfer;
	3. what your CoC requires households to do to request emergency transfers; and
	4. what your CoC does in response to households requesting emergency transfers.

(limit 2,500 characters)

- 1) CES Policies & Procedures include written VAWA & Emergency Transfer Plan policies and procedures; programs are also required to have additional agency-level policies. Victim service providers are engaged to ensure all policies & procedures meet the needs of survivors. CoC offers annual training on processes to ensure knowledge & compliance across programs. Protocols address client safety and choice at agency and system level. CoC facilitates mandatory training on VAWA, Emergency Transfer Plans, CES, and other best practices. Training is promoted to entire CoC, including DOJ and HHS programs, and offered in partnership with MO Coalition Against Domestic and Sexual Violence. The largest DV service provider in the CoC serves as a CES Front Door, ensuring constant communication and collaboration with CES. Additionally, CoC works to educate property owners who accept Section 8 or other federal rent subsidies, including RRH and PSH, on VAWA roles and responsibilities.
- 2) All households accessing CES receive information on VAWA rights and processes as part of a packet that includes additional information on client choice and rights/responsibilities. If domestic violence occurs within a household enrolled in HUD-funded housing program, the administering agency will attempt to safely re-house the victim within existing programs (per internal policies compliant with HUD's final rule). This process occurs between program and case managers, with case managers responsible for communicating the process to clients and needs of clients to program managers.
- 3) Emergency Transfer requests are initially addressed at program level; agencies are required to have clear policies & procedures in place. Burden of responsibility for facilitating Emergency Transfer Plans is with housing agency as opposed to the victim.
- 4) If the administering agency is unable to safely rehouse, victim is moved to the top of the prioritization list for any eligible CoC programs (regardless of prioritization criteria). The agency housing the victim when the DV occurs is responsible for communicating the need for this prioritization policy exception in writing to the Coordinated Entry Prioritization List administrator; agency then works with CES to determine emergency shelter options, which may include bridge housing in a hotel if determined to be the most appropriate option for the survivor, and other agencies to determine permanent housing options.

1C-5e.	Facilitating Safe Access to Housing and Services for Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
	NOFO Section V.B.1.e.	

Describe in the field below how your CoC ensures households experiencing trauma or a lack of safety related to fleeing or attempting to flee domestic violence, dating violence, sexual assault, or stalking have safe access to all of the housing and services available within your CoC's geographic area.

(limit 2,500 characters)

CES includes a process of confidential communication to ensure domestic violence survivors accessing DV shelter services have safe access to CES and are eligible for referral to all housing programs. DV service providers provide an intake access and assessment point, refer to the CES Prioritization List, and participate in case-conferencing. CoC has established two one-stop service shops in the last 5 years, The O'Reilly Center for Hope (OCH) and The Family Justice Center (FJC). The OCH, which houses the primary CES hub, partners with The FJC, designed to specifically and holistically serve domestic violence survivors, to serve as an additional front door access and assessment point for domestic violence survivors and refer to the CES Prioritization List for all supportive housing services. Additionally, The FJC partners with DV Shelter and Housing providers, Legal Services of Southern Missouri, Children's Division, Prosecutor's Offices, Mental Health, and Child Support Enforcement Agencies to comprehensively address needs. In addition to addressing survivor needs within CES, housing providers have incorporated and implemented VAWA Emergency Transfer Plans that prioritize survivor safety across the CoC's geographic area.

1C-5f.	Identifying and Removing Barriers for Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
	NOFO Section V.B.1.e.	

Describe in the field below how your CoC ensures survivors receive safe housing and services by:

- | | |
|----|---|
| 1. | identifying barriers specific to survivors; and |
| 2. | working to remove those barriers. |

(limit 2,500 characters)

1. CoC identifies barriers specific to survivors by working closely in coordination with local Victim Service Providers, who have been and are currently involved in CES development and operation. Current initiatives including operating CES access points at DV shelter with trained advocacy staff and also at the Family Justice Center, a one-stop operated in partnership with local VSP, law enforcement, etc. Case conferencing and related CES procedures for survivors are anonymous and allow for building of trust and safety for survivors accessing the system of homeless services.

2. All local community-based supportive housing programs are required to maintain VAWA standards, including for Emergency Transfer Plans, to ensure safety of program participants. CoC offers annual trainings on VAWA and serving this population. Client choice drives the process of identifying and ultimately securing housing, with program participants working closely with case managers to determine safe housing options. CoC also promotes the Safe at Home program in partnership with the Family Justice Center and local VSPs.

1C-6.	Addressing the Needs of Lesbian, Gay, Bisexual, Transgender and Queer+—Anti-Discrimination Policy and Equal Access Trainings.	
	NOFO Section V.B.1.f.	

	1. Did your CoC implement a written CoC-wide anti-discrimination policy ensuring that LGBTQ+ individuals and families receive supportive services, shelter, and housing free from discrimination?	Yes
	2. Did your CoC conduct annual CoC-wide training with providers on how to effectively implement the Equal Access to Housing in HUD Programs Regardless of Sexual Orientation or Gender Identity (Equal Access Final Rule)?	Yes
	3. Did your CoC conduct annual CoC-wide training with providers on how to effectively implement Equal Access in Accordance With an Individual's Gender Identity in Community Planning and Development Programs (Gender Identity Final Rule)?	Yes

1C-6a.	Anti-Discrimination Policy—Updating Policies—Assisting Providers—Evaluating Compliance—Addressing Noncompliance.	
	NOFO Section V.B.1.f.	

Describe in the field below:

1.	how your CoC regularly collaborates with LGBTQ+ and other organizations to update its CoC-wide anti-discrimination policy, as necessary to ensure all housing and services provided in the CoC are trauma-informed and able to meet the needs of LGBTQ+ individuals and families;
2.	how your CoC assisted housing and services providers in developing project-level anti-discrimination policies that are consistent with the CoC-wide anti-discrimination policy;
3.	your CoC's process for evaluating compliance with your CoC's anti-discrimination policies; and
4.	your CoC's process for addressing noncompliance with your CoC's anti-discrimination policies.

(limit 2,500 characters)

1) CoC has actively pursued opportunities to collaborate with local organizations serving LGBTQ+ individuals and has subsequently engaged these groups in a variety of CoC initiatives and committees. Training on best practices for how to serve LGBTQ+ individuals is given by a local organization to other CoC member organizations. The CoC is working towards formal partnership that includes updates to the CoC anti-discrimination policy as needed. CoC Executive Board Vice-Chair, Director of Diversity and Inclusion, works with CoC to provide annual training to CoC funded and non-CoC funded agencies serving individuals who are homeless. This training includes antidiscrimination components specific to LGBTQ+ youth and adults.

2) CoC conducted a System Analysis of Need in May 2022. This study collected information from stakeholders including 182 individuals with lived experience, service providers and community at large. Access and barriers were researched with these groups to ensure CoC and non-CoC funded agencies are compliant with anti-discrimination policies. Results indicate agencies have antidiscrimination policies in place and comply with CoC-wide policy. CoC facilitates monthly meetings where member agencies collaborate on policies and process, including guidance on anti-discrimination policies.

3) Clients accessing CoC program services are provided with information on anti-discrimination policies and clear steps of the CoC grievance process should they believe they have experienced discrimination. During quarterly monitoring, any discrimination grievances filed with housing, shelter, or supportive services programs would be reviewed by CoC Lead Agency staff, the City of Springfield, and contracted agency, Community Partnership of the Ozarks.

4) CoC has not experienced any episodes of noncompliance with the CoC's antidiscrimination policies. If a provider's anti-discrimination policies were not in compliance with CoC's anti-discrimination policies, CoC would require provider to amend their policies, bringing them into compliance with those of the broader CoC. Specific instances of discrimination may be referred to the Springfield Mayor's Commission on Human Rights and Community Relations (MCHRRCR). The MCHRRCR investigates complaints of discrimination in employment, housing, and public accommodations. Complaints are referred to the Missouri Commission on Human Rights and ultimately onto HUD's Office of Fair Housing & Equal Opportunity.

1C-7.	Public Housing Agencies within Your CoC's Geographic Area—New Admissions—General/Limited Preference—Moving On Strategy.	
	NOFO Section V.B.1.g.	

You must upload the PHA Homeless Preference\PHA Moving On Preference attachment(s) to the 4B. Attachments Screen.

Enter information in the chart below for the two largest PHAs highlighted in gray on the current CoC-PHA Crosswalk Report or the two PHAs your CoC has a working relationship with—if there is only one PHA in your CoC's geographic area, provide information on the one:

Public Housing Agency Name	Enter the Percent of New Admissions into Public Housing or Housing Choice Voucher Program During FY 2023 who were experiencing homelessness at entry	Does the PHA have a General or Limited Homeless Preference?	Does the PHA have a Preference for current PSH program participants no longer needing intensive supportive services, e.g., Moving On?
Springfield Housing Authority	14%	No	No

Dallas County Public Housing Agency - OACAC	3%	No	No
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1C-7a.	Written Policies on Homeless Admission Preferences with PHAs.	
	NOFO Section V.B.1.g.	

Describe in the field below:

1.	steps your CoC has taken, with the two largest PHAs within your CoC's geographic area or the two PHAs your CoC has working relationships with, to adopt a homeless admission preference—if your CoC only has one PHA within its geographic area, you may respond for the one; or
2.	state that your CoC has not worked with the PHAs in its geographic area to adopt a homeless admission preference.

(limit 2,500 characters)

- 1) The CoC has improved its working relationship with the two largest PHA's in the CoC's geographic area (Dallas County PHA - OACAC and Housing Authority of Springfield - HAS) to establish a limited preference via specific projects. Both entities are engaged with the CoC through participation in CoC Committees (Christian County Homeless Alliance, CoC Executive Board, Homeless Youth Task Force, Homeless Veterans Task Force, General Membership, and CES Case Conferencing). Implemented projects that prioritize people experiencing homelessness include VASH Vouchers, FYI vouchers, and EHV's. HAS has advocated with federal lawmakers and VA representatives to increase the number of VASH vouchers in the CoC (from 34 to 76). In 2018, HAS added Veterans to their prioritization policy to support CoC efforts to end Veteran homelessness. In 2020, HAS and OACAC signed an MOU with the CoC to implement FYI vouchers to support CoC efforts to end youth homelessness. In 2021, HAS and OACAC signed an MOU with the CoC to implement EHV. Through implementation of FYI and EHV, both PHA's are engaged with case conferencing and accepting referrals via CES. In 2024, with a change in HAS leadership, CoC staff met with the HAS Executive Director to begin the process of establishing a CoC set-aside for those experiencing homelessness. HAS leadership is currently reviewing data and HAS policy to establish a set-aside, and will be meeting with CoC staff again in fall 2024 to review a draft policy. The goal of both entities is to have the set-aside begin in early 2025.
- 2) NA

1C-7b.	Moving On Strategy with Affordable Housing Providers.	
	Not Scored—For Information Only	

Select yes or no in the chart below to indicate affordable housing providers in your CoC's jurisdiction that your recipients use to move program participants to other subsidized housing:

1.	Multifamily assisted housing owners	Yes
2.	PHA	Yes
3.	Low Income Housing Tax Credit (LIHTC) developments	Yes
4.	Local low-income housing programs	Yes
	Other (limit 150 characters)	

5.	
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1C-7c.	Include Units from PHA Administered Programs in Your CoC's Coordinated Entry.	
	NOFO Section V.B.1.g.	

In the chart below, indicate if your CoC includes units from the following PHA programs in your CoC's coordinated entry process:

1.	Emergency Housing Vouchers (EHV)	Yes
2.	Family Unification Program (FUP)	No
3.	Housing Choice Voucher (HCV)	Yes
4.	HUD-Veterans Affairs Supportive Housing (HUD-VASH)	Yes
5.	Mainstream Vouchers	No
6.	Non-Elderly Disabled (NED) Vouchers	No
7.	Public Housing	Yes
8.	Other Units from PHAs:	
	Foster Youth to Independence Vouchers (FYI)	Yes

1C-7d.	Submitting CoC and PHA Joint Applications for Funding for People Experiencing Homelessness.	
	NOFO Section V.B.1.g.	

1.	Did your CoC coordinate with a PHA(s) to submit a competitive joint application(s) for funding or jointly implement a competitive project serving individuals or families experiencing homelessness (e.g., applications for mainstream vouchers, Family Unification Program (FUP), other programs)?	No
		Program Funding Source
2.	Enter the type of competitive project your CoC coordinated with a PHA(s) to submit a joint application for or jointly implement.	NA

1C-7e.	Coordinating with PHA(s) to Apply for or Implement HCV Dedicated to Homelessness Including Emergency Housing Voucher (EHV).	
	NOFO Section V.B.1.g.	

	Did your CoC coordinate with any PHA to apply for or implement funding provided for Housing Choice Vouchers dedicated to homelessness, including vouchers provided through the American Rescue Plan?	Yes
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1D. Coordination and Engagement Cont'd

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1D-1.	Preventing People Transitioning from Public Systems from Experiencing Homelessness.	
	NOFO Section V.B.1.h.	

Select yes or no in the chart below to indicate whether your CoC actively coordinates with the public systems listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs.

1.	Prisons/Jails?	Yes
2.	Health Care Facilities?	Yes
3.	Residential Care Facilities?	Yes
4.	Foster Care?	Yes

1D-2.	Housing First—Lowering Barriers to Entry.	
	NOFO Section V.B.1.i.	

1.	Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe Haven, and Transitional Housing projects your CoC is applying for in FY 2024 CoC Program Competition.	10
2.	Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe Haven, and Transitional Housing projects your CoC is applying for in FY 2024 CoC Program Competition that have adopted the Housing First approach.	10
3.	This number is a calculation of the percentage of new and renewal PSH, RRH, SSO non-Coordinated Entry, Safe Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in the FY 2024 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing.	100%

1D-2a.	Project Evaluation for Housing First Compliance.	
	NOFO Section V.B.1.i.	

You must upload the Housing First Evaluation attachment to the 4B. Attachments Screen.
 Describe in the field below:

1.	how your CoC evaluates every project—where the applicant checks Housing First on their project application—to determine if they are using a Housing First approach;
2.	the list of factors and performance indicators your CoC uses during its evaluation;
3.	how your CoC regularly evaluates projects outside of your local CoC competition to ensure the projects are using a Housing First approach; and
4.	what your CoC has done to improve fidelity to Housing First.

(limit 2,500 characters)

1. As a part of the local CoC competition process, when a project applies they are required to submit documentation of their Housing First Policies during the Letter of Intent. One of the scoring criteria used for each project is points on if the project implements Housing First principles, including no preconditions or barriers to entry except as required by funding sources, and provision of necessary supports to maintain housing and prevent a return to homelessness. Each project is scored, ranked, and reviewed based on Housing First principles. If the project is funded, the CoC conducts both quarterly and annual monitoring of the project. During both, the project is evaluated on Housing First.
2. As a part of the quarterly monitoring process for each project, the CoC reviews the following to evaluate Housing First: all referrals coming from CES; referrals made/accepted/declined; average vulnerability scores; exit destinations; income increases (earned and mainstream benefits); and other SPMs. For the annual monitoring process, projects are also evaluated on their written policies related to Housing First.
3. The CoC prioritizes Housing First through its adopted CES Policies and Procedures. The CoC expects all federally funded programs to utilize this practice and encourages non-federally funded programs to utilize it as well. The CoC evaluates project compliance with a Housing First model through quarterly review of CES referrals and outcomes, quarterly review of project performance on housing placement and retention, and annual reviews of agency housing first policy, client files, and APR data. The CoC also evaluates these outcomes at a system level through quarterly review of aggregate HMIS data on housing placements and retention by project type. Follow up with agencies is conducted if issues are identified through any of these reviews and system level training is provided as needed through CoC Committee meetings and special training sessions.
4. Our CoC feels that we have met the fidelity standard through our dedication to Housing First (HF), not only for CoC funded projects, but in making a priority for other housing initiatives. For example, when the City of Springfield was selecting applications for HOME-ARP supportive services, it prioritized projects that could demonstrate HF. Our CoC has fully embraced the ideology and practices of HF, showcased through monitoring and CES processes, including case conferencing.

1D-3.	Street Outreach—Data—Reaching People Least Likely to Request Assistance.	
	NOFO Section V.B.1.j.	

Describe in the field below how your CoC tailored its street outreach to people experiencing homelessness who are least likely to request assistance.

(limit 2,500 characters)

Street Outreach takes place through formal relationships with CES access points (PATH) and informal partnerships with advocates, service providers, and other mainstream partners. PATH Street Outreach team is located at primary CES access hub, a one-stop including more than 20 partners focused on housing and financial stability, and has the ability to complete CES intake assessments while conducting outreach. Other agencies/groups that are not designated CES access points are members of the CoC and engaged in the CES process and refer to CES. Additional outreach consists of lead CES personnel convening outreach teams in partnership with local law enforcement and businesses. CoC partner agencies (including rural partners, local law enforcement, and others) are able to request outreach from CES entity. These relationships and others, specifically with meal sites, advocates, and cold weather shelter providers, ensures outreach and CES accessibility to all people experiencing unsheltered homelessness. CoC Street Outreach covers 100% of the CoC’s geographic area. PATH and CES access point staff conduct formal street outreach at a minimum of twice a week to connect with individuals at meal sites, drop-in centers, camps, and on the street. These staff are responsive to community requests for additional outreach as needed, including formalized protocols for situations where there is involvement with LE and encampments. In addition to covering the entire CoC geographic area and actively seeking opportunities to engage in locations inhabited by those who are least likely to request assistance, Street Outreach uses a progressive engagement model where relationships are formed and built on over time. Initial outreach efforts do not involve any commitments or requirements from participants to receive assistance, and participants have the choice at any time to complete a CES intake assessment, engage in additional services, or pursue housing opportunities. During this time outreach personnel work on tasks necessary to help those they engage with become eligible for supportive housing referrals (e.g., obtaining ID, establishing chronicity verification) so that ultimately the time between referral and housing is reduced.

1D-4.	Strategies to Prevent Criminalization of Homelessness.	
	NOFO Section V.B.1.k.	

Select yes or no in the chart below to indicate your CoC’s strategies to prevent the criminalization of homelessness in your CoC’s geographic area:

Your CoC’s Strategies	Engaged/Educated Legislators and Policymakers	Implemented Laws/Policies/Practices that Prevent Criminalization of Homelessness
1. Increase utilization of co-responder responses or social services-led responses over law enforcement responses to people experiencing homelessness?	Yes	Yes
2. Minimize use of law enforcement to enforce bans on public sleeping, public camping, or carrying out basic life functions in public places?	Yes	Yes
3. Avoid imposing criminal sanctions, including fines, fees, and incarceration for public sleeping, public camping, and carrying out basic life functions in public places?	Yes	Yes
4. Other:(limit 500 characters)		

Municipal Court Jail Diversion Program; Justice Mental Health Collaborative Program	Yes	Yes
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1D-5.	Rapid Rehousing–RRH Beds as Reported in the Housing Inventory Count (HIC) or Longitudinal Data from HMIS.	
	NOFO Section V.B.1.I.	

		HIC Longitudinal HMIS Data	2023	2024
	Enter the total number of RRH beds available to serve all populations as reported in the HIC or the number of households served per longitudinal HMIS data, e.g., APR.	HIC	268	170

1D-6.	Mainstream Benefits–CoC Annual Training of Project Staff.	
	NOFO Section V.B.1.m.	

Indicate in the chart below whether your CoC trains program staff annually on the following mainstream benefits available for program participants within your CoC's geographic area:

	Mainstream Benefits	CoC Provides Annual Training?
1.	Food Stamps	Yes
2.	SSI–Supplemental Security Income	Yes
3.	SSDI–Social Security Disability Insurance	Yes
4.	TANF–Temporary Assistance for Needy Families	Yes
5.	Substance Use Disorder Programs	Yes
6.	Employment Assistance Programs	Yes
7.	Other (limit 150 characters)	
	SOAR	Yes

1D-6a.	Information and Training on Mainstream Benefits and Other Assistance.	
	NOFO Section V.B.1.m	

Describe in the field below how your CoC:

1. works with projects to collaborate with healthcare organizations, including those that provide substance use disorder treatment and mental health treatment, to assist program participants with receiving healthcare services, including Medicaid; and
2. promotes SSI/SSDI Outreach, Access, and Recovery (SOAR) certification of program staff.

(limit 2,500 characters)

1. CoC has working partnerships with MSU Care, FQHCs, Burrell Behavioral Health, and Mercy Hospital to connect participants with health insurance. MSU Care (health clinic for uninsured) serves as a CES Front Door and CES staff sit on MSU Care Board of Directors. Hospital staff sit on Executive Board for CoC contracted agency. Primary CES Front Door partners with service learning, OT/PT, and nursing students to provide on-site application and related assistance. CoC Executive Board members come from both Burrell Behavioral Health and Mercy Hospital. Health Department, hospitals, substance use treatment organizations, and FQHC representatives participate in various CoC Committees to ensure healthcare provision. The main CES Front Door hosts health related outreach events on a monthly basis and health partners (including health clinic for uninsured, WIC, and PATH) have regular office hours at this facility. CES hub (One Door) facilitates regular in-services and meetings with local substance abuse treatment providers. Burrell Behavioral Health, a substance use treatment provider, conducts an annual training for all CoC members on Substance Abuse and Recovery.

2. The Missouri Department of Mental Health leads efforts to increase access to SOAR certification throughout the state. SSI/SSDI Outreach, Access and Recovery (SOAR) training is available online through the MDMH website. Their free training provides the skills to assist consumers with benefits acquisition through SSA. Promotion of the MDMH SOAR training is provided to all CoC member agencies during an annual training and encouraged for all CoC Funded agencies. As a part of the CoC Strategic Action plan, the CoC will be looking to hire a community-based SOAR certified individual to serve at CES hub, and throughout 2024 the CoC, in partnership with our local and state SOAR leads, have held quarterly SOAR Technical Assistance (TA) Sessions for case managers interested in learning more about SOAR, even if not SOAR-certified. These TA Sessions have included SOAR as a model for increasing benefits, a panel with our local SSA and Disability Determination Office, the Online Application Tracking System, and best practices with our TA from the National Office.

ID-7.	Partnerships with Public Health Agencies—Collaborating to Respond to and Prevent the Spread of Infectious Diseases.	
NOFO Section V.B.1.n.		
Describe in the field below how your CoC effectively collaborates with state and local public health agencies to develop CoC-wide policies and procedures that:		
1.	respond to infectious disease outbreaks; and	
2.	prevent infectious disease outbreaks among people experiencing homelessness.	

(limit 2,500 characters)

1) In March 2020 the CoC created a COVID-19 Task Force comprised of representatives from the Health Department, hospitals, Office of Emergency Management, COAD, Emergency Shelter and Housing providers, local government, and advocates to guide our COVID 19 response for people experiencing homelessness. This Task Force improved CoC working relationships with healthcare partners resulting in increased coordination and resources available for the development of an isolation/quarantine unit (and long-term plans to sustain it), and cross-system collaboration. The CoC worked with HUD, FEMA, Missouri Housing Development Commission, and local government to develop policies and procedures for the implementation of an isolation/quarantine unit to respond to COVID variants and is working with local government regarding allocating ARPA funds to sustain the model. Because of this work through the nation’s pandemic response, we have a Disaster Recovery Team led by the local public health agency to implement policies that aid in quick response to the needs of those experiencing homelessness to prepare for an outbreak in infectious diseases in our CoC region. Through this coalition, the CoC built upon existing structures for Hepatitis and flu vaccine outreach to offer COVID-19 vaccination primarily through the O’Reilly Center for Hope, a one-stop service center and home to our regional CES. CoC partner agencies report an increased value in system level collaboration, communication between agencies, and communication with the public about homelessness. Since the pandemic, CoC works to implement COAD’s housing component of their Disaster Recovery Plan.

2) CoC regional membership includes representatives from each county’s Office of Emergency Management, public health professionals, direct service providers, hospitals, libraries, drop-in centers, advocates, those with lived experience, and members of the faith community. Through this network of community representatives, a unified education and outreach process has been established. Individuals who are vulnerable to contracting infectious diseases can access vaccination clinics throughout the region in places frequented by those experiencing homelessness and at monthly medically directed service events put on by the CoC in collaboration with public health professionals. Educational information on various infectious diseases, such as COVID-19 and Monkey Pox, is provided by the local health departments at the CoC's one-stop.

ID-7a.	Collaboration With Public Health Agencies on Infectious Diseases.	
	NOFO Section V.B.1.n.	

Describe in the field below how your CoC:

1.	effectively shared information related to public health measures and homelessness; and
2.	facilitated communication between public health agencies and homeless service providers to ensure street outreach providers and shelter and housing providers are equipped to prevent or limit infectious disease outbreaks among program participants.

(limit 2,500 characters)

1) CoC facilitated collaboration and communication between housing service providers and public health representatives through the establishment of our Disaster Recovery Team. This coalition began in March 2020 with the establishment of a COVID Response Team, but has since broaden in scope, made up of local public health providers, hospitals, regional foundations, service providers, advocates, COAD, SEMA, and the Office of Emergency Management. A public health representative is Immediate Past Chair of the CoC Executive Board is guiding policy development for education and resources to those that are homeless, especially those at high risk of contracting infectious diseases. This collaboration between the local health department, allowed for health department staff to be on-site at the O’Reilly Center for Hope, home to our regional CES, to provide access to education and prevention information, which is also widely distributed by the 20 partner agencies serving on site. Educational material and in-services are provided through the CoC comprised of over 350 individuals representing 150 agencies. Through monthly Day of Hope events, CoC’s local public health department is on-site at the event to provide education, resources, and information on public health measures and guidance.

2) Regular information and training sessions are offered by public health representatives. Public Health officials created “Monkeypox Prevention Guidance for Shelters and Congregate Settings” which provides information on disease symptoms and exposure, treatment, prevention, and disinfection. This is one example of collaboration between CoC system providers and our public health institutions. CoC is actively working with public health agencies on educational materials on the new COVID variant and a strategy on how to provide those materials through our street outreach teams and service providers. CoC has a process in place to respond to communicable diseases, where the CES would facilitate placement in the cases that require quarantine and isolation. With a recent Shigella outbreak in the homeless population, local health department staff has been working closely with our main CES hub, also a hub co-locating 20 partner agencies around housing, stability, to be able to provide communication, educational materials, and mitigation efforts.

1D-8.	Coordinated Entry Standard Processes.	
	NOFO Section V.B.1.o.	

Describe in the field below how your CoC’s coordinated entry system:	
1.	can serve everybody regardless of where they are located within your CoC’s geographic area;
2.	uses a standardized assessment process to achieve fair, equitable, and equal access to housing and services within your CoC;
3.	collects personal information in a trauma-informed way; and
4.	is updated at least annually using feedback received from participating projects and households that participated in coordinated entry.

(limit 2,500 characters)

1. CoC CES covers 100% of the CoC’s geographic area. CES universal intake and prioritization is implemented throughout the region through ‘front door’ access points including street outreach teams, phone, and email. This access reduces barriers by eliminating travel to a centralized location to access the system of care. Street Outreach takes place through formal relationships with CES access points and informal partnerships with advocates, service providers, and other mainstream partners. CES access points include LEA homeless liaisons, DV provider, SSVF, PATH, youth drop-in centers and emergency shelter, medical clinic for uninsured, and victim services one-stop.
2. CES utilizes the VI-SPDAT II as part of the universal assessment process. All ‘front door’ providers utilize this assessment tool for clarity and consistency with prioritization for housing services. CoC's CES program and HMIS Lead Agency provides ongoing training and regular audits of assessments to ensure information is complete and accurate. CES conducts twice monthly Case Conferencing for regular referral to available units using a prioritization listing exported from HMIS and updated at least weekly in addition to monthly case conferencing for subpopulations including Veterans, Youth, and those experiencing chronic homelessness.
3. CES assessment process is designed to be trauma-informed, with the following steps being taken: ROI processes streamlined to reduce need to fill out same paperwork multiple times when not necessary; triage and pre-screening process to help guide with minimal personal information required; progressive assessment process focused on collecting only required information and personal details necessary to make viable referrals; CoC trainings on trauma-informed care offered throughout the year.
4. Representatives from projects that make and accept referrals from CE comprise the group responsible for review/ revision of CE processes and policies. Twice monthly case conferencing also incorporates time and a mechanism for program staff to provide feedback and inform the development of new policies/processes. A new workgroup with representation from a variety of community sectors has been assembled to spearhead the development and implementation of widespread CES improvements to enhance assessment equity and dynamic prioritization and help improve overall system performance measures. Feedback is also solicited from Youth Action Board and Lived Experience Council.

1D-8a.	Coordinated Entry–Program Participant-Centered Approach.	
	NOFO Section V.B.1.o.	
	Describe in the field below how your CoC's coordinated entry system:	
	1. reaches people who are least likely to apply for homeless assistance in the absence of special outreach;	
	2. prioritizes people most in need of assistance;	
	3. ensures people most in need of assistance receive permanent housing in a timely manner, consistent with their needs and preferences; and	
	4. takes steps to reduce burdens on people seeking assistance.	

(limit 2,500 characters)

- 1) CES reaches people least likely to apply for services through development of population specific front doors; targeted outreach events with Street Outreach and healthcare partners; offering critical care services (laundry, showers, mail) at main CES access point; partnerships with local law enforcement on homeless camp outreach; partnerships with advocacy groups that provide meals; and printed materials on accessing resources available for public dissemination (targeted for each geographic area).
- 2) Assistance offered through CES is prioritized for those with most severe service needs as identified by VI-SPDAT II, local assessment process, and locally determined priority populations. Local assessment process includes VAWA procedures, parameters for FYI and Shelter Diversion referrals, and prioritization via observational assessment (for persons with severe and persistent mental health conditions presumed to be highly vulnerable but unable to self-report accurately). Examples of prioritizing for highest need include Chronic Homelessness as PSH Prioritization factor, dedication of 90% of EHV to high need individuals experiencing literal homelessness (10% allocated to DV survivors, based on prioritization list data) and referrals to Housing Navigators.
- 3) Programs accepting referrals from CES are required to attend twice monthly Case Conferencing meetings plus additional monthly conferencing for subpopulations. When openings are available, agencies immediately notify CES and CES responds within 48 business hours with eligible referrals. Once agency receives referral, they have 72 hours to acknowledge referral within HMIS and initiate contact to start intake process. Separate Chronic Case Conferencing occurs monthly with a focus on PSH and assisting those with highest need in gathering documentation necessary to facilitate timely progression upon referral. All are given information on client choice throughout process.
- 4) CES universal intake and prioritization is implemented through access points including street outreach teams. This access, along with phone and email access options, reduces geographic barriers and need to travel. Primary CES hub co-locates more than 20 related partners. Outreach takes place through formal relationships with CES access points and informal partnerships with advocates, service providers, and other mainstream partners. CoC is currently working with HUD TA to evaluate and ultimately improve overall CES policies and processes

1D-8b.	Coordinated Entry–Informing Program Participants about Their Rights and Remedies–Reporting Violations.	
	NOFO Section V.B.1.o.	

Describe in the field below how your CoC through its coordinated entry:

1.	affirmatively markets housing and services provided within the CoC’s geographic area and ensures it reaches all persons experiencing homelessness;
2.	informs program participants of their rights and remedies available under federal, state, and local fair housing and civil rights laws; and
3.	reports any conditions or actions that impede fair housing choice for current or prospective program participants to the jurisdiction(s) responsible for certifying consistency with the Consolidated Plan.

(limit 2,500 characters)

1) CoC affirmatively markets housing and services through multiple channels. At the main CES access point, O'Reilly Center for Hope (OCH), there is a housing access packet provided to those experiencing homelessness including information on affordable housing, Social Serve (free web-based affordable housing locator), the City of Springfield's affordable housing search, MHDC affordable housing search, and local PHAs. CoC promotes services through OCH, where over 20 different partner agencies provide stabilizing, wrap-around services (legal, employment, budgeting, mainstream benefits, health, and mental health), and connect individuals experiencing homelessness to the ShelterSGF app that pushes out daily notifications on community services. CoC's Systems & Services Committee, made up of homeless service providers, is provided with regular in-service and educational opportunities on housing and services within the CoC geographical region.

2) All individuals experiencing homelessness are provided with a "Know Your Rights" informative handout when they access the CoC CES. This includes information on safe housing, client choice through CES, grievance policy, VAWA, and the McKinney-Vento Act. At OCH, the main CES access point, federal Fair Housing information on rights is available all over the building, whether people are accessing CES or other supportive services and partners.

3) Individuals who believe they experienced discrimination in housing are directed from the CoC to the Mayor's Commission on Human Rights & Community Relations (MCHRRCR). The MCHRRCR is a City of Springfield committee working directly with HUD Fair Housing representatives, has a process for hearing claims and finding resolution. The CoC membership is encouraged to direct current and prospective clients to the MCHRRCR if they are informed of potential discrimination that violates their rights.

1D-9.	Advancing Racial Equity in Homelessness—Conducting Assessment.	
	NOFO Section V.B.1.p.	

1.	Has your CoC conducted a racial disparities assessment in the last 3 years?	Yes
2.	Enter the date your CoC conducted its latest assessment for racial disparities.	08/13/2024

1D-9a.	Using Data to Determine if Racial Disparities Exist in Your CoC's Provision or Outcomes of CoC Program-Funded Homeless Assistance.	
	NOFO Section V.B.1.p.	

Describe in the field below:

- | | |
|----|---|
| 1. | the data your CoC used to analyze whether any racial disparities are present in your CoC's provision or outcomes of CoC Program-funded homeless assistance; and |
| 2. | how your CoC analyzed the data to determine whether any racial disparities are present in your CoC's provision or outcomes of CoC Program-funded homeless assistance. |

(limit 2,500 characters)

1) In the summer of 2024, the CoC conducted both a community level and project level equity analysis. The CoC utilized HUD's equity toolkit to evaluate the last three years using data from the American Community Survey and Point-in-Time Counts. At the project-level, the CoC used data from HMIS and our system performance measures for all HMIS projects across emergency shelters, transitional housing, rapid-rehousing, and permanent supportive housing.

2) In using HUD's equity toolkit, the CoC analyzed the overall population in poverty, experiencing homelessness, experiencing unsheltered homelessness, and various sub-populations experiencing homelessness by racial and ethnic category. We utilized the toolkit for the last three years (2022, 2023, and 2024) to see if there were any trends over time in the community. In January 2024, Black, Indigenous, multi-racial, and Hispanic individuals were significantly overrepresented in the homeless population in Springfield/Greene County, Christian County, and Webster County. The disparity for Black and Indigenous individuals was significantly over and above the poverty rates for those races. The homeless rates for Black and multi-racial families were also significantly higher than the poverty rates. Finally, data for the youth and Veteran sub-populations showed similar differences by race and ethnicity, but most of the differences were not statistically significant, likely due to the small sample size. Only multi-racial youth were significantly overrepresented in the homeless population. Our CoC also analyzed data at the project level. In comparing outcomes in HMIS by race and ethnicity, the CoC found no statistically significant differences in outcomes between racial/ethnic groups. The CoC's major takeaways from this analysis was that minority racial and ethnic groups are disproportionately homeless in our community, which is a result of historical racist policies and practices that have a lasting legacy today, and no significant disparities currently exist within the homeless response system.

1D-9b.	Implemented Strategies to Prevent or Eliminate Racial Disparities.	
	NOFO Section V.B.1.p	

Select yes or no in the chart below to indicate the strategies your CoC is using to prevent or eliminate racial disparities.

1.	Are your CoC's board and decisionmaking bodies representative of the population served in the CoC?	No
2.	Did your CoC identify steps it will take to help the CoC board and decisionmaking bodies better reflect the population served in the CoC?	Yes
3.	Is your CoC expanding outreach in your CoC's geographic areas with higher concentrations of underrepresented groups?	Yes
4.	Does your CoC have communication, such as flyers, websites, or other materials, inclusive of underrepresented groups?	Yes
5.	Is your CoC training staff working in the homeless services sector to better understand racism and the intersection of racism and homelessness?	Yes
6.	Is your CoC establishing professional development opportunities to identify and invest in emerging leaders of different races and ethnicities in the homelessness sector?	Yes
7.	Does your CoC have staff, committees, or other resources charged with analyzing and addressing racial disparities related to homelessness?	Yes

8.	Is your CoC educating organizations, stakeholders, boards of directors for local and national nonprofit organizations working on homelessness on the topic of creating greater racial and ethnic diversity?	Yes
9.	Did your CoC review its coordinated entry processes to understand their impact on people of different races and ethnicities experiencing homelessness?	Yes
10.	Is your CoC collecting data to better understand the pattern of program use for people of different races and ethnicities in its homeless services system?	Yes
11.	Is your CoC conducting additional research to understand the scope and needs of different races or ethnicities experiencing homelessness?	Yes
	Other:(limit 500 characters)	
12.		

1D-9c.	Plan for Ongoing Evaluation of System-level Processes, Policies, and Procedures for Racial Equity.	
	NOFO Section V.B.1.p.	

Describe in the field below your CoC's plan for ongoing evaluation of system-level processes, policies, and procedures for racial equity.

(limit 2,500 characters)

Our CoC evaluates racial equity data on an annual basis utilizing data from the most recent American Community Survey, System Performance Measures, HMIS, and Point-in-Time Count. Following the annual analysis, we share and discuss the findings with the CoC Executive Board, General Membership, and engage our lived experience council about how this matches with qualitative experiences in the community and compares to previous analyzes. If we find significant disparities, the aforementioned groups will work together to evaluate system-level processes, policies, and procedures to develop actionable, measurable goals to be built into our CoC Strategic Plans. The CoC will continue to monitor progress on those goals in alignment with our Strategic Planning processes and re-evaluate those goals with each annual equity analysis.

1D-9d.	Plan for Using Data to Track Progress on Preventing or Eliminating Racial Disparities.	
	NOFO Section V.B.1.p.	

Describe in the field below:

1.	the measures your CoC plans to use to continuously track progress on preventing or eliminating racial disparities in the provision or outcomes of homeless assistance; and
2.	the tools your CoC plans to use to continuously track progress on preventing or eliminating racial disparities in the provision or outcomes of homeless assistance.

(limit 2,500 characters)

1) To track progress on preventing and/or eliminating racial disparities for those seeking and receiving homeless assistance, the CoC utilizes the following most recent measures: American Community Survey results, HMIS data, Stella P data, System Performance Measures (specifically outcomes), CES/Prioritization List data, and Point-in-Time Count data. In addition to using these most recent measures to inform the CoC's annual equity and disparity analysis, which is then shared and discussed with the CoC Executive Board, General Membership, and lived experience council, CoC also leverages lived experience council and youth action board to gain qualitative insight.

2) The most recent CoC racial equity analysis showcased that while there are disparities within the homeless population at large, there were no significant racial disparities with our homeless response system, especially when it came to outcomes of programming. The CoC will continue to track potential racial disparities in outcomes of our homeless response system by conducting an annual racial equity analysis that utilizes American Community Survey results, HMIS data, Stella P data, System Performance Measures (specifically outcomes), CES/Prioritization List data, and Point-in-Time Count data.

1D-10.	Involving Individuals with Lived Experience of Homelessness in Service Delivery and Decisionmaking—CoC's Outreach Efforts.	
	NOFO Section V.B.1.q.	

Describe in the field below your CoC's outreach efforts (e.g., social media announcements, targeted outreach) to engage those with lived experience of homelessness in leadership roles and decisionmaking processes.

(limit 2,500 characters)

CoC Executive Board membership has long included a seat for an individual with lived experience. However in 2022, CoC Executive Board voted to establish a Lived Experience Council as a result of a Homeless Services Analysis of Need in May 2022. Through this study, 16 focus groups made up of 182 individuals with lived experience provided keen insight into needs to expand current services or address critical gaps in resources available in the CoC Region. Everyone that participated in focus groups were compensated for their time. The CoC has developed a system for recruiting and compensating members with lived experience to the Every Voice Counts (EVC) Council. The EVC Council, a formal committee of the CoC, is Chaired by an individual with lived experience and is made up of 11 other members with lived experience. All seats on the EVC Council are sponsored by agencies in the CoC that represent a wide variety of subpopulations (Veterans, Youth, Heads of Households, Chronic, Rural, etc.). Agencies that sponsor seats include housing programs, emergency shelters, outreach teams, and homeless advocacy agencies. The agency that sponsors that seat on the EVC Council is responsible for recruiting and compensating the member, which includes ensuring appropriate transportation. The EVC Council provides input and guidance on CoC policy development and decision making. The CoC Executive Board looks to the EVC for their guidance and input on critical initiatives related to healthcare, housing, legal, financial stability, and neighborhood & community initiatives. Notes are taken by CoC staff at each EVC Council meeting and put on record for CoC reference, just like other CoC Committees. The CoC Executive Board is provided monthly updates as the conversations and discussions of the EVC Council, and CoC membership is informed on a quarterly basis.

1D-10a.	Active CoC Participation of Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.q.	

You must upload the Lived Experience Support Letter attachment to the 4B. Attachments Screen.
 Enter in the chart below the number of people with lived experience who currently participate in your CoC under the four categories listed:

	Level of Active Participation	Number of People with Lived Experience Within the Last 7 Years or Current Program Participant	Number of People with Lived Experience Coming from Unsheltered Situations
1.	Routinely included in the decisionmaking processes related to addressing homelessness.	4	4
2.	Participate on CoC committees, subcommittees, or workgroups.	28	28
3.	Included in the development or revision of your CoC's local competition rating factors.	1	1
4.	Included in the development or revision of your CoC's coordinated entry process.	27	27

1D-10b.	Professional Development and Employment Opportunities for Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.q.	

Describe in the field below how your CoC or CoC membership organizations provide professional development and employment opportunities to individuals with lived experience of homelessness.

(limit 2,500 characters)

CoC offers multiple opportunities for employment and professional development for individuals with lived experience. These include the CoC Lived Experience Council and Youth Action Board (YAB)- members are trained in governance process through coalitions and are included in trainings offered through CoC subcommittees; members have requested and are offered training and professional development opportunities. The YAB has developed goals, which include professional development through the creation of a Life Skills 101 curriculum that they teach to their peers at local youth drop-in centers. Additionally, CoC funded agencies including The Kitchen, Inc. have board representation of lived experience with board members taking part in networking and learning opportunities that can include leadership, learning and reviewing financial statements, understanding and assisting with financial audits, fundraising and marketing, property maintenance/insurance/donations, and staffing and personnel policies. Other member organizations, including the MO Dept. of Mental Health (MDMH) publicize their commitment to enhancing community employment options for persons they serve. MDMH, for example, assertively supports participants by providing referrals for employment services and maintains active partnerships with SkillUp, vocational rehabilitation programs, and local behavioral health providers. They also provide detailed information on how employment may impact current cash benefits (SSI/SSDI) to support participants in making educated employment decisions. MDMH and other behavioral health providers also provide statewide training and promote the hiring of Peer Specialists, who must have lived experience. Further career growth and professional development opportunities are available through the MO Job Center, which is located at the O'Reilly Center for Hope (one-stop service site where main CES hub is located) and accessible to all households accessing the CES. CoC contract agency intentionally markets positions, when appropriate, to individuals with lived experience of homelessness and have current staff with lived experience that develop and implement programming. CoC contracted agency is in process of staffing a new purpose-driven day center for the community, which will hire individuals with lived experience into peer support and related positions.

1D-10c.	Routinely Gathering Feedback and Addressing Challenges of Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.q.	

Describe in the field below:	
1.	how your CoC gathers feedback from people experiencing homelessness;
2.	how often your CoC gathers feedback from people experiencing homelessness;
3.	how your CoC gathers feedback from people who received assistance through the CoC Program or ESG Program;
4.	how often your CoC gathers feedback from people who have received assistance through the CoC Program or ESG Program; and
5.	steps your CoC has taken to address challenges raised by people with lived experience of homelessness.

(limit 2,500 characters)

1. CoC conducted a Homeless Services Analysis of Need in May 2022. TA providers convened 16 focus groups made up of 182 individuals with lived experience, whose input was added to information collected through survey of service providers and community members. This laid the foundation for the establishment of CoC Lived Experience Council (LEC), which provides ongoing feedback of gaps and services in the CoC region orientated around five key areas - health, housing, financial stability, legal, and neighborhood and community. In addition to the CoC's current Lived Experience seat on the Executive Board, the Chair of the LEC also has a voting seat. Additionally, the CoC has a Youth Action Board which provides key feedback on the homeless youth response system in meetings. Both groups have CoC support staff sitting in meetings to collect feedback and information, which is then shared with the CoC Executive Board and General Membership.
2. Both the CoC lived experience council and youth action board meet monthly.
3. CoC and ESG program participants are included in the rotation of lived experience council membership, along with feedback being collected through individual programs.
4. Feedback is gathered at least monthly, and additionally feedback is collected at various points within the system of care, including CES access points, in programming, and upon exit.
5. Issues and concerns arisen from the lived experience council (LEC) and youth action board (YAB) will be heard directly by the CoC Executive Board to ensure that structures, policies and programs are equitable, fair and just across the CoC, and properly addressed. Changes resulting from challenges brought up by the LEC and YAB will go first to the CoC Executive Board for appropriate remedy and revision and then be communicated to the full CoC membership at quarterly meetings.

1D-11.	Increasing Affordable Housing Supply.	
	NOFO Section V.B.1.s.	
	Describe in the field below at least two steps your CoC has taken in the past 12 months to engage city, county, or state governments that represent your CoC's geographic area regarding the following:	
	1. reforming zoning and land use policies to permit more housing development; and	
	2. reducing regulatory barriers to housing development.	

(limit 2,500 characters)

1 Over the past 12 months, the CoC has actively collaborated with the City of Springfield as it works to implement the Forward SGF Comprehensive Plan, focusing on updating all of its development codes, and land use policies, encouraging more housing development. Central to these efforts is the promotion of "missing middle" housing, which includes a range of housing types such as duplexes, triplexes, and townhomes. These housing types provide a moderate increase in density while maintaining the character of existing neighborhoods. The CoC has supported the City's initiative to integrate these housing options into underutilized lots in existing single-family neighborhoods, particularly along commercial corridors. Forward SGF encourages the redevelopment of these areas to accommodate higher-density residential developments, which can offer more affordable housing. The City's current effort to update zoning regulations, guided by Forward SGF, includes easing restrictions on lot sizes, setbacks, and building configurations to accommodate missing middle housing. The CoC, through its participation on the City's Place Teams, has been instrumental in advocating for zoning reforms that enhance housing diversity and affordability, while ensuring that the new regulations meet community needs.

2 Per the City's Analysis of Impediments to Fair Housing Choice, none of its land use controls currently serve as a barrier to affordable housing. The City is in the process of updating its development regulations, to reduce regulatory barriers that hinder higher density housing. These updates, aim to streamline development processes and promote housing diversity. The CoC has worked closely with the City to advocate for changes that reduce delays in the permitting processes for affordable housing projects. As part of these efforts, the City is revising its zoning regulations to allow for more flexible development standards, including the promotion of accessory dwelling units (ADUs). ADUs offer a solution for affordable housing by allowing homeowners to build secondary units on their properties. Furthermore, the CoC has supported initiatives to update regulations that incentivize the adaptive reuse of vacant commercial properties, turning them into viable residential units. These regulatory updates are essential for fostering a housing market that is accessible to all income levels, and the CoC continues to play a vital role in ensuring these reforms prioritize affordable housing

1E. Project Capacity, Review, and Ranking–Local Competition

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1E-1.	Web Posting of Advance Public Notice of Your CoC’s Local Competition Deadline, Scoring and Rating Criteria.	
	NOFO Section V.B.2.a. and 2.g.	

1.	Enter the date your CoC published its submission deadline and scoring and rating criteria for New Project applicants to submit their project applications for your CoC’s local competition.	08/26/2024
2.	Enter the date your CoC published its submission deadline and scoring and rating criteria for Renewal Project applicants to submit their project applications for your CoC’s local competition.	08/26/2024

1E-2.	Project Review and Ranking Process Your CoC Used in Its Local Competition. We use the response to this question and the response in Question 1E-2a along with the required attachments from both questions as a factor when determining your CoC’s eligibility for bonus funds and for other NOFO criteria below.	
	NOFO Section V.B.2.a., 2.b., 2.c., 2.d., and 2.e.	

You must upload the Local Competition Scoring Tool attachment to the 4B. Attachments Screen.

Select yes or no in the chart below to indicate how your CoC ranked and selected project applications during your local competition:

1.	Established total points available for each project application type.	Yes
2.	At least 33 percent of the total points were based on objective criteria for the project application (e.g., cost effectiveness, timely draws, utilization rate, match, leverage), performance data, type of population served (e.g., DV, youth, Veterans, chronic homelessness), or type of housing proposed (e.g., PSH, RRH).	Yes
3.	At least 20 percent of the total points were based on system performance criteria for the project application (e.g., exits to permanent housing destinations, retention of permanent housing, length of time homeless, returns to homelessness).	Yes
4.	Provided points for projects that addressed specific severe barriers to housing and services.	Yes
5.	Used data from comparable databases to score projects submitted by victim service providers.	Yes

6.	Provided points for projects based on the degree the projects identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and has taken or will take steps to eliminate the identified barriers.	Yes
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1E-2a.	Scored Project Forms for One Project from Your CoC's Local Competition. We use the response to this question and Question 1E-2. along with the required attachments from both questions as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria below. NOFO Section V.B.2.a., 2.b., 2.c., and 2.d.	
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You must upload the Scored Forms for One Project attachment to the 4B. Attachments Screen.
 Complete the chart below to provide details of your CoC's local competition:

1.	What were the maximum number of points available for the renewal project form(s)?	52
2.	How many renewal projects did your CoC submit?	8
3.	What renewal project type did most applicants use?	PH-RRH

1E-2b.	Addressing Severe Barriers in the Local Project Review and Ranking Process. NOFO Section V.B.2.d.	
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Describe in the field below:	
1.	how your CoC analyzed data regarding each project that has successfully housed program participants in permanent housing;
2.	how your CoC analyzed data regarding how long it takes to house people in permanent housing;
3.	how your CoC considered the specific severity of needs and vulnerabilities experienced by program participants preventing rapid placement in permanent housing or the ability to maintain permanent housing when your CoC ranked and selected projects; and
4.	the severe barriers your CoC considered.

(limit 2,500 characters)

1) By utilizing data, such as System Performance Measures (SPM), quarterly and annual monitoring reports, and APR reports, each renewal project is scored based on narrative, financials, and performance measure outcomes. One of the scoring components is reducing returns to homelessness. The CoC scoring committee reviews SPM 2 for both RRH and PSH programs on returns to homelessness within 24 months of exiting to permanent housing. Projects are also scored on increasing access to permanent housing by reviewing the percentage of people who exit program to permanent housing and/or retain in the program.

2) Quarterly monitoring reports, in combination with APR reports, are provided to the CoC Executive Committee's NOFO Committee. One of the performance measure outcomes scores based on the average time from project start to housing move-in date for both RRH and PSH projects. Points are scored based on certain thresholds for CoC that were determined by a Rank & Review Committee that evaluated the average for each project over the 5 years prior to the development of the scoring tool.

3) Like many communities across the nation, the CoC is experiencing a severe shortage of safe, decent, affordable housing, especially for individuals with high barriers to housing. Due to the CoC-wide shortage of affordable housing units, our CoC created a tiered score for funding applicants that did not meet benchmarks for permanent housing placement that are different for RRH versus PSH. Individuals with higher barriers and more severe needs are likely to be placed into a PSH program, so it was important to the CoC to score based on different thresholds than a RRH project. The CoC has also included a required, but not scored narrative component requiring projects to express challenges and barriers the project faced. This context allows the scoring committee to score

projects on both qualitative and quantitative data. Additionally, CoC scores on increasing access to both earned and any income, HMIS data quality and other performance indicators.

4) CoC scoring committee is responsible for not only objectively scoring projects and ranking, but also weighing the projects that serve local priorities. CoC prioritizes PSH projects, especially those that serve chronic homeless populations. Because our CoC region has a severe shortage of affordable housing units, CoC created weighted scoring criteria for agencies serving households with high barriers to housing stability.

1E-3.	Advancing Racial Equity through Participation of Over-Represented Populations in the Local Competition Review and Ranking Process.	
	NOFO Section V.B.2.e.	

Describe in the field below:

1.	how your CoC used input from persons of different races and ethnicities, particularly those over-represented in the local homelessness population, to determine the rating factors used to review project applications;
2.	how your CoC included persons of different races and ethnicities, particularly those over-represented in the local homelessness population in the review, selection, and ranking process; and
3.	how your CoC rated and ranked projects based on the degree that proposed projects identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and steps the projects took or will take to eliminate the identified barriers.

(limit 2,500 characters)

- 1) In summer of 2022, the CoC conducted a System Analysis of Need, which included 16 focus groups comprised of 182 individuals representing broad racial and ethnic backgrounds. Through the focus groups, individuals discussed any barriers experienced to accessing CoC service providing agencies or barriers to programs or opportunities once entering agency services. This input was then used in the fall and winter of 2022 to provide guidance on the development of the new CoC scoring tool used in the FY2024 NOFO local competition.
- 2) CoC posting of all applications, ranking and collaborative application is posted for public comment on the City of Springfield's and the CoC's contract agency website, which includes mechanisms such as translation services to ensure the opportunity for review and input from racially and ethnically diverse citizens and groups.
- 3) As a part of the development of the new CoC scoring tool development, CoC wanted to ensure the unique needs of underserved and marginalized populations are being addressed by each project. A question in the narrative component of the scoring tool, scores projects on how they address barriers to relevant services for a broad range of populations and asks how they do that. Specifically, CoC wanted to know about initiatives and components of the program such as, but not limited to, communication and outreach, staff training, lived experience integration, and partnerships.

1E-4.	Reallocation—Reviewing Performance of Existing Projects.	
	NOFO Section V.B.2.f.	

Describe in the field below:	
1.	your CoC's reallocation process, including how your CoC determined which projects are candidates for reallocation because they are low performing or less needed;
2.	whether your CoC identified any low performing or less needed projects through the process described in element 1 of this question during your CoC's local competition this year;
3.	whether your CoC reallocated any low performing or less needed projects during its local competition this year; and
4.	why your CoC did not reallocate low performing or less needed projects during its local competition this year, if applicable.

(limit 2,500 characters)

- 1) The CoC has a written and approved CoC Project Ranking and Reallocation Policy. This policy is a tool used by the CoC to strategically utilize limited funding and improve the local homeless response system by creating new projects to meet local need and eliminating projects that are consistently low performing or would be more appropriately funded through other funding streams. The CoC Reallocation Policy allows for voluntary and involuntary reallocation. Any reallocation is overseen by the CoC NOFO Committee, which conducts quarterly project monitoring of performance and spending as well as the review of all renewal applications. Through the review of renewal applications, the NOFO Committee assesses effective spending, capacity, audits, CES participation, performance measures, and population served to determine if a project should be considered for reallocation. Any reallocation must be approved by the CoC Executive Board.
- 2) No projects requiring reallocation were identified during the FY2024 process.
- 3) The CoC did not reallocate any low performing or less needed projects during its local competition this year.
- 4) No projects requiring reallocation were identified during the FY2024 process.

1E-4a.	Reallocation Between FY 2019 and FY 2024.	
	NOFO Section V.B.2.f.	

	Did your CoC cumulatively reallocate at least 20 percent of its ARD between FY 2019 and FY 2024?	No
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1E-5.	Projects Rejected/Reduced–Notification Outside of e-snaps.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of Projects Rejected-Reduced attachment to the 4B. Attachments Screen.	

1.	Did your CoC reject any project application(s) submitted for funding during its local competition?	No
2.	Did your CoC reduce funding for any project application(s) submitted for funding during its local competition?	No
3.	Did your CoC inform applicants why your CoC rejected or reduced their project application(s) submitted for funding during its local competition?	No
4.	If you selected Yes for element 1 or element 2 of this question, enter the date your CoC notified applicants that their project applications were being rejected or reduced, in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2024, 06/27/2024, and 06/28/2024, then you must enter 06/28/2024.	

1E-5a.	Projects Accepted–Notification Outside of e-snaps.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of Projects Accepted attachment to the 4B. Attachments Screen.	

	Enter the date your CoC notified project applicants that their project applications were accepted and ranked on the New and Renewal Priority Listings in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2024, 06/27/2024, and 06/28/2024, then you must enter 06/28/2024.	10/03/2024
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1E-5b.	Local Competition Selection Results for All Projects.	
	NOFO Section V.B.2.g. You must upload the Local Competition Selection Results attachment to the 4B. Attachments Screen.	

	Does your attachment include: 1. Project Names; 2. Project Scores; 3. Project Status—Accepted, Rejected, Reduced Reallocated, Fully Reallocated; 4. Project Rank; 5. Amount Requested from HUD; and 6. Reallocated Funds +/-.	Yes
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1E-5c.	Web Posting of CoC-Approved Consolidated Application 2 Days Before CoC Program Competition Application Submission Deadline.	
	NOFO Section V.B.2.g. and 24 CFR 578.95. You must upload the Web Posting—CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.	

	Enter the date your CoC posted the CoC-approved Consolidated Application on the CoC’s website or partner’s website—which included: 1. the CoC Application; and 2. Priority Listings for Reallocation forms and all New, Renewal, and Replacement Project Listings.	10/18/2024
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1E-5d.	Notification to Community Members and Key Stakeholders by Email that the CoC-Approved Consolidated Application is Posted on Website.	
	NOFO Section V.B.2.g. You must upload the Notification of CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.	

	Enter the date your CoC notified community members and key stakeholders that the CoC-approved Consolidated Application was posted on your CoC’s website or partner’s website.	10/24/2024
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2A. Homeless Management Information System (HMIS) Implementation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

2A-1.	HMIS Vendor.	
	Not Scored—For Information Only	

	Enter the name of the HMIS Vendor your CoC is currently using.	WellSky
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2A-2.	HMIS Implementation Coverage Area.	
	Not Scored—For Information Only	

	Select from dropdown menu your CoC's HMIS coverage area.	Multiple CoCs
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2A-3.	HIC Data Submission in HDX.	
	NOFO Section V.B.3.a.	

	Enter the date your CoC submitted its 2024 HIC data into HDX.	05/07/2024
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2A-4.	Comparable Databases for DV Providers—CoC and HMIS Lead Supporting Data Collection and Data Submission by Victim Service Providers.	
	NOFO Section V.B.3.b.	

	In the field below:	
	1. describe actions your CoC and HMIS Lead have taken to ensure DV housing and service providers in your CoC collect data in HMIS comparable databases; and	
	2. state whether DV housing and service providers in your CoC are using a HUD-compliant comparable database—compliant with the FY 2024 HMIS Data Standards.	

(limit 2,500 characters)

1) ICA, CoC's HMIS lead, conducts an annual Comparable Database Check with each Victim Service Provider (VSP) receiving HUD funding (CoC, ESG). The Comparable Database Check is to confirm that the VSP's database is compliant with HUD's current Data Standards and meets all minimum-security standards, as set forth in HUD's Data and Technical Standards. "Physical inspections" of databases are conducted (1) when a new agency onboards; (2) for current agencies when significant changes occur to HUD Data Standards; or (3) for current agencies if they change databases.

2) HUD-funded VSP is using a HUD-compliant comparable database compliant with FY24 HMIS Data Standards. Furthermore, HUD-funded VSP is asked to provide a CAPER csv file to ICA for upload to the SAGE test site to ensure they are able to upload and submit CAPER reports, with ICA available for technical assistance to VSPs to assist in the process. Concerning HMIS security and privacy standards, VSPs are provided a checklist to complete and return to ICA. The checklist asks the VSP to confirm they are meeting each HUD requirement and to provide information regarding their Privacy and Security Notice, screensaver, firewall, anti-virus software, etc.

2A-5.	Bed Coverage Rate—Using HIC, HMIS Data—CoC Merger Bonus Points.	
	NOFO Section V.B.3.c. and V.B.7.	

Using the 2024 HDX Competition Report we issued your CoC, enter data in the chart below by project type:

Project Type	Adjusted Total Year-Round, Current Non-VSP Beds [Column F of HDX Report]	Adjusted Total Year-Round, Current VSP Beds [Column K of HDX Report]	Total Year-Round, Current, HMIS Beds and VSP Beds in an HMIS Comparable Database [Column M of HDX Report]	HMIS and Comparable Database Coverage Rate [Column O of HDX Report]
1. Emergency Shelter (ES) beds	211	125	297	88.39%
2. Safe Haven (SH) beds	0	0	0	0.00%
3. Transitional Housing (TH) beds	18	0	18	100.00%
4. Rapid Re-Housing (RRH) beds	146	24	170	100.00%
5. Permanent Supportive Housing (PSH) beds	197	0	71	36.04%
6. Other Permanent Housing (OPH) beds	0	0	0	0.00%

2A-5a.	Partial Credit for Bed Coverage Rates at or Below 84.99 for Any Project Type in Question 2A-5.	
	NOFO Section V.B.3.c.	

For each project type with a bed coverage rate that is at or below 84.99 percent in question 2A-5, describe:

1.	steps your CoC will take over the next 12 months to increase the bed coverage rate to at least 85 percent for that project type; and
2.	how your CoC will implement the steps described to increase bed coverage to at least 85 percent.

(limit 2,500 characters)

1) and 2) The reported HMIS bed coverage rate for PSH is at 36.04%. The low percentage is because HUD-VASH vouchers provided in the CoC are not recorded in HMIS. However, VA and PHA staff work closely with the CoC to participate to the fullest extent possible with CES using a process outside of but including data from HMIS, with all HUD-VASH openings filled via referrals from CES. VA staff participate in twice-monthly full CES Case Conferencing as well as additional monthly Veteran-specific case conferencing with VA, SSVF, and CES staff. Every Veteran on the active Prioritization List is referred to eligible services as they are available, and VA staff provide CES staff with info regarding housing dates for VASH PS recipients so outcomes can be tracked in various places within HMIS (e.g., "Housed" tab of local Prioritization List exported from HMIS).

2A-6.	Longitudinal System Analysis (LSA) Submission in HDX 2.0.	
	NOFO Section V.B.3.d.	
	You must upload your CoC's FY 2024 HDX Competition Report to the 4B. Attachments Screen.	

Did your CoC submit at least two usable LSA data files to HUD in HDX 2.0 by January 24, 2024, 11:59 p.m. EST?	Yes
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2B. Continuum of Care (CoC) Point-in-Time (PIT) Count

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

2B-1.	PIT Count Date.	
	NOFO Section V.B.4.a	

	Enter the date your CoC conducted its 2024 PIT count.	01/24/2024
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2B-2.	PIT Count Data–HDX Submission Date.	
	NOFO Section V.B.4.a	

	Enter the date your CoC submitted its 2024 PIT count data in HDX.	05/08/2024
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2B-3.	PIT Count–Effectively Counting Youth in Your CoC’s Most Recent Unsheltered PIT Count.	
	NOFO Section V.B.4.b.	

	Describe in the field below how your CoC:	
1.	engaged unaccompanied youth and youth serving organizations in your CoC’s most recent PIT count planning process;	
2.	worked with unaccompanied youth and youth serving organizations to select locations where homeless youth are most likely to be identified during your CoC’s most recent PIT count planning process; and	
3.	included youth experiencing homelessness as counters during your CoC’s most recent unsheltered PIT count.	

(limit 2,500 characters)

- 1) CoC has a standing PIT Planning Committee that works in tandem with the CoC's Homeless Youth Task Force (HYTF) and Youth Action Board (YAB) to ensure that PIT engages youth experiencing homelessness and data collected is as representative as possible of community need. The HYTF is comprised of approximately 60 youth service providers, including HUD and ESG funding recipients, public school systems, youth drop-in centers, youth emergency shelters, mentoring programs, and foster care system representatives. The HYTF and Youth Action Board work with PIT Planning Committee to coordinate all youth aspects of the PIT, including survey development, marketing, outreach sites, magnet event site(s), and report-out on data collected. CoC conducts Youth PIT activities via magnet event(s) and outreach.
- 2) During the 2024 PIT Count, locations where surveys were conducted included local youth drop-in centers, community centers that youth frequent, libraries, and schools. The locations were determined by consultation with the HYTF and Youth Action Board. CoC creates an annual High Risk and Homeless Youth Report based on data collected during PIT, which youth facilitate. Youth Action Board facilitates this report release and hosted a community conversation on youth homelessness in CoC.
- 3) Youth were engaged in counting during the PIT through survey development and survey facilitation.

2B-4.	PIT Count—Methodology Change—CoC Merger Bonus Points.	
	NOFO Section V.B.5.a and V.B.7.c.	
	In the field below:	
	1. describe any changes your CoC made to your sheltered PIT count implementation, including methodology or data quality changes between 2023 and 2024, if applicable;	
	2. describe any changes your CoC made to your unsheltered PIT count implementation, including methodology or data quality changes between 2023 and 2024, if applicable;	
	3. describe whether your CoC's PIT count was affected by people displaced either from a natural disaster or seeking short-term shelter or housing assistance who recently arrived in your CoCs' geographic; and	
	4. describe how the changes affected your CoC's PIT count results; or	
	5. state "Not Applicable" if there were no changes or if you did not conduct an unsheltered PIT count in 2024.	

(limit 2,500 characters)

- 1) No changes were made to the sheltered PIT Count methodology from 2023 to 2024.
- 2) No changes were made to unsheltered PIT Count implementation. In 2023 and 2024, the CoC conducted the PIT Count through extensive outreach. With greater participation from outreach partners and advocates, the CoC increased the areas surveyed and opened an outreach center for a 24-hour period to serve as a magnet location for hospital and law enforcement discharges throughout the night of PIT.
- 3) No, PIT Count was not affected by people displaced from a natural disaster or a notable amount of people recently arrived to our geographic area.
- 4) Overall, improvements in comprehensive outreach efforts implemented in 2023 and continuing in 2024 have led to an increase in overall identification of unsheltered numbers from previous Counts.
- 5) Not Applicable

2C. System Performance

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

2C-1.	Reducing the Number of First Time Homeless—Risk Factors Your CoC Uses.	
	NOFO Section V.B.5.b.	
	In the field below:	
1.	describe how your CoC determined the risk factors to identify persons experiencing homelessness for the first time;	
2.	describe your CoC’s strategies to address individuals and families at risk of becoming homeless; and	
3.	provide the name of the organization or position title that is responsible for overseeing your CoC’s strategy to reduce the number of individuals and families experiencing homelessness for the first time	

(limit 2,500 characters)

1) CoC formally launched CES in 2017; main intake for CES is implemented through the O'Reilly Center for Hope (OCH), which offers resources and referrals to 20 partner agencies. Data from OCH, HMIS, prevention reports, and CES guide prevention and diversion planning. Other sources used to determine risk factors include: CES Case Conferencing, SPM progress, availability of affordable housing, and feedback from Community Focus Report, Housing Collaborative, Forward SGF (City of Springfield's Strategic Plan), Criminal Justice System, and Impacting Poverty Commission. CoC is constantly working collaboratively across systems of care to identify contributing factors for homelessness.

2) CoC is engaged at the community level to ensure at-risk households receive appropriate interventions. CoC oversees different funding that expands eviction and shelter diversion initiatives. Diversion is integrated with CES, allowing for triage assessment and seamless referrals and assistance, including case management and financial assistance, e.g., arrears and deposit assistance or limited short-term hotel stays for families as opposed to accessing separate shelters. Strategies to increase diversion initiatives include centralized access to shelter diversion through CES and maintaining and increasing funding from various community partners. In 2023, the Humanitarian Way, a substantial shelter diversion program, was integrated into the main CES access and referral process, followed in 2024 by HOME-ARP funded shelter diversion. Both programs are Located within the OCH (one stop service site), where CES works alongside 20 agencies, most of which provide services for households experiencing a housing or financial crisis. Co-location of Legal Services including eviction prevention and expungement, as well as services to support families in poverty (OACAC and WIC) create an internal referral system to immediately address families at risk of becoming homeless.

3) Community Partnership of the Ozarks is the contracted agency for the City of Springfield (CoC Lead Agency) and Community Partnership's Sr. Director of Homeless Services is responsible for oversight of these strategies.

2C-1a.	Impact of Displaced Persons on Number of First Time Homeless.	
	NOFO Section V.B.5.b	

Was your CoC's Number of First Time Homeless [metric 5.2] affected by the number of persons seeking short-term shelter or housing assistance displaced due to:

1.	natural disasters?	No
2.	having recently arrived in your CoC's geographic area?	No

2C-2.	Reducing Length of Time Homeless—CoC's Strategy.	
	NOFO Section V.B.5.c.	

In the field below:

1.	describe your CoC's strategy to reduce the length of time individuals and persons in families remain homeless;
2.	describe how your CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the length of time individuals and families remain homeless.

(limit 2,500 characters)

1) The CoC has developed initiatives to increase housing access and decrease wait times for housing placement. Strategies include: joint Landlord Engagement Committee with CoC and Housing Collaborative, which works to build relationships with developers and property owners to increase the number of units available to high barrier tenants; supporting master leasing opportunities to reduce financial risk to property owners; working to develop a flexible funding pool/risk mitigation fund to reduce risk to property owners and assist with expenses; CES participants utilize twice-monthly case conferencing to ensure clients are being rapidly referred to appropriate programming and sharing resources; encouraging agencies to have SOAR-certified staff; Food Stamp and Medicaid outreach available at the O'Reilly Center for Hope 5 days a week; utilizing 3 Housing Navigators funded through Dept. of Mental Health; expanded shelter diversion programming for imminent risk and episodically homeless households with low barriers. CoC Strategic Plan includes the establishment of a local risk mitigation initiative to increase access to affordable housing, allowing for quicker transition into housing and faster stabilization of households. CoC is in current communications about a strengthened partnership with a local PHA about increasing homeless preferences. CoC's CES partners with local Low Income Housing Tax Credit developers to encourage homelessness as the identified and prioritized vulnerable population, which ensures a designated percentage of units are set aside for PH. The CoC also oversees various Diversion funding pools, which help low-barrier households re-stabilize and ensures households are quickly moving through the homeless service system.

2) CoC-adopted CES order of prioritization for PSH and RRH programs states that Length of Time homeless will determine priority after severity of need is established. Length of time homeless and other criteria are determined and measured during the initial intake assessment process for all housing programs, including RRH and PSH. Households with lower vulnerability scores are first assessed for Shelter Diversion funds/programs and connected with stabilizing mainstream resources.

3) Community Partnership of the Ozarks is the contracted agency for the City of Springfield (CoC Lead Agency) and Community Partnership's Sr. Director of Homeless Services is responsible for oversight of these strategies.

2C-3.	Successful Permanent Housing Placement or Retention –CoC's Strategy.	
	NOFO Section V.B.5.d.	
	In the field below:	
1.	describe your CoC's strategy to increase the rate that individuals and persons in families residing in emergency shelter, safe havens, transitional housing, and rapid rehousing exit to permanent housing destinations;	
2.	describe your CoC's strategy to increase the rate that individuals and persons in families residing in permanent housing projects retain their permanent housing or exit to permanent housing destinations; and	
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to increase the rate that individuals and families exit to or retain permanent housing.	

(limit 2,500 characters)

1) Since formal launch of CES in 2017, CoC has focused on understanding and improving this SPM. CoC receives quarterly updates from HMIS Lead Agency on SPM progress at system and agency level. Updates inform system planning and implementation of this strategy. CoC updated and continues to evaluate CES Policies/Procedures to address individuals at risk of returning to homelessness. Additional strategies include: outreach and education to landlords through Landlord Engagement Committee; expanded eviction and shelter diversion programming; implementing master leasing opportunities; and establishment of a flexible funding pool to assist with extra rental expenses and deposits. CoC Strategic Plan includes the establishment of a local risk mitigation initiative to increase access to affordable housing, allowing for quicker transition into permanent housing and faster stabilization of households. This is all included in an annual training for landlords, with additional training and educational events taking place for tenants.

2) Since formal launch of CES in 2017, the number of individuals retaining or exiting to PH remains steady at 94%. CoC funded agencies employ Critical Time Intervention strategies to support newly enrolled households to ensure long-term mainstream services are available to continue stability. CoC is working to fully develop Moving On initiatives in conjunction with Housing Choice Vouchers to ensure limited resources are available to those with the highest need for supportive services and to open PSH spaces for new households on the Prioritization List. CoC is in current communications about a strengthened partnership with a local PHA about increasing homeless preferences. CoC's CES partners with local Low-Income Housing Tax Credit developers to encourage homelessness as the identified and prioritized vulnerable population, which ensures that a designated number of units are set aside for PH. Additional strategies include: connections to mainstream resources (physical/mental healthcare, RX, employment, sobriety support (if needed/wanted), and wrap around supportive services to ensure stabilization of individuals to retain PH.

3) Community Partnership is the contracted agency for the City of Springfield (CoC Lead Agency) and Community Partnership's Sr. Director of Homeless Services is responsible for oversight of these strategies.

2C-4.	Reducing Returns to Homelessness—CoC's Strategy.	
	NOFO Section V.B.5.e.	

In the field below:	
1.	describe your CoC's strategy to identify individuals and families who return to homelessness;
2.	describe your CoC's strategy to reduce the rate that individuals and families return to homelessness; and
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the rate individuals and persons in families return to homelessness.

(limit 2,500 characters)

1) The CoC uses its Prioritization List, CES Case Conferencing, and HMIS data to identify households that return to homelessness. A coordinated intake process has existed in the CoC since 2009, the VI-SPDAT has been utilized since 2013, and CES was formally launched in 2017. The current Prioritization List reflects households that have returned to homelessness since 2017, as identified during the initial CES intake/assessment process. The Prioritization List is updated weekly and regularly reviewed, including during twice monthly CES Case Conferencing meetings, which include HUD-CoC and non HUD-CoC funded agencies, in addition to monthly population specific case conferencing. The CoC Executive Board reviews Prioritization List demographics and HMIS data on a quarterly basis.

2) In 2022, CoC conducted a Systems Analysis of Need, which pulled both qualitative and quantitative data on the system, including returns to homelessness data. This informed the 2023 Strategic Action Plan's goal on developing a homeless services growth plan. As a part of that, CoC will be conducting a gaps analysis, which will review data around exit types and reentry timeframes. The CoC works to reduce returns to homelessness by assessing trends/contributing factors in repeat episodes of homelessness, determining populations most vulnerable to returning to homelessness, and developing strategies to address these. For example, prioritizing CoC Bonus Funding for RRH and PSH programs that can demonstrate capacity and experience with stable housing placements; Evaluating and updating CES policies to address prioritization of households returning to homelessness; regular review of CES referrals to ensure appropriate interventions are being offered; and offering training and best practices for case managers to help support households in long-term housing stability.

3) Community Partnership is the contracted agency for the City of Springfield (CoC Lead Agency) and Community Partnership's Sr. Director of Homeless Services is responsible for oversight of these strategies.

2C-5.	Increasing Employment Cash Income—CoC's Strategy.	
	NOFO Section V.B.5.f.	
	In the field below:	
1.	describe your CoC's strategy to access employment cash sources;	
2.	describe how your CoC works with mainstream employment organizations to help individuals and families experiencing homelessness increase their employment cash income; and	
3.	provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase income from employment.	

(limit 2,500 characters)

1) CoC strategies to increase employment income include regular training to ensure accurate data reporting; assessment of program level outcomes on this measure through quarterly monitoring and incorporating program outcomes in CoC NOFO Ranking and Selection process; and system level partnerships with employment agencies to increase awareness and referrals. During the CoC's NOFO Ranking and Selection process, projects are ranked on increasing employment cash income using two different data reports to show a more comprehensive picture of client increases. As a part of the CoC's Strategic Action Plan, two of the goals for the CoC Executive Board include employment income - 1) Strengthen the Partnership with the Missouri Job Center to Provide Better Access to Employment Income and 2) Create a Pay Today Employment Program in Partnership with the Missouri Job Center. Both of these goals to be completed and implemented by the CoC will strengthen client access to employment income.

2)The Missouri Job Center (local WIB) is operated by the City of Springfield (Lead Agency for the CoC), and the Missouri Job Center (MJC) Director sits on the Board of Directors for Community Partnership (contracted agency for CoC). The Job Center also has representation on CoC Committees (Homeless Youth Task Force and Homeless Veterans Task Force) and is an on-site partner at the main CES access point, the O'Reilly Center for Hope (OCH). Some programs offer a homeless preference. The CoC promotes Job Center programs and career fairs through its meetings, email list (350 individuals representing 150 organizations), and through the OCH (CES main access point and community resource hub). Additionally, O'Reilly Center for Hope is a referral source and host site for employment programming thru Preferred Family HealthCare (employment services for individuals with physical and intellectual disabilities), Vocational Rehabilitation, and Missouri Mentoring Partnership (state initiative that offers employment programs for youth). The CoC conducts annual training on employment assistance programs for all CoC membership. The CoC also collaborates with workforce development at the state level through the Missouri Interagency Council on Homelessness, which the Department of Labor serves on.

3) Community Partnership is the contracted agency for the City of Springfield (CoC Lead Agency) and Community Partnership's Sr. Director of Homeless Services is responsible for oversight of these strategies.

2C-5a.	Increasing Non-employment Cash Income—CoC's Strategy	
	NOFO Section V.B.5.f.	
	In the field below:	
	1. describe your CoC's strategy to access non-employment cash income; and	
	2. provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase non-employment cash income.	

(limit 2,500 characters)

- 1) CoC works to increase non-employment cash income by promoting SOAR and mainstream benefits and through developing community partnerships. Strategies include ongoing public trainings on SOAR; prioritizing agencies with SOAR certified staff for CoC funding; partnership with Dept. of Social Services Family Support Division outreach, with application assistance at CES Front Door sites and targeted outreach events throughout the year, including monthly Day of Hope events (outreach events hosted and marketed by CoC); partnership with Volunteer Income Tax Assistance Program to increase potential tax returns; cross promotion of low-barrier financial literacy classes; and ID/mail assistance offered through primary CES access hub. During the CoC's NOFO Ranking and Selection process, projects are ranked on increasing non-employment cash income using two different data reports to show a more comprehensive picture of client increases, and this information is also reviewed quarterly during the HUD CoC monitoring process. CoC hosts annual SOAR 101 training and quarterly SOAR TA in partnership with the Department of Mental Health to provide education to HUD CoC funded and non-CoC funded agencies on best local practices, the importance of SOAR certified staff, and the benefits to households. CoC hosts annual Mainstream Benefits training (SSI, SSDI, TANF, SNAP, Medicaid/Medicare) to all CoC membership. CoC staff actively participate in local anti-poverty initiatives (e.g., Prosper Springfield) and service coordination/referral efforts outside of CES to ensure system-level referrals for mainstream benefits. CoC works to connect all HUD CoC funded agencies and other social service providers to mainstream resources to increase client access (SSI/SSDI, Medicaid, etc.). Medicaid and SNAP outreach is available at the O'Reilly Center for Hope (CES main access point and community resource hub).
- 2) Community Partnership is the contracted agency for the City of Springfield (CoC Lead Agency) and Community Partnership's Sr. Director of Homeless Services is responsible for oversight of these strategies.

3A. Coordination with Housing and Healthcare

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

3A-1.	New PH-PSH/PH-RRH Project–Leveraging Housing Resources.	
	NOFO Section V.B.6.a.	
	You must upload the Housing Leveraging Commitment attachment to the 4B. Attachments Screen.	

	Is your CoC applying for a new PH-PSH or PH-RRH project that uses housing subsidies or subsidized housing units which are not funded through the CoC or ESG Programs to help individuals and families experiencing homelessness?	No
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3A-2.	New PH-PSH/PH-RRH Project–Leveraging Healthcare Resources.	
	NOFO Section V.B.6.b.	
	You must upload the Healthcare Formal Agreements attachment to the 4B. Attachments Screen.	

	Is your CoC applying for a new PH-PSH or PH-RRH project that uses healthcare resources to help individuals and families experiencing homelessness?	Yes
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3A-3.	Leveraging Housing/Healthcare Resources–List of Projects.	
	NOFO Sections V.B.6.a. and V.B.6.b.	

If you selected yes to questions 3A-1. or 3A-2., use the list feature icon to enter information about each project application you intend for HUD to evaluate to determine if they meet the criteria.

Project Name	Project Type	Rank Number	Leverage Type
Fy2024 CoC Progra...	PH-PSH	2	Healthcare
Rapid Rehousing F...	PH-RRH	9	Healthcare

3A-3. List of Projects.

1. What is the name of the new project? Fy2024 CoC Program New Project
2. Enter the Unique Entity Identifier (UEI): HD53C6HKD7K6
3. Select the new project type: PH-PSH
4. Enter the rank number of the project on your CoC's Priority Listing: 2
5. Select the type of leverage: Healthcare

3A-3. List of Projects.

1. What is the name of the new project? Rapid Rehousing Fy2024-DV Bonus Project
2. Enter the Unique Entity Identifier (UEI): K7YXJGGYVHT7
3. Select the new project type: PH-RRH
4. Enter the rank number of the project on your CoC's Priority Listing: 9
5. Select the type of leverage: Healthcare

3B. New Projects With Rehabilitation/New Construction Costs

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

3B-1.	Rehabilitation/New Construction Costs–New Projects.	
	NOFO Section V.B.1.r.	

Is your CoC requesting funding for any new project application requesting \$200,000 or more in funding for housing rehabilitation or new construction?	No
--	----

3B-2.	Rehabilitation/New Construction Costs–New Projects.	
	NOFO Section V.B.1.r.	

If you answered yes to question 3B-1, describe in the field below actions CoC Program-funded project applicants will take to comply with:

1.	Section 3 of the Housing and Urban Development Act of 1968 (12 U.S.C. 1701u); and
2.	HUD’s implementing rules at 24 CFR part 75 to provide employment and training opportunities for low- and very-low-income persons, as well as contracting and other economic opportunities for businesses that provide economic opportunities to low- and very-low-income persons.

(limit 2,500 characters)

Not Applicable

3C. Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

3C-1.	Designating SSO/TH/Joint TH and PH-RRH Component Projects to Serve Persons Experiencing Homelessness as Defined by Other Federal Statutes.	
	NOFO Section V.F.	

	Is your CoC requesting to designate one or more of its SSO, TH, or Joint TH and PH-RRH component projects to serve families with children or youth experiencing homelessness as defined by other Federal statutes?	No
--	--	----

3C-2.	Cost Effectiveness of Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes.	
	NOFO Section V.F.	

You must upload the Project List for Other Federal Statutes attachment to the 4B. Attachments Screen.

If you answered yes to question 3C-1, describe in the field below:

1.	how serving this population is of equal or greater priority, which means that it is equally or more cost effective in meeting the overall goals and objectives of the plan submitted under Section 427(b)(1)(B) of the Act, especially with respect to children and unaccompanied youth than serving the homeless as defined in paragraphs (1), (2), and (4) of the definition of homeless in 24 CFR 578.3; and
2.	how your CoC will meet requirements described in Section 427(b)(1)(F) of the Act.

(limit 2,500 characters)

Not Applicable

4A. DV Bonus Project Applicants for New DV Bonus Funding

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

4A-1.	New DV Bonus Project Applicants.	
	NOFO Section I.B.3.j.	

	Did your CoC submit one or more new project applications for DV Bonus Funding?		Yes
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4A-1a.	DV Bonus Project Types.	
	NOFO Section I.B.3.j.	

Select yes or no in the chart below to indicate the type(s) of new DV Bonus project(s) your CoC included in its FY 2024 Priority Listing.

	Project Type	
1.	SSO Coordinated Entry	No
2.	PH-RRH or Joint TH and PH-RRH Component	Yes

You must click "Save" after selecting Yes for element 1 SSO Coordinated Entry to view questions 4A-2, 4A-2a. and 4A-2b.

4A-3.	Data Assessing Need for New DV Bonus Housing Projects in Your CoC's Geographic Area.	
	NOFO Section I.B.3.j.(1)(c) and I.B.3.j.(3)(c)	

1.	Enter the number of survivors that need housing or services:	296
2.	Enter the number of survivors your CoC is currently serving:	253
3.	Unmet Need:	43

4A-3a.	How Your CoC Calculated Local Need for New DV Bonus Housing Projects.	
	NOFO Section I.B.3.j.(1)(c)	
	Describe in the field below:	
	1. how your CoC calculated the number of DV survivors needing housing or services in question 4A-3 element 1 and element 2; and	
	2. the data source (e.g., comparable databases, other administrative data, external data source, HMIS for non-DV projects); or	
	3. if your CoC is unable to meet the needs of all survivors please explain in your response all barriers to meeting those needs.	

(limit 2,500 characters)

- 1) For element 1, data was pulled from the CoC's Active Prioritization List and for element 2, a program roster at the CoC level was pulled. On the program roster, 586 unique survivors were served over the last 12 months, and of those 586, 253 do not have an exit date, indicating that they are currently in programming.
- 2) The CoC pulled data from the Active Prioritization List, HMIS, and a local VSP's comparable database to validate the information.
- 3) Survivors have unique barriers to housing. In addition to the lack of safe, decent, and affordable housing in the CoC, survivors have additional geographic barriers to maintain safe distance from their abusers. These challenges to safe, decent, and affordable housing mean that survivors can't move through programming as quickly as need to serve all clients that need housing and services. Additionally, in the FY2023 HUD CoC competition, our local VSP's renewal fell into Tier 2 and went unfunded, meaning that the CoC lost a housing programming for survivors, adding to the barriers of getting survivors connected quickly to housing and services.

4A-3b.	Information About Unique Project Applicant Requesting New DV Bonus Housing Project(s).	
	NOFO Section I.B.3.j.(1)	
	Use the list feature icon to enter information on each unique project applicant applying for New PH-RRH and Joint TH and PH-RRH Component DV Bonus projects—only enter project applicant information once, regardless of how many DV Bonus projects that applicant is applying for.	

Applicant Name
Family Violence C...

Project Applicants Applying for New PH-RRH and Joint TH and PH-RRH DV Bonus Projects

4A-3b.	Information About Unique Project Applicant Requesting New DV Bonus Housing Project(s).	
	NOFO Section I.B.3.j.(1)	

Enter information in the chart below on the project applicant that applied for one or more New DV Bonus housing projects included on your CoC's FY 2024 Priority Listing for New Projects:

1.	Applicant Name	Family Violence Center
2.	Rate of Housing Placement of DV Survivors–Percentage	48%
3.	Rate of Housing Retention of DV Survivors–Percentage	0%

4A-3b.1.	Applicant's Housing Placement and Retention Data Explanation.	
	NOFO Section I.B.3.j.(1)(d)	

For the rate of housing placement and rate of housing retention of DV survivors reported in question 4B-3b., describe in the field below:

1.	how the project applicant calculated the rate of housing placement;
2.	whether the rate for housing placement accounts for exits to safe housing destinations;
3.	how the project applicant calculated the rate of housing retention; and
4.	the data source (e.g., comparable databases, other administrative data, external data source, HMIS for non-DV projects).

(limit 1,500 characters)

1 and 2) In the 2023-2024 grant cycle Harmony House was able to house 48% of program household participants. This was calculated from the Q8A section of Harmony House's program APR. This does include participants who exited into safe housing as provided by the program.
 3 and 4) As Harmony House does not track program participants beyond their exit from housing, we are unable to calculate retention rates.

4A-3c.	Applicant's Experience Housing DV Survivors.	
	NOFO Section I.B.3.j.(1)(d)	

Describe in the field below how the project applicant:

1.	ensured DV survivors experiencing homelessness were quickly moved into safe affordable housing;
2.	prioritized survivors—you must address the process the project applicant used, e.g., Coordinated Entry, prioritization list, CoC's emergency transfer plan;
3.	determined survivors' supportive services needs;
4.	connected survivors to supportive services; and
5.	moved survivors from assisted housing to housing they could sustain—address housing stability after the housing subsidy ends.

(limit 2,500 characters)

- 1) In addition to facilitating rental assistance and supportive services through CoC funding, Harmony House provides additional comprehensive and wraparound services to ensure DV survivors can quickly move into safe and affordable housing by leveraging other resources. Harmony House offers emergency shelter with no stay limit, case management support, housing search, court advocacy, on-site therapy services, civil legal service referrals, life skills classes and support groups, transportation assistance, and housing assistance. Lastly, applicant maintains working and referral relationships with low-income housing programs and independent landlords.
- 2) Project serves DV survivors referred through CES. CES maintains a separate DV prioritization list and has multiple population specific Access Points (main CES Access Point as well as DV specific access points at Harmony House and the Family Justice Center). Referrals are made at twice monthly CoC Case Conferencing meetings and as needed outside of Case Conferencing meetings. The CoC's Emergency Transfer Plan places households served through CoC funding that need to relocate for client safety due to domestic violence at the top of the CoC's prioritization list.
- 3) Project supportive services include a full-time housing case manager responsible for connecting clients with Housing opportunities and additional through on-site services as listed above as well as HUD provided grant services that include application fee payment, utility deposits, food, health services, moving costs, education, and employment/job training.
- 4 and 5) Project provides optional and voluntary case management for up to one year after a client exits program. Additional supportive services include financial support for moving costs, utility deposits, food costs, transportation, budgeting, and resource identification and referrals to ensure housing stability after rental assistance ends.

4A-3d.	Applicant's Experience in Ensuring DV Survivors' Safety.	
	NOFO Section I.B.3.j.(1)(d)	
	Describe in the field below examples of how the project applicant ensured the safety and confidentiality of DV survivors experiencing homelessness by:	
	1. taking steps to ensure privacy/confidentiality during the intake and interview process to minimize potential coercion of survivors;	
	2. making determinations and placements into safe housing;	
	3. keeping survivors' information and locations confidential;	
	4. training staff on safety and confidentiality policies and practices; and	
	5. taking security measures for units (congregate or scattered site), that support survivors' physical safety and location confidentiality.	

(limit 2,500 characters)

1. All staff at Harmony House who will be working directly with victims, either in-person or via the crisis hotline, are trained in crisis safety planning. Harmony House is a member organization of the Missouri Coalition against Domestic and Sexual Violence (MCADSV) and, as such, our staff engage regularly in hotline, crisis intervention, and safety planning trainings provided by this Coalition. Additionally, Harmony House staff provide annual training for CoC member agencies, CES staff, and other direct service staff on best practices for serving survivors of DV and on emergency transfer plans.

Harmony House upholds all federal and state laws and statutes regarding confidentiality of victim services in our policies and procedures with clients. All intakes with clients into any of Harmony House’s programs, including our HUD CoC Rapid Rehousing program, are provided with an intake in a private office space separate from our main client/shelter area or the public reception area of our facility.

2. Upon enrollment into our HUD CoC project, a needs assessment and safety planning, as necessary, are completed with the new household. This assessment includes review of a victim’s needs or desires for safe housing, including location, security measures, and readiness for housing application. Searching for and securing housing are done only as a client or household identifies readiness for these processes; safety kits, including door/window alarms, secure door bars, chain locks, and personal alarms, are provided as desired per household.

3. Harmony House case management staff are certified Missouri Safe at Home application assistants; as such, these staff can provide support to victims enrolling in the address protection program before moving into new housing.

4. All Harmony House staff receive extensive onboarding training regarding confidentiality through the Missouri Coalition Against Domestic and Sexual Violence (MOCADSV). Additionally, staff continually receive regular professional development and inservice training on confidentiality.

5. Not applicable - project supports tenant-based rental assistance in scattered site units and Harmony House does not maintain properties for rental use.

4A-3d.1.	Applicant’s Experience in Evaluating Its Ability to Ensure DV Survivors’ Safety.	
	NOFO Section I.B.3.j.(1)(d)	

Describe in the field below how the project evaluated its ability to ensure the safety of DV survivors the project served in the project, including any areas identified for improvement throughout the project’s operation.
--

(limit 2,500 characters)

Upon enrollment into our HUD CoC project, a needs assessment and safety planning, as necessary, are completed with the new household. This assessment includes review of a victim’s needs or desires for safe housing, including location, security measures, and readiness for housing application. Searching for and securing housing are done only as a client or household identifies readiness for these processes; safety kits, including door/window alarms, secure door bars, chain locks, and personal alarms, are provided as desired per household. Finally, all Harmony House case management staff are certified Missouri Safe at Home application assistants; as such, these staff can provide support to victims enrolling in the address protection program before moving into new housing

4A-3e.	Applicant's Experience in Placing and Stabilizing Survivors in Permanent Housing Using Trauma-Informed, Survivor-Centered Approaches.	
	NOFO Section I.B.3.j.(1)(d)	
	Describe in the field below the project applicant's experience in:	
	1. prioritizing placement and stabilization of survivors;	
	2. placing survivors in permanent housing;	
	3. placing and stabilizing survivors consistent with their preferences; and	
	4. placing and stabilizing survivors consistent with their stated needs.	

(limit 2,500 characters)

1. Harmony House provides housing and services with a client-centered approach that maintains confidentiality and has more than 45 years experience supporting domestic violence victims' safety and housing needs. Clients are informed of all available options for support and services and financial assistance is provided based on clients' expressed individual needs as identified during needs assessment. Case management support clients with referrals to another provider if Harmony House cannot provide the level of service required.

2. Harmony House serves all clients with consideration, respect, and free from any form of discrimination. Access to project is not contingent upon sobriety, income, criminal status, substance use or treatment status, or service participation. Staff work to accept all referrals regardless of credit/financial history, rental history, or criminal convictions.

3 and 4. Harmony House offers a 24/7 crisis hotline for domestic violence victims seeking emotional support, emergency shelter, safety planning support, and/or referrals to community resources; via this hotline, victims and community members can gain support in better understanding the trauma they or those they know may be experiencing. Finally, when working with domestic violence victims, Harmony House support staff regularly educate clients on dynamics of abuse, red flags, and healthy versus unhealthy relationships, using tools such as the Power and Control Wheel provided by the Duluth Model for domestic violence work and the publication

4A-3f.	Applicant's Experience in Trauma-Informed, Survivor-Centered Approaches.	
	NOFO Section I.B.3.j.(1)(d)	
	Describe in the field below examples of the project applicant's experience using trauma-informed, victim-centered approaches to meet needs of DV survivors by:	
	1. establishing and maintaining an environment of agency and mutual respect, e.g., the project does not use punitive interventions, ensures survivors and staff interactions are based on equality, and minimize power differentials;	
	2. providing survivors access to information on trauma, e.g., training staff on providing survivors with information on the effects of trauma;	
	3. emphasizing survivors' strengths, e.g., strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans worked towards survivor-defined goals and aspirations;	
	4. centering on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination, language access, improving services to be culturally responsive, accessible, and trauma-informed;	

	5. providing a variety of opportunities for survivors' connections, e.g., groups, mentorships, peer-to-peer, spiritual needs; and
	6. offering support for survivor parenting, e.g., trauma-informed parenting classes, childcare, connections to legal services.

(limit 5,000 characters)

1. Harmony House provides housing and services with a client-centered approach that maintains confidentiality and has more than 45 years experience supporting domestic violence victims' safety and housing needs. Clients are informed of all available options for support and services and financial assistance is provided based on clients' expressed individual needs as identified during needs assessment. Case management support clients with referrals to another provider if Harmony House cannot provide the level of service required.

2. Harmony House serves all clients with consideration, respect, and free from any form of discrimination. Access to project is not contingent upon sobriety, income, criminal status, substance use or treatment status, or service participation. Staff work to accept all referrals regardless of credit/financial history, rental history, or criminal convictions.

3. Harmony House offers a 24/7 crisis hotline for domestic violence victims seeking emotional support, emergency shelter, safety planning support, and/or referrals to community resources; via this hotline, victims and community members can gain support in better understanding the trauma they or those they know may be experiencing. Further, Harmony House upholds the MCADSV service standard for staff training, including 40-plus hours of training for all new direct service staff. Training topics include dynamics of domestic violence, confidentiality statutes, trauma-informed care best practices, and crisis intervention and trauma response. After the first year, staff must receive at least 8 hours of additional training annually. Finally, when working with domestic violence victims, Harmony House support staff regularly educate clients on dynamics of abuse, red flags, and healthy versus unhealthy relationships, using tools such as the Power and Control Wheel provided by the Duluth Model for domestic violence work and the publication The Nature and Dynamics of Domestic Violence provided by MCADSV.

4. Harmony House promotes the Full Frame Initiative (FFI) in all programming; FFI focuses on five dynamics of wellbeing for all people, not just those experiencing crisis or trauma, and promotes trade-off assessments for effective and long-lasting decision-making. The five domains of wellbeing include social connectedness, safety, stability, mastery, and meaningful access to relevant resources. Supportive services uses the five domains of wellbeing to promote strengths-based service provision and referrals to community resources. From the time of intake and throughout duration of enrollment, regular needs assessments are completed with clients. Case management staff work with clients to develop individual client-centered and client-driven goals and action plans. All services emphasize engagement goals over therapeutic goals.

5. Harmony House staff regularly participate in trainings that support diversity, equity, and inclusion within the organization as well as mandatory nondiscrimination policies in all programs we provide.

6. Harmony House promotes social connectedness for program participants by providing classes and support groups in shelter nearly every day of the week. These groups are also available to any client enrolled in our non-residential programs as well. Additionally, Harmony House staff regularly seek out and support opportunities for clients to engage in community-based events such as resource and job fairs, educational events, church and faith-based meetings, and children's extracurricular events. Finally, Harmony House also provides therapeutic support groups onsite, both for victims of trauma and for folks experiencing substance use disorder; these groups are also available to clients enrolled in any of our programs.

7. Harmony House partners with Parents as Teachers who provide one support person each week to engage parents and families in shelter by providing early

childhood development assessments, community resource referrals, and parenting support. Harmony House provides a weekly parenting class for clients and Harmony House's family advocacy team provide childcare support to parents in shelter. Our case management team works closely with Springfield Public Schools, OACAC Head Start programs, and other childcare programs to coordinate care and education for children enrolled in our programming

4A-3g.	Applicant's Experience Meeting Service Needs of DV Survivors.	
	NOFO Section I.B.3.j.(1)(d)	

Describe in the field below examples of supportive services the project provided to domestic violence survivors while quickly moving them into permanent housing and addressing their safety needs.

(limit 5,000 characters)

Harmony House has a long history of supporting domestic violence victims' safety needs across programs. Our organization has provided emergency shelter, safety planning, emotional support, crisis intervention, housing assistance, and wrap-around services to domestic violence victims in the Springfield/Greene County community since 1976. Harmony House is the oldest and largest domestic violence victim services shelter and organization in the state of Missouri and prioritizes innovative security considerations that also coincide with best practice standards as set by the MCADSV. Harmony House provides survivor-centered services and, in so doing, partners closely with domestic violence victims to meet their safety needs as assessed frequently by staff and identified by each household. This includes searching for and securing housing with survivors in areas wherein they feel the most safe, providing safety kit materials and support in ex parte order of protection applications to clients as desired, and assisting households with the Safe at Home confidential address protection program prior to move-in to new housing. Finally, Harmony House also partners closely with the Springfield Police Department and Republic Police Department; currently, embedding a victim advocate within the domestic violence task force of each department, and we share a close working relationship with patrol officers to support rapid response and support of victims, when needed.

4A-3h.	Applicant's Plan for Placing and Stabilizing Survivors in Permanent Housing Using Trauma-Informed, Survivor-Centered Approaches in the New DV Bonus Housing Project(s).	
	NOFO Section I.B.3.j.(1)(e)	

Describe in the field below how the project(s) will:

1.	prioritize placement and stabilization of program participants;
2.	place program participants in permanent housing;
3.	place and stabilize program participants consistent with their preferences; and
4.	place and stabilize program participants consistent with their stated needs.

(limit 2,500 characters)

1-5) Harmony House (HH) provides housing and services with a client-centered approach that maintains confidentiality and has more than 45 years experience supporting domestic violence victims' safety and housing needs. Clients are informed of all available options for support and services and financial assistance is provided based on clients' expressed individual needs as identified during needs assessment. Case management support clients with referrals to another provider if HH cannot provide the level of service required. HH serves all clients with consideration, respect, and free from any form of discrimination. Access to project is not contingent upon sobriety, income, criminal status, substance use or treatment status, or service participation. Staff work to accept all referrals regardless of credit/financial history, rental history, or criminal convictions. HH offers a 24/7 crisis hotline for domestic violence victims seeking emotional support, emergency shelter, safety planning support, and/or referrals to community resources; via this hotline, victims and community members can gain support in better understanding the trauma they or those they know may be experiencing. Further, HH upholds the MCADSV service standard for staff training, including 40-plus hours of training for all new direct service staff. Training topics include dynamics of domestic violence, confidentiality statutes, trauma-informed care best practices, and crisis intervention and trauma response. After the first year, staff must receive at least 8 hours of additional training annually. Finally, when working with domestic violence victims, HH support staff regularly educate clients on dynamics of abuse, red flags, and healthy versus unhealthy relationships, using tools such as the Power and Control Wheel provided by the Duluth Model for domestic violence work and the publication The Nature and Dynamics of Domestic Violence provided by MCADSV. HH promotes the Full Frame Initiative (FFI) in all programming; FFI focuses on five dynamics of wellbeing for all people, not just those experiencing crisis or trauma, and promotes trade-off assessments for effective and long-lasting decision-making. The five domains of wellbeing include social connectedness, safety, stability, mastery, and meaningful access to relevant resources. Supportive services uses the five domains of wellbeing to promote strengths-based service provision and referrals to community resources.

4A-3i.	Applicant's Plan for Administering Trauma-Informed, Survivor-Centered Practices in the New DV Bonus Housing Project(s).	
	NOFO Section I.B.3.j.(1)(e)	

Describe in the field below examples of how the new project(s) will:	
1.	establish and maintain an environment of agency and mutual respect, e.g., the project does not use punitive interventions, ensures program participant and staff interactions are based on equality, and minimize power differentials;
2.	provide program participants access to information on trauma, e.g., training staff on providing program participants with information on the effects of trauma;
3.	emphasize program participants' strengths—for example, strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans work towards survivor-defined goals and aspirations;
4.	center on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination, language access, improving services to be culturally responsive, accessible, and trauma-informed;
5.	provide a variety of opportunities for program participants' connections, e.g., groups, mentorships, peer-to-peer, spiritual needs; and
6.	offer support for survivor parenting, e.g., trauma-informed parenting classes, childcare, connections to legal services.

(limit 5,000 characters)

4A-3j.	Applicant's Plan for Involving Survivors in Policy and Program Development, Operations, and Evaluation in the New DV Bonus Housing Project(s).	
	NOFO Section I.B.3.j.(1)(f)	
	Describe in the field below how the new project will involve survivors:	
1.	with a range of lived expertise; and	
2.	in policy and program development throughout the project's operation.	

(limit 2,500 characters)

1 and 2) Harmony House follows HUD requirements by ensuring that at least one individual on the board of directors has "lived experience" with domestic violence and homelessness. Additionally, many board members have extensive professional experience in various fields working with homelessness and domestic violence. Harmony House sponsors individuals with lived experience to participate on the CoC's Lived Experience panel. Additionally, many Harmony House staff also have a history with lived experience in regards to domestic violence and homelessness. Harmony House utilizes client feedback from exit surveys and support groups to guide program development. Additionally, Harmony House takes program experiences and challenges into account when looking at updates and changes to program policies and procedures.

4B. Attachments Screen For All Application Questions

We have provided the following guidance to help you successfully upload attachments and get maximum points:

1. You must include a Document Description for each attachment you upload; if you do not, the Submission Summary screen will display a red X indicating the submission is incomplete.
2. You must upload an attachment for each document listed where 'Required?' is 'Yes'.
3. We prefer that you use PDF files, though other file types are supported—please only use zip files if necessary. Converting electronic files to PDF, rather than printing documents and scanning them, often produces higher quality images. Many systems allow you to create PDF files as a Print option. If you are unfamiliar with this process, you should consult your IT Support or search for information on Google or YouTube.
4. Attachments must match the questions they are associated with.
5. Only upload documents responsive to the questions posed—including other material slows down the review process, which ultimately slows down the funding process.
6. If you cannot read the attachment, it is likely we cannot read it either.
 - . We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).
 - . We must be able to read everything you want us to consider in any attachment.
7. After you upload each attachment, use the Download feature to access and check the attachment to ensure it matches the required Document Type and to ensure it contains all pages you intend to include.
8. Only use the "Other" attachment option to meet an attachment requirement that is not otherwise listed in these detailed instructions.

Document Type	Required?	Document Description	Date Attached
1C-7. PHA Homeless Preference	No	HAS Preference	09/23/2024
1C-7. PHA Moving On Preference	No		
1D-10a. Lived Experience Support Letter	Yes	Lived Experience ...	10/03/2024
1D-2a. Housing First Evaluation	Yes	Housing First Eva...	09/25/2024
1E-2. Local Competition Scoring Tool	Yes	Local Competition...	09/25/2024
1E-2a. Scored Forms for One Project	Yes	Scored Forms for ...	09/25/2024
1E-5. Notification of Projects Rejected-Reduced	Yes	Notifications of ...	10/03/2024
1E-5a. Notification of Projects Accepted	Yes	Notifications of ...	10/03/2024
1E-5b. Local Competition Selection Results	Yes	Local Competition...	10/03/2024
1E-5c. Web Posting—CoC-Approved Consolidated Application	Yes		
1E-5d. Notification of CoC-Approved Consolidated Application	Yes		

2A-6. HUD's Homeless Data Exchange (HDX) Competition Report	Yes	2024 HDX Competit...	09/25/2024
3A-1a. Housing Leveraging Commitments	No		
3A-2a. Healthcare Formal Agreements	No	Healthcare Formal...	10/16/2024
3C-2. Project List for Other Federal Statutes	No		
Other	No		

Attachment Details

Document Description: HAS Preference

Attachment Details

Document Description:

Attachment Details

Document Description: Lived Experience Support Letter

Attachment Details

Document Description: Housing First Evaluation

Attachment Details

Document Description: Local Competition Scoring Tool

Attachment Details

Document Description: Scored Forms for One Project

Attachment Details

Document Description: Notifications of Projects Rejected-Reduced

Attachment Details

Document Description: Notifications of Projects Accepted

Attachment Details

Document Description: Local Competition Selection Results

Attachment Details

Document Description:

Attachment Details

Document Description:

Attachment Details

Document Description: 2024 HDX Competition Report

Attachment Details

Document Description:

Attachment Details

Document Description: Healthcare Formal Agreements

Attachment Details

Document Description:

Attachment Details

Document Description:

Submission Summary

Ensure that the Project Priority List is complete prior to submitting.

Page	Last Updated
1A. CoC Identification	09/19/2024
1B. Inclusive Structure	10/10/2024
1C. Coordination and Engagement	10/15/2024
1D. Coordination and Engagement Cont'd	10/15/2024
1E. Project Review/Ranking	10/15/2024
2A. HMIS Implementation	10/15/2024
2B. Point-in-Time (PIT) Count	10/16/2024
2C. System Performance	10/16/2024
3A. Coordination with Housing and Healthcare	10/11/2024
3B. Rehabilitation/New Construction Costs	10/11/2024
3C. Serving Homeless Under Other Federal Statutes	10/11/2024

4A. DV Bonus Project Applicants

Please Complete

4B. Attachments Screen

Please Complete

Submission Summary

No Input Required

Notes:

4A. DV Bonus Project Applicants list contains 1 incomplete item.

MO-600 Attachment:

PHA Homeless Preference

1) Veterans Preference

2) PHA ACOP

RESOLUTION NO. 2164

ADOPTING A LOCAL HOUSING PREFERENCE TO ASSIST VETERANS IN PUBLIC
HOUSING AND SECTION 8 PROGRAMS

WHEREAS the Housing Authority of Springfield wishes to serve its Veterans in Springfield and those moving to this area, and

WHEREAS the PHA Plan has been updated to incorporate a local preference for Veterans, and

WHEREAS the Housing Authority also serves Homeless Veterans through the VASH program, and

WHEREAS the Veterans Task Force in Springfield supports this change in policy as does the City of Springfield, Missouri, and

WHEREAS both the Admissions and Continued Occupancy (ACOP) and Administrative Policies of the Housing Authority have been updated and made part of this resolution, and

WHEREAS this update will be made effective September 1, 2018, and

NOW, THEREFORE BE IT RESOLVED by the Board of Commissioners of the Housing Authority of the City of Springfield, Missouri, that Resolution No. 2164, Adopting a Local Housing Preference to Assist Veterans in Public Housing and Section 8 Programs, be approved and this resolution be attached as a separate section to the Admissions and Continued Occupancy Policy and Administrative Plan.

Adopted July 27, 2018

If a family is removed from the waiting list for failure to respond, the PHA may reinstate the family if the lack of response was due to PHA error, or to circumstances beyond the family's control.

Removal from the Waiting List

HAS Policy

The PHA will remove an applicant from the waiting list upon request by the applicant family. In such cases no informal hearing is required.

If the PHA determines that the family is not eligible for admission (see Chapter 3) at any time while the family is on the waiting list the family will be removed from the waiting list.

If a family is removed from the waiting list because the PHA has determined the family is not eligible for admission, a notice will be sent to the family's address of record as well as to any alternate address provided on the initial application. The notice will state the reasons the family was removed from the waiting list and will inform the family how to request an informal hearing regarding the PHA's decision (see Chapter 14) [24 CFR 960.208(a)].

PART III: TENANT SELECTION

4-III.A. OVERVIEW

The PHA must establish tenant selection policies for families being admitted to public housing [24 CFR 960.201(a)]. The PHA must not require any specific income or racial quotas for any developments [24 CFR 903.2(d)]. The PHA must not assign persons to a particular section of a community or to a development or building based on race, color, religion, sex, disability, familial status or national origin for purposes of segregating populations [24 CFR 1.4(b)(1)(iii) and 24 CFR 903.2(d)(1)].

The order in which families will be selected from the waiting list depends on the selection method chosen by the PHA and is impacted in part by any selection preferences that the family qualifies for. The availability of units also may affect the order in which families are selected from the waiting list.

The PHA must maintain a clear record of all information required to verify that the family is selected from the waiting list according to the PHA's selection policies [24 CFR 960.206(e)(2)]. The PHA's policies must be posted any place where the PHA receives applications. The PHA must provide a copy of its tenant selection policies upon request to any applicant or tenant. The PHA may charge the family for providing a copy of its tenant selection policies [24 CFR 960.202(c)(2)].

HAS Policy

When an applicant or resident family requests a copy of the PHA's tenant selection policies, the PHA will provide copies to them at the established fee.

4-III.B. SELECTION METHOD

PHAs must describe the method for selecting applicant families from the waiting list, including the system of admission preferences that the PHA will use.

Local Preferences [24 CFR 960.206]

PHAs are permitted to establish local preferences and to give priority to serving families that meet those criteria. HUD specifically authorizes and places restrictions on certain types of local preferences. HUD also permits the PHA to establish other local preferences, at its discretion. Any local preferences established must be consistent with the PHA plan and the consolidated plan, and must be based on local housing needs and priorities that can be documented by generally accepted data sources [24 CFR 960.206(a)].

HAS Policy

Applicants shall be selected from the waiting list in sequence, based upon date and time of application, using the following rank order:

1. The PHA will offer a preference to Veterans.
2. The PHA will offer a preference to the Spouse of Deceased Veteran.

3. The PHA will offer a preference to the elderly (62 years or older), disabled, or families of two or more persons.
4. Single persons who are not elderly or disabled will be admitted after all the above.
5. The PHA will offer a preference to applicants that have been adversely effected by the COVID-19 pandemic.

Income Targeting Requirement [24 CFR 960.202(b)]

HUD requires that extremely low-income (ELI) families make up at least 40 percent of the families admitted to public housing during the PHA's fiscal year. ELI families are those with annual incomes at or below the federal poverty level or 30 percent of the area median income, whichever number is higher [*Federal Register* notice 6/25/14]. To ensure this requirement is met, the PHA may skip non-ELI families on the waiting list in order to select an ELI family.

If a PHA also operates a housing choice voucher (HCV) program, admissions of extremely low-income families to the PHA's HCV program during a PHA fiscal year that exceed the 75 percent minimum target requirement for the voucher program, shall be credited against the PHA's basic targeting requirement in the public housing program for the same fiscal year. However, under these circumstances the fiscal year credit to the public housing program must not exceed the lower of: (1) ten percent of public housing waiting list admissions during the PHA fiscal year; (2) ten percent of waiting list admissions to the PHA's housing choice voucher program during the PHA fiscal year; or (3) the number of qualifying low-income families who commence occupancy during the fiscal year of PHA public housing units located in census tracts with a poverty rate of 30 percent or more. For this purpose, qualifying low-income family means a low-income family other than an extremely low-income family.

HAS Policy

The PHA will monitor progress in meeting the ELI requirement throughout the fiscal year. ELI families will be selected ahead of other eligible families on an as-needed basis to ensure that the income targeting requirement is met.

Mixed Population Developments [24 CFR 960.407]

A mixed population development is a public housing development or portion of a development that was reserved for elderly families and disabled families at its inception (and has retained that character) or the PHA at some point after its inception obtained HUD approval to give preference in tenant selection for all units in the development (or portion of a development) to elderly and disabled families [24 CFR 960.102]. Elderly family means a family whose head, spouse, cohead, or sole member is a person who is at least 62 years of age. Disabled family means a family whose head, spouse, cohead, or sole member is a person with disabilities [24 CFR 5.403]. The PHA must give elderly and disabled families equal preference in selecting these families for admission to mixed population developments. The PHA may not establish a limit on the number of elderly or disabled families that may occupy a mixed population development. In selecting elderly and disabled families to fill these units, the PHA must first offer the units that have accessibility features for families that include a person with a disability and require the accessibility features of such units. The PHA may not discriminate against elderly or disabled families that include children (Fair Housing Amendments Act of 1988).

Units Designated for Elderly or Disabled Families [24 CFR 945]

The PHA may designate projects or portions of a public housing project specifically for elderly or disabled families. The PHA must have a HUD-approved allocation plan before the designation may take place.

Among the designated developments, the PHA must also apply any preferences that it has established. If there are not enough elderly families to occupy the units in a designated elderly development, the PHA may allow near-elderly families to occupy the units [24 CFR 945.303(c)(1)]. Near-elderly family means a family whose head, spouse, or cohead is at least 50 years old, but is less than 62 [24 CFR 5.403].

If there are an insufficient number of elderly families and near-elderly families for the units in a development designated for elderly families, the PHA must make available to all other families any unit that is ready for re-rental and has been vacant for more than 60 consecutive days [24 CFR 945.303(c)(2)].

The decision of any disabled family or elderly family not to occupy or accept occupancy in designated housing shall not have an adverse affect on their admission or continued occupancy in public housing or their position on or placement on the waiting list. However, this protection does not apply to any family who refuses to occupy or accept occupancy in designated housing because of

September 25, 2024

To whom it may concern,

On behalf of the Every Voice Counts (EVC) Council, the Lived Experience Council created, authorized, and supported by the Executive Board of the Ozarks Alliance to End Homelessness (OAEH), we support the application by the City of Springfield to the Department of Housing and Urban Development for the FY2024 HUD Continuum of Care (CoC) grant. The EVC Council is a diverse committee of the Ozarks Alliance to End Homelessness, consisting of 12 members with lived experience of homelessness, that also represent a wide variety of subpopulations.

The EVC Council works in partnership and collaboration with the OAEH on the development and revamping of policies and programs, provides direct feedback on the system of care, and assists in the development of priorities for the CoC in serving individuals and families experiencing homelessness to better address barriers and service needs. We support the OAEH's priorities on decreasing chronic homelessness, reducing unsheltered homelessness, racial equity, and incorporating the voices of people with lived experience into policies and programs.

Please accept this letter as a sign of our commitment to this community as well as our support for the OAEH as we work to end homelessness.

Sincerely,



Jennifer Barnes

Chair, Every Voice Counts Council

I, Missey Hayward, Chair of the Continuum of Care certify that Jennifer Barnes is the current working Chair of the Continuum of Care's Lived Experience Council (Every Voice Counts).





9/5/2024

Meleah Spencer
 The Kitchen, Inc.
 730 N Glenstone Ave
 Springfield, MO 65802

RE: Annual On-Site Monitoring of HUD CoC Grant – CoC PSH - Springfield

Dear Meleah,

The City of Springfield, as lead agency for the Ozarks Alliance to End Homelessness (OAEH), is required to monitor all HUD – CoC Grantees at least annually to ensure grantees are not out of compliance with policies and procedures set forth by HUD and the OAEH. This annual monitoring provides the opportunity for agencies and the HUD – CoC Administrative Team to determine any areas of improvement or needed technical assistance.

The HUD – CoC Administrative Team monitored the CoC PSH grant (MO0024L7P002215), including on-site financial monitoring and review of the Annual Monitoring Checklist on August 30th, 2024. Below is a summary of the monitoring and recommended areas for improvement. Attached to this email are documents from the file review, for your records.

Financial Requirements

Printed e-LOCCS report available	Satisfactory - No Areas of Concern
Draw requests verified to invoices	Satisfactory - No Areas of Concern
Payment of invoices cleared	Satisfactory - No Areas of Concern
Verification of timeliness of draws	Satisfactory - No Areas of Concern
Within 10% variance of funding remaining to grant period remaining	Satisfactory – No Areas of Concern
Documentation of match	Satisfactory - No Areas of Concern

Program Requirements

HMIS Notice publicly posted	Satisfactory - No Areas of Concern
Printed HMIS Report of clients served grant year to date	Satisfactory - No Areas of Concern
APR for most recently completed grant year	Satisfactory - No Areas of Concern
Signed Grant Agreement for current grant year	Satisfactory - No Areas of Concern



Client File Requirements

Files have all required documentation and signatures	Satisfactory
Files are organized and consistent	Satisfactory

Agency Requirements

Standard Operating Procedures	Satisfactory – No Areas of Concern.
Written Policies Addressing:	
Housing First	Satisfactory – No Areas of Concern
VAWA	Satisfactory – No Areas of Concern
Program eligibility and services	Satisfactory – No Areas of Concern
Client intake	Satisfactory – No Areas of Concern
Confidentiality of client records	Satisfactory – No Areas of Concern
Client record keeping	Satisfactory – No Areas of Concern

We appreciate the time and assistance your staff provided during the monitoring and provide throughout the year as they assist individuals experiencing homelessness in our community.

Please don't hesitate to reach out with any questions.

Thank you,

Emily Fessler
 Continuum of Care Director
 Community Partnership of the Ozarks

CC: Bob Atchley, City of Springfield
 Glenda Troop, City of Springfield
 Pam Smith, U.S. Department of Housing & Urban Development

OAEH Annual Monitoring Summary: HUD CoC Grants

Agency: **The Kitchen Inc** Grant Name: **PSH - Permanent Supportative Housing**

Grant #: **MO0024L7P002215** Start/End Dates: **10/1/23 - 9/30/24**

New/Renewal Grant: **Renewal** Monitoring Date/Time: **Friday, 8/30/24 10 am**

Award amount: **\$146,282** Remaining Balance:

Local HUD CoC Administrative Team Member(s) Present:
Blenda Troop

Agency Staff Present:
Dee Bell, George Bufford-Stark
Kyln Verbeck

Financial Requirements	S / NI / AC	Notes
Printed e-LOCCS report available of GTD	S	
Draw requests verified to invoices	S	
Payment of invoices cleared	S	
Verify timeliness of draws/invoices	S	
Within 10% variance of funding spent to grant period remaining	S	<i>32k (22%) remaining + 2 months time so mostly on target.</i>
Match Documentation	S	(indicates grant/fiscal year & if in-kind match, have MOU with 3rd party)

Agency Requirements		
Standard Operating Procedures		
Written policies addressing		
Confidentiality of client records		
Client intake		
Client record keeping		
Program eligibility and services		
Housing First		

Available for review

On-Site / Virtual
form updated 12/2023

S = Satisfactory
NI = Needs Improvement
AC = Area of Concern

Ozarks Alliance to End Homelessness

HUD CoC Grant Project Annual Monitoring Checklist

Agency Name: The Kitchen, Inc.

Grant Number: MO 0024 L7P 002215

Grant Name: CoC PSH

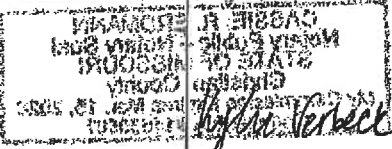
Start/End Dates: 10-1-23 | 9-30-24

New/Renewal Grant: Renewal

Award Amount: \$1,146,282

Remaining Balance: \$32,191.46

Annual Monitoring Completion Date: 08/23/2024

Category	Complete (S / NI / AC)	Notes	1 st Agency Staff Reviewer Signature	2 nd Agency Staff Reviewer Signature
Program Requirements				
APR for current grant year (since last monitoring)	S		Kylin Verbeck	D.P.B.
Signed Grant Agreement	S		Kylin Verbeck	D.P.B.
HMIS Mandatory Collection Notice is posted at Intake/data entry location	S		Kylin Verbeck	D.P.B.
Available HMIS Report of all clients served during current grant year	S		Kylin Verbeck	D.P.B.
Client File Requirements				
Files reviewed have necessary required documentation	S	(See Client File Checklist)	Kylin Verbeck	D.P.B.
Files are organized & consistent	S		Kylin Verbeck	D.P.B.
Agency Requirements				
Completed Environmental Review	S		Kylin Verbeck	D.P.B.
Standard Operating Procedures	S		Kylin Verbeck	D.P.B.
Written policies addressing: <ul style="list-style-type: none"> • Client Intake • Confidentiality • Client Record Keeping • Program Eligibility • Grievance • Housing First 	S		Kylin Verbeck	D.P.B.

S = Satisfactory NI = Needs Improvement AC = Area of Concern

*Note: Client File Checklist can be found in the OAEH Annual Monitoring Guide

Ozarks Alliance to End Homelessness

Annual Monitoring Signature Page

Agency: The Kitchen, Inc.

Grant Number: MO 00 24 L 7 P 00 2215

The undersigned does, by his/her oath solemnly swear and affirm that he/she is the Executive Director or Authorized Representative of The Kitchen, Inc. and as such officer or representative of such entity does solemnly swear and affirm that the above Annual Monitoring Checklist is true and complete.

By: Meliah Spencer

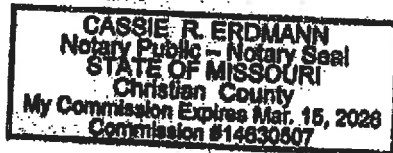
Printed Name: Meliah Spencer

Title: CEO, The Kitchen Inc.

On this 22 day of August, 2024, before me, the undersigned notary, personally appeared Meliah Spencer, personally known to me, or proved to me through identification documents and who swore or affirmed to me that the contents of the documents are truthful and accurate to the best of his/her knowledge and belief.

Cassie R. Erdmann

Notary Public



Once fully executed and notarized, a scanned version of this document may be submitted electronically to the OAEH via email. If submitted as such, the undersigned agrees that the signature is to be treated as an original signature and the document (in the form of a photocopy, PDF, or other electronic form) is to be treated as an original document with the same legal effect and enforceability as the original signed document. Regardless, the OAEH in its sole and absolute discretion reserves the right to request an original signed hard copy of the documents as it deems necessary. The undersigned is responsible for retaining an original signed hard copy in his/her files.

Approved By: OAEH Executive Board
Effective Date: February 15, 2024
Prepared By: OAEH Rank & Review Committee

Policy: This policy is adopted under the authority of the local Continuum of Care (CoC) for Springfield/Greene, Christian, and Webster Counties, commonly referred to as the Ozarks Alliance to End Homelessness (OAEH).

Purpose: Design, operate, and follow a collaborative and public process for the solicitation, development, and approval of CoC Program applications for submission in response to the CoC Program NOFO (Notice of Funding Opportunity) published by the U.S Department of Housing and Urban Development (HUD).

Standard: The OAEH is responsible for promoting the community-wide commitment to the goal of ending homelessness through strategic planning, system change, program development, and performance-based prioritization of funds.

Scope: Homeless Provider Agencies, Community Stakeholders, Recipient(s) and Subrecipient(s) of CoC Program funds, the HMIS Lead, and the CoC Collaborative Applicant.

Authority For Code: Homeless Emergency Assistance and Rapid Transition to Housing (HEARTH) Act CoC Program regulatory statutes 24 Code of Federal Regulations (CFR) parts 578.9, 578.11, 578.13, 578.15, 578.17, 578.19, 578.21 and other such parts as applicable.

Responsibilities:

1. HOUSING AND SUPPORTIVE SERVICES NETWORK (OAEH) – THE COC

As outlined in the CoC Governance Charter, the OAEH is to provide a coordinated and comprehensive community planning process to implement a Continuum of Care (CoC) for individuals and families who are at-risk or experiencing homelessness and to prevent returns to homelessness.

A role administered by the OAEH is preparation of the CoC Program grant application on behalf of MO-600 CoC Springfield/Greene, Christian, Webster Counties, Missouri. This policy outlines the process and criteria in ranking and rating renewal and new project applications requesting funds under the CoC Program 24 CFR Part 578.

MO-600 CoC Greene/Christian/Webster County, Missouri
CoC PROGRAM APPLICATION RATING AND RANKING PROCESS

2. PREPARING THE COC PROGRAM GRANT APPLICATION

OAEH (the CoC)

The OAEH is charged with designing, operating, and following a collaborative process for the development of applications, and approving the submission of applications in response to a NOFO published by HUD under part 578.19.

OAEH will establish priorities for funding projects in the geographic area of MO-600 CoC.

On behalf of the City of Springfield, the CoC Collaborative Applicant will collect, combine, and submit the required application information from all applicants and for all projects within the CoC's geographic area that the CoC has selected for funding. The CoC Collaborative Applicant will also apply for CoC Planning funds.

To be eligible, all agencies applying for CoC funding need to have an active SAM registration, UEI, and no current debarments and/or suspensions.

3. REQUEST FOR PROPOSAL AND RECORDKEEPING

CoC Collaborative Applicant

The CoC Collaborative Applicant will prepare and publish a Request for Letters of Intent (LOI) to Submit; LOI Request will include timeline for required trainings (as needed), due date of applications, date of ranking/rating, and scoring criteria for projects. The LOI Request will be a public announcement using email and posted on the CoC Collaborative Applicant website.

The CoC Collaborative Applicant will convene the CoC Executive Board-designated NOFO Committee to complete the rating and ranking of all applications submitted and approve the final Project Priority List in the CoC Consolidated Application. The NOFO Committee will review all new and renewal applications to validate the summary of scores prior to developing the Project Priority List. The CoC Collaborative Applicant will follow all HUD guidelines for public posting and notification.

Records supporting the grant application process will be retained for five (5) years following the HUD grant award announcement and will include the actual project application, the Project Rating Tool results, a summary of all project application scores, ranking/rating results, and letters or other communication regarding acceptance or rejection of project applications.

MO-600 CoC Greene/Christian/Webster County, Missouri
CoC PROGRAM APPLICATION RATING AND RANKING PROCESS

4. CODE OF CONDUCT AND RECUSAL PROCESS

The implementation of a Code of Conduct for the OAEH, inclusive of the Chair, Co-Chair, Workgroup, and associated Subcommittees, is an essential element that supports the inclusive, collaborative, and objective goals of the OAEH. *[CoC Program 24 CFR 578.95]* See Appendix A for OAEH Code of Conduct, as referenced in the OAEH Governance Charter.

5. RENEWAL/EXPANSION RATING AND RANKING PROCESS

OAEH NOFO Committee

The Committee is responsible for:

- a) Review Annual Performance Report (APR) outcomes for all CoC Program projects.
- b) Establish priorities for funding projects in alignment with the OAEH review of latest PIT/HIC reporting on homeless demographics and housing gaps analysis. The CoC will determine priority of projects per application year.
- c) Review projects with non-compliance and/or outstanding on-site monitoring issues and consider reallocation of project funds in accordance with OAEH Reallocation Policy.
- d) Review renewal project applications to ensure threshold requirements have been met. The CoC Collaborative Applicant will provide data and reporting to complete the Renewal/Expansion Project Rating Tool.
- e) Review expansion project applications that seek to expand existing projects to ensure threshold requirements have been met.
- f) Project applications meeting threshold requirements will be rated on performance criteria that establish benchmark outcomes to drive system-level performance outcomes. The scoring points are full points for meeting threshold review and/or achieving the performance measurement outcome, with partial or zero points for some measurements where the project may not have the ability to fully drive the outcome.
- g) Rank projects in order of priority for funding, with the highest priority project being #1 and the lowest priority project for funding being the last number in the CoC Program Project Priority List.
- h) Approve the final project applications for submittal in the CoC Consolidated Plan.
- i) Authorize the CoC Collaborative Applicant to notify in writing Applicants/Subrecipient Agencies on decision to “accept” or “reject” project applications.

For template of the scoring tool, see Appendix B, Renewal/Expansion Project Rating Tool.

MO-600 CoC Greene/Christian/Webster County, Missouri
CoC PROGRAM APPLICATION RATING AND RANKING PROCESS

6. FIRST YEAR RENEWAL RATING AND RANKING PROCESS

OAEH NOFO Committee

The Committee is responsible for:

- a) Reviewing all First Year Renewal Programs, to be placed in Tier 1 if benchmarks are reached as noted in the First Year Renewal Project Rating Tool.
- b) Establish priorities for funding projects in alignment with the OAEH review of latest PIT/HIC reporting on homeless demographics and housing gaps analysis. The CoC will determine priority of projects per application year.
- c) Review renewal project applications to ensure threshold requirements have been met. The CoC Collaborative Applicant will provide data and reporting to complete the First Year Renewal Project Rating Tool.
- d) Project applications meeting threshold requirements will be rated on performance criteria that establish benchmark outcomes to drive system-level performance outcomes.
- e) Rank projects in order of priority for funding, with the highest priority project being #1 and the lowest priority project for funding being the last number in the CoC Program Project Priority List.
- f) Approve the final project applications for submittal in the CoC Consolidated Plan.
- g) Authorize the CoC Collaborative Applicant to notify in writing Applicants/Subrecipient Agencies on decision to “accept” or “reject” project applications.

For template of the scoring tool, see Appendix C, First Year Renewal Project Rating Tool.

7. NEW PROJECT RATING AND RANKING PROCESS

OAEH NOFO Committee

- a) Review new project applications to ensure threshold requirements have been met. The CoC will determine priority of projects per application year.
- b) Score capacity of Applicant/Subrecipient Agency to carry-out the proposed HUD- project, using approved new project scoring tool.
- c) Rank projects in order of priority for funding, with the highest priority project being #1 and the lowest priority project for funding being the last number in the CoC Program Project Priority List.
- d) Approve the final project applications for submittal in the CoC Consolidated Plan.
- e) Authorize the CoC Collaborative Applicant to notify in writing Applicants/Subrecipient Agencies on decision to “accept” or “reject” project applications.

For template of the scoring tool, see Appendix D, New Project Rating Tool

MO-600 CoC Greene/Christian/Webster County, Missouri
CoC PROGRAM APPLICATION RATING AND RANKING PROCESS

8. REALLOCATION PROCESS

OAEH NOFO Committee

Reallocation, as outlined in the OAEH Reallocation Policy, is the process the CoC uses to shift funds to create one or more new projects or expand existing projects within the annual renewal demand (ARD) for CoC Program funds. Providers are encouraged to apply for new projects through reallocation of existing project funds.

The CoC will determine priority of projects per application year. During the comprehensive review of renewal projects, the NOFO Committee will use the scoring criteria and selection priorities to determine the extent to which each project is still necessary and addresses priorities based on System Performance Measurement (SPM) outcomes, housing gaps analysis, and homeless demographic data collected during Point-in-Time and from CoC-validated community data. The NOFO Committee may recommend reallocation of funds to the CoC Collaborative Applicant when reallocations would reduce homelessness, address an underserved homeless population, or in the event of low-performing projects.

See Appendix E, OAEH Reallocation Policy.

9. PROJECT RANKING PROCESS AND PROJECT PRIORITY LISTING

OAEH NOFO Committee

The NOFO Committee is responsible for:

- a) Review proposed project scores.
- b) Rank projects in order of priority for funding, with the highest priority project being #1 and the lowest priority project for funding being the last number in the CoC Program Project Priority List.
- c) Approve the final project applications for submittal in the CoC Consolidated Application.
- d) Authorize the CoC Collaborative Applicant to notify in writing each agency of Final Project Application Acceptance, Reductions, Rejections, and Rankings, with accepted applications invited to submit in e-snaps.
- e) Publish rankings as dictated by HUD CoC NOFO timeline and requirements.
- f) Present Consolidated Application for CoC Approval at OAEH Executive Board Meeting.

Supportive Services Projects - The CoC prioritizes beds; therefore, all new Supportive Service Only (SSO) projects, including Coordinated Entry and HMIS, are to be ranked in Tier 2, unless determined to be a CoC priority approved by the OAEH Executive Board.

Safe Haven Projects – New Safe Haven (SH) projects are not currently eligible for HUD CoC funding. In the event they become eligible, SH projects are to be ranked in Tier 2.

MO-600 CoC Greene/Christian/Webster County, Missouri
CoC PROGRAM APPLICATION RATING AND RANKING PROCESS

10. APPEAL PROCESS

The project sponsor agency (recipient/subrecipient) may bring forward concerns to the OAEH NOFO Committee regarding the written decision for selection. Concerns will be reviewed on a case-by-case basis by OAEH NOFO Committee.

- a) The project sponsor agency will submit to the OAEH NOFO Committee a written appeal within five business days of the ranking decision notification. The appeal will include supporting information as to why the ranking decision should be reconsidered.
- b) The OAEH NOFO Committee will reconvene to receive and review the appeal statement.
- c) The project sponsor agency will attend the meeting to answer questions the OAEH NOFO Committee may have in reviewing the appeal.
- d) The OAEH NOFO Committee will make a decision, which will be sent to the applicant in writing. Further appeals, if needed following the decision of the OAEH NOFO Committee, should be made to the CoC Lead Applicant. Following resolution, the CoC Collaborative Applicant will proceed with filing the CoC Program application in accordance with this policy and the determination of the OAEH NOFO Committee and/or CoC Lead Applicant.

11. GRANT AWARD

CoC Collaborative Applicant Notification

Upon HUD award announcement, the CoC Collaborative Applicant will notify selected applicants of the pending award. HUD will issue grant agreements in accordance with 24 CFR part 578.23.

Project Implementation

Technical assistance for project implementation will be provided by HUD.

APPENDICES

- Appendix A: OAEH Code of Conduct and Recusal
- Appendix B: Renewal/Expansion Project Rating Tool
- Appendix E: First Year Renewal Rating Tool
- Appendix D: New Project Rating Tool
- Appendix E: OAEH Reallocation Policy

MO-600 CoC Greene/Christian/Webster County, Missouri
CoC PROGRAM APPLICATION RATING AND RANKING PROCESS

APPENDIX A

OAEH Code of Conduct and Recusal

In accordance with HUD regulations, no member may participate in or influence discussions or resulting decisions concerning the award of a grant or other financial benefits to the organization that the member represents. Therefore, any individual participating in or influencing decision-making must identify actual or perceived conflicts of interest as they arise and comply with the spirit of this policy. Individuals with a conflict of interest should abstain from discussion and abstain from voting on any issue in which they have a conflict. An individual with a conflict of interest, who is also the committee chair, shall yield that position during discussion and abstain from voting on the item.

Written conflict of interest disclosure statements will be provided by each member annually or upon membership approval. This form must be updated on a yearly basis, and members will not be able to vote until the statement is on file. All voting members shall have the right to recuse themselves from voting on a matter without providing an excuse.

MO-600 CoC Greene/Christian/Webster County, Missouri
CoC PROGRAM APPLICATION RATING AND RANKING PROCESS

APPENDIX B

RENEWAL/EXPANSION PROJECT RATING TOOL
 Performance-based project rating and ranking in support of the CoC System Performance Outcomes

CoC Ranking Date: _____ # Of Participants (Q5a): _____
 Performance Period: _____ # Of Households (Q8a): _____

Project Name: _____

Project Type: _____

Project Type = TH for Transitional Housing; SH for Safe Haven; RRH for Rapid Rehousing; and PSH for Permanent Supportive Housing

Applicant Name: _____

Subrecipient Agency Name: _____

CoC Program Funding Request: _____ **Total Project Score (52 points):** _____

Previous CoC Awarded Amount: _____

APPLICATION NARRATIVE RATING		15 POINTS
A.	Project participates in the CoC HMIS and CES, compliant with CoC Policies and Procedures and HUD Coordinated Entry Notice (Yes = 3 points, No = 0 points)	
B.	Project agency attended 75% or more of quarterly OAEH General Membership meetings during the last calendar year (Yes = 3 points, No = 0 points)	
C.	Project implements Housing First principles, including no preconditions or barriers to entry except as required by funding sources, and provision of necessary supports to maintain housing and prevent a return to homelessness (Yes = 3 points, No = 0 points)	
D.	Project addresses the unique needs of underserved and marginalized populations by offering relevant services to participants and ensuring program staff and other personnel are well-equipped to deliver such services. Describe initiatives and components including, but not limited to, communication/marketing, staff training, lived experience integration, and partnerships developed and implemented to further these efforts (Yes = 3 points, No = 0 points)	
E.	Project aligns with priorities identified in the CoC's OAEH <i>Strategic Plan and OAEH Strategic Action Plan</i> (1.5 points)	
F.	Project aligns with the federal priorities identified in this NOFO and <i>ALL IN: The Federal Strategic Plan to Prevent and End Homelessness for 2022 to 2025</i> (1.5 points)	
Provide an executive summary of any barriers and/or challenges the project faced in the last year. (This summary required but not scored)		

APPLICANT AND SUBRECIPIENT AGENCY (IF ANY) FINANCIAL RATING		10 POINTS
G.	Applicant is effectively utilizing HUD CoC funds. Includes satisfactory drawdowns and performance for existing HUD CoC grant as evidenced by CoC quarterly monitoring throughout the grant term (Yes both = 3 points (1.5 points for drawdown, 1.5 points for performance) No = 0 points)	

MO-600 CoC Greene/Christian/Webster County, Missouri
CoC PROGRAM APPLICATION RATING AND RANKING PROCESS

H.	Acceptable HUD audit of Applicant and Subrecipient (if any) since the last NOFO cycle. Audit does not contain indications of material, performance, financial, or accounting problems Audit Not Applicable = 3 points Yes, Audit was Conducted, No Findings = 3 points Yes, Audit was Conducted, Corrective Action Plan was Submitted and/or Approved = 3 points Yes, Audit was Conducted but Corrective Action Plan was not Submitted by Deadline = 0 points	
I.	Applicant and Subrecipient (if any) has 25% match commitments that satisfy CoC Program Rule requirements for source and amount (Yes = 2 points, No = 0 points)	

PROJECT PERFORMANCE MEASUREMENT OUTCOMES (RENEWAL)		27 POINTS
J.	Reduce Length of Time Homeless (4 points) RRH: On average participants spend 45 days or less from Project Start to Housing Move-In date (APR Q22c) 4 points = 45 or less days 3 points = 46 – 53 days 2 points = 54 – 65 days 1 point = 66 or more days PSH: On average participants spend 80 days or less from Project Start to Housing Move-In date (APR Q22c) 4 points = 80 or less days 3 points = 81 – 90 days 2 points = 91 – 100 days 1 point = 101 or more days	
K.	Reduce Returns to Homelessness (4 points) RRH, PSH: Percent of participants return to homelessness within 24 months of exit to PH (SPM 2 – Run in HMIS) 4 points = up to 3% 3 points = 4-5% 2 points = 6% 1 point = 7% or above	
L.	Increased Earned Income: Adults Increase from Start to Latest Status/Annual Assessment (Stayers) (1 point) RRH: Minimum 25% of participants with new or increased earned income (APR Q19a1) PSH: Minimum 25% of participants with new or increased earned income (APR Q19a1)	
M.	Increased Earned Income: Adults Increase from Start to Latest Status/Annual Assessment (Leavers) (1 point) RRH: Minimum 25% of participants with new or increased earned income (APR Q19a2) PSH: Minimum 25% of participants with new or increased earned income (APR Q19a2)	
N.	Increased Earned Income: Change in Adults Earned Income During the Reporting Period (2 points) RRH: Minimum 25% of participants with new or increased earned income (HMIS Monitoring Report) PSH: Minimum 25% of participants with new or increased earned income (HMIS Monitoring Report)	
O.	Increased Any Income: Adults Increase from Start to Latest Status/Annual Assessment (Stayers) (1 point) RRH: Minimum 25% of participants with new or increased any income (APR Q19a1) PSH: Minimum 25% of participants with new or increased any income (APR Q19a1)	
P.	Increased Any Income: Adults Increase from Start to Latest Status/Annual Assessment (Leavers) (1 point) RRH: Minimum 25% of participants with new or increased any income (APR Q19a2) PSH: Minimum 25% of participants with new or increased any income (APR Q19a2)	
Q.	Increased Non-Cash Benefits: Change in Adults Non-Cash Benefits During the Reporting Period (2 points) RRH: Minimum 25% of participants with new or increased any income (HMIS Monitoring Report) PSH: Minimum 25% of participants with new or increased any income (HMIS Monitoring Report)	

MO-600 CoC Greene/Christian/Webster County, Missouri
CoC PROGRAM APPLICATION RATING AND RANKING PROCESS

R.	<p>Increase Access to Permanent Housing (4 points) RRH: Percent of people exit program to permanent housing (Q23c PH Dest / Q5a Leavers)</p> <p style="padding-left: 40px;">4 points = 80% and above 3 points = 65% - 79% 2 points = 50% - 64% 1 point = 35% - 49% 0 points = 34% and below</p> <p>PSH: Percent of people retain PSH or exit to other permanent housing (Q23c PH Dest + Q5a Stayers / Q5a Total Persons Served)</p> <p style="padding-left: 40px;">4 points = 95% and above 3 points = 80% - 94% 2 points = 65% - 79% 1 point = 50% - 64% 0 points = 49% and below</p>	
S.	<p>HMIS Data Quality: Timeliness (2 points) 75% of data entered within 0 to 3 days of project start date (ICA Custom Report)</p>	
T.	<p>De-obligation 10% or more of HUD funds Recent project grant term 10% or more of total HUD funds recaptured by HUD at grant term</p> <p style="padding-left: 40px;">10%-25% = minus 1 point 26%-50% = minus 2 points 51% or more = minus 3 points</p>	
U.	<p>Annual CoC Monitoring Score (2 point) No Concerns or Concerns and/or Findings resolved within 30 days of monitoring results notification</p>	
V.	<p>CES Compliance and Participation: 1.5 pts each = 3 points total RRH, PSH: All referrals come from Coordinated Entry System (1.5 pts) RRH, PSH: Program is represented at CoC Case Conferencing in accordance with OAEH CES Policies & Procedures at a rate of at least 75% per quarter (1.5 pts)</p>	

MO-600 CoC Greene/Christian/Webster County, Missouri
CoC PROGRAM APPLICATION RATING AND RANKING PROCESS

APPENDIX C

FIRST TIME RENEWAL RATING TOOL
 Performance-based project rating and ranking in support of the CoC System Performance Outcomes

CoC Ranking Date: _____ # Of Participants (Q5a):
 Performance Period: _____ # Of Households (Q8a):

Project Name: _____

Project Type: _____

Project Type = TH for Transitional Housing; SH for Safe Haven; RRH for Rapid Rehousing; and PSH for Permanent Supportive Housing

All First-Year Renewal Projects can be placed into Tier 1 if at least 7 out of 10 benchmarks are reached in the Narrative and Financial Section. The Performance Section is not included in the benchmarks rating but is required if the project has enough implementation data at the time of scoring.

Applicant Name: _____

Subrecipient Agency Name: _____

CoC Program Funding Request: _____

Previous CoC Awarded Amount: _____

APPLICATION NARRATIVE RATING		8 Yes Possible
A.	Project participates in the CoC HMIS and CES, compliant with CoC Policies and Procedures and HUD Coordinated Entry Notice (Yes or No)	
B.	Project agency attended 75% or more of quarterly OAEH General Membership meetings during the last calendar year (Yes or No)	
C.	Project implements Housing First principles, including no preconditions or barriers to entry except as required by funding sources, and provision of necessary supports to maintain housing and prevent a return to homelessness (Yes or No)	
D.	Project addresses the unique needs of underserved and marginalized populations by offering relevant services to participants and ensuring program staff and other personnel are well-equipped to deliver such services. Describe initiatives and components including, but not limited to, communication/marketing, staff training, lived experience integration, and partnerships developed and implemented to further these efforts (Yes or No)	
E.	Project aligns with priorities identified in the CoC's OAEH <i>Strategic Plan and OAEH Strategic Action Plan</i> (Yes or No)	
F.	Project aligns with the federal priorities identified in this NOFO and <i>ALL IN: The Federal Strategic Plan to Prevent and End Homelessness for 2022 to 2025</i> (Yes or No)	
G.	CES Compliance and Participation: RRH, PSH: All referrals come from Coordinated Entry System (Yes or No) RRH, PSH: Program is represented at CoC Case Conferencing in accordance with OAEH CES Policies & Procedures at a rate of at least 75% per quarter (Yes or No)	
Provide an executive summary of any barriers and/or challenges the project faced in the last year. (This summary required but not scored)		

MO-600 CoC Greene/Christian/Webster County, Missouri
CoC PROGRAM APPLICATION RATING AND RANKING PROCESS

Provide narrative around when contract was executed and when eLOCCS access was granted. **(This is required but not scored)**

APPLICANT AND SUBRECIPIENT AGENCY (IF ANY) FINANCIAL RATING		2 Yes Possible
H.	Applicant is effectively utilizing HUD CoC funds. Includes satisfactory drawdowns and performance for existing HUD CoC grant as evidenced by CoC quarterly monitoring throughout the grant term (Yes both = 3 points (1.5 points for drawdown, 1.5 points for performance) No = 0 points)	
I.	Applicant and Subrecipient (if any) has 25% match commitments that satisfy CoC Program Rule requirements for source and amount (Yes or No)	

PROJECT PERFORMANCE MEASUREMENT OUTCOMES BASED ON PROJECT IMPLEMENTATION RESULTS AT TIME OF SCORING		
This section is required if applicable but is not included in the 7 out of 10 benchmark scoring.		
J.	Reduce Length of Time Homeless (4 points) RRH: On average participants spend 45 days or less from Project Start to Housing Move-In date (APR Q22c) 4 points = 45 or less days 3 points = 46 – 53 days 2 points = 54 – 65 days 1 point = 66 or more days PSH: On average participants spend 80 days or less from Project Start to Housing Move-In date (APR Q22c) 4 points = 80 or less days 3 points = 81 – 90 days 2 points = 91 – 100 days 1 point = 101 or more days	
K.	Increased Earned Income: Adults Increase from Start to Latest Status/Annual Assessment (Stayer) (1 point) RRH: Minimum 25% of participants with new or increased earned income (APR Q19a1) PSH: Minimum 25% of participants with new or increased earned income (APR Q19a1)	
L.	Increased Earned Income: Adults Increase from Start to Latest Status/Annual Assessment (Leaver) (1 point) RRH: Minimum 25% of participants with new or increased earned income (APR Q19a2) PSH: Minimum 25% of participants with new or increased earned income (APR Q19a2)	
M.	Increased Earned Income: Change in Adults Earned Income During the Reporting Period (2 points) RRH: Minimum 25% of participants with new or increased earned income (HMIS Monitoring Report) PSH: Minimum 25% of participants with new or increased earned income (HMIS Monitoring Report)	
N.	Increased Any Income: Adults Increase from Start to Latest Status/Annual Assessment (Stayer) (1 point) RRH: Minimum 25% of participants with new or increased any income (APR Q19a1) PSH: Minimum 25% of participants with new or increased any income (APR Q19a1)	
O.	Increased Any Income: Adults Increase from Start to Latest Status/Annual Assessment (Leaver) (1 point) RRH: Minimum 25% of participants with new or increased any income (APR Q19a2) PSH: Minimum 25% of participants with new or increased any income (APR Q19a2)	
P.	Increased Non-Cash Benefits: Change in Adults Non-Cash Benefits During the Reporting Period (2 points) RRH: Minimum 25% of participants with new or increased any income (HMIS Monitoring Report) PSH: Minimum 25% of participants with new or increased any income (HMIS Monitoring Report)	
Q.	Fund Utilization: Program Implementation on Track to Expend Funds by End of Grant Year (4 points) % expended based on pro-ration of program year progress (Yes = 2 points) (No = 0 points) Request For Funds made in first 3 months of implementation (Yes = 2 points) (No = 0 points)	
R.	Program Implementation: Total Persons Served Who Moved into Housing (4 points) New RRH, PSH Rent Subsidy Program: 30% at 2-months, 60% at 4-months, 90% at 6-months (Q8a)	

MO-600 CoC Greene/Christian/Webster County, Missouri
CoC PROGRAM APPLICATION RATING AND RANKING PROCESS

S.	HMIS Data Quality: Timeliness per HMIS Agency Agreement (2 points) 75% of data entered within 0 to 3 days of project start date (ICA Custom Report)	
T.	HMIS Data Quality: Complete and Accurate (2 points) Null/missing below 2% on all HMIS data elements - APR 6a, 6b, 6c, 6d	

APPENDIX D

NEW PROJECT RATING TOOL
 Performance-based project rating and ranking in support of the CoC System Performance Outcomes

CoC Ranking Date: _____ # Of Participants: _____
 Performance Period: _____ # Of Households: _____

Project Name: _____

Project Type: _____

Project Type = TH for Transitional Housing; SH for Safe Haven; RRH for Rapid Rehousing; and PSH for Permanent Supportive Housing

Applicant Name: _____

Subrecipient Agency Name: _____

CoC Program Funding Request: _____ **Total Project Score (50 points):** _____

Total Project Score (w/Acq/Rehab/Con) (58 points): _____

APPLICATION NARRATIVE RATING		18 POINTS
A.	Project describes experience or intent to participate in the CoC HMIS and Coordinated Entry System compliant with CoC Policies and Procedures and HUD Coordinated Entry Notice (Yes = 3 points, No = 0 points)	
B.	Project agency attended 75% or more of quarterly OAEH General Membership meetings during the last calendar year (Yes = 3 points, No = 0 points)	
C.	Project describes experience with or intent to implement Housing First principles, including no preconditions or barriers to entry except as required by funding sources, and provision of necessary supports to maintain housing and prevent a return to homelessness (Yes = 3 points, No = 0 points)	
D.	Project addresses the unique needs of underserved and marginalized populations by offering relevant services to participants and ensuring program staff and other personnel are well-equipped to deliver such services. Describe initiatives and components including, but not limited to, communication/marketing, staff training, lived experience integration, and partnerships developed and implemented to further these efforts (Yes = 3 points, No = 0 points)	
E.	Project aligns with priorities identified in the CoC's OAEH <i>Strategic Plan and OAEH Strategic Action Plan</i> (1.5 points)	
F.	Project aligns with the federal priorities identified in this NOFA and <i>ALL IN: The Federal Strategic Plan to Prevent and End Homelessness for 2022 to 2025</i> . (1.5 points)	
G.	Applicant and Subrecipient (if any) describes rapid implementation of the project to begin housing the first participant in 180 days or less following HUD grant award (Yes=2 points, No=0 points)	
H.	Describe the financial capacity to support project's long-term sustainability (1 point)	

MO-600 CoC Greene/Christian/Webster County, Missouri
CoC PROGRAM APPLICATION RATING AND RANKING PROCESS

APPLICANT AND SUBRECIPIENT AGENCY (IF ANY) ACQ. /REHAB. /NEW CONS. (IF APPLICABLE)		8 POINTS
I.	Describe Applicant and Subrecipient's (if any) detailed construction schedule and project's complete budget containing the project milestones, activities, other funding sources, and deliverables. (2 points)	
J.	Applicant and Subrecipient (if any) indicates site control measures that have been taken regarding the property that will become the site. (2 points)	
K.	Are all current zoning and property ownership requirements met for the proposed project? Yes, includes a location map with appropriate zoning for project and proof of ownership (2 points) No, but has described what steps will be taken to ensure compliance with zoning requirements and property ownership (1 point) No, Applicant has not provided information on zoning compliance or property ownership (0 points)	
L.	Applicant and Subrecipient (if any) have indicated the total number of units that will be added to the local Continuum of Care system upon the completion of the acquisition, rehabilitation, or new construction. (2 points)	

APPLICANT AND SUBRECIPIENT AGENCY (IF ANY) FINANCIAL RATING		9 POINTS
M.	Describe Applicant and Subrecipient (if any) experience in effectively utilizing federal funds in accordance with 2 CFR 200, to include HUD grants and other funding (2 points)	
N.	Acceptable HUD audit of Applicant and Subrecipient (if any) since the last NOFO cycle. Audit does not contain indications of material, performance, financial, or accounting problems Audit Not Applicable = 2 points Yes, Audit was Conducted, No Findings = 2 points Yes, Audit was Conducted, Corrective Action Plan was Submitted and/or Approved = 2 points Yes, Audit was Conducted but Corrective Action Plan was not Submitted by Deadline = 0 points	
O.	Applicant or Subrecipient (if any) provides 25% match commitment that satisfies CoC Program Rule 24 CFR Part 578.73 requirement that includes source and amount (2 points)	
P.	Budget costs are reasonable and allowable. Project is cost-effective when projected cost per person served is compared to CoC average within project type (2 points) CALCULATION METHODOLOGY: Total project cost (HUD \$ Request+25% match) divided by target number of participants.	
Q.	Project is dedicated to serve 100% special needs population under NOFO bonus project requirements (1 point)	

PROJECT DESIGN OF HOUSING AND SUPPORTIVE SERVICES		23 POINTS
R.	Severity of Needs (0-2 points) Applicant and Subrecipient (if any) demonstrate how the project will assist underserved populations to include persons with a history of victimization such as domestic violence, sexual assault; criminal histories; substance use disorders; mental health; or chronic homelessness	
S.	Housing Emphasis (0-2 points) Applicant and Subrecipient (if any) prioritize 75% or more of Federal CoC Program funds to provide housing activities, e.g., rent assistance, leasing units, acquisition, rehabilitation, and/or construction of affordable housing units	
T.	Reduce Length of Time Homeless (0-4 points) Applicant and Subrecipient (if any) describe how the project will house homeless populations to demonstrate a reduction in the length of time people experience homelessness	
U.	Successful Permanent Housing Placement and Reduced Returns to Homelessness (0-4 points) Applicant and Subrecipient (if any) describe the housing barriers experienced by the target population and demonstrates how the project will increase permanent housing placement and retention in housing	

MO-600 CoC Greene/Christian/Webster County, Missouri
CoC PROGRAM APPLICATION RATING AND RANKING PROCESS

V.	Increased Employment Income (0-3 points) Applicant and Subrecipient (if any) describe how the project will demonstrate assisting the population to increase employment income	
W.	Increased Mainstream Benefits (0-3 points) Applicant and Subrecipient (if any) describe how the project will demonstrate assisting the population to access mainstream benefits, including but not limited to SSI/SSDI, SNAP, Medicaid/Medicare	
X.	Increase access to healthcare through coordination with healthcare organizations (0-2 points) Applicant and Subrecipient (if any) identify partnerships with healthcare organizations to assist participant access to benefits and services	
Y.	Serves currently underserved populations (0-3 points) Applicant and Subrecipient (if any) describe how they will use project to address and serve populations currently underserved by local programming as identified through consultation with the local CoC	

Bonus Points		5 POINTS
Z.	Meets Continuum of Care Priorities (0-5 points) Project addresses community need through established Continuum of Care population and/or project type priorities. Projects that address multiple CoC priorities will receive bonus points based on the highest ranked priority. <ul style="list-style-type: none"> - Project addresses CoC priority #1 = 5 points - Project addresses CoC priority #2 = 4 points - Project addresses CoC priority #3 = 3 points - Project addresses CoC priority #4 = 2 points - Project addresses CoC priority #5 = 1 point - Project does not address CoC priorities = 0 points 	

MO-600 CoC Greene/Christian/Webster County, Missouri
CoC PROGRAM APPLICATION RATING AND RANKING PROCESS

APPENDIX E

Reallocation Policy

Background: The United States Department of Housing and Urban Development (commonly known as “HUD”) required that Continuums of Care (CoC) carefully evaluate and review all renewal projects and develop a reallocation process for projects funded with CoC funds. Reallocation is an important tool used by CoCs to make strategic improvements to their homelessness system. Through reallocation, the CoC can create new projects that are aligned with HUD’s goals, by eliminating projects that are underperforming or are more appropriately funded from other sources. Reallocation is particularly important when new resources are not available.

Policy Statement: Under the Homeless Emergency Assistance and Rapid Transition to Housing Act of 2009 (HEARTH), the HUD reallocation process allows CoC’s to fund new or existing projects by transferring all or part of funds from any existing CoC grant which is eligible for renewal to a new or existing project.

The Ozarks Alliance to End Homelessness (OAEH) monitors all programs through review of quarterly reports to determine agency capacity and ability to implement performance measure goals and objectives. All renewal projects are reviewed by the OAEH NOFO Committee. Part of this review looks at how the projects performed. During this process, a project could be considered for voluntary or involuntary reallocation.

An agency may apply for a voluntary reallocation of funds from one project to a different project. However, the OAEH may also find it necessary to consider an involuntary reallocation. A recommended involuntary reallocation from the OAEH NOFO Committee would require approval of the OAEH Executive Board. Approval of an involuntary reallocation would only come from the OAEH Executive Board after it has determined all reasonable attempts to resolve the concerns with the agency have failed. It is initially envisioned that an involuntary reallocation would be rare and would likely be a course of last resort. The OAEH does not take the involuntary reallocation process lightly.

The recommendation for voluntary or involuntary reallocation may be based on any one of the following HUD criteria and the overall score of the project evaluation.

- Outstanding obligation to HUD that is in arrears or for which a payment schedule has not been agreed upon;
- Audit finding(s) for which a response is overdue or unsatisfactory;
- History of inadequate financial management accounting practices;
- Evidence of untimely expenditures on prior award;
- History of other major capacity issues that have significantly impacted the operation of the project and its performance;
- Timeliness in reimbursing sub recipients for eligible costs. HUD will consider a project applicant as meeting this standard if it has drawn down grant funds at least once per month;
- History of serving ineligible persons, expending funds on ineligible costs, or failing to expend funds within statutorily established timeframes;
- History of non-compliance with the OAEH Coordinated Entry System Policies and Procedures; or,
- Programs did not consistently meet OAEH’s performance measures.

However, ranking near or at the bottom of performance measures or project evaluation scores will not lead automatically to involuntary reallocation.

RENEWAL/EXPANSION PROJECT RATING TOOL

Performance-based project rating and ranking in support of the CoC System Performance

Project Name:

2024 - SCG

Shelter Plus Care **Project Type:** PSH

#41 of

Participants (q5a)

& #28 of

Households

(q8a):

Applicant Name:

Missouri

Department of

Mental Health

Subrecipient Agency Name: OACAC

CoC Program

Funding Request:

\$223,232

Tota Project Score (52 Points)

APPLICATION NARRATIVE RATING

A.	Project participates in the CoC HMIS and CES, compliant with CoC Policies and Procedures and HUD Coordinated Entry Notice (Yes = 3 points, No = 0 points)
B.	Project agency attended 75% or more of quarterly OAEH General Membership meetings during the last calendar year (Yes = 3 points, No = 0 points)
C.	Project implements Housing First principles, including no preconditions or barriers to entry except as required by funding sources, and provision of necessary supports to maintain housing and prevent a return to homelessness (Yes = 3 points, No = 0 points)
D.	Project addresses the unique needs of underserved and marginalized populations by offering relevant services to participants and ensuring program staff and other personnel are well-equipped to deliver such services. Describe initiatives and components including, but not limited to, communication/marketing, staff training, lived experience integration, and partnerships developed and implemented to further these efforts (Yes = 3 points, No = 0 points)
E.	Project aligns with priorities identified in the CoC's OAEH <i>Strategic Plan and OAEH Strategic Action Plan</i> (1.5 points)
F.	Project aligns with the federal priorities identified in this NOFO and <i>ALL IN: The Federal Strategic Plan to Prevent and End Homelessness for 2022 to 2025</i> (1.5 points)

Provide an executive summary of any barriers and/or challenges the project faced in the last year. (This summary required but not scored)

APPLICANT AND SUBRECIPIENT AGENCY (IF ANY) FINANCIAL RATING

G.	Applicant is effectively utilizing HUD CoC funds. Includes satisfactory drawdowns and performance for existing HUD CoC grant as evidenced by CoC quarterly monitoring throughout the grant term (Yes both = 3 points (1.5 points for drawdown, 1.5 points for performance) No = 0 points)
H.	Acceptable HUD audit of Applicant and Subrecipient (if any) since the last NOFO cycle. Audit does not contain indications of material, performance, financial, or accounting problems Audit Not Applicable = 3 points Yes, Audit was Conducted, No Findings = 3 points Yes, Audit was Conducted, Corrective Action Plan was Submitted and/or Approved = 3 points Yes, Audit was Conducted but Corrective Action Plan was not Submitted by Deadline = 0 points
I.	Applicant and Subrecipient (if any) has 25% match commitments that satisfy CoC Program Rule requirements for source and amount (Yes = 2 points, No = 0 points)

PROJECT PERFORMANCE MEASUREMENT OUTCOMES (RENEWAL)	
J.	Reduce Length of Time Homeless (4 points) RRH: On average participants spend 45 days or less from Project Start to Housing Move-In date (APR Q22c) 4 points = 45 or less days 3 points = 46 – 53 days 2 points = 54 – 65 days 1 point = 66 or more days PSH: On average participants spend 80 days or less from Project Start to Housing Move-In date (APR Q22c) 4 points = 80 or less days 3 points = 81 – 90 days 2 points = 91 – 100 days 1 point = 101 or more days
K.	Reduce Returns to Homelessness (4 points) RRH, PSH: Percent of participants return to homelessness within 24 months of exit to PH (SPM 2 – Run in HMIS) 4 points = up to 3% 3 points = 4-5% 2 points = 6% 1 point = 7% or above
L.	Increased Earned Income: Adults Increase from Start to Latest Status/Annual Assessment (Stayers) (1 point) RRH: Minimum 25% of participants with new or increased earned income (APR Q19a1) PSH: Minimum 25% of participants with new or increased earned income (APR Q19a1)
M.	Increased Earned Income: Adults Increase from Start to Latest Status/Annual Assessment (Leavers) (1 point) RRH: Minimum 25% of participants with new or increased earned income (APR Q19a2) PSH: Minimum 25% of participants with new or increased earned income (APR Q19a2)
N.	Increased Earned Income: Change in Adults Earned Income During the Reporting Period (2 points) RRH: Minimum 25% of participants with new or increased earned income (HMIS Monitoring Report) PSH: Minimum 25% of participants with new or increased earned income (HMIS Monitoring Report)
O.	Increased Any Income: Adults Increase from Start to Latest Status/Annual Assessment (Stayers) (1 point) RRH: Minimum 25% of participants with new or increased any income (APR Q19a1) PSH: Minimum 25% of participants with new or increased any income (APR Q19a1)

P.	<p>Increased Any Income: Adults Increase from Start to Latest Status/Annual Assessment (Leavers) (1 point)</p> <p>RRH: Minimum 25% of participants with new or increased any income (APR Q19a2)</p> <p>PSH: Minimum 25% of participants with new or increased any income (APR Q19a2)</p>
Q.	<p>Increased Non-Cash Benefits: Change in Adults Non-Cash Benefits During the Reporting Period (2 points)</p> <p>RRH: Minimum 25% of participants with new or increased any income (HMIS Monitoring Report)</p> <p>PSH: Minimum 25% of participants with new or increased any income (HMIS Monitoring Report)</p>
R.	<p>Increase Access to Permanent Housing (4 points)</p> <p>RRH: Percent of people exit program to permanent housing (Q23c PH Dest / Q5a Leavers)</p> <p>4 points = 80% and above</p> <p>3 points = 65% - 79%</p> <p>2 points = 50% - 64%</p> <p>1 point = 35% - 49%</p> <p>0 points = 34% and below</p> <p>PSH: Percent of people retain PSH or exit to other permanent housing (Q23c PH Dest + Q5a Stayers / Q5a Total Persons Served)</p> <p>4 points = 95% and above</p> <p>3 points = 80% - 94%</p> <p>2 points = 65% - 79%</p> <p>1 point = 50% - 64%</p> <p>0 points = 49% and below</p>
S.	<p>HMIS Data Quality: Timeliness (2 points)</p> <p>75% of data entered within 0 to 3 days of project start date (ICA Custom Report)</p>
T.	<p>De-obligation 10% or more of HUD funds</p> <p>Recent project grant term 10% or more of total HUD funds recaptured by HUD at grant term</p> <p>10%-25% = minus 1 point</p> <p>26%-50% = minus 2 points</p> <p>51% or more = minus 3 points</p>
U.	<p>Annual CoC Monitoring Score (2 point)</p> <p>No Concerns or Concerns and/or Findings resolved within 30 days of monitoring results notification</p>
V.	<p>CES Compliance and Participation: 1.5 pts each = 3 points total</p> <p>RRH, PSH: All referrals come from Coordinated Entry System (1.5 pts)</p> <p>RRH, PSH: Program is represented at CoC Case Conferencing in accordance with OAEH CES Policies & Procedures at a rate of at least 75% per quarter (1.5 pts)</p>

L

Performance Outcomes

Performance Period: June 1st, 2023-May 31st, 2024

Previous Award Amount: \$223,232

37

15 POINTS

3

3

3

3

1.5

1.5

10 POINTS

	3
	3
	2

27 POINTS	
	4
	1
	0
	0
	0
	1

	0
	0
	3
	0
	2
	3

MO-600 Notifications of Projects Rejected-Reduced

The MO-600 Continuum of Care did not reject or reduce any project during our CoC's local competition.

MO-600 Notifications of Projects Accepted and Rankings

FY2024 HUD CoC Project Rank & Review Results

EF Emily Fessler
To: Sandy Wilson; Mollie Lyon
Cc: batchley@springfieldmo.gov

Reply Reply All Forward Thu 10/3/2024 8:56 AM

Priority Listing.pdf
78 KB

Good Morning!

Congratulations, you are invited to submit the following projects in e-snaps!

The Ozarks Alliance to End Homelessness' Rank, Review, and Selection Committee convened and has selected the following projects to be submitted in Tier 1 for the FY2024 HUD CoC grant cycle:
Rank: 1 Institute for Community Alliances MO Springfield HMIS Project 2024 \$114,703

As you know, projects submitted into Tier 1 funding typically receive a conditional award for renewal funding. However, HUD still maintains the right to set award amounts and conditions after your final submission. Attached you will find the priority project listing. The attached priority listing of projects will be posted to the City of Springfield and the Ozarks Alliance to End Homelessness website by end of day (10/3/24). All applications must be submitted in e-snaps by 12:00 p.m. (NOON) on October 14th.

Items of Note:

- October 10th: Deadline for All Project Appeals. Written appeals, in pdf, due to Bob Atchley by 12:00 p.m. (Noon).
- October 14th: All Project Applications must be submitted in e-snaps by 12:00 p.m. (Noon).
- October 18th: OAEH will post the final draft of the CoC Collaborative Application for public comment on the City of Springfield and the Ozarks Alliance to End Homelessness website by end of day.

Congratulations once again on another successful grant submission season!

Emily Fessler (She/Her)
Continuum of Care Director
Achiever ~ Learner ~ Harmony ~ Input ~ Discipline

FY2024 HUD CoC Project Rank & Review Results

EF Emily Fessler
To: Shelby Butler; Kerbee Tyler; April Parker
Cc: batchley@springfieldmo.gov

Reply Reply All Forward Thu 10/3/2024 9:00 AM

Priority Listing.pdf 78 KB
EA New PSH Project Scoring.pdf 123 KB

Good Morning!

Congratulations, you are invited to submit the following projects in e-snaps!

The Ozarks Alliance to End Homelessness' Rank, Review, and Selection Committee convened and has selected the following projects to be submitted in Tier 1 for the FY2024 HUD CoC grant cycle:
Rank: 2 empower:abilities FY2024 CoC Program New Project \$132,882

As you know, projects submitted into Tier 1 funding typically receive a conditional award for renewal funding. However, HUD still maintains the right to set award amounts and conditions after your final submission. Attached you will find the priority project listing and project scoring. The attached priority listing of projects will be posted to the City of Springfield and the Ozarks Alliance to End Homelessness website by end of day (10/3/24). All applications must be submitted in e-snaps by 12:00 p.m. (NOON) on October 14th.

Items of Note:

- October 10th: Deadline for All Project Appeals. Written appeals, in pdf, due to Bob Atchley by 12:00 p.m. (Noon).
- October 14th: All Project Applications must be submitted in e-snaps by 12:00 p.m. (Noon).
- October 18th: OAEH will post the final draft of the CoC Collaborative Application for public comment on the City of Springfield and the Ozarks Alliance to End Homelessness website by end of day.

Congratulations once again on a successful grant submission season!

Emily Fessler (She/Her)
Continuum of Care Director
Achiever ~ Learner ~ Harmony ~ Input ~ Discipline
Community Partnership of the Ozarks

FY2024 HUD CoC Project Rank & Review Results

EF Emily Fessler
To: Erin Washburn; Mike Othic
Cc: batchley@springfieldmo.gov

Reply Reply All Forward Thu 10/3/2024 9:02 AM

Priority Listing.pdf 78 KB
FAC First Time Renewal Scoring .pdf 803 KB

Good Morning!

Congratulations, you are invited to submit the following projects in e-snaps!

The Ozarks Alliance to End Homelessness' Rank, Review, and Selection Committee convened and has selected the following projects to be submitted in Tier 1 for the FY2024 HUD CoC grant cycle:
Rank: 3 FosterAdopt Connect FAC YCC TH/PH-RRH Project 24-25 \$129,200

As you know, projects submitted into Tier 1 funding typically receive a conditional award for renewal funding. However, HUD still maintains the right to set award amounts and conditions after your final submission. Attached you will find the priority project listing and project scoring. The attached priority listing of projects will be posted to the City of Springfield and the Ozarks Alliance to End Homelessness website by end of day (10/3/24). All applications must be submitted in e-snaps by 12:00 p.m. (NOON) on October 14th.

Items of Note:

- October 10th: Deadline for All Project Appeals. Written appeals, in pdf, due to Bob Atchley by 12:00 p.m. (Noon).
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Congratulations once again on another successful grant submission season!

Emily Fessler (She/Her)
Continuum of Care Director
Achiever ~ Learner ~ Harmony ~ Input ~ Discipline
Community Partnership of the Ozarks

FY2024 HUD CoC Project Rank & Review Results

Emily Fessler
To: Meleah Spencer, Shannon Peirce, Kylee Verbeck
Cc: batchley@springfieldmo.gov

Reply, Reply All, Forward, Thu 10/3/2024 9:06 AM

- Priority Listing.pdf 78 KB
TKI Chronic PSH Renewal Scoring.pdf 800 KB
TKI CoC PSH Renewal Scoring.pdf 798 KB
TKI RRH Families Renewal Scoring.pdf 800 KB
TKI RRH Youth Renewal Scoring.pdf 799 KB

Good Morning!

Congratulations, you are invited to submit the following projects in e-snaps!

The Ozarks Alliance to End Homelessness' Rank, Review, and Selection Committee convened and has selected the following projects to be submitted in Tier 1 for the FY2024 HUD CoC grant cycle:

Table with 4 columns: Rank, Organization, Project Name, Amount. Rows include Rank 4-8 with projects like 'The Kitchen, Inc.', 'TKI CoC PSH', 'TKI RRH Youth', 'TKI RRH Families', and 'TKI Chronic PSH'.

As you know, projects submitted into Tier 1 funding typically receive a conditional award for renewal funding. However, HUD still maintains the right to set award amounts and conditions after your final submission. Attached you will find the priority project listing and project scoring. The attached priority listing of projects will be posted to the City of Springfield and the Ozarks Alliance to End Homelessness website by end of day (10/3/24). All applications must be submitted in e-snaps by 12:00 p.m. (NOON) on October 14th.

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Emily Fessler (She/Her)
Continuum of Care Director

FY2024 HUD CoC Project Rank & Review Results

Emily Fessler
To: Kemna, Kelli, Amanda.Stadler@dmh.mo.gov
Cc: batchley@springfieldmo.gov

Reply, Reply All, Forward, Thu 10/3/2024 9:08 AM

- Priority Listing.pdf 78 KB
DMH Renewal Project Scoring.pdf 800 KB

Good Morning!

Congratulations, you are invited to submit the following projects in e-snaps!

The Ozarks Alliance to End Homelessness' Rank, Review, and Selection Committee convened and has selected the following projects to be submitted in Tier 1 for the FY2024 HUD CoC grant cycle:

Table with 4 columns: Rank, Organization, Project Name, Amount. Row: Rank 7, Missouri Department of Mental Health, 2024-SCG Shelter Plus Care, \$223,232.

As you know, projects submitted into Tier 1 funding typically receive a conditional award for renewal funding. However, HUD still maintains the right to set award amounts and conditions after your final submission. Attached you will find the priority project listing and project scoring. The attached priority listing of projects will be posted to the City of Springfield and the Ozarks Alliance to End Homelessness website by end of day (10/3/24). All applications must be submitted in e-snaps by 12:00 p.m. (NOON) on October 14th.

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Emily Fessler (She/Her)
Continuum of Care Director
Achiever ~ Learner ~ Harmony ~ Input ~ Discipline
Community Partnership of the Ozarks
330 N. Jefferson Ave.

FY2024 HUD CoC Project Rank & Review Results

Emily Fessler
To: Susan Cox
Cc: batchley@springfieldmo.gov

Reply, Reply All, Forward, Thu 10/3/2024 9:11 AM

- Priority Listing.pdf 78 KB
CCSOMO Renewal Project Scoring.pdf 803 KB

Good Morning!

Congratulations, you are invited to submit the following projects in e-snaps!

The Ozarks Alliance to End Homelessness' Rank, Review, and Selection Committee convened and has selected the following projects to be submitted in Tier 2 for the FY2024 HUD CoC grant cycle:

Table with 4 columns: Rank, Organization, Project Name, Amount. Row: Rank 10, Catholic Charities of Southern Missouri, HUD CoC 2024 MO-600, \$132,882.

HUD maintains the right to set award amounts and conditions after your final submission. Attached you will find the priority project listing and project scoring. The attached priority listing of projects will be posted to the City of Springfield and the Ozarks Alliance to End Homelessness website by end of day (10/3/24). All applications must be submitted in e-snaps by 12:00 p.m. (NOON) on October 14th.


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Thank you for all your hard work this NOFO season!

Emily Fessler (She/Her)
Continuum of Care Director
Achiever ~ Learner ~ Harmony ~ Input ~ Discipline
Community Partnership of the Ozarks
330 N. Jefferson Ave.
Springfield, MO 65806

FY2024 HUD CoC Project Rank & Review Results

 Emily Fessler
To: Megan Garrett
Cc: batchley@springfieldmo.gov

 Reply  Reply All  Forward  

Thu 10/3/2024 9:18 AM

 Priority Listing.pdf
78 KB  Harmony House New Project Scoring.pdf
123 KB

Good Morning!

Congratulations, you are invited to submit the following projects in e-snaps!

The Ozarks Alliance to End Homelessness' Rank, Review, and Selection Committee convened and has selected the following projects to be submitted in Tier 2 for the FY2024 HUD CoC grant cycle:

Rank	Project Name	Amount
9	Family Violence Center (Harmony House)	\$213,820
	Rapid Rehousing FY2024-DV Bonus Project	

This Rank & Review of our local competition process was particularly challenging for our NOFO Committee, and they had some difficult choices to make regarding the rankings. HUD provided a lower Tier 1, while significantly increasing both bonus amounts and the planning grant. This increase in potential new funding, combined with the lower Tier 1 amount, put the NOFO Committee in a challenging place to not only score project applications but determine what projects could fall into Tier 2. In balancing what projects are needed for the overall system strength and maintaining current well performing projects, it put new projects in a difficult position this grant season.

HUD maintains the right to set award amounts and conditions after your final submission. Attached you will find the priority project listing and project scoring. The attached priority listing of projects will be posted to the City of Springfield and the Ozarks Alliance to End Homelessness website by end of day (10/3/24). All applications must be submitted in e-snaps by 12:00 p.m. (NOON) on October 14th.

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Thank you for all your hard work this NOFO season!

Emily Fessler (She/Her)
Continuum of Care Director

MO-600 CoC

Local Competition Selection Results

	Project Name	Score	Status	Rank	Amount Requested from HUD	Reallocated Funds
1	City of Springfield Planning Grant		Accepted	Not Ranked		\$0
2	MO Springfield HMIS Project 2024		Accepted	1	\$114,703	\$0
3	FY2024 CoC Program New Grant	98	Accepted	2	\$132,882	\$0
4	FAC YCC TH/PH-RRH Project 24-25	90	Accepted	3	\$129,200	\$0
5	TKI CoC PSH	83	Accepted	4	\$162,890	\$0
6	TKI RRH Youth	81.73	Accepted	5	\$80,743	\$0
7	TKI RRH Families	75.96	Accepted	6	\$287,258	\$0
8	2024-SCG Shelter Plus Care	71.15	Accepted	7	\$223,232	\$0
9	TKI Chronic PSH	70.19	Accepted	8	\$158,679	\$0
10	Rapid Rehousing FY2024-DV Bonus Project	84	Accepted	9	\$213,820	\$0
11	HUD CoC 2024 MO-600	64.42	Accepted	10	\$132,882	\$0

September 23, 2024



empower: abilities
1450 W Cambridge St.
Springfield, MO 65807

To Whom It May Concern,

Re: Leverage Commitment Letter for 2024 HUD Continuum of Care (CoC) Application

On behalf of CoxHealth via the CoxHealth Foundation, we are pleased to confirm our commitment to supporting empower: abilities in its efforts under the 2024 HUD Continuum of Care (CoC) program. As a provider of inpatient mental health and outpatient substance use disorder services, CoxHealth is committed to helping address the complex needs of the underserved populations served by empower: abilities, including those with histories of victimization, co-occurring mental health and chronic disease challenges, and chronic homelessness. These are all patient populations that have recurring visits to our ERs.

Our organization provides essential healthcare services that align with the trauma-informed care principles employed by empower: abilities. These services, which prioritize immediate access to care, are crucial for ensuring that participants receive the necessary support to maintain housing stability while addressing co-occurring issues such as mental health challenges and substance use disorders.

As part of our partnership with empower: abilities, CoxHealth will continue to provide healthcare services to all regardless of their ability to pay. This commitment includes the following services that CoxHealth provides:

- Substance use disorder treatment and recovery support
- Crisis intervention services
- Medication management
- Ongoing coordination with empower: abilities' case management team to ensure seamless service delivery

These services represent our partnership and commitment to supporting empower: abilities and the population of southwest Missouri in achieving the grant's objectives. We are confident that our combined efforts will improve the lives of the most vulnerable members of our community.

We look forward to continuing our collaboration with empower: abilities to promote housing stability and provide comprehensive, integrated care to those who need it most.

Sincerely,

A handwritten signature in black ink that reads "Lisa Alexander".

Lisa Alexander, CFRE

President, CoxHealth Foundation

Lisa.alexander@coxhealth.com 417-269-7109