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Community Partnership Fills Critical Gaps in Homeless Services *Mail and shower services now available at O'Reilly Center for Hope*

March 3, 2021 (SPRINGFIELD, Mo.) – Community Partnership of the Ozarks is now providing shower and mail services at the O'Reilly Center for Hope located at 1518 E. Dale in Springfield.

“These are both critical gaps in services for the homeless population in our community,” said Michelle Garand, Vice-President of Affordable Housing & Homeless Prevention. “Because health and hygiene are critical for the hyper-vulnerable homeless population, especially during the current COVID-19 pandemic, we know it is important for everyone to have access to showers.”

The following provides a brief overview of shower service guidelines:

- Individuals do not have to be guests of onsite partner agencies to access this service
- Showers will be available during regular operating hours of the O'Reilly Center for Hope
- Hours of Operation: General operating hours for the O'Reilly Center for Hope are Monday through Friday, 9:00 a.m. to 5:00 p.m. (Showers are unavailable during designated holiday closures and other weather-related office closures).
- Shower service is available on a first come, first served basis unless prior accommodations have been made through an onsite partner agency
- A towel and shower kit will be provided
- Shower cubicles will be cleaned and sanitized between use.

“Mail services are an additional hardship and struggle for those without homes in our community,” Garand said. “When someone applies for a job or needs to get mail from government, housing and other resources, they need somewhere to receive that mail. This is especially important for those who apply for employment or housing because people need an address to complete application forms and often to receive communication from potential employers or landlords.”

Community members without a home mailing address are invited to use the O'Reilly Center for Hope's address to receive mail. Mail can be sent to 1518 E. Dale, Springfield, MO 65803, and can be picked up during normal business hours, Monday through Friday from 9:00 a.m. to 5:00 p.m. There will be no weekend mail distribution.

For more information about shower services or the process to begin receiving mail at the O'Reilly Center for Hope, please call 417-225-7499.

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