

# 2022 ANNUAL REPORT

# THE RIPPLE EFFECT

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## MESSAGE FROM OUR President/ceo



I ALONE CANNOT CHANGE THE WORLD, BUT I CAN CAST A Stone across the waters to create many ripples. - Mother teresa

Mother Teresa has always been one of my heroes. What a brilliant, kind, and compassionate person. I love this quote because it speaks to not just individual action and the impact one person can have, but to collaboration as well. When I think of our community and CPO, I think of the ways we ALL create ripples every day that change the world for so many.

Although most meetings continued virtually, our Community Collaboratives Initiative had 138 members that worked on issues of child abuse and neglect, housing, food, transportation, early childhood and education, and the environment. The Ozarks Alliance to End Homelessness engaged 190 partner agencies and 199 volunteers who worked together to serve some of the most vulnerable in our community. A prime example was the Crisis Cold Weather Shelter Program, which was open 62 nights providing 9,305 bed nights last winter. This program was offered through the generous support of 9 different churches and faith-based partners who shared their spaces to provide life-saving services for those without homes or a place to go.

The ripple effects continued in our work with Springfield Public Schools as we

partnered to launch the School-Based Social Work program, a vision of our community for more than 15 years, and as we supported expansion of the SAAB: Brother 2 Brother program in all 5 high schools and a city-wide council for chapter leadership. Regional collaboration was also strong as we received a Missouri Foundation for Health planning grant for Firearm Suicide Prevention in Greene, Christian, Howell, and Taney Counties, and focused efforts on opioid misuse prevention through community education and drug take back events.

Our Young Professional Advisory Council (YPAC) created quite the ripple as they recruited 15 new members and hosted their first Trivia Night Fundraiser for CPO, exceeding their fundraising goal and creating a pipeline for young professionals to join the CPO Board of Directors!

I am so proud of the way we come together to create ripples that change lives, and that only happens through the commitment of our exceptional staff, board, and volunteers. I am grateful to all who help us meet our mission and create the community we all want to live in!

## MESSAGE FROM OUR BOARD PRESIDENT

OUR COMMUNITY NEEDS CPO, BUT WE NEED ALL OF YOU TOO. - JOSELYN BALDNER, BOARD PRESIDENT



Community Partnership of the Ozarks (CPO) is such a critical, integral part of the success of our community, so it is an honor and privilege to serve as the President of the Board of Directors for CPO.

Last year our incredible team of 85 served or impacted over 55,000 people, including families needing parenting support, youth in our Bulldog Basketball Academy and mentoring programs, individuals and families experiencing homelessness, and community partners going through our mental health first aid training. The team couldn't do what they do without the help of amazing volunteers that invest their time into CPO and our community. They recruited and worked with 6,716 volunteers that invested 30,270 hours of their time, which allowed us to have even more positive impacts; and through donations of time and resources, CPO leveraged an additional \$12.4 million to support our community!

CPO is a strong leader across the region and the state, and that leadership starts with our President/ CEO Janet Dankert – a person who works with our team every day to make our community a better place for everyone through collaboration, drive, and passion. The Leadership Team, staff, and board of CPO are also stellar, and we would not be the successful organization that we are without them.

Our community needs CPO, but we need all of you too. Community leaders, non-profit partners, businesses, volunteers, and donors are all vital to helping CPO meet our mission of building resilient children, healthy families, and strong neighborhoods & communities. Thank you for your support of CPO. We look forward to another great year of positive impacts that we all make together!

## COMMUNITY IMPACT

## IN THE LAST YEAR WE...



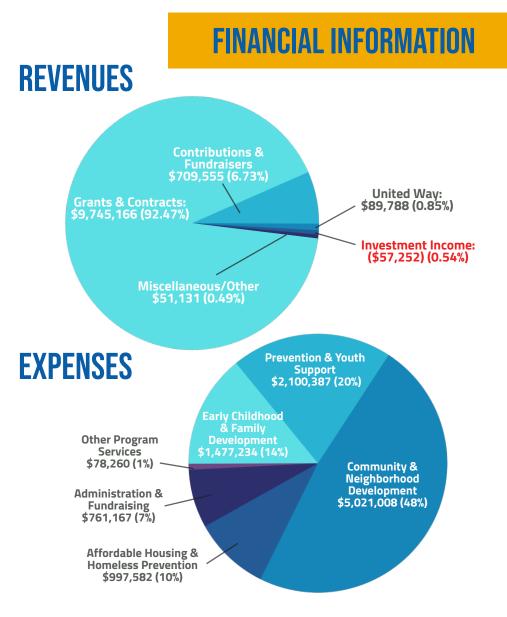


EVERAGED \$12,432,669 FOR OUR COMMUNITY



SERVED OR IMPACTED 55,268 PEOPLE

Community Partnership of the Ozarks, Inc. is an independent 501(c)(3)organization that depends on both grant and donor dollars to fund the critical services we provide.



For every Caring Communities state dollar received, we leveraged another \$20.32. That's a 2,032% return on your investment!

> Community Partnership of the Ozarks is the Priority Partner of United Way of the Ozarks.



## EARLY CHILDHOOD & FAMILY DEVELOPMENT



Early childhood education has ripple effects throughout a child's life. We are here for children and families in our community by providing services focused on school readiness, positive early childhood development, family support, and quality child care for preschoolers. "We cannot sav enough about how amazing and beneficial this program has been for us. The program is dedicated to helping teachers/ caregivers gain knowledge, so that our kiddos are learning and exploring in a fun and safe environment. This program has helped our teachers grow and further develop their skills in the classroom."

- Child Care Center Director on ITSN

## INFANT TODDLER Support Network



Our Infant Toddler Support Network (ITSN) works to increase the quality of infant and toddler child care in our community.



Our ITSN program provides free support, training and coaching to license exempt and licensed child care programs serving children ages birth to 36 months. We provide on-site services including resources, individual consultations, targeted trainings, classroom mentoring, coaching, and feedback.

## **TRIPLE P** Positive parenting program

Triple P is a best practice parenting program that helps parents manage big and small problems of family life. The skills and knowledge received in the training have ripple effects for families that go beyond parenting.



# MORE THAN 500 PARENTS SERVED

We worked with a father who was struggling to build a relationship with his stepchild. He said the skills he learned brought **"calm and peace to my home."** 

A couple that we worked with was in tears when they initially spoke of their struggles with parenting three small children. As they returned each week, they said their parenting skills were increasing and their relationship was better. **"The kids listen, we are on the same page with our discipline and consequences, and we are enjoying our babies!"** 

# **EDUCARE**



WORKING TO SUPPORT CHILD CARE PROVIDERS TO GIVE KIDS A Solid Foundation for success in school and life

Our team meets with child care providers to improve school readiness, promote developmentally appropriate activities, improve health and safety, and support appropriate interactions when dealing with behaviors.

681	VISITS TO CHILD CARE PROVIDERS ACROSS GREENE, Christian, Taney, Webster and Polk Counties
60	CHILD CARE PROVIDERS WORKING WITH EDUCARE
700	CHILDREN AGE BIRTH TO FIVE WERE POSITIVELY Impacted from our services

### **CAPABLE KIDS AND FAMILIES**

Capable Kids and Families strives to fill the gap in services for children with special needs and their families. We work to empower parents and families while focusing on children's potential for development.

> *WE WORKED WITH <u>36 FAMILIES</u> AND CHECKED OUT OVER <u>300 DEVELOPMENTAL TOOLS</u> TO HELP CHILDREN REACH THEIR MILESTONES*

# **HOME VISITING**

HOME VISITING SERVICES MATCH PARENTS WITH A TRAINED PROFESSIONAL WHO GUIDES THEM THROUGH THE EARLY STAGES OF THEIR CHILD'S DEVELOPMENT

### **FIRST BIRTHDAY**

Our First Birthday program serves families who are in their 3rd trimester or have a child who is up to 6 months old that does not have a safe sleep option. Our home visitors serve 24 counties in Southwest Missouri and provide safe sleep education along with a pack-n-play for each family.

WE PROVIDED A SAFE SLEEP OPTION FOR OVER <u>120 KIDS</u> LAST YEAR

### **HEALTHY FAMILIES PROGRAM**

The Healthy Families program works with families to provide resources, support and education in the parent's home. 70% of our Healthy Families referrals come from Children's Division for families involved with the child welfare system.

> *WE SERVED <u>34 FAMILIES</u> BY PROVIDING REGULAR HOME VISITS AND ONE-ON-ONE SUPPORT*



### **HOME VISITING NETWORK**

We launched the Home Visiting Network to increase collaboration among home visiting service providers. We also launched our Centralized Referral and Intake System (CRIS) to offer a central point for referrals. During monthly meetings, we have almost all of the home visiting programs in Greene County represented.

*WE HAVE RECEIVED OVER <u>250 REFERRALS</u> TO 6 PROGRAMS THAT ARE PARTICIPATING IN OUR CENTRALIZED REFERRAL AND INTAKE SYSTEM* 

# PREVENTION AND YOUTH SUPPORT

We coordinate and support mental health awareness and suicide prevention, as well as substance use and misuse prevention efforts across 21 counties in Missouri

## **SPIRIT** SCHOOL-BASED PREVENTION INTERVENTION AND RESOURCES INITIATIVE

SPIRIT is a school-based prevention program designed to reduce youth substance use and promote resilience at any grade level. Our SPIRIT program has partnered with the Carthage School District for over 20 years providing support and education that has had ripple effects across the district and community.

## SPIRIT PROVIDED MORE THAN 1,250 HOURS OF SUBSTANCE MISUSE PREVENTION EDUCATION



## **3,668** STUDENTS EDUCATED

# **OPIOID MISUSE PREVENTION**

According to the 2022 Missouri Student Survey, 6th-12th grade students reported a decrease in all the counties in our region for past month use of prescription drugs not prescribed by a doctor.

In Greene County that decrease went from:



## THAT IS <u>1,707</u> FEWER TEENS MISUSING PRESCRIPTION DRUGS IN GREENE COUNTY



#### AWARENESS OF THE RISK OF HARM FROM OPIOID MISUSE

REACHED OVER 1,000,000 PEOPLE

Created and implemented media campaigns to increase awareness about the risk of harm from opioid misuse.



#### **39 GENERATION RX** TRAININGS

Trained 813 people in Generation Rx that increased knowledge and awareness around opioid misuse.

SINCE 2017, 9,469 YOUTH AND Adults have Been trained in Generation RX

### **DECREASE THE AVAILABILITY OF OPIOIDS**

#### 6,980 POUNDS OF MEDICATIONS SAFELY DISPOSED

Drug take back events collected 6,980 pounds of unwanted medications for safe disposal in our region.

SINCE 2012, DRUG TAKE BACK EVENTS HAVE Collected 86, 186 Pounds of Medications

#### 43 PERMANENT DRUG DROP BOXES

There are 43 permanent drug drop boxes located in our region providing a fixed location for safe drug disposal.



# VAPE Prevention

Our team worked with Coalitions and community groups to implement a variety of vape prevention efforts. The ripple effects of safe disposal and education can be seen in our work across the region.



## 289 VAPE DEVICES WERE COLLECTED IN DISPOSAL BOXES

WE WORKED WITH THE TOBACCO & VAPE PREVENTION COALITION TO INSTALL VAPE DISPOSAL BOXES IN ALL 14 MIDDLE AND HIGH SCHOOLS IN SPRINGFIELD PUBLIC SCHOOLS

#### PREVENTION AND YOUTH SUPPORT



We collaborated with the Tobacco & Vape Prevention Coalition to provide the Springfield Area Vape Education program to more than 600 students. This education resulted in:

**82**%

*OF MIDDLE AND HIGH SCHOOL STUDENTS REPORTING THEY WERE VERY UNLIKELY TO VAPE FOLLOWING THE PROGRAM* 

# AFFORDABLE HOUSING AND HOMELESS PREVENTION

O'REILLY CENTER FOR HOPE

Our Affordable Housing and Homeless Prevention Division works to ensure safe, decent and affordable housing for everyone. We convene partners and resources to reduce barriers and increase financial stability in our community.





# **ONE DOOR**

When facing a housing crisis, understanding and navigating the systems of services can be confusing and overwhelming. One Door assists in maneuvering through those crucial systems by providing a central point of entry for coordinated intake, assessment, and referrals for housing and shelter services in our community.



## INTAKES WERE COMPLETED Encompassing



## PEOPLE That created a total of



REFERRALS TO SUPPORTIVE Housing services

# O'REILLY CENTER For hope

The O'Reilly Center for Hope opened in 2020 and serves as a community hub that brings together multiple partner agencies in support of affordable housing, financial stability, and the overall well-being of people in our community.





MADE **16,213** REFERRALS WITHIN THE CENTER

# 20 PARTNERS OFFERING SERVICES ON-SITE

This year we added Jordan Valley Community Health Center, WIC, and the Springfield-Greene County Health Department as well as veterinarian services for pets of our unsheltered guests. Having all of these partners co-located at the O'Reilly Center for Hope allows us to remove barriers to accessing services and make long lasting impacts in people's lives. We also expanded services to offer showers, laundry, and the ability for guests to use the Center as a mailing address to ensure they have access to mail.





## **CARES ACT SHELTER DIVERSION**







124 HOUSEHOLDS IMPACTED BY COVID-19 Worked with our Shelter Diversion Team to Secure Housing and avoid Going to a Shelter

112 OF THE 124 HOUSEHOLDS OBTAINED OR MAINTAINED HOUSING OR WERE OTHERWISE SUCCESSFULLY DIVERTED FROM THE SHELTER SYSTEM



# **90%** ARE STILL HOUSED

### 90% OF THE HOUSEHOLDS THAT ENGAGED IN OUR SHELTER DIVERSION SERVICES WERE SUCCESSFULLY DIVERTED AND REMAINED HOUSED AT THE END OF THE PROGRAM YEAR

# COMMUNITY & NEIGHBORHOOD DEVELOPMENT

We provide a wide range of services to improve the social, economic, physical, and environmental well-being of our neighborhoods and our community.



## **NEIGHBORHOOD CLEAN-UPS**

We facilitate neighborhood clean-ups for city recognized neighborhood associations in Springfield. These allow residents to dispose of yard waste, old furniture, construction debris and much more, free of charge. This provides a service to the community and helps to keep our neighborhoods clean!

## 19 Clean-Ups

**239 TONS OF TRASH REMOVED 18 TONS OF SCRAP METAL RECYCLED 1,565 HOUSEHOLDS SERVED** 

## COMMUNITY Collaboratives

#### CHILD ABUSE & NEGLECT • EARLY CARE & EDUCATION ENVIRONMENT • FOOD • HOUSING • TRANSPORTATION

We have 6 Community Collaboratives that work to convene people around specific focus areas. These groups identify gaps and create goals to make long lasting positive change in our community. Last year the Collaboratives had **138 different members** representing **57 organizations** that donated **1,087 hours.** 

## **COLLABORATIVE HIGHLIGHTS**

#### **Double Up Food Bucks**

Our Food Collaborative applied for a Double Up Food Bucks grant and CPO was awarded \$100,000 to implement this program in Springfield. This program incentivizes SNAP users to shop at farmers markets by providing match dollars for SNAP produce purchases. This supports healthy eating, food access and our local economy.





#### **Focus on Transportation**

The Let's Go Smart: Transportation Collaborative hosted 3 Walk and Talks focusing on walkability in Springfield. They also partnered with Boys and Girls Club to teach bicycle safety to youth.

#### Landlord and Tenant Education

The Housing Collaborative hosted a Landlord and Tenant Education event to bring awareness to housing issues in our community and celebrate Fair Housing Month in April.

## EMERGENCY RENTAL Assistance program

We received COVID relief funds from Greene County to provide rent and utility assistance to Greene County residents impacted by COVID-19.

## WE HELPED **500** HOUSEHOLDS STABILIZE THEIR LIVING SITUATION

"The weight I've been carrying because of our financial situation the last 6-8 months, and the fears I've had about being able to provide for my kids while also digging us out of this hole we'd gotten into, has probably been the hardest thing I've ever gone through as an adult. [After receiving assistance] was honestly the first day in what seems like forever that I finally felt happy and felt as if everything was going to be okay... You have no idea how much this means to me."

-Emergency Rental Assistance Client

## **VOLUNTEER INCOME TAX ASSISTANCE**

Our Volunteer Income Tax Assistance (VITA) program offers free tax help to people in our community

**4,980** TAX RETURNS PREPARED THAT BROUGHT IN OVER \$4,600,000 IN FEDERAL REFUNDS and \$1.000.000

**IN STATE REFUNDS** 

27

# COMMUNITY AND NEIGHBORHOOD DEVELOPMENT





We have a number of mentoring programs that work to promote life skills, social skills and academic success. Last year our mentoring services served <u>648 youth.</u>

#### **BULLDOG BASKETBALL ACADEMY**

We worked with <u>132 Students</u> at <u>5 locations</u> teaching life and basketball skills.

#### DYS COMMUNITY MENTORING

We provided mentoring to <u>17</u> <u>youth</u> in Division of Youth Services custody and helped <u>3 youth</u> enroll in college.

#### **AFTER SCHOOL CLUBS**

Our team worked with <u>388</u> <u>students</u> through <u>18 clubs</u> such as step team, cooking, wrestling, empowerment groups and student council. We offered clubs at <u>6 locations</u> in Springfield and Willard

#### **SAAB: BROTHER 2 BROTHER**

We partner with SAAB to help with growing and sustaining this important program. We provide staffing and support that helps students succeed. 142 students are participating in local college and high school chapters. "The support provided by CPO has been integral in making miracles happen for our students who participate in the program. As a sponsor, I have personally witnessed a growth in pride, responsibility and selflessness in these students."

- SPS Staff Member

# **SOCIAL WORK**

We provide both school-based and community-based social work to give flexible support to families in need. Our team advocates, assesses needs, provides education, refers to services, empowers families, and works every day to improve the lives of people in our schools and communities.

## **SCHOOL-BASED SOCIAL WORK**

We partnered with Springfield Public Schools to bring social workers into every school in the district. The program started in October 2021 and by June 2022 we had 13 social workers in 48 schools.

#### WHAT FAMILIES SAID ABOUT OUR SOCIAL WORKERS...

Our social worker "was there when I needed someone the most during my daughter's surgery"

They "listened and encouraged me" They gave me "everything I needed"

They "helped me get a bed for my kids" They "addressed my concerns I had about my children"

"We are in a much better place as a family because of them"

# 507

STUDENTS REFERRED BY SCHOOL COUNSELORS TO OUR SCHOOL-BASED SOCIAL WORK TEAM



OF FAMILIES REPORTED THAT THEIR SITUATION HAD IMPROVED AFTER WORKING WITH A CPO SOCIAL WORKER

#### BREAKING DOWN TRANSPORTATION BARRIERS

Our team had the opportunity to connect a family to **Crash Champions** who gave them a new car. This provided safe and reliable transportation to help them become more financially stable. This shows how collaboration can make huge ripple effects in the life of a family.

## TRANSPORTATION SUPPORT



We received \$60,000 from Community Foundation of the Ozarks to provide financial support to those facing transportation barriers that impacted their ability to get hired or get to work.

### **Crisis Intervention**

Our community-based social workers worked with

### **171 INDIVIDUALS**

in crisis

#### They made

#### **358 REFERRALS**

to community services and had

#### 1,615 CONTACTS

with those they served

# OUR GENEROUS Donors

#### \$50,000+

David & Stacey O'Reilly Rob & Sally Baird<sup>och</sup>

#### \$10,000 TO \$15,000

Central Bank of the Ozarks<sup>M50M</sup> Hy-Vee, Inc. King's Way United Methodist Church<sup>OCH</sup> Leslie Peck O'Reilly Auto Charity Golf Classic Peck's Insurance and Financial Services

#### \$5,000 TO \$9,999

Agri-Gro Marketing, Inc<sup>s⊤</sup> Arvest Bank Arvest Foundation **Burrell Behavioral Health** Christ Episcopal Churchccws Gathering Friends for the Homeless Inc<sup>od</sup> Great Southern Bank<sup>MSOM</sup> Dr. Ianice Duncan Larry Stock Neil & Christina Chanter Family Fund Price Cutter Charity Championship SRC Tal & Rosalie O'Reilly Wooten Family Foundation Fund Wilson Essman Fund

#### \$1,000 TO \$4,999

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Designations: CCWS = Crisis Cold Weather Shelter, HVTF = Homeless Veterans Task Force, MSOM = Making Sense of Money, OCH = O'Reilly Center for Hope, OD = One Door, PS = Prosper Springfield, ST = STAND Against Trafficking We are grateful for all of our supporters. Your donations and support enables us to work toward our mission and build a community that we all want to live in.

The Thomas H. & Josephine Baird Memorial Fund The Whitlock Company Trotter Family Foundation Thomas & Pamela Pierson<sup>00</sup> United Way of the Ozarks Vanguard Walgreens Wesley United Methodist Church<sup>00</sup>

#### \$500 TO \$999

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#### \$250 TO \$499

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#### LESS THAN \$100

A Girl Like Me Network Adam & Chervl Bodendieck Adam Darkly Aiesha Odutavo Alec Scott Alex Keenan Alex Daughtery Alex Derren Alice Thompson Alice Greenfield Allen Criger Allison Pilley Alyssa Everett<sup>ST</sup> Amanda Coleman Amanda McVicker Amanda Rueter Amber Henry Amber Lawson Amber Hill Amber Sims Amy Murphy Amy Tignor Andrew Saenz

Designations: CCWS = Crisis Cold Weather Shelter, HVTF = Homeless Veterans Task Force, MSOM = Making Sense of Money, OCH = O'Reilly Center for Hope, OD = One Door, PS = Prosper Springfield, ST = STAND Against Trafficking We are grateful for all of our supporters. Your donations and support enables us to work toward our mission and build a community that we all want to live in.

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# OUR GENEROUS Donors

#### LESS THAN \$100

**Jill Revnolds** lim Anderson lim Arnott Joellyn Travis John Twitty John Kothst Ionathan Vandiver Joseph Kinder losh Lester Jov Bilveu Steele Joy Bray Joy Draeger Juan Meraz **Julie Whitt** Julie Austin Justin & Whitney Lockhart Kaarie Roberts Kacie Jovce Kaleigh Gilbert Karen Doolev Karen Lane Karen Willbanks Karla Gregg Katelyn Robertson Kathryn Haley Katrice Goodrum Kavlie Gott Kelly Sisco Kelsea Morgan Keri Durbin<sup>ST</sup> Kerri Williams Khalilah Rhone Kim Hardin-Jones **Kimberley Prater** Kiri Horne Kobe Stewart

Krista Moncado Krista Martin Krista Willis **Kristv Ritter** Kyla Jenkins Kyla Townsend Lana Stephens LaToy Kennedy Laura McWhirt Laurel Browning<sup>ccws</sup> Lauren Luebbering LaWanda Williams Leanne Hampton<sup>st</sup> Lee Doran Lisa Doran Lisa Crawford Lisa Shevev Liz Oglesby Lorri Sheets Louise Knauer Lyn Johnson Lvnda Bain Madison Campbell Mae Steiner Maranda Bishop Marc Stephens Maressa Hernandez Marie Miner Mark Bruner Mark & Mary Walker Mary Magnus Mary Scalzo Mary Rolf Matt Gravitt Megan Bishop Megan Arnall Mel Myears Melanie Evans-Smith Meredith Clark

Merideth Swain **Mia Vincent** Michelle Garand Michelle Myers Michelle Brackett Mindv Sadowski Missi Joplin **Missy Handyside** Misty Harmon Monica Elliott Morgan Lira Nancy Gose Nancy Hays Natalie Cauldwell Nate Dunville Nathaniel Barbe Nicole Bass Nicole Bumgardner Ozarks Elder Law Pam Bledsoe Pamela Clamors Patricia Barnoskie Patricia Pattillo Patrick Malone Patti Palmer Paul & Regina Williams Penney Rector R Lesley<sup>OD</sup> Randi Youngerman-Nulton Rachael & Kevin Walsh Ray Criger Renee McKinnon Rhonda Galbraith Robert Couch Roman Duszek **Rosie Padron Russell White** 

Designations: CCWS = Crisis Cold Weather Shelter, HVTF = Homeless Veterans Task Force, MSOM = Making Sense of Money, OCH = O'Reilly Center for Hope, OD = One Door, PS = Prosper Springfield, ST = STAND Against Trafficking We are grateful for all of our supporters. Your donations and support enables us to work toward our mission and build a community that we all want to live in.

#### LESS THAN \$100 Continued

Rusty MacLachlan Ryan Griggs Ryinne Jacquemin Sachi Nelson Sacred Heart Church<sup>ccws</sup> Samantha Elgin Samantha Maples Sandra Vincent Sandy Floyd Sarah Boyd Ed & Sarah Derr Shameika Salvador Shane Puente Sharon Reeds

Shelby Butler Shirell Carter Shundra Mosley Solomon Blaenton Sophie Pierpoint Springfield Police Department Stacey Sawyer Stacia Ortega Stephanie Callahan Stephanie Davis Stephen Hall Steve Edwards Susan Gilbert Susan Peden Susan L.Baggett Day Tami Rutkowski Tamika Johnson Tara Nichols Theresa Crawford Tiffany Guillory Tiffany Bouldin Timothy Smith Tracy Williams Tricia Holt Tyler Drenon Vickie Phillips Whitney Creehan William "Bill" Hennessey Wyatt Jenkins Zachary Seminer

# THANK YOU FOR YOUR Support over the Last year!





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# THE COMMUNITY WE To live in

OUR MISSION: TO FACILITATE AND PROMOTE THE BUILDING OF RESILIENT Children, Healthy Families, and Strong Neighborhoods & Communities Through Collaboration, Programming, and Resource Development.

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Community Partnership of the Ozarks is the Priority Partner of United Way of the Ozarks.

