



2024

ANNUAL REPORT

BUILDING BRIDGES















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MESSAGE FROM OUR PRESIDENT

JANET DANKERT



"EVERY BRIDGE THAT YOU CROSS IN LIFE TAKES YOU TO A PLACE THAT YOU NEVER THOUGHT YOU COULD REACH."

-Mehment Murat Ildan

Bridges are strong symbols. They stand for connection, resilience, evolution, and progress. That description reminds me so much of CPO and the work we do.

Connection and collaboration are the heart and foundation of CPO. Resilience is a part of our mission and the work we do with families and children. As an organization, we continually evolve as needs and issues change across the communities we serve. And progress at CPO has been significant the past 12 years as we have grown and innovated to meet those needs and create solutions to issues

Last year, we built many bridges that strengthened our community and positively impacted those we served. We worked with child care providers to provide training and technical assistance that improves quality for the children in their care. We recruited new partners to serve a record number of people at the O'Reilly Center for Hope. We served almost 1,000 students in our Mentor SGF program and after school clubs. We increased suicide prevention efforts through our partnership with Borrow My Angel.

These are just a few examples. Throughout this report, you'll find more outcomes we are proud to share. This work starts with our incredible team, board, partners and volunteers. You all help us not only build bridges but reach places and outcomes we could not reach without you!

MESSAGE FROM OUR BOARD CHAIR

BRIAN MCDONOUGH

"THEY BUILD BRIDGES EVERY DAY THAT HELP US MEET OUR MISSION..."

-Brian McDonough, Board Chair



As I start my service as Board Chair of Community Partnership of the Ozarks (CPO), I continue to be impressed by the incredible work that CPO accomplishes for our community. They build bridges every day that help us meet our mission of building resilient children, healthy families, and strong neighborhoods & communities.

Reflecting on the past year, our team served or impacted over 120,000 people in our 29 county service area. They recruited and worked with 11,234 volunteers that donated more than 65,000 hours of time to help meet our mission. And through donations of time and resources, they leveraged an additional \$13,904,337 to support our community!

Our impact continued to be focused in these key areas:

- Affordable Housing & Homeless Prevention
- Community & Neighborhood Development
- Early Childhood & Family Development
- Prevention & Youth Support

Our commitment to these key areas ensures we are ready to respond to emerging community issues and then develop innovative ideas to solve those issues in collaboration with our many partners. We also create new and expanded programs and services that meet critical needs in our community.

None of this is possible without the wonderful, dedicated staff. We are so thankful for them and blessed to have the support of many community partners and our Board of Directors. We couldn't do what we do without them and you and we all look forward to the exciting things to come in the next year!

COMMUNITY IMPACT

In the last year, we...



Served or impacted 120,304 people

Had 11,234 volunteers give 65,705 hours of their time



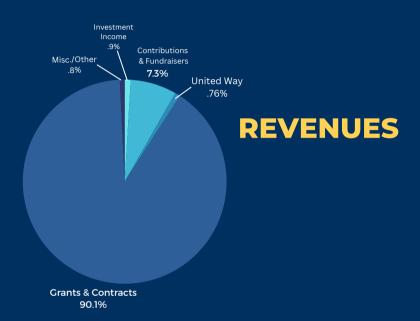


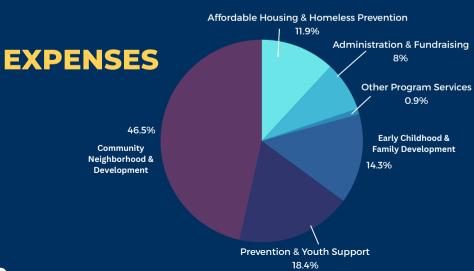
Leveraged \$13,904,337 for our community

Community Partnership of the Ozarks, Inc. is an independent 501(c)(3) organization that depends on both grant and donor dollars to fund the critical services we provide.

FINANCIAL INFORMATION

For every Caring Communities state dollar received, we leveraged another \$22.84 That's a 228% return on your investment!





COMMUNITY & NEIGHBORHOOD DEVELOPMENT

We provide a wide range of services to improve the social, economic, physical, and environmental well-being of our neighborhoods, schools and our community.



STUDENT DEVELOPMENT

COMMUNITY BETTERMENT

FAMILY SUPPORT

FINANCIAL STABILITY

STUDENT DEVELOPMENT



AFTER SCHOOL CLUBS

After school clubs provide unique opportunities for students to learn a new skill, develop confidence, and bond with their teachers outside of a structured classroom. Our support provides teachers with funding to purchase supplies for their club that they would not otherwise receive. This year, we supported 9 SPS locations.

- 454 students served
 25 clubs
- 93% said clubs helped them learn the importance of hard work

"This program is important because it allows our kids to learn, engage, and have fun without having the stress of financial burdens. Thank you, CPO for all you do! We can't thank you enough for the opportunities you allow our youth to experience!" - Club leader

SMALL GROUP & ONE-ON-ONE MENTORING

Mentor SGF provides small group and oneon-one mentoring at 8 SPS locations. The focus is on underserved students to break the poverty cycle prevalent in the communities we serve. We provide consistent, positive role models for students and seek to increase students' self-esteem, confidence, and motivation to thrive in life.

• 138 students served • 50% increase from FY23

"I am grateful for this program... Not only does it help teach social and life skills, but it also provides much-needed support to students who need a listening ear. Thank you, CPO!"

- SPS elementary school counselor

STUDENT DEVELOPMENT



BULLDOG BASKETBALL ACADEMY

This initiative prepares students for success in school and life as an adult while providing quality basketball training. The 6th year of Bulldog Basketball was another year of growth with more locations and sessions. We partner with SPS, the Springfield Dream Center, and the Boys & Girls Clubs of Springfield.

- 247 students served
- 9 different locations
- 96 engagement opportunities for students

"The coaches taught me to always stay focused in basketball and life so that I am always my best self!"
- Bulldog Basketball Student

BROTHER-2-BROTHER & SISTERS-2-SISTERS

These programs ensure students have the support needed to excel academically, socially, and professionally. CPO partners with SAAB and SPS to assist in growing and sustaining these important programs.

- 126 students served
- 25 business suits purchased for students through Black Suit Initiative
- Two \$500 Leadership Awards given to students
- 22 active chapters across middle & high schools



COMMUNITY BETTERMENT



Nourish the Ozarks

This program distributes free, locally grown food to communities in need across 17 counties in southern Missouri. The counties we serve are some of the most food insecure counties across the state.

- 21,882 people served
- **464** unique distributions across **59** unique locations
- "Farmer Friends" network started to identify and overcome barriers for farmers regarding food deserts
- **83** recipes provided to community members
- Products purchased from 74 farms including 50,584.34 lbs. of fresh, local produce, 699.96 lbs. of meat, and 895 dozen free-range farm eggs

Crime Stoppers

- 1,215 tips were received
- Social media engagement continues to grow, with a 40,000post reach and 47,000 visits

Neighborhood Education & Support

Neighborhood Cleanups

- 170 tons of waste collected
- 17 tons of scrap metal recycled
- 208 volunteers served 1,301 households

Springfield Tool Library

- Gained 43 new members
- Completed 284 transactions

National Night Out

• 2,000 residents attended



FAMILY SUPPORT

Crisis Intervention

- 610 individuals served
- 170 families served
- 243 community referrals made
- 1,044 family contacts made (phone/email/office visits/home visits)

School Based Social Work

- 1,133 referrals (628 new)
- 8.521 individuals served
- 10,794 contacts with students & families



97.5% of students/ families surveyed believe their situation improved after getting involved with a CPO school based social worker.

"[the social worker] made sure that the information was given in a way that I was able to understand, and spent time with my kid. listened and helped in whatever was going on at the moment." -Student/Family

FINANCIAL STABILITY

Volunteer Income Tax Assistance (VITA)

The VITA Program provides IRScertified tax preparation services to low-to-moderate income taxpayers with income under \$65,000 and seniors.

- 10 VITA Clinic locations within Springfield and Joplin
- 5,992 federal returns and counting (10% increase from last year)
- \$4,089,293 in federal refunds and \$1,546,989 in state refunds
- Over \$40 million in economic effect and saved our community over \$1.5 million in tax preparation fees

Making Sense of Money (MSOM)

This program is designed to bring financial equity and stability to marginalized community members..

- 234 people served
- 164 participants became graduates of the Basic Budgeting Series
- After 6 months, there was a 41% increase of graduates using a budget and a 49% increase of graduates saving money

AFFORDABLE HOUSING & HOMELESS PREVENTION

Our Affordable Housing and Homeless Prevention Division works to ensure safe, decent, and affordable housing for everyone. We convene partners and resources to reduce barriers and increase financial stability in our community.



9,839 GUESTS SERVED AT THE O'REILLY CENTER FOR HOPE

40,590 REFERRALS MADE, CONNECTING GUESTS TO CRITICAL COMMUNITY RESOURCES

DAYS OF HOPE

We provide monthly Days of Hope at the O'Reilly Center for Hope that bring focused services and resources to a single location to remove barriers and increase collaboration among agencies. These free, one-day events provide unique services along with support from partners to offer recurring services including health screenings, resource navigation, and more.



Nutrition Day of Hope provided nutrition and diabetes education



Vision Day of Hope offered vision exams and glasses.



Hearing Care Day of Hope focused on hearing tests and referrals.



Identification Day of Hope centered on birth certificates and photo IDs.



Showers & Haircuts Day of Hope offered free haircuts and other hygiene needs.

ONE DOOR

When facing a housing crisis, understanding and navigating the systems of services can be confusing and overwhelming. One Door assists in maneuvering through those crucial systems by providing a central point of entry for coordinated intake, assessment, and referrals for housing and shelter services in our community.

1,173 Intake Assessments Completed

Intakes encompassed 2,179 people

400 Referrals to Supportive Housing Services

"When I was homeless CPQ didn't give up on me. They were there when nobody else in Springfield was. Without CPQ I would have lost hope during my darkest time and wouldn't be here."

- Jennifer Barnes/Every Voice Council Chair

Success Story - Jennifer Barnes

Jennifer Barnes spent six years experiencing homelessness. During this period she was arrested multiple times, abused drugs, and even attempted suicide. She credits CPO and the people there for not giving up on her. Through CPO's resources, she turned her life around and is now committed to sobriety, stably housed, and is a leader at her job at a local company. CPO made such a significant impact on her, that she wanted to give back and is now the Chair of the **Every Voice Counts Council,** which consists entirely of people with direct lived experience of homelessness and provides CPO and the Ozarks Alliance to End Homelessness with expert independent advice.

OZARKS ALLIANCE TO END HOMLESSNESS CRISIS COLD WEATHER SHELTER PROGRAM

Every winter, overnight Crisis Cold Weather Shelters open in our community to provide additional emergency shelter beds. We work with local churches, organizations, and volunteers to ensure that everyone has a safe place to go during freezing temperatures.







January was the peak month with 227 people sheltered per night.



Crisis Cold Weather Shelter volunteers served over 25,000 meals.



An average of 183 people were given a warm place to sleep each night the shelters were open.

PREVENTION & YOUTH SUPPORT



We coordinate and support mental health awareness and suicide prevention as well as substance use and misuse prevention efforts across 21 counties in Missouri

Mental Health Promotion

Suicide Prevention

Substance Use Prevention

Celebrating 10 years!

MENTAL HEALTH FIRST AID

We provide adult, youth, and teen Mental Health First Aid that teaches participants how to identify, understand, and respond to signs of mental illnesses and substance use disorders.

IN THE PAST 10 YEARS WE HAVE...

Provided Mental Health First Aid trainings to more than 14.000 adults & teens across Southwest Missouri.

Started Teen Mental Health First Aid at Springfield Public Schools which is now taught to all 10th graders each year.

> Lowered the percentage of Greene County students who seriously considered suicide by 6.26%

Provided more than 25.000 service referrals for those who may have been experiencing mental health challenges or crises.



"CPO has been a leader and at the forefront in bringing awareness to the importance of mental health. I have seen the difference Mental Health First Aid has made in our community and it is invaluable. Thank You, OPO!"

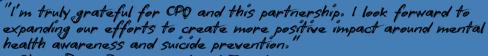
SUICIDE PREVENTION

Borrow My Angel

CPO formalized a new partnership to promote mental wellness and suicide prevention. Borrow My Angel was founded by Chuck Dow who lost two siblings to suicide. About 60 people participated in the first annual Wing Walk for suicide prevention awareness.

2024 Missouri Student Survey

This survey assessed 6-12th grade students in Greene, Christian, and Howell Counties. This survey showed that due to CPO's work, there are vast improvements across the board in the number of students who considered, planned, or attempted suicide in 2024 compared to 2022.



- Chuck Dow, Borrow My Angel Founder

SUBSTANCE USE PREVENTION



2024 Missouri Student Survey

 The 2024 Missouri Student Survey shows CPO's prevention efforts are working! According to the survey, the use of use of e-cigarettes decreased by 3.5% while alcohol use also decreased by 2.5%.

Greene Co Tobacco & Vape Prevention Coalition

- New vaping education campaign reached 660,000 people.
- 403 vape devices were collected and recycled across Greene County schools.
- 3,578 middle school students & 1,379 9th grade students learned about the impact vaping has on their bodies.

EARLY CHILDHOOD & FAMILY DEVELOPMENT



We are here for children and families in our community by providing services focused on school readiness, positive early childhood development, family support, and quality child care for preschoolers.

Events

Healthy Families

First Birthday

Family Focused Network

Child Care Collaborative Network

EVENTS

2024 COMMUNITY WIDE PLAY DAY







A day for fun, families, & face painting! A true community collaboration with 18 partner agencies represented.

2024 BIG RIG NIGHT



Smiles as big as the rigs! Over 5,500 people in attendance with more than 20 big rigs







Healthy Families

The Healthy Families Program works with families to provide resources, support, and education in the parent's home. 70% of Healthy Families referrals come from Children's Division for families involved with the child welfare system.

- Served 97 families
- 73% visit completion rate
- Hosted 12 Parent Cafes which are designed to strengthen families from the inside out by having facilitators lead peer-topeer activities and discussions to teach the five Strengthening Families™ protective factors to learn how to navigate difficult parenting situations.



First Birthday



Our First Birthday Program serves families who are in their 3rd trimester or have a child who is up to 6 months old that does not have a safe sleep option. Our home visitors serve 28 counties in Southwest Missouri and provide safe sleep education along with a pack-n-play for each family.

241 families served!



"CPD was able to come to us, and give us all this information to keep Aria safe which was extremely helpful. This is information we wouldn't have known about. Thank you, CPD for helping keep our baby safe."

-Cody & Trinity

FAMILY FOCUSED NETWORK

Our Family Focused Network offers a coordinated referral and intake system to help families access home visiting programs across a 47-county service region. Our goal is to ensure that all families that want to participate in home visiting are served by a program that best fits their families' needs.

- 703 Referrals Received
- Hosted the first of its kind regional Home Visiting Conference
- A total of 112 professionals trained through our network on a variety of topics



CHILD CARE COLLABORATIVE NETWORK

The Child Care Collaborative Network focuses on providing coordinated support through on-site consultations, coaching, and training to child care providers in 17 counties in Southwest Missouri. The goal is to increase knowledge and skills of child care providers and to implement strategies to promote high quality, responsive, and relationship-based care for children and families.

- Completed 302.25 hours of on-site consulting or coaching
- Completed 143.5 training hours for preschool, infant toddler, and home-based child care providers



COMMUNITY COLLABORATIVES



CPO's Collaboratives identify gaps and create goals to make longlasting positive change. The Council of Collaboratives is comprised of leadership of each Collaborative and works to provide paths for cross collaboration over a broad range of community issues.

3,008.25 Volunteer hours

241 Unique Organizations Represented:

- Child Abuse and Neglect Collaborative
- Environmental Collaborative
- Food Collaborative
- Housing Collaborative
- Let's Go Smart: Transportation Collaborative
- Health Equity Collaborative
- Early Care & Education Collaborative
- Have Faith Initiative

YOUNG PROFESSIONAL ADVISORY COUNCIL







Our Young Professional Advisory Council (YPAC) is a dynamic group of young professionals serving as a committee under the CPO Board of Directors. This group works with the Board to help meet our mission to build resilient children, healthy families, and strong neighborhoods and communities.

Sam Atkinson Mercy Hospital

Benjamin Beranek Missouri State University

Kayla Bruno Commerce Bank

23

Stella Chamberlain Chamberlain Realtors Michael Gibson KY3

Angel GonzalesCoxHealth

Dr. Daniel Gutirrez Ozarks Technical Community College

Myla Koons Synergy Wealth Solutions

Ginger Onyeka (YPAC Secretary) CoxHealth **Joseph Peck** (YPAC Vice Chair) Great Southern Bank

Lindsay Reichert (YPAC Chair) Paragon Architecture

Anthony ShaviesCommunity Volunteer

Emily Smith (YPAC Social Chair) Twin Oaks Country Club

THANK

TO OUR ANNUAL PRESENTING SPONSOR!



We are grateful for the incredible support we receive from Central Bank of the Ozarks. They are invested in our community and working to make it a better place for everyone.

\$20,000 +

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